**Teuta Hyseni**

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**OBJECTIVE SUMMARY**

Recent undergraduate student seeking a Graduate Assistant position at Rochester Institute of Technology.

**SKILLS SUMMARY**

* Business process software development life cycle, including analysis, design, development, testing and implementation of software applications
* Process analysis and redesign
* Documentation of business requirements
* **Operating Systems :** Ubuntu/Linux, MS-Windows 7/Vista/XP/NT
* **Languages:** Java, JavaScript, HTML, C, Unix, SQL, PHP, CSS
* **Database and Applications:** MySQL, Spring Framework, Mongo, H2, phpMyAdmin, Dreamweaver, MS Office Suite, Spring Tool Suit, Magento, LAMP, WAMP, IntelliJ IDEA, Eclipse, Workbench, MVC, Sonar

**EDUCATION**

**Rochester Institute of Technology (RIT) Present Rochester, NY**

* Master of Science, Information Science and Technology

**Texas Lutheran University (TLU) January 2008- December 2011 Seguin, TX**

* Bachelor of Science, Information Systems
* Minor in Business Administration
* Cumulative GPA: 3.4
* Senior Thesis Project: “Web Design and Development of an E-Commerce Website”

**University of Pristina September 2007- December 2007 Pristina, Kosovo**

* Bachelor of Science, Telecommunication

**WORK EXPERIENCE**

**Denim Group January 2013 – Present San Antonio TX**

Consultant II, Secure Application Development

* Completing assigned portions of Web Service/MVC based projects with a high level of quality, using Java, JavaScript, CSS, SQL, Spring/Hibernate and other lightweight web frameworks
* Leading application development projects as well as authoring, compiling and executing quality assurance plans
* Delivering internal presentation or training course

**Rackspace Hosting Company June 2012 – December 2012 San Antonio TX**

Software Developer Intern

* Worked within different Agile software development life cycle, such as Scrum focusing on behavior driven design, continuous integration, as well as rapid and frequent solution delivery
* Developed Private Cloud Usage Collection, Java/MySQL based application that generates billing reports to private cloud costumers
* Developed and managed RackerMap, a web-based application tool that will be marketed primarily to Real Estate Department, as well as to the entire Rackspace employees that allows to search locations within Rackspace offices by selecting criteria of interest

**Math/Computer Science Department – TLU September 2011 – December 2011 Seguin, TX**

Statistics Grader

* Promptly collected and returned assignments
* Accurately graded and recorded student's scores while maintained strict confidentiality

**Bulldog Investment Company January 2011 – December 2011 Seguin, TX** Investment Analyst Intern

* Researched analysis in all areas of financial investment
* Made day-to-day management and trading decisions
* Managed investment portfolios

**Make-A-Wish-Foundation National Office May 2011 – August 2011 Phoenix, AZ**

Web Developer/IT Specialist Intern

* Developed a PHP/JavaScript/HTML based program for Human Resource Department
* Step by step explanation for users who needed assistance with different information technology issues and problems
* Updated the internal knowledgebase, educated users within information technology units and change management processes

**International Office - TLU May 2010 – August 2011 Seguin, TX**

Student Assistant

* Created and maintain the office Access database and reporting
* Guided and update international students with information needed
* Other projects and activities as assigned

**Development Office - TLU August 2009 - May 2010 Seguin, TX**

Student Assistant

* Communicated with TLU alumni donors, sponsors and friends via phone
* Maintained ongoing relationship with alumni donors, sponsors and friends – acknowledged donations, ensured timely reporting and information distribution
* Explored potential funding possibilities for new projects

**Ask Trade Computers February 2005 – Oct 2005 Gjilan, Kosovo**

Assistant Sales Manager

* Advised customer on technical matters and recommended appropriate computer

configurations

* Tracked product status and troubleshot ordering problems
* Ensured the prompt and systematic servicing of all business accounts communicating with management departments

**RELEVANT COURSE WORK**

* Object-Oriented Programming | Object-Oriented Design & Methods | Computer Networks | Computer & Network Security | UNIX Programming | Web Programming and Application | C Programming | Database Design | Quantitative Applications | Knowledge Management | Information Systems | Accounting Information Systems | Senior Seminar and Research Project

**LANGUAGES**

* **English and Albanian -** Fluent in writing, reading, and speaking
* **Spanish and Serbian -** Intermediate in writing, reading, and speaking

**LEADERSHIP ACTIVITIES**

* **Participant** - **12 hour Online Business Decisions International MBA Challenge** - Nyenrode Business University -2012
* **Committee Member -**TLU Information TechnologyDepartment- 2011
* **Senior Senator -**  Student Government Association -2011
* **Executive Manager -**  Bulldog Investment Company team -2011
* **Member** - Business Convention Alpha Kappa Psi- Phoenix 2011
* **Member** -Principled Business Leadership Institute- Dallas 2010
* **Excellence in Leadership -** participant and organizer in the TLU donor relationship dinner 2009
* **Member -** Student Alumni Association -2009
* **Member -** TLU Leadership Team
* **Social Chair** – Global Student Organization 2008
* **Member -** Alpha Kappa Psi- International Co-ed Business Fraternity
* **Member -** Partnership Council Seguin
* **Member –** TLU Computer Club**-** 2008

**VOLUNTEER EXPERIENCE**

* **Back pack Program-** help high school students with school supplies every month - 2011
* Web Design for **Guadalupe County Voluntary Organizations Active in Disasters** - 2010

**PRESENTATIONS**

* **TLU Student Academic Symposium 2011 –** Qualitative and Quantitative Investment, 2011
* **TLU Student Academic Symposium 2011 –** Knowledge Management, Fall, 2011

**PUBLICATIONS**

* **Knowledge Management –** TLU wiki- Research Literature Review Project- 2011

**HONORS & REWARDS**

* **Merit Scholarship -** 2012 RIT
* In-consideration recipient of Amandus H. Lundqvist Scholarship Program (EUT)
* Certified with **Certificate of Completion –** Intro to Project Management 2012 – Alamo Colleges
* Certified with **Cloud University Certificate Class of 2012**
* Honored with **Certificate of Appreciation -** Student Academic Symposium 2011 - TLU
* **Dean’s List 2009, 2011 - TLU**
* **Education for Peace** Full Tuition Scholarship - TLU

**REFERENCES AVALIABLE UPON REQUEST**