

Lillis, Nicole

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How to Work with an Interpreter

Competent interpreters are available at Children's to ensure safety and satisfaction. Please utilize these professionals for the exchange of medical information or any information that may have an impact on the patient's outcome.

Here are a few helpful hints to follow when working with an interpreter:

- Debrief the interpreter with pertinent information beforehand, as appropriate.
- Direct your body language and eye contact towards the family.
- Speak at a reasonable pace and with pauses, when possible.
- Only communicate information that you want the family to hear.
- Speak at a level that the family can understand.
- Use the interpreter's knowledge about cultural practices and beliefs.



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