

# Tyler Mills

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## Education

### Rochester Institute of Technology

2009 – 2014

B.S. in Networking and System Administration, Minor in Business Administration

Master of Business Administration (MBA), Product Commercialization and Technology Management

## Experience

### RIT Residence Life

Rochester, New York

*Resident Advisor (2010-2011), Global Village Resident Advisor (2011-Present)*

8/2010 – Present

- First contact for roommate conflict resolution.
- Resource to assist students with academic, professional, and personal issues that may occur during an academic year.
- Responsible for developing a community for students within campus dorms and apartments as well as encouraging participation in events and activities.

### Liberty Mutual

Portsmouth, New Hampshire

*IT Asset Management*

6/2012 – 8/2012

- Created an automated hardware disposal process for Liberty's 45,000 employees and presented proposal to upper management for implementation.
- Reconciled network assets to achieve consistent inventory information across the company by using SNMP data and records of previous hardware changes.
- Used the Google Maps API along with financial disposal history to compare geographic disposal costs and vendors for potential cost savings.

### Tyler Tech

Rochester, New York

*Owner*

6/2006 – 6/2012

- Oversaw the planning, development, and roll-out of hardware and software upgrades for several small businesses and non-profits.
- Established and developed company intranets for centralized employee and client information.
- Transitioned multiple companies from traditional phone networks to VoIP networks, significantly reducing telephony costs.
- Installed copper and fiber cabling in network infrastructure upgrades complete with documentation and network diagrams.

### GoDaddy.com

Phoenix, Arizona

*Datacenter Operations*

6/2011 – 8/2011

- Supported several departments' network and security infrastructures by performing upgrades of hardware, provisioning servers, and troubleshooting link outages and hardware issues.
- Assisted the Telecommunications team with a Cisco VoIP hardware infrastructure upgrade, including phone provisioning.
- Aided the Security Operations Center by removing malware from user servers using Python scripts.

## Activities, Honors & Certifications

- Dean's List
- RIT Computing Medal (2009), *Scholarship*
- Alfred-Almond Central School Distinguished Student (2009), *Scholarship*
- Skills USA Regional 2<sup>nd</sup> Place (2009), *Competition*
- Camps International Mexico (2010), *IT Volunteer*
- CompTIA A+ / CompTIA Net+, *Certifications*