

# THOMAS RUSSO

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## Education

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**Wayne State University School of Medicine (Detroit, MI):** MD expected May 2024.

**San Francisco State University (San Francisco, CA):** Certificate in Pre-Health Professions, May 2019.

**Harvard University (Cambridge, MA):** A.B. with honors in Computer Science, June 2003.

## Employment and Activities

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### **Medical Scribe** **ScribeAmerica**

**March 2019 – February 2020**

Took physician's notes during patient visits at the UCSF Lakeshore Family Medicine clinic. Prepared electronic charts with appropriate templates. Documented medical histories, physical exam findings, diagnoses, and treatment plans.

### **Emergency Medical Technician** **American Medical Response**

**October 2018 – February 2020**

Responsible for patient care and transport between medical facilities, and to patient residences after discharge from the hospital. Duties included patient transport, loading, and unloading; tracking vital signs; writing patient care reports; and driving an ambulance, including code 3 operation (lights and siren).

### **Director of Product** **August Home, Inc.**

**March 2013 – April 2018**

Managed planning, design, development and launch of the company's flagship products, the August Smart Lock and August Doorbell Cam. Defined the product vision and drove the process of achieving it. Developed and refined product requirements documents, feature specifications and user scenarios and oversaw the implementation of features to realize them.

- Led a team of four product managers responsible for August's hero products and accessories.
- Owned the product vision, planning and execution for all aspects of the August Smart Lock and August Doorbell Cam.
- Defined and implemented processes to guide product development and bridge the gap between agile software methodologies and traditional hardware manufacturing.
- Drove the process of qualifying the August Smart Lock to be sold in Apple Stores nationwide.

### **Travel in the US, Mexico** **and Central America**

**April 2012 – January 2013**

Beginning in April 2012 I drove from Seattle down the West Coast of the United States, through Mexico and Central America, eventually stopping in Nicaragua for approximately five months.

### **Program Manager** **Microsoft, Windows Division**

**April 2004 – March 2012**

Managed planning, design and implementation of features for Windows Vista, Windows 7, Windows 8 and Office 14. Scheduled and coordinated the work of developers and testers. Negotiated cross-team agreements and division of labor. Developed and refined Windows feature specifications describing touch gestures, user interface elements, and next generation APIs for digital ink and handwriting recognition.