

Sol. Title: Information Technology Support Services (ITSS)
Sol. No.: W9124D-23-R-0007
U.S. Army Recruiting Command

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Provide Phase-In for United States Army Recruiting Command (USAREC) Information Technology Support Services (ITSS).

The scope of the requirement is for information management support services. Services shall include information technology-

related support and services to support the USAREC mission. USAREC is at the center of the Army's initiative to mold

military personnel functions into an improved structure, enabling efficient and effective management of accessioning Army

active duty and ReserveSoldiers worldwide. USAREC's focus is on the integration and coordination of military personnel

accessioning systems and to develop/optimize and provide the strength of Army accessioning in peacetime and war. The

Command performs all accessioning functions for the distribution, development, and transition to Active duty, including

Reserve Soldiers. The primary location of the accessioning mission is Fort Knox, KY; with a small number of resources in

several locations in the Continental U.S. (CONUS) and Outside the Continental U.S. (OCONUS) locations. The footprint of

the accessioning mission is worldwide.

Gap Analysis

Requirement	GAP?	Risk Rating	Action Items
The contractor will support specific functional areas such as: requirements systems maintenance, sustainment, minor development, information management, business process modeling, enterprise architecture, data engineering, database management and adm	High6	Medium3	Large number of tasks requires many FTEs with a range of skills; Overtax resourcing, inability to respond to the government's needs. Ensure adequate resources to respond
Technical Capability - Responses shall be evaluated to assess feasibility of the proposed approach, plans, methods, and managerial ability to perform/manage the work, based on the Government's assessment of the work.	High6	Low2	Inability to communicate our capabilities; Detrimental review. Ensure a quality response
Resource Information - Responses shall be evaluated to assess the feasibility of meeting the mission requirements with the proposed staffing plan based on the Government's assessment of the work.	High6	Medium4	Staffing needs to be adequate or unable to deliver; Personnel shortages. Provide a staffing plan that addresses the tasks.
Experience - Responses will be evaluated to assess corporate experience with respect to projects similar in scope (tasks similar in complexity to those outlined in the PWS, Part 5) and size (annual value of \$3.5 million or greater) to the work descri	High6	Medium3	Inability to show adequate past performances; Low score on the evaluation. Ensure our past performance and CPARs are tailored to the requirements.
Tasks: Project Oversight; Service Desk; Business Process Modeling, Requirements Engineering; IT Management; Software Engineering; Applications and Web Integration; Process Improvement	Medium3	High9	A substantial number of tasks with a wide range of requirements; Inability to respond to the needs of the government. Due to the substantial number of activities, find a suitable subcontractor to meet all the requirements.
Organizational Conflict of Interest: Contractor and subcontractor personnel performing work under this contract may receive, have access to or participate in the development of proprietary or source selection information (e.g., cost or pricing inform	High6	Medium3	Disqualified if there is a conflict; Inability to compete. Do a review and include a summary of our OCI approach.
Security Requirements: IAW AR 25-2 and HSPD-12, Installation Security Office will submit all background investigations on prospective contractors requiring CAC and/or network access. Provost Marshal's Office wilconduct NCIC- III background checks on	High6	High6	Personnel may not be cleared or have the certifications and training. Inability to staff the project. Conduct a review of available personnel and build out a staffing plan that reflects clearances and training.
Key Personnel: The following personnel is considered key personnel by the Government: The contractor shall provide an on-site Program Manager who shall be responsible for the performance of the work. The name of this person and an alternate who shall	Medium3	Low2	Inability to find suitable a program manager and other key personnel. Poor performance on evaluation of our response. Conduct a recruiting effort that identifies appropriate candidates for key personnel.

Additional Notes

Objectives: To provide USAREC with ongoing ITSS for the USAREC for joint recruiting services through innovation, responsiveness, flexibility, and reliability while delivering a fully integrated environment supporting anytime, anywhere IT services.

Recommendation

Yes

P-Win

Bid

Agree / Likely

Agree / Maybe

Neutral

Low P-win

No BID