

# CHOICE

## “Choosing How Outcomes Impact Clinical Excellence”

Children's Healthcare of Atlanta supports a philosophy that recognizes and emphasizes the importance of achieving excellence in patient care. We are pleased to present CHOICE, a new, revised system-wide interdisciplinary decision-making model that empowers our clinical teams to achieve this standard. The expectation of this accountability-based model is to facilitate the development and delivery of the most progressive and highest quality care.

CHOICE is comprised of five system councils and a Coordinating Council:

The **Patient Safety and Quality** council establishes connectivity with the quality of care we provide and our ability to demonstrate that quality through documentation.

Focus: Documentation, EPIC, Liaison with SPC and CPIC, National Patient Safety Goals and Patient Safety Data and Trends.

The **Professional Development** council establishes recognition strategies that are evidence based, equitable, and enhance the quality/professionalism of the clinical team, while respecting the CHOICE boundaries regarding Human Resource/Financial decisions.

Focus: CAN/CAR, Peer reviews, liaison with TEACH and Learning Services, and ongoing orientation and education for Council members and Chairs.

The **Clinical Practice** council improves clinical practice by encouraging best practice, while decreasing variability throughout the system. Focus: policies and procedures, connection with clinical pathways and evidence based outcomes.

The **Equipment and Technology** council participates in the review of medical products and equipment that support clinical excellence, product standardization and cost effective care.

Focus: New product/equipment, safe medical device review, equipment problems.

The **Family Centered Care** council collaborates with the Patient Family Education (PFE) department to provide PFE tools and materials. Focus: Patient and family education oversight, patient and family centered care models, liaison with family/youth advisory councils and Campus Service Excellence teams.

The **Coordinating Council** provides oversight and direction to system councils.

## Role of System Council Chair, Chair-elect, and Committee Representative

The roles of the Committee Representative, Chair-Elect, and Chair are the basis and foundation of CHOICE. These staff members will engage at the “point of service” and at system level as the rightful owner of their clinical practice by making evidence – based decisions in the best interest of patient care. Through a partnership with our Internal Leadership Team, these CHOICE members will also act as ambassadors in the deployment of information. CHOICE Council members and chairs will be elected by their peers. The election process is currently in development.

## Requirements and Responsibilities of Council Chairs and Representatives

	Representative	Chair	Chair-elect
Attends 75% of meetings	X	X	X
Must be 50% point of care provider with direct patient care	X	X	X
Shares information with unit staff	X	X	X
Represents peers at Council meetings	X	X	X
Research products and issues	X	X	X
Completes assigned tasks	X	X	X
Communicates with physician on Council issues	X	X	X
Votes on issues	X	X	X
Works with Advisor to develop outcome tools and measurable goals		X	
Analyzes Council outcomes	X	X	X
Reports Council outcomes to Coordinating Council		X	
Involved in only one Council		X	X
Takes minutes			X
Ensures minutes documented and shared		X	
Plans agenda and runs meeting		X	
Assists Chair in running Council			X
Acts as Chair in absence of Chair			X
Time allocation no greater than 10 hrs/month		X	
Time allocation no greater than 5 hrs/month	X		X
Serve minimum 2 year term	X	X	X

## Role of Managers, Directors and Vice Presidents

Participation and support of the Internal Leadership Team is vital to the success of this new model.

**Directors or VPs** will serve as Advisors for the system level councils. The Advisor is an expert and active participant who mentors and coaches Council Chairs and members by assisting with:

- Meeting design development
- Goal development and measurement
- Proper education/orientation oversight
- Membership accountability

**Managers** will ensure CHOICE is utilized in clinical decision making at the department level through:

- Staff participation/representation
- Member recognition
- Information sharing with employees and opportunities for input from department employees
- Department membership accountability
- Including CHOICE participation in departmental annual goals
- Providing Council member recognition

Through our efforts excellence in practice, customer service and quality care will be achieved