

Careforce Connection
Your Link to Children's Healthcare of Atlanta

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Compliance Week

Compliance

Beth Howell, Chief Compliance Officer

Children's Compliance Program

Children's Compliance Program (the "Program") has been developed in accordance with applicable law and with guidance from state and federal authorities when available, including the Federal Sentencing Guidelines. The Program focuses on the prevention of fraud and abuse in federal, state, and private health care plans and conveys Children's commitment to integrity and being a center of profound excellence. The scope of the Program may be expanded in the future to cover other areas of compliance to which Children's is subject. With this Program, Children's will seek to promote full compliance with all legal duties applicable to it, foster and assure ethical conduct, and provide guidance to each employee and agent of Children's for his/her conduct. The procedures and standards of conduct, which are part of Children's Program define generally the scope of conduct that the Program is intended to cover and should not be considered as all inclusive.

Standards of Conduct

The Children's Standards of Conduct set forth the general compliance rules and directions we are expected to follow in our daily work. They explain how we run our business and help guide our actions.

Online Compliance Reporting

Employees, volunteers, contractors and vendors have the opportunity to report Compliance concerns from any computer that has Internet connection. This convenience will allow you to file a report from work, home or any convenient location. The site address is choa.alertline.com. All users have the option to remain anonymous.

Online Compliance Database

Online database for non-standard medical record release approvals.

Compliance Connection Line

1-877-373-0126 This is a toll-free number staffed 24 hours per day/7 days per week, by an outside organization designed to assist you in reporting compliance issues. This link has some frequently asked questions (FAQs) regarding the Compliance Connection Line.

Reporting a Problem

All employees are expected to report a perceived or potential violation of the law, the Standards of Conduct or our policies and procedures. This link provides some basic guidelines in how to report a problem.

The Problem Reporting and Non-Retaliation policy protects all employees who report a concern in good faith.

Fraud, Abuse and False Claims policy

Children's conducts all of its business and other practices in compliance with all applicable laws and regulations. It is our objective to use our best efforts to prevent and detect possible fraud, waste and abuse in our operations and to encourage our employees, agents and contractors to report any incidents that they, in good faith, believe could lead to waste, fraud and abuse or false claims against federal and state healthcare programs, such as Medicare and Medicaid.

[Vendor Brochure](#)

[The Compliance Standard-Vol. I, Issue I](#)
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