

Vision 2018



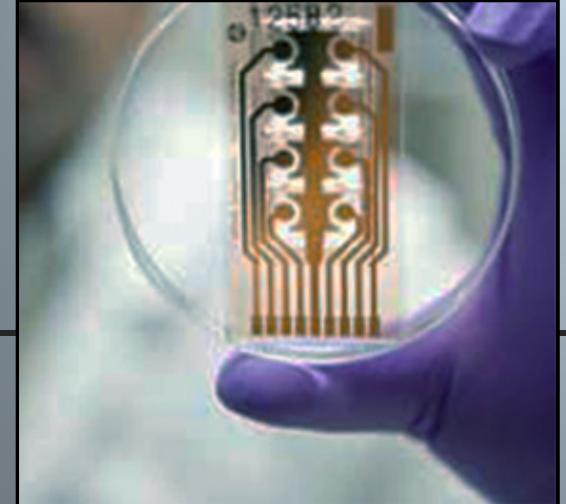
<http://drop.io/StatewideWellnessInitiativeVideo>

Password (case sensitive): childrens



teaching

research



vision
2018

wellness



clinical



community



people



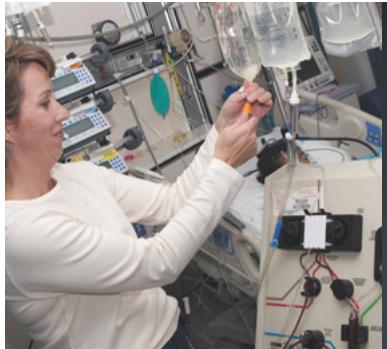
vision 2018
support

technology



financial

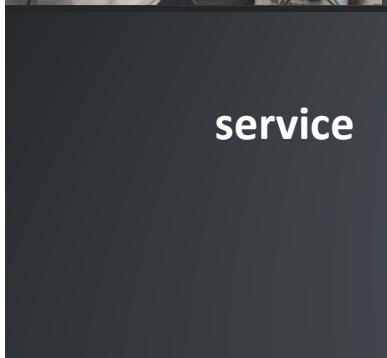




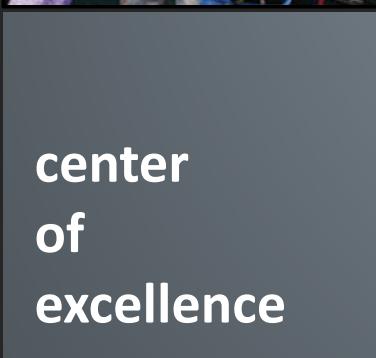
quality



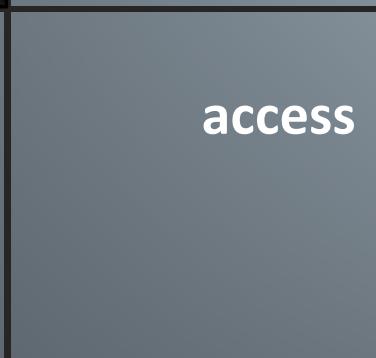
clinical



service



center
of
excellence



access



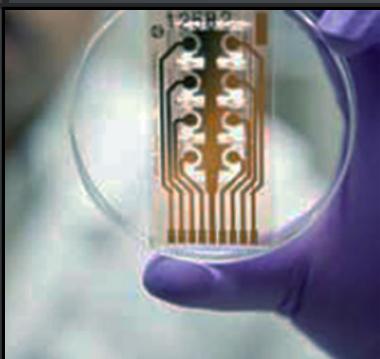
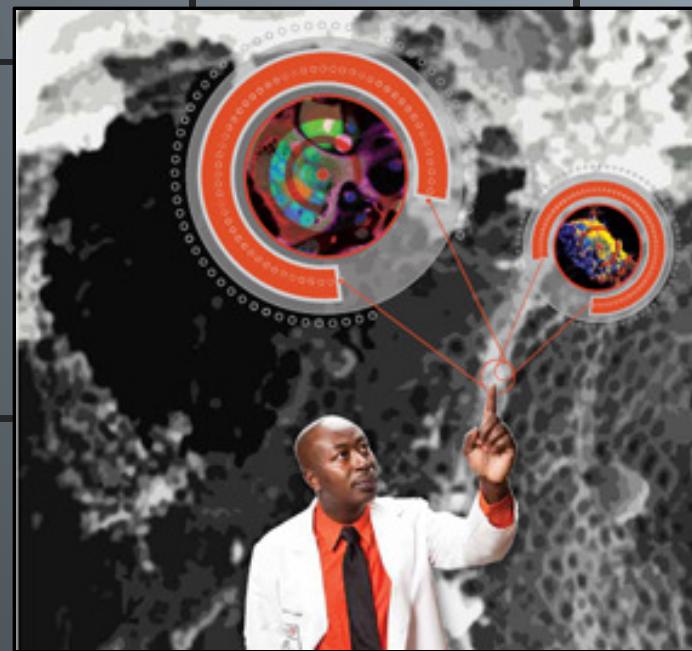
nursing

physician
alignment





research





teaching



wellness



childhood
obesity



employee
wellness

volumes/
birth rates

healthcare
reform

state budget

payer mix

recession

accountable
care

what's changed?



**vision
possible**

**investments in
technology**

**how have we
prepared?**

**service
expansion**

philanthropy



**research
trust**

	<p>"we are passionate about providing appropriate, accessible, high quality care for all kids in our community"</p>		<p>"we must continue our focus on safe, efficient and effective care that is based on outcomes research"</p>	
		<p>"physician alignment is critical to enabling high quality care and financial stability in the future"</p>		
<p>"we must align our strategy clearly with implications of reform and ACOs"</p>			<p>you said...</p>	
	<p>"we must continue to ensure we have the financial resources to deliver the highest quality care"</p>		<p>"the status quo is not an option – we must evolve our delivery system"</p>	

changes in the care delivery model enabled by technology

limited physician availability

reduced average payment

increased choices for consumers to access healthcare service

our consensus view of the future

new relationships between physicians and hospitals



changing basis for payment

role of the pediatric hospital will be challenged

**deliver clinical
excellence**



**promote
innovation in
healthcare
delivery**



**prove and
increase quality
and outcomes**

5 system imperatives



**understand and
define the future
in the context of
reform**


Children's
Healthcare of Atlanta



**develop people,
culture and
resources**

**FORTUNE®
100 BEST
COMPANIES
TO WORK FOR**

service lines: lab cardiac marcus	clinical and research excellence			
quality & outcomes	ambulatory strategy	nursing	physician alignment	research alignment
outcomes center	technology	CHR	ACO	medicaid
cost of care	Epic	obesity	statewide	meaningful use
2011 goals	people, culture, resources			
 Children's Healthcare of Atlanta	people	operating margin	fundraising	

quality



decreased SERIOUS MEDICATION ERRORS by 61%



increased
HAND HYGIENE
compliance
from 34% to
98.8%



decreased
BLOODSTREM
INFECTIONS
by XX%



decreased
SERIOUS EVENTS
by 59%

decreased
CODES OUTSIDE ICU
by 86%



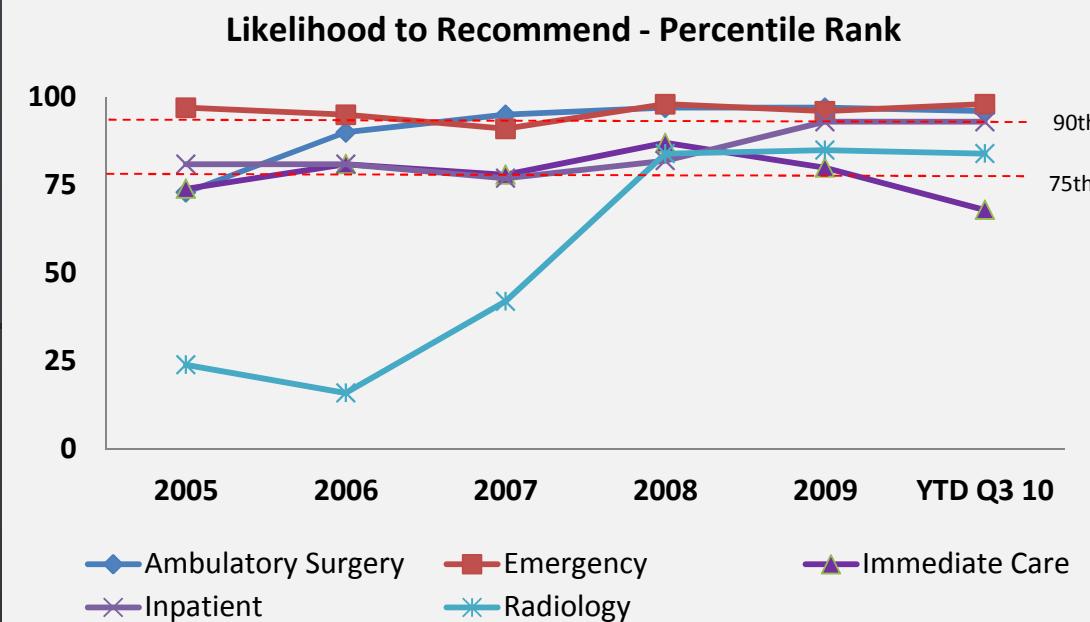
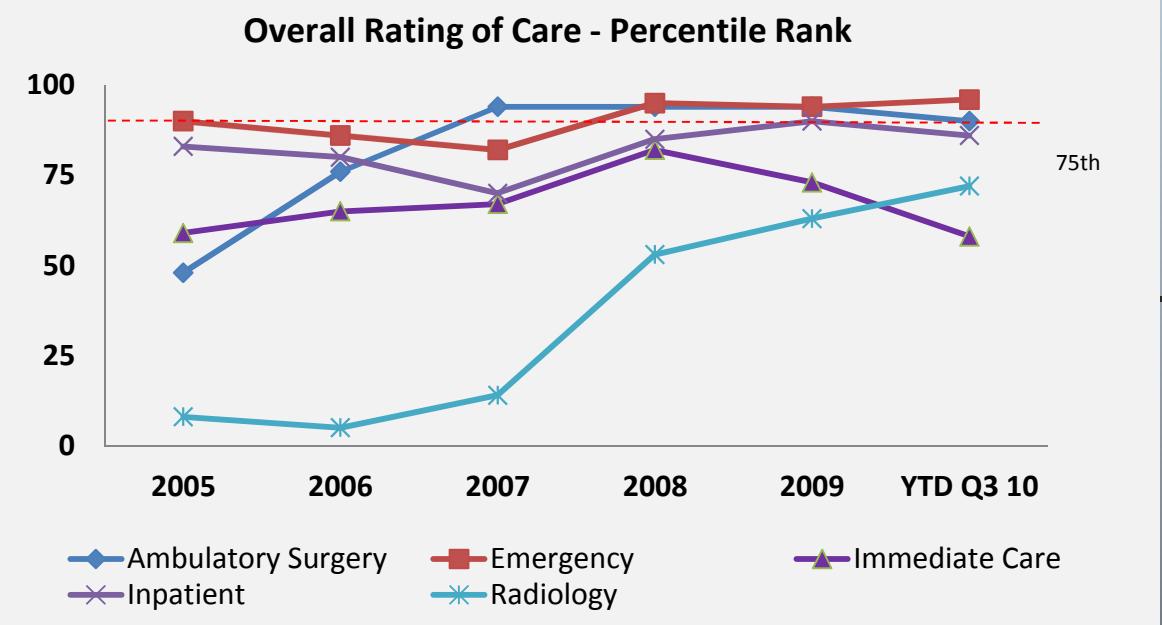
decreased ED
TURNAROUND TIME
by 31 minutes

2011 quality goals: patient safety

Measure	Target
Serious Events	30% decrease
Central Line Associated Bloodstream Infections	1.4 per 1000 lines days



service



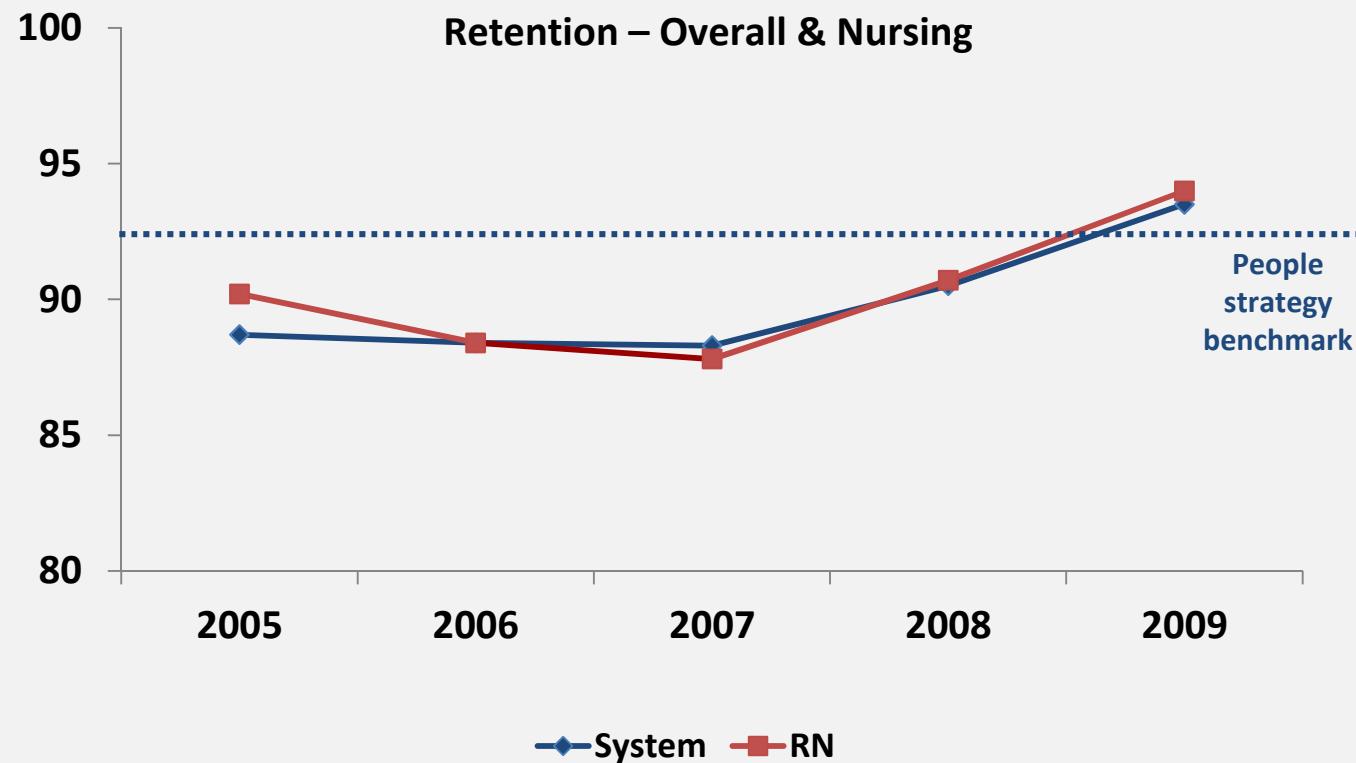
2011 service goals

Population	Baseline	2011 Target
Ambulatory Surgery	98.4	97.8
Emergency (includes HS)	88.4	87.5
Immediate Care	87.3	89.8
Inpatient	94.2	94.3
Radiology	97.4	97.7



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COMPANIES
TO WORK FOR

people



Children's
Healthcare of Atlanta

**WORKING
MOTHER**

2011 people goals



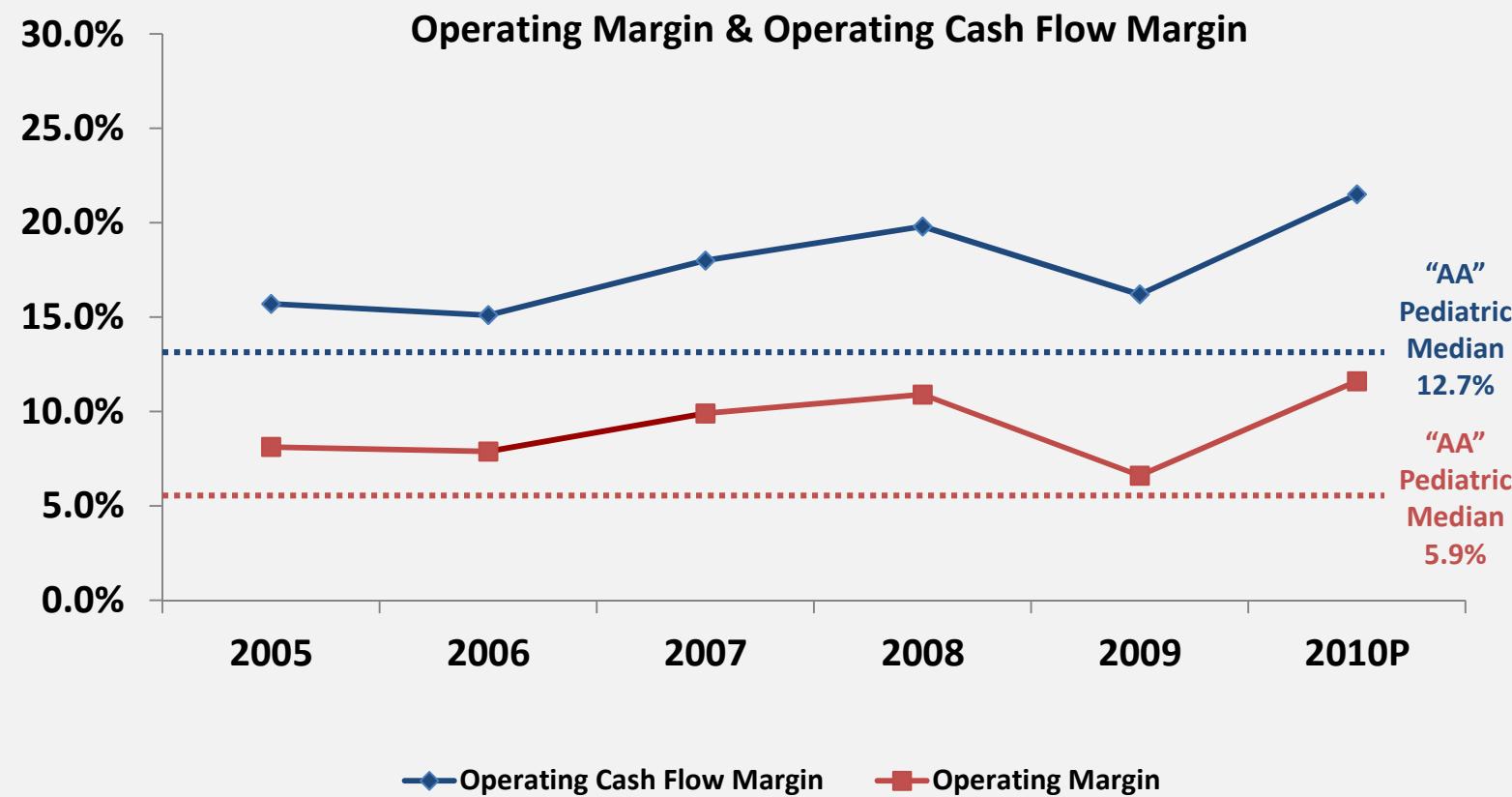
Population	2010 Target	2011 Target
RN	92%	92%
All Employees	92%	92%



financial

operating
efficiencies

AA bond rating



extraordinary
gifts

