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Children's Recognizes February Catch Me at My Best Winners

Catch Me at My Best is a Systemwide initiative for patient families to recognize employees who go above and beyond in providing great care and service, enhancing the overall experience of those we serve. Throughout the year, patient families catch our staff at their best, and fill out Catch Me at My Best cards as a way to thank and recognize staff. Congratulations to the following employees for winning this month's Catch Me at My Best drawing for a Children's duffle bag.

Melvin Heard, Stocking Technician, CICU, Children's at Egleston

Melvin is an example of how every team member has an impact on the success of the department. He is known for providing excellent support in the unit and to the nurses, allowing them to focus on patient and family needs. Recently, Melvin was recognized by a family member who described him as "just as nice and polite as can be." She shared that Melvin even checked on her son while she was waiting outside. His peers also recognize his critical role. One employee said, "Having staff like Melvin as part of our team helps us to make the CICU experience the best it can be for our patients and their families."



Rackel Taylor, Transplant Technician, Emergency, Children's at Scottish Rite

Sometimes it's the tiniest details that make the difference in a child's experience at Children's. Rackel is someone who is able to see the big picture, but also tries to make every patient family interaction a positive one, especially during stressful situations. One family member shared that Rackel offered her personal cell phone charger for them to use because their phones had died while waiting eight hours in another emergency room. They shared, "It was a small gesture, but it helped us so much since our cells phones were our only communication with family."



Rita Udeshi, Ultrasound Technologist, Radiology, Children's at Hughes Spalding

Rita's upbeat personality leaves a positive impression with her colleagues, patients and their families. They are also impressed with the knowledge and skills she brings to her role as an ultrasound technologist. One family member shared that Rita was cheerful, cooperative and could answer all their questions.



Nominate Someone

Each month, [managers may submit one employee](#) from their area for a Catch Me at My Best System drawing and recognition. On the 5th of each month, our Total Rewards department randomly draws three winners, who may work at Children's at Egleston, Children's at Scottish Rite, Children's at Hughes Spalding, Marcus Autism Center or any of our neighborhood locations. Each month, the winners are announced on Careforce Connection and receive recognition and a Children's sports bag from their director.


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