

Tom Muñoz

Solving problems, doing today what is needed to improve the future, do the right thing and have fun.



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Work Experience

1998 – Present RTP, NC (Previous Houston & White Plains)

IBM - Senior Manager

- Manage controls/compliance/security for financially significant applications, collaboration with PWC & IA.
- Program mgmt for strategic enterprise programs.
- Global implementations, user processes, IT systems
- Manage/support business and technical stakeholders.
- Manage problems on revenue systems/processes, drive to resolution with improvement plans across users, stakeholders, CIO teams.
- Manage matrixed, interdisciplinary, global teams.
- Executive and customer communications.
- Budget, financial, hiring, people management.
- Systems, applications, infrastructure operations.

2006 – Present Raleigh/Durham/Chapel Hill, NC

Triangle Ultimate (Non-Profit)

Volunteer & Chair, Board of Directors

Non-profit start up promoting the sport of Ultimate Frisbee in the Triangle, NC area. Focus on youth and female participation, reaching out to underrepresented communities. Preparing and running programs including tournaments, celebrations, donor/stakeholder events.

1993 – 1998 Houston, TX

Lockheed Martin - Manager Strategic Engineering

- Manager, ISS Mission Operations Avionics Reconfiguration System for ISS command & telemetry.
- Developed planning systems requirements at Johnson Space Center (JSC) mission control center for space shuttle/space station.
- Integrate/coordinate planning systems across NASA centers in US and with international partners.
- Software design/development/test/deployment.

1988 – 1993 Houston, TX

McDonnell Douglas – Analyst, Manager Ops Planning

- Manager, software development for flight analysis.
- Lead, cross flight systems functional performance.
- Lead, transportation and logistics analysis.
- Analyst, orbital analysis and research projects.

Skills & Competencies

Global/Remote leadership	<div><div></div></div>
Team formation/People leader	<div><div></div></div>
Technical/Complex program mgmt	<div><div></div></div>
Executive/Tech communication	<div><div></div></div>
Audit compliance, security, controls	<div><div></div></div>
Financial planning/management	<div><div></div></div>
System/Ops Transformation	<div><div></div></div>
Agile practices & tools	<div><div></div></div>
Incident management	<div><div></div></div>
Application/Infrastructure Ops	<div><div></div></div>
SW Dev noob (Python/JS/HTML/CSS)	<div><div></div></div>
Data analytics/presentation	<div><div></div></div>
Ultimate Frisbee	<div><div></div></div>

Achievements & Certificates

Chair of the Board, Triangle Ultimate non-profit for advancement of Ultimate Frisbee and youth development.

Charter/Core member, IBM RTP Hispanic Business Group

2016 President's Volunteer Service Award

Awarded based on number of volunteer hours delivered.

2006 - 2013 project management professional certification,

Project Management Institute, demonstrate thorough knowledge and proven experience in project management (lapsed)

2000 project management certificate, George Washington

University, completion of project management education.

1998 NASA Manned Spaceflight Award from astronaut office, exceptional achievement in support of manned spaceflight.

Education

1990 – 1991 University of Houston, Houston, TX

Master of Business Administration

1985 – 1988 Auburn University, Auburn, AL

Bachelor of Aerospace Engineering

1989 – 1993 (incomplete – thesis not finished)

Coursework toward Master in Space Science and Master in Industrial Engineering - University of Houston

Languages

English, Spanish