

Outline / Technical Response

Sol. W9124D-23-R-0007 | Information Technology Support Services (ITSS),
U.S. Army Recruiting Command, Fort Knox, KY (USAREC)

Section	Subsection	Sub#	Assigned to
Understanding of the Government's Needs	Evaluation Criteria		HunaTek
Corporate Information	Corporate Experience (1.3)		HunaTek
Technical Approach	Requirements Specifications (5.2.1)		
	5.2. Requirements Engineering		
	Project Controls (5.9.1)		
	Data Analysis of Business Information (5.16.1)		
	Help Desk/Ticket Resolution/Incident Response (5.20.1)		
	Problem and Event Management (5.20.6)		
	Configuration and Administration of Army and Commercial Platforms (5.22.6.4)		
	5.22. Support the Administration of the IT Workforce Readiness		
	Monitoring (5.24.1)		
	5.24 Network Operations		
	Other Task Areas		
	5.1. Functional Support		
	5.3. Business Process Modeling		
	5.4. Software Engineering		
	5.5. Applications and Web Integration		
	5.6. Data Engineering		
	5.7. Database Management and Administration		
	5.8. Project Management		
	5.10. Software Integration Engineering		
	5.11. Training Support Services for Recruiting and Retention College		
	5.12. Process Improvement		
	5.13. Information Technology Asset Coordinator		
	5.14. Telecommunications Control Officer		
	5.15. Test and Evaluation		
	5.17 General System Support		
	5.18. Computer Graphics		
	5.19. Technical Writers		
	5.21. Information Management Services		
	5.23. Administrative Support		
	5.25. Cyber Security		
	5.26. Monthly Report		
Quality Control / Quality Assurance			HunaTek
Management Approach	Approach to Managing Personnel and Deliverables		HunaTek
	Subcontractor Management		HunaTek
	Recruiting and Retaining Cleared, Qualified Personnel		HunaTek
	Staffing Plan (1.2)		TBD
	Security		HunaTek
	GFI/GFP		HunaTek
	OCI		HunaTek
Transition			HunaTek