

## Outline / Technical Response

Sol. W9124D-23-R-0007  
Information Technology Support Services (ITSS),  
U.S. Army Recruiting Command, Fort Knox, KY (USAREC)

Understanding of the Government's Needs  
Evaluation Criteria

Corporate Information  
Corporate Experience (1.3)

Technical Approach

- 5.1. Functional Support
- 5.2. Requirements Engineering
- 5.3. Business Process Modeling
- 5.4. Software Engineering
- 5.5. Applications and Web Integration
- 5.6. Data Engineering
- 5.7. Database Management and Administration
- 5.8. Project Management
- 5.9. Project Control
- 5.10. Software Integration Engineering
- 5.11. Training Support Services for Recruiting and Retention College
- 5.12. Process Improvement
- 5.13. Information Technology Asset Coordinator
- 5.14. Telecommunications Control Officer
- 5.15. Test and Evaluation
- 5.16. Business Intelligence Experience
- 5.17. General System Support
- 5.18. Computer Graphics
- 5.19. Technical Writers
- 5.20. Incident Management
- 5.21. Information Management Services
- 5.22. Support the Administration of the IT Workforce Readiness
- 5.23. Administrative Support
- 5.24. Network Operations
- 5.25. Cyber Security
- 5.26. Monthly Report

Quality Control / Quality Assurance

Management Approach

- Approach to Managing Personnel and Deliverables
- Subcontractor Management
- Recruiting and Retaining Cleared, Qualified Personnel
- Staffing Plan (1.2)
- Security
- GFI/GFP
- OCI

Transition