

SAVE THE DATE

SEPTEMBER 2022

VA



U.S. Department of Veterans Affairs
Veterans Experience Office

VA | CUSTOMER EXPERIENCE CX SYMPOSIUM

VETERANS EXPERIENCE OFFICE

Join VA colleagues from across the enterprise in celebrating how we “Make the Difference” in the lives of Veterans, their families, caregivers, survivors, and each other.

This engaging, interactive event will equip participants with practical information, real-world examples, and comprehensive best practices in delivering excellent, equitable and secure VA services and customer experiences.

The symposium will feature in-person and virtual events, including an online learning series, quarterly roundtable discussions, and award ceremony. Additional event details will be provided in the coming months.

*Every interaction at VA is an opportunity to **Own the Moment** and deliver World Class Health Care, Benefits, and Services.*



#MAKETHE DIFFERENCE