

## What's Your Backup Plan?

School is back in session and your family is adjusting to daily routines. Your list of things to do and places to be has quadrupled, and you're trying to keep up with the calendar in your head. When your kids' soccer and softball practices overlap, you've got a plan for getting both of them to the field on time—and dinner's still on the table at a decent hour.

But what if your child is sick? What if his school closes due to inclement weather or other reasons? What if your child's normal caregiver is sick or falls through at the last minute?



Children's Total Rewards program is here to help you when you're in a bind. We know the value you place on your family, and we know how dedicated you are to your job. Instead of making you choose between your kids and our kids, we're offering you the services of Work Options Group to provide backup care at a moment's notice through the Backup Care program.

Apart from offering childcare services, the Backup Care program also provides backup care for adults and elders. More than 50 percent of employees report missing between three and 10 days of work each year due to child and elder care issues, according to *WFC Resources Brief*, July 2007.

Most often, backup care is used for:

- Last-minute breakdowns in care: mild illness, problems with normal caregivers, school closures
- Predictable circumstances: holidays, summer break, caregiver vacations, surgery
- Difficult-to-resolve situations: various locations, non-traditional hours, loved ones who live elsewhere

As Children's prepares for the expected high-volume flu season, Work Options Group is also preparing its care system for all possibilities. "We have a task force working on the H1N1 Flu and we will respond quickly and appropriately with our action plan if it's needed," says Christine Kratz, Director of Client Relations.

The Backup Care program provides 24/7 access to 3,700-plus carefully selected childcare centers and highly qualified home care professionals from 2,000-plus agencies. All caregivers are FBI background checked, CPR/First Aid Certified, licensed, insured and experienced in childcare or adult/eldercare.

Using the Backup Care program is easy:

### Looking for Ways to Quick and Healthy M Find Out at the Next What's4Lunch.

Come and get ideas fo healthy meals prepare Our Strong4Life nutriti provide you with ideas recipies for quick meal whole family.

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### What's Your Backup

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### Children's Employee Up in the July/Augu of Careforce Chronic

Children's employees a fitter and stepping live days. During the first months of Strong4Life Children's wellness init launched June 2008, e lost a collective 8,429 and logged almost 2.2 steps.

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### Top 5 Reasons Nurs Love the New CAN P

The goal of the Refresl program is to put the i individual participation contributions and achi rather than points.

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### Epic Revenue Cycle

With the first 90 days Epic revenue cycle implementation behin outcome is a good one that's saying a lot bec a healthcare system perspective, this was c most complex implem to tackle.

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- **Step 1:** As soon as you discover you need backup care (up to 30 days in advance), call Work Options Group at 1-800-557-0847 or [submit a request online](#) after you register. On average, it takes at least 4 hours to schedule care.
- **Step 2:** You provide information about the person(s) needing care.
- **Step 3:** Backup Care specialists search a national network to service your care needs.
- **Step 4:** Specialists provide you with periodic updates on the status of the search, identify available caregivers, present options for care and then schedule care on your behalf.
- **Step 5:** After care is provided, you do not pay the caregiver directly. The fee is paid through payroll deduction. PRN employees are invoiced directly.

All active employees, including those who work PRN, can use the program for up to 80 hours per calendar year. Care costs \$2 per hour per child for center-based care and \$4 per hour for home care (up to three dependents). Because this service is only for temporary breakdowns in care, you can only use Backup Care when you would otherwise have to miss work.

For more information, view this [Backup Care presentation](#), visit the [Backup Care Web site](#) or call 1-800-557-0847.

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#### **Operation: Prevent I Here. Don't be Left to the Cold.**

Flu season may be months away, but Children's is creating plans to keep patients and employees from what experts are predicting will be a high-volume flu season.

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#### **Always Wanted to Take a Painting Class? Now Is Your Chance.**

One group of employees from Park came up with a great idea to share some comradeship, learning and fun.

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#### **Children's Employee Pictured in Best Self Magazine**

Recently, several Children's employees were featured in the August 2009 issue of *Atlanta Magazine*.

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#### **Children's Teachers More Than Knowledgeable!**

While they don't provide medical treatment to patients, our teachers are an integral part of our patients' road to recovery.

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#### **Nominate Employee to Become Giving Campaign Ambassadors**

The 2009 Employee Giving Campaign is fast approaching. We had great success last year, as we raised \$477,115 for this year's campaign. That's greater, and we really appreciate your help to meet this challenge.

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#### **Strong Legs Run: Start a Team, Run the Race for Funds**

Gear up for the 25th Anniversary of the CVS/pharmacy Strong Run, Saturday, Nov. 1 at Turner Field. Sign up a team to raise funds for Children's.

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#### **Congratulations DAI Award Winners**

Karen Gandy, Children's