#### **Intro Questions**

## Services Multi-Agency Contract (MAC) RFI 2

The U.S. General Services Administration (GSA) seeks feedback from industry on the development of a new Services Multi-Agency Contract (MAC). The Services MAC will enable the federal government to obtain services-based solutions from highly qualified businesses. GSA created the following survey to identify service provider capabilities and their alignment with anticipated requirements. Indicate only experience that you have performed.

The scope of the new Services MAC includes multiple services. It is not expected that industry providers be capable of providing all of the services being considered. Questions specific to systems, certifications and credentials may not necessarily be associated with a particular domain. Knowledge gained from this survey will be used to level set industry capabilities relevant to specific scope areas. Therefore, we ask you to answer for every Domain where you're interested in participating in, but not be concerned if there is a capability that your company does not possess. Recognizing the effort it takes to respond to this Request for information (RFI), GSA appreciates and will consider any responses interested parties are willing to provide through this survey, even if all survey questions aren't addressed.

This survey will remain open through 5:00 p.m. Eastern Time on June 21, 2021. Any questions relating to this Request for Information (RFI) should be directed to <u>pshc-dev@gsa.gov</u>.

## **Company Information**

Please complete the information below as accurately as possible. If you have questions about your company's contract information, you can find your company's information in <u>GSA's eLibrary</u>.

You must provide a valid email address to receive a confirmation of submission after completing the survey.

\${e://Field/vendor_name}
\${e://Field/key_piid}
\${e://Field/First%20name}
\${e://Field/Last%20name}
\${e://Field/Email}
\${e://Field/Phone%20Number}
\${e://Field/vendorurl}
\${e://Field/vendor_duns_number}

What is the smallest size standard that you qualify for by annual receipts? See: <u>13</u> <u>CFR § 121.104</u> for instructions on calculating average receipts.

0	\$8M
0	\$12M
0	\$16.5M
0	\$22M
0	\$30M
0	\$35M
0	\$41.5M
$\bigcirc$	None

What is the smallest size standard that you qualify for by employees? See: <u>13 CFR</u> <u>§ 121.106</u> for instructions on calculating size standard.
<ul><li>500</li><li>750</li><li>1000</li><li>1250</li></ul>
<ul><li>○ 1500</li><li>○ None</li></ul>
Under which of the following socioeconomic contracting programs may your small business be considered? Please check all programs for which your company meets eligibility requirements:
<ul> <li>□ 8(a) - SBA-Certified Business Development Program</li> <li>□ EDWOSB - Certified Economically Disadvantaged Women-Owned Small Business</li> <li>□ HUBZone - Historically Underutilized Business Zone Program</li> <li>□ SBA-Certified Small Disadvantaged Business</li> <li>□ SDVOSB - Service-Disabled Veteran-Owned Small Business</li> <li>□ WOSB - Women-Owned Small Business</li> <li>□ Not applicable; my company is NOT a small business</li> <li>□ None; my company IS a small business but is not eligible for any of the socioeconomic programs listed above</li> </ul>
Under which of the following additional programs may your company be considered? Please check all programs for which your company meets eligibility requirements.
<u>AbilityOne</u>

	Historically Black Colleges and Universit	ies (HBCU)		
	Small Business Innovation Research (SBIR)			
	Federally Funded Research and Development Centers (FFRDC)			
	Alaskan Native Corporation			
	Tribally-Owned			
	Native Hawaiian Organization			
	N/A			
Sy	stems, Certifications, and Credent	ials		
cui inc rec	rrently hold? Please note, these certific lustry currently holds from a broad serv	rernment credentials does your company rations are to understand what capabilities vices spectrum, but are not necessarily a ). Do not be concerned if your company credential listed.		
	Government-Approved Purchasing System	☐ ISO 9001 Certification		
	Government-Approved Forward Pricing Rate Agreement (FPRA), Forward Pricing Rate Recommendation (FPRR), and/or Provisional Billing Rates	☐ ISO 17025 Certification		
	Government-Approved Earned Value Management Systems (EVMS)	☐ ISO 14001 Certification		
	Estimating System Determined Acceptable by the Government	AS9100 Certification		
	Government-Approved Property Management System	FEDRAMP / Agency Authorization To Operate		
	Government-Approved Cost Accounting System	□ N/A		
	Capability Maturity Model Integration (CMMI) Maturity Level 2 Certification (or higher)			

Which facility security clearance (FCL) does your company currently hold?
O Top Secret
○ Secret
O Confidential
O None
Is your company planning to pursue a Cybersecurity Maturity Model Certification (CMMC) when it is available?
O Yes
O No
Are there other organization-level systems, certifications, or clearances you recommend for consideration (e.g. Supply Chain Risk Management (SCRM), etc.)?

## **Experience Questions**

## **Experience**

GSA's intent is for the Services MAC to be one contract organized by Domains. A Domain represents a grouping of related functional areas that encompass multiple NAICS codes. Domains are designed to align order requirements to qualified

industry partners. Please review the document below to learn more about the potential Services MAC Domains.

Services MAC Domains Summary

The following section asks questions about your company's relevant experience projects. For reference, an experience project is a:

- Stand-alone contract or subcontract; or
- Task Order awarded under an Indefinite Delivery, Indefinite Quantity (IDIQ) contract, Multiple Award Schedule (MAS), Blanket Purchase Agreement (BPA), or Basic Ordering Agreement (BOA). For market research purposes, the indefinite quantity master contract (e.g., IDIQ, BPA, etc.) is not considered a project in and of itself; and
- Some portion of the period of performance occurred within the last five years

As a prime contractor, what is the maximum number of full-time equivalents (FTEs) your company has employed (including prime and subcontractor FTEs) on a single contract?

**1-25** 

O 26-50

**51-100** 

O 100+

What is the maximum estimated number of full-time equivalents (FTEs) your company has employed (including prime and subcontractor FTEs) across all contracts simultaneously?

O 1-25

26-50

O 51-100
O 100-500
O 500+
What is the highest annual dollar value of an integrated project - meaning a project spanning across three or more government-wide categories (Reference) - that your company has performed?
○ N/A
O SAT (\$250K) - \$1M
○ \$1M - \$5M
○ \$5M - \$10M
○ \$10M - \$25M
○ \$25M - \$50M
○ \$50M+
What number of unique labor categories on a single contract makes you consider a project complex? Please only input numbers into the text box below.
Does your company have experience performing as a prime contractor for a major acquisition as defined in <u>OMB Circular A-11, 7, Capital Planning Guide Supplement</u> as a capital project that requires special management attention because of its: (1) importance to an agency's mission; (2) high development, operating, or maintenance costs; (3) high risk; (4) high return; or (5) significant role in the administration of an agency's programs, finances, property, or other resources?
O Yes (please provide contract number):

○ No
Does your company have experience providing surge support (e.g., >10% temporary increase in level of effort) on a services contract?
<ul><li>○ Yes</li><li>○ No</li></ul>
As a prime contractor, does your company have experience managing multiple subcontractors on a project?
<ul><li>○ Yes</li><li>○ No</li></ul>
What is the maximum number of simultaneous locations your company has performed on a single contract or task order? For reference:

 Locations are generally considered distinct based on unique Metropolitan Statistical Area (MSA) codes (ref. column D on the BLS <u>May 2020</u>

Metropolitan and Nonmetropolitan Area Definitions)

- Any OCONUS locations can be considered a single location at the Metropolitan city level
- Performance generally includes at least 30 days of performance
- Virtual/remote work would not be considered distinct locations

Business Administration	~
Environmental	~
Facilities	~
Financial	~
Human Capital	~
Logistics	~

Management and Advisory		<b>✓</b>
Marketing and Public Relation	ons	~
Research and Development		~
Social Services		~
Technical and Engineering		~
Command, Control, Comput Intelligence, Surveillance, ar		
Has your company performuse (OCONUS)?	med services outside o	f the contiguous United States
O Yes		
O No		
If yes, select which OCON this question and proceed	•	npany has worked in. If no, skip
Africa (sub-Sahara)		
East Asia and the Pacific	;	
Europe and Eurasia		
Near East (North Africa a	and the Middle East)	
South and Central Asia		
Western Hemisphere (No	orth and South America)	
If yes, select which Doma under. If no, skip this ques		performed OCONUS work e next question.
☐ Business Administration	Human Capital	Research and Development
☐ Environmental	Logistics	Social Services
☐ Facilities	Management and Advisory	<ul><li>Technical and Engineering</li></ul>

Financial	■ Marketing and Public Relations	Command, Control, Computers, Communications, Cyber- Defense, Intelligence, Surveillance, and Reconnaissance (C5ISR)		
As a prime contractor, does your company have experience performing cost reimbursement type contracts (as defined in <u>FAR 16.3</u> )?				
<ul><li>○ Yes</li><li>○ No</li></ul>				
If yes, select which Domains your company has performed cost reimbursement type contracts under. If no, skip this question and proceed to the next question.				
☐ Business Administration	☐ Human Capital	Research and Development		
Environmental	Logistics	Social Services		
Facilities	<ul><li>Management and Advisory</li></ul>	☐ Technical and Engineering		
Financial	☐ Marketing and Public Relations	Command, Control, Computers, Communications, Cyber- Defense, Intelligence, Surveillance, and Reconnaissance (C5ISR)		
As a prime contractor, does your company have experience successfully competing for and winning task orders in a competitive multiple award contract environment (either <u>FAR 16.5</u> or <u>FAR 8.4</u> )?				
O Yes				
○ No				

interested in responding to. Any Domain selected below will prompt additional questions related to those selected Domains to appear later in the survey.			
Business Administration	☐ Human Capital	Research and Development	
☐ Environmental	Logistics	Social Services	
☐ Facilities	Management and Advisory	Technical and Engineering	
☐ Financial	☐ Marketing and Public Relations	Command, Control, Computers, Communications, Cyber- Defense, Intelligence, Surveillance, and Reconnaissance (C5ISR)	

Indicate which of the following services your company has performed or is

### **Facilities Services Domain Questions**

#### **Facilities Services Domain**

Services in this domain include any and all services required to maintain and operate buildings, paved services, utilities infrastructure, and real property assets and equipment. This could include major facilities support such as DOD installations, hospitals, cemeteries, and other federal or industrial real property, but does not include major construction. GSA will ask about a wide range of services found in facilities contracts that may not be inherently facilities work. We are including them because of their historical use, but are also trying to determine what commercial practices are in this space (i.e. the reasonableness of including these services on a facilities contract). We seek your feedback on defining Domains and the services included.

For the services listed in this domain, indicate whether your company has performed the work on a facilities contract only, either as a prime, or as a

subcontractor. As mentioned, we will use the responses from this to determine which services are reasonable to include within the Domain, so do not select a choice unless you have actually performed this on a contract, or it may skew assumptions about what are actual commercial practices.

Second, there have been many discussions about Base Operations Support as a Domain. For this market research effort, GSA is partnering with the Air Force Base Operating Support Program and other military partners to define and determine commonality within the scope of Base Operations Support (BOS) as a Domain. However, GSA recognizes that facilities management services may largely be the same as BOS, and is therefore, combining the facilities and BOS Domain questions for this RFI. As such, please respond to this Domain if you provide any facilities services regardless of your specific agency experience.

We are partnering with the Air Force on market research efforts to leverage economies of scale and to simplify and streamline the industry burden required in responding to multiple agency requests for the same information. The information collected from this RFI will be retained for use by both GSA and the Air Force.

		Prime		
	Prime (Federal Government)	(Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Airfield lighting				
Alarm and security system maintenance				
Architectural & framework building maintenance services				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Building management servies				
Base operation logistics				
Cemetery maintenance				
Civil engineering services				
Commissioning services				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Communication Services - General Communication				
Communication Services - Telecommunications				
Community center management				
Custodial services				
Emergency management / Incident Response services				
Electrical services (electrical maintenance)				
Elevator maintenance & inspection services				

	Prime (Federal Government)	(Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Energy Management Control Systems (EMCS)				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Energy and water conservation management and reporting				
Engineering to support installation of Facility Resource & Optimization (R&O) decision to distribute limited & scarce funding				
Engineering to support construction cost estimates				
Engineering services to provide general management over current & future maintenance				
Environmental compliance				
Environmental conservation				
Environmental pollution prevention				
Equipment and electronics maintenance				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Facility & installation maintenance services				
Fire alarm / fire suppression (fire suppression system preventative maintenance & repair)				
Fire Alarm System maintenance & repair				
Fire protection and emergency services				
Fitness / sport center management				
Force protection assets & entry control points				
Ground maintenance				
HVAC services & maintenance				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Insect control				Ш
Integrated waste management services				
Janitorial				

	Prime (Federal Government)	(Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Landscaping / grounds maintenance				
Locksmiths				
Logistics: material management, fuels management, vehicle management, planning, traffic management, ground transportation services, or installation deployment readiness center (DRC)				
Maintenance of fuel distribution & grounding systems				
Operations & Maintenance (O/M) of facilities, airfields, electrical distribution & HVAC systems, engineering, fresh water system, shipyards, or utility & sanitation system				
Destarated	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Pest control				
Plumbing services (plumbing & pipefitting)				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Pollution prevention & remediation programs				
Real property management				
Refuse collection and disposal				
Renewable energy systems				
Repair & restoration projects				
Roofing services				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Security forces services				
Septic services				
Snow removal				
Street sweeping				
Water distribution				
10/1				
Water tanks				

Based on the functional categories listed, are there any revisions or additional categories you would suggest?

Facilities Services Domain Continued	
Please indicate the number of contracts aligning company has been awarded based on annual experienced as a subcontractor, only refer to the	expenditure. For experience
SAT (\$250K) - \$1M	value of the subcontract.
\$1M - \$5M	
\$5M - \$10M	•
\$10M - \$25M	
>\$25M	
What is the dollar value of the largest facilities shas performed? Please only input numbers into	services project your company the text box below.
What is the dollar value of the largest facilities shas performed? Please only input numbers into what types of installations / facilities have you proport for? Select all that apply:	services project your company the text box below.
What is the dollar value of the largest facilities shas performed? Please only input numbers into what types of installations / facilities have you pauport for? Select all that apply:	services project your company the text box below.
What is the dollar value of the largest facilities shas performed? Please only input numbers into What types of installations / facilities have you psupport for? Select all that apply:  Military Bases (Base Operations Support)  Federal Installations/Facilities	services project your company the text box below.
What is the dollar value of the largest facilities shas performed? Please only input numbers into What types of installations / facilities have you purport for? Select all that apply:  Military Bases (Base Operations Support)  Federal Installations/Facilities	services project your company the text box below.
What is the dollar value of the largest facilities is has performed? Please only input numbers into What types of installations / facilities have you psupport for? Select all that apply:  Military Bases (Base Operations Support)  Federal Installations/Facilities  Hospitals (Federal or Non-Federal)	services project your company the text box below.

Hazardous Waste Sites (such as Superfund sites)
■ Multi-Facility Campuses
Gyms
Hotels
☐ Security restricted locations such as facilities clearance required buildings, IT secure server rooms, or other Security Operations Centers
Other Large-Scale Commercial Facilities:
Does your company have experience performing facilities management services simultaneously for more than one customer?
○ Yes
○ No
What government customers are you interested in working with (regardless of experience)? Select all that apply:  Military Federal State Local
Does your company have experience in commercial industrial facilities management and maintenance?  O Yes O No

Is your company experienced and sufficiently capitalized to independently design and implement commercial market efficiencies in pre-digital age facilities

innovations proven to improve service delivery and lower total cost of ownership?
<ul><li>○ Yes</li><li>○ No</li></ul>
Is your company capable of designing solutions to met Objective Based Outcomes as contained in Statements of Objective vs a detailed PWS?
<ul><li>✓ Yes</li><li>✓ No</li></ul>
Is your company experienced in performing facility maintenance or facility management services under a single business agreement for geographically separate locations?
<ul><li>○ Yes</li><li>○ No</li></ul>
Does your company have experience using a Facility Computerized Maintenance Management System (such as IBM TRIRIGA, MAXIMO, or equivalent)?
<ul><li>✓ Yes</li><li>✓ No</li></ul>
In your experience, what is the commercial practice for facilities management services based on the options below?
One contract for facilities management where a facilities management contractor subcontracts for all facilities services needed to operate the entire facilities

Multiple smaller facilities contracts for all distinct services, such as building operations and maintenance, janitorial, on-site transportation, etc.
O Functionally divide contracts such as facilities services vs logistics vs communications
Other (please explain):
Does the addition of unrelated services within the same scope of a facilities contract (e.g. telecommunications, minor construction) affect cost or performance risk and influence your company from pursuing a contract?
We would not pursue if there are too many ancillary services
<ul> <li>We would not pursue if there are any ancillary services</li> </ul>
One of two ancillary services are generally not a concern
O We would consider a contract even with the need to partner with numerous other companies
O We do not operate as a prime contractor in this Domain
Other

### **Business Administration Domain**

### **Business Administration Domain**

This Domain includes requirements to provide assistance with administrative, clerical, and business management services. This includes an array of language services, document management, administrative support, and data services.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Actuarial services				
Administrative tasks & support				
Business profiles				
Clerical duties				
Data entry & processing				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Employee suitability				
Foreign language services				
Library support				
Linguist screening & recruitment				
Secure shredding & destruction				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Sign language translation				
Survey facilitation & assessment				
Temporary staffing				
Translator & interpreter services				
Travel preparation				

Based on the functional categories listed, are there any revisions or additional categories you would suggest?

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	-/,
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Please indicate the number of contracts aligning to this Domain that your company has been awarded based on annual expenditure. For experience performed as a subcontractor, only refer to the value of the subcontract.

SAT (\$250K) - \$1M

\$1M - \$5M

\$5M - \$10M

\$10M - \$25M

>\$25M

#### **Environmental Domain**

#### **Environmental Domain**

This Domain supports agencies in meeting their environmental requirements and streamlining the contracting process by providing a faster, more cost-efficient means to meet environmental objectives. Requirements typically involve multi-disciplined teams of scientists, engineers, and other technicians with expertise in areas, such as air and water quality, climate change, asbestos contamination, remediation, ecological restoration, and environmental law such as planning and documentation services for the development, planning, facilitation, coordination, and documentation of and/or for environmental initiatives or mandates in areas of chemical, radiological, and/or hazardous materials.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Air monitoring				
Archeological / cultural resource management plans				
Climate change studies, planning, policy analysis, & mitigation strategies				
Consulting on endangered species, wetland & watershed protection				
Cultural resource geographic information services				
Environmental consulting				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Environmental emergency response				
Environmental engineering				
Environmental impact assessment				
Environmental management				
Environmental remediation				
Groundwater monitoring				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Habitat conservation assessment, planning & modeling				
Hazardous material management, planning, disposal, & remediation				
Laboratory (environmental) testing				
Mapping, cartography, & integrated mapping from various data sources				
Migration pattern analysis				
Natural resource management & planning				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Pollutant contamination planning, assessment & mitigation				
Reclamation services				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Remote sensing for environmental studies				
Terrestrial, marine, atmospheric measuring & management				
Vegetation & topography mapping				
				//
Please indicate the	number of contr	acts aligning to	this Domain th	nat your
company has been a	awarded based	on annual expe	enditure. For ex	xperience
SAT (\$250K) - \$1M				~
\$1M - \$5M				~
\$5M - \$10M				· ·
\$10M - \$25M				~

## **Financial Domain**

>\$25M

### **Financial Domain**

This Domain includes requirements designed to support financial objectives. Services include accounting, budgeting, financial advising, loan servicing, asset management services, and complementary financial services.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Accounting services				
Affordability analysis				
Analysis of cost alternatives				
Assessment & improvement of budget formulation & execution processes				
Assistance in devising or revising accounting policies & procedures				
Audit services - general/financial				
Budget analysis & tracking				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Business information systems support				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Contract audits, both Generally Accepted Government Auditing Standards (GAGAS) & non- GAGAS				
Cost estimating & analysis support				
Debt collection services				
Disbursement & reconciliation support				
Economic analysis				
Equity monitoring				
		Prime		
	Prime (Federal Government)	(Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Financial data analysis	•	(Commercial /		No Experience
	•	(Commercial /		No Experience
analysis Financial impact statement	•	(Commercial /		No Experience
analysis Financial impact statement development Financial risk	•	(Commercial /		No Experience
analysis Financial impact statement development Financial risk analysis Financial management	•	(Commercial /		No Experience
analysis  Financial impact statement development  Financial risk analysis  Financial management services	•	(Commercial /		No Experience
analysis  Financial impact statement development  Financial risk analysis  Financial management services  Loan management  Oversight & fraud	•	(Commercial /		No Experience

	Prime (Federal Government)	(Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Return on investment analysis				
Remittance processing				
Servicing & restructuring troubled loans				
Servicing, monitoring, & maintaining loan assets				
Transportation audits				
Transaction analysis & processing				
Based on the function categories you woul	•	isted, are there	e any revisions	or additional
Please indicate the company has been a performed as a subc	awarded based	on annual exp	enditure. For ex	xperience
SAT (\$250K) - \$1M \$1M - \$5M				<u> </u>
\$5M - \$10M				· ·
\$10M - \$25M				~

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## **Human Capital Domain**

### **Human Capital Domain**

This Domain supports training and development services, human capital strategy services, and organizational performance improvement. Services on this Domain aim to support human capital objectives through hiring and talent acquisition, proper background investigations, and career and leadership development. Additionally, this Domain supports career services in employee monetary disbursement management, including those related to payroll, benefits, and retirement management.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Background investigations				
Compensation & Benefits management				
Career development & coaching				
Credit history checks				
Customized training solutions				
Diversity & inclusion				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Employee misconduct remediation				
Employee engagement				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Executive leadership programs				
Facilitation & organizational data analytics				
Human resource transformation				
Knowledge & information sharing				
Leadership & coaching tasks				
Online course development				
Organizational performance improvement & knowledge management				
Payroll				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Performance management				
Position classification				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Records management & disclosure				
Retirement planning & processing				
Security clearance processes				
Talent management				
Temporary help services				
Traditional academic coursework				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Workforce analysis, development, & planning				
Workers compensation				
Workforce reform tasks				
Work schedule & leave administration				

Based on the functional categories listed, are there any revisions or additional categories you would suggest?

				//
Please indicate the r company has been a performed as a subc	awarded based	on annual expe	enditure. For ex	perience
SAT (\$250K) - \$1M \$1M - \$5M \$5M - \$10M \$10M - \$25M >\$25M				* * * * *
Logistics Domain				
Logistics Domain				
Services on this Dom planning and designir movement of supplies	ng, implementing	, or operating sy	ystems or faciliti	ies for the
Please indicate to wi services (functional o	•		erformed the fo	ollowing
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Analysis & recommendation of support equipment				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Deployment logistics				
Disaster management / contingency operations				
Distribution & transportation				
Industrial relocation / expansion services				
Infrastructure services (including transportation & delivery)				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Integrated Logistics Support (ILS) technical requirement creation				
Integrated logistics support				
ILS risk assessment, schedule creation & performance tracking				
Inventory management				
Life cycle sustainment				
Logistical studies & evaluation				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Logistics design				
Logistics operations support & maintenance				
Logistics optimization				
Logistics training services				
Rapid development of supplies & equipment through communication & logistics systems				
Repair & alteration				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Resource sourcing - global, regional, local, etc.				
Security				
Supply chain management & provisioning				
Supportability analysis & implementation				
analysis &				
analysis & implementation				

Based on the functional categories listed, are	there any revisions or additional
categories you would suggest?	
	//

Please indicate the number of contracts aligning to this Domain that your company has been awarded based on annual expenditure. For experience performed as a subcontractor, only refer to the value of the subcontract.



## **Management & Advisory Domain**

## **Management and Advisory Domain**

This Domain includes a full range of management and consulting services that can improve federal agencies' performances and their endeavors to meet mission goals and provide operating advice and assistance on administrative and management issues.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Acquisition & grants management support				
Business case development support				
Business intelligence support				
Business process improvement / reengineering				
Change management				
Concept development & requirements				
analysis				
anaiysis	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Configuration Management	•	(Commercial /		No Experience
Configuration	•	(Commercial /		No Experience
Configuration Management Cost / schedule / performance analysis &	•	(Commercial /		No Experience
Configuration Management Cost / schedule / performance analysis & improvement Cost estimation &	•	(Commercial /		No Experience
Configuration Management Cost / schedule / performance analysis & improvement Cost estimation & analysis Cost / performance trade-off analysis &	•	(Commercial /		No Experience

	Prime (Federal Government)	(Commercial / Non-Federal)	Subcontractor (Any)	No Experience
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Information analytics				
Integration of support systems				
Intelligence analysis				
Investigative services				
Knowledge management				
Long rant planning, futures, & forecasting				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Project / program management				
Regulatory compliance support				
Requirements management				
Risk assessment, mitigation, & management				
Strategy development, forecasting & planning				
Vulnerability assessment				

Based on the function categories you wou	•	isted, are there	any revisions	or additional
				//
Please indicate the company has been performed as a sub	awarded based	on annual expe	enditure. For e	xperience
SAT (\$250K) - \$1M \$1M - \$5M \$5M - \$10M \$10M - \$25M >\$25M				* * * * *
Marketing & Publi	c Relations Don	nain		
Marketing and Pul	blic Relations D	omain		
Services on this Dor relations services th			-	_
Please indicate to v services (functional	-		performed the t	following
Advertising	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Archiving				
Branding initiatives				
Broadcast media				
Business & trade shows				
Captioning & subtitles				
Commercial art/photography				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Computer database creation				
Conference planning				
Conventions, exhibit planning & installation				
Conversion / interpretation services				
Editing/editorial services				
Email marketing				
Facilitating events				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Film treatment & processing services				
Focus groups				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Graphic design, custom & stock artwork				
Interactive marketing				
Market research				
Marketing consulting services				
Narration				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Public relations services				
Presentation slides				
Publication design				
Search engine services				
Signage systems				
Social media campaigns				
Sound/audiovisual services				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Survey preparation & distribution				
Travel support				
Typographic layouts				
Videoconferencing				
Video streaming / webcasting				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Website design & maintenance				
Writing services				
Based on the functio categories you would	•	isted, are there	any revisions	or additional
Please indicate the n company has been a performed as a subc	warded based	on annual expe	enditure. For ex	xperience

SAT (\$250K) - \$1M	~
\$1M - \$5M	~
\$5M - \$10M	~
\$10M - \$25M	~
>\$25M	~

## **Research & Development Domain**

## **Research and Development Domain**

This Domain includes any requirements in support of Research and Development (R&D) activities. R&D activities may be aimed at achieving either specific or general objectives. The term R&D includes basic research, applied research, and experimental development. Services include conducting R&D in the physical,

engineering, and life sciences; nanotechnology; Biotechnology; and social sciences and humanities.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Cell & tissue culture & engineering				
Conceptual design, testing, implementation, & modification of product or process alternatives				
Design & specification development				
Conducting clinical trials to satisfy requirements prior to commercialization				
Design & improvement of manufacturing or production technologies, processes, techniques				
Design, development, & implementation of new reagents, testing methods, or protocols				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Development of new experimental therapeutic drugs, compounds, molecules				
Development of tools, resources, & procedures relating to advanced biologics, assays, & testing				
Development of new methods of drug delivery				
DNA: genomics, gene probes, DNA sequencing, genetic engineering				
Environmental science research				
Experimental development				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Laboratory & clinical research				
Life, physical, social, psychological, or mathematical- science research				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Biotechnology research & process development				
R&D advanced training				
R&D of automated processes or robotics				
Protein/peptide sequencing & synthesis				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Research of new applications for existing products				
Software development or IT initiatives related to experimental product or process improvements				
Special studies & analysis				
Technology transfer/insertion, training, & consulting				
Testing & evaluation (non-routine) services				
Regulatory requirements compliance testing				

Based on the functional categories listed, are there any revisions or	additional
categories you would suggest?	
	/.
	//

Please indicate the number of contracts aligning to this Domain that your company has been awarded based on annual expenditure. For experience performed as a subcontractor, only refer to the value of the subcontract.

SAT (\$250K) - \$1M	~
\$1M - \$5M	~
\$5M - \$10M	~
\$10M - \$25M	~
>\$25M	~

#### **Social Services Domain**

### **Social Services Domain**

This Domain includes a wide variety of social services requirements. These requirements involve government services provided for the benefit of the community and society, such as education, medical care, and housing services. These public services aim to create more effective organizations, build stronger communities, and promote equality and opportunity.



Addition recovery services	(Federal Government) (Federal Government)	Prime Prime (Cpgygeggial / Non- Federal)	Subcontractor (Any) Subcontractor (Any)	No Experiend No Experiend
Behavioral health professional services				
Beneficiary satisfaction surveys				
Disabled veterans driver rehabilitation services				
Employee assistance program services				
Educational & public health program administration				
	Prime (Federal Government)	Prime (Commercial / Non- Federal)	Subcontractor (Any)	No Experienc
Emergency response & social advocacy services				
Employee health benefits assessment				
Health insurance services				
Interpretation services				
Mental health provider support services				
MIPPA improvement assessment				
	Prime (Federal Government)	Prime (Commercial / Non- Federal)	Subcontractor (Any)	No Experienc
Outpatient recovery				
Pension/insurance administration				
Personal and family support				

Physical/occupational/educational therapy	Prime (Fodoral	Prime (Commercial	Cubcentractor	□ No
Psychotherapy	(Federal Gove <del>rn</del> ment)	/ Non- Federal)	Subcontractor (Any)	No Exp <del>eri</del> enc
Readjustment services				
	Prime (Federal Government)	Prime (Commercial / Non- Federal)	Subcontractor (Any)	No Experienc
Review of internal controls for programs				
Settlement services				
Separation counseling				
Vocational and psychological rehabilitation				
				//
Please indicate the number of co company has been awarded bas performed as a subcontractor, or	ed on annual	expenditure.	For experience	
SAT (\$250K) - \$1M				~
\$1M - \$5M				~
\$5M - \$10M				~
\$10M - \$25M				~
>\$25M				<b>~</b>

# **Technical & Engineering Domain**

## **Technical and Engineering Domain**

This Domain includes requirements to provide specific engineering, geoscience, or other technical professional skills - such as those performed by engineers, geologists, geophysicists, and technicians - required to handle specific operating conditions and problems for the benefit of the Government. Work under this Domain typically involves the application of physical laws and principles of engineering in the design, development, and utilization of machines, materials, instruments, processes, and systems; and providing expert advice and assistance on technical functions and issues.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Advance technology pilot & trials				
Alternative energy sources & engineering				
Capabilities integration & development				
Communications engineering				
Configuration management				
Data analytics, management				

	Prime (Federal Government)	(Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Design documentation & technical data				
Energy services to include management planning & strategies, audit services, and metering				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Engineering process improvement				
Environmental engineering				
Human factors / usability engineering				
Independent verification & validation				
Integration support				
Interoperability				
Life cycle management				
Modeling & simulation				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Operation & maintenance or direct support of an existing weapon system or major system				
Operational test & evaluation				
Optical engineering				
Other engineering (aeronautical, astronomical, civil, electrical, materials, mechanical, etc.)				
Quality assurance				
Radar engineering				
Red teaming & wargaming				
Requirements analysis (technical)				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Risk management				
Scientific (non- R&D) analysis & support				
Software development (for IT services involving 40 USC § 11103 (a) activities)				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Systems engineering (design, integration, analysis, validation etc.)				
Technical assessment, data management, & planning				
Based on the function categories you would	•	isted, are there	any revisions	or additional
Please indicate the r				•
performed as a subc	contractor, only r	-		ntract.
SAT (\$250K) - \$1M	contractor, only r	-		-
SAT (\$250K) - \$1M \$1M - \$5M	contractor, only r	-		ntract.
SAT (\$250K) - \$1M	contractor, only r	-		ntract.

**C5ISR Domain** 

**C5ISR Domain** 

This Domain focuses on Command, Control, Communications, Computers, Cyber, Intelligence, Surveillance, and Reconnaissance (C5ISR) mission requirements. C5ISR organizational and technological capabilities improve situational awareness and enhance command and control strategies within defense and intelligence environments.

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Assured positioning, navigation, & timing capabilities support				
C5ISR enterprise support				
C5ISR prototyping, integrating, & testing				
Command, power, & integration support				
Counter-IED & minefield detection				
Counterintelligence support				
Cyberspace operational support				
Cyber & tactical network science				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Detection & neutralization of explosive hazards				

	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Electro-optical / infrared surveillance				
Electronic countermeasures				
Information superiority support				
Integrated power support servies				
Intelligence, information, and electronic warfare				
Intelligence analysis, exploitation, & dissemination				
Intelligence, surveillance, reconnaissance, & targetting				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Mission command applications				
Network visualization				
Night vision, electronic, & optical surveillance				
Offensive & defensive cyber operations				
Power / energy generation & management				

Based on the functio categories you would	_	isted, are there	e any revisions	or additional
Threat modeling & simulation				
Tactical cyberspace operations				
Tactical & strategic network support				
Space & terrestrial communications				
Standard software framework implementation				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Software development (for IT services involving 40 USC § 11103 (a) activities)				
Signals intelligence				
Product realization engineering				
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience

Please indicate the number of contracts aligning to this Domain that your company has been awarded based on annual expenditure. For experience

performed as a sub	contractor, only	refer to the valu	ue of the subco	ntract.
SAT (\$250K) - \$1M \$1M - \$5M \$5M - \$10M \$10M - \$25M >\$25M				* * * * *
Concluding Questi	ons			
Concluding Questi	ons			
Indicate the type of emerging technolog		company has	in each of the f	following
	Prime (Federal Government)	Prime (Commercial / Non-Federal)	Subcontractor (Any)	No Experience
Artificial Intelligence				
Automation Technologies				
Distributed Ledger Technology				
Edge Computing				
Immersive Technology				
Quantum Computing				

Are there any other services that you would like GSA to consider for the scope of GSA's new Services MAC?

GSA is interested in understanding the cost to industry when responding to multi-agency IDIQ solicitations. Please provide the estimated cost of resource including bid and proposal costs and consultant fees - typically expended in response to this type of solicitation. This information will be used to identify a potential efficiencies that can be built into the source selection process. Please only input numbers into the text box below.	ny
What barriers have prevented you from winning an IDIQ contract and/or experiencing success at the task order level?	
Please provide any additional comments you would like to include with your submission:	
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