Children's Healthcare of Atlanta
Rounding To Influence (RTI)

Standard Work

Leader:	Date:	Unit:	Last Updated: 4/16/2013	Rev. Number:

Greeting: "Hi, do you have a few minutes to talk to me about the "One is Not ZERO" Safety Program here at Children's Healthcare of Atlanta?

	RTI QUESTIONS	Cues/Learning Opportunities	Response
1	What is one of the error prevention techniques that are part of "One is Not ZERO"?	*Show Error Prevention Toolkit when asking this question.*	
2	Which of the error prevention techniques have you used in the last week? Was it useful?	*Names Error Prevention Technique - Able to provide example of appropriate use.*	
3	Which Error Prevention Technique have you <u>seen your colleagues use</u> on your unit?	*Identify who the colleague was and, if possible, thank him/her.*	
4	What conditions make you most concerned that you are going to experience an unintended error or mistake that could result in harm to a patient?	*Assign Leadership Ownership to Fix Problems.*	
5	What good catches have you seen in the last couple of weeks that might have prevented an error from occurring?	*Capture details of event to recognize the good catch and share story.*	