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Rochester Institute of Technology

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Objective

A position in utilizing my hospitality, travel and tourism experience and education

Available: June, 2013

EDUCATION

Rochester Institute of Technology, Rochester, NY

Master of Science in Hospitality and Tourism Management May, 2013

Thesis: Monitoring Factors Influencing Students to Study Abroad

Institut de la Francophonie pour l'Entrepreneuriat, Mauritius Island

Master of Science in Entrepreneurship March, 2009

Capstone: Business plan about launching of a coffee shop in Antananarivo

Institut National de Tourisme et d'Hotellerie – INTH, Antananarivo, Madagascar

Bachelor degree: Tourism Entrepreneurship May, 2005

Professional degree: Tourism & Catering May, 2002

WORK EXPERIENCE

Co-manager: Ciel de l'Île Rouge travel and tours, Madagascar March 2004-December 2010

- Managed day-to-day operations for broad areas of travel including air and hotel reservations
- Pre-planned budget forecasting, cost analysis, post-program evaluation, contractual negotiations with different suppliers hotels, airline companies, and tour operators

Trainer of Undergraduate students in Sustainable Tourism and Entrepreneurship October 2006- 2010

Institut National de Tourisme et d'Hotellerie, Madagascar

- Delivered training related to tour guiding, ticketing, and the basics of catering to classes of 30 second year college students for a period of six months
- Conducted interviews of selected candidates with the related department for admission applications

Internship in Food & Beverage

Ambre hotel, Mauritius Island

April 2009

- Assisted in conducting training on required job standards, menu knowledge, department procedures and policies for new staff
- Monitored the status of food and beverage orders, ensured that they were delivered within designated timelines
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Internship in Fast food

O GU & Chee Li Chop, Mauritius Island

April 2009

- Ensured proper food handling procedures including wrapping, labeling, dating, stocking, storing, rotating, and checking temperatures of products

Coop in Tour Operator

Jacaranda de Madagascar

December 2004

- Dealt with airlines, travel agents, and hotels for booking (seats, rooms, etc.)
- Created and budgeted itineraries

Internship in Ticketing and Tour Operator

Henri Fraise Fils travel service, Madagascar

August 2001

- Booked flights with Amadeus and issued flight tickets
- Assisted customers and made sure delivery of service compiles with itinerary

AWARDS AND CERTIFICATES**Rochester Institute of Technology, Rochester, NY**

Fulbright Scholarship 2011

Certificate for completion of the Women's Career Leadership 2012

Student Conference on United States Affairs⁶³, WestPoint

Resources and Energy: Towards Sustainable Solutions

Virginia Polytechnic and State University

Certificate for attendance of the Language & Culture Institute 2011

Blue Ventures Andavadoaka, Madagascar

Science scholarship program internship and diver certification PADI 2009

Prince of Songkla University" in Phuket, Thailand

Certificate of attendance of international training program on tourism management 2007

The Young Global Leadership Foundation

Certificate of Global Negotiation and Mediation 2013

Naval Academy Foreign Affairs Conference Annapolis, Maryland

Cultural landscapes

ALTERNATIVE VOLUNTEERING SERVICE

RIT Alternative Spring Break Trip to New Orleans 2013

RIT Intervarsity Fall Quarter co-leader international small groups 2012

Treasurer Thai Alumni Association 2009

Leader in children class at the Bible Study Fellowship international 2007

LINGUISTIC PROFICIENCY

French: Excellent

English: Very good

German: Average