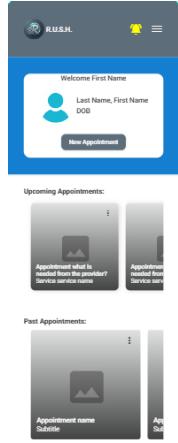


R.U.S.H. User Flow

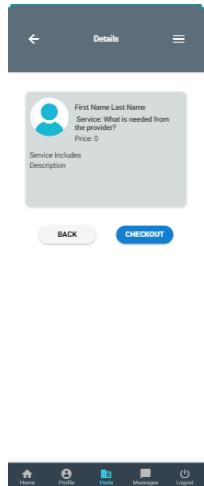
Patient Flow

1. Patient goes through sign-up
 - a. If patient is already enrolled, they click on Log In
2. User is taken to Patient Home screen



- a. The tabs for the patient are Home, Profile, Visit, Messages, Logout
- b. This is where the patient will see upcoming and past visits, their information which they have autonomy to edit
- c. If the patient does not have a picture uploaded for their profile avatar, then the placeholder will be the profilePlaceholder.png
- d. On the home screen the user has a button, “New Appointment” the will route them to setting up a new appointment

3. Clicking on the visit will route the user to the visit’s details



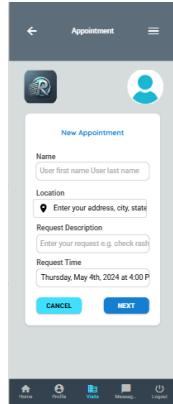
- a. The tabs for the patient are Home, Profile, Visit, Messages, Logout

4. Profile tab
 - a. This is where the user edits their personal information which is protected under the HIPPA Regulations
5. Visit tab
 - a. This is where the user is routed to view all their visits
 - b. When they click on the visit, this tab stays active, but still routes them to the dynamic route for the visit details
6. Message tab
 - a. This is where the user sees their Conversation List
 - b. The user clicks on the receiver user conversation component and is taken to the conversation dynamic route where they can continue the conversation with their message.
 - c. Patients are freely able to chat with other patients, but only chat with the providers that are, or have been assigned to their visits
7. Logout tab
 - a. Logs user out with a modal asking if they're sure they want to log out
 - b. Removes the token and take them to the login screen

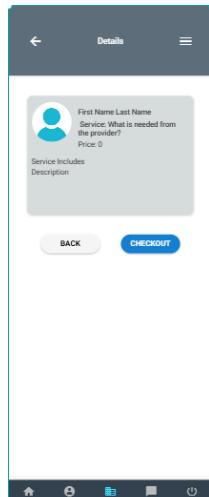
Patient New Appointment Flow – The Visit Tab is active during this flow

1. Once the user clicks on the “New Appointment” button from the home screen, it creates a new Appointment
2. Routes them to the Patient Disclaimer screen, where they must electronically sign to acknowledge the terms – you should see the disclaimer statements in Patient_Disclaimer.csv
3. After they agree by typing their full name, they are routed to select the Subscription for the visit, unless they are subscribed to RUSH Subscription which is a monthly charge – This can be a modal

4. Once it is selected, it is updated to the Appointment and the user is now able to setup the appointment

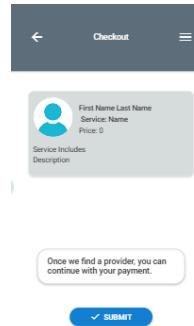


- a.
 - b. User provides their First and Last Name, Location, Request Description, and Request Time – Date & Time
 - c. Click Next or Cancel if they no longer need the appointment which will delete the appointment from the cache and will not send it to database
5. User can see the Appointment Details before confirming it which give them an opportunity to fix any errors



- a.
- b. If user does not need to go Back, they will click Checkout

6. User is informed that the Appointment has been sent to the available providers and they can make their payment once the provider has been assigned



- a. A horizontal navigation bar with five icons: Home, Profile, Wallet, Messages, and Logout.
- b. User clicks Submit and this sends notification to all providers that have access to the Subscription selected
 - i. Provider Access
 1. Sitter – R.U.S.H. Sitter
 2. CNA – R.U.S.H. Access & Sitter
 3. RN – ALL
 4. Doctor – R.U.S.H. Plus – which is not active yet since there are no doctors in this version

Subscriptions

1. R.U.S.H. Sitter

- a. **Price:** \$24.99
- b. **Description:** Provide therapeutic presence and safety monitoring, Offer companionship and supportive oversight, Ensure patient safety and well-being, Maintain attentive presence and provide supportive care
- c. **ProductID:**
 - i. Test mode: prod_TBzYIF1XLna7oR
 - ii. Live mode: prod_TC070ZiusaxHW0
- d. **PriceID:**
 - i. Test mode: price_1SFbZWGBXcslzN0X1B7o1uJG
 - ii. Live mode: price_1SFC7fGBXcslzN0XL7f76l5q

2. R.U.S.H. Access

- a. **Price:** \$59
- b. **Description:** Visit from nurse assistant (CNA), vitals, reinforced wound care, bed bath, shower assistance, ROM, and mobility assistance
- c. **ProductID:**
 - i. Test mode: prod_STUd24bO8bZR03
 - ii. Live mode: prod_ShTR4TFGIMaKdL
- d. **PricelID:**
 - i. Test mode: price_1RYXeaGBXcslzN0XLRaYDjHt
 - ii. Live mode: price_1Rm4UJGBXcslzN0XgG1mCloE

3. R.U.S.H. Subscription

- a. **Price:** \$109 per month
- b. **Description:** 2 nurse 2 CNA per month + chat support
- c. **ProductID:**
 - i. Test mode: prod_STUtN5I5Qll0KH
 - ii. Live mode: prod_ShTQmsM2wtv09g
- d. **PricelID:**
 - i. Test mode: price_1RYXtcGBXcslzN0XI54AL9Em
 - ii. Live mode: price_1Rm4U1GBXcslzN0XjAQsjb7Q

4. R.U.S.H. Core

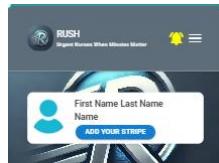
- a. **Price:** \$159
- b. **Description:** RN visit, vitals wound care, brief assessment
- c. **ProductID:**
 - i. Test mode: prod_STUmJWREOA3p9v
 - ii. Live mode: prod_ShTRykTWoznvpr
- d. **PricelID:**
 - i. Test mode: price_1RYXmXGBXcslzN0XBW6p0xD
 - ii. Live mode: price_1Rm4UEGBXcslzN0XWEsbVZZN

5. R.U.S.H. Plus

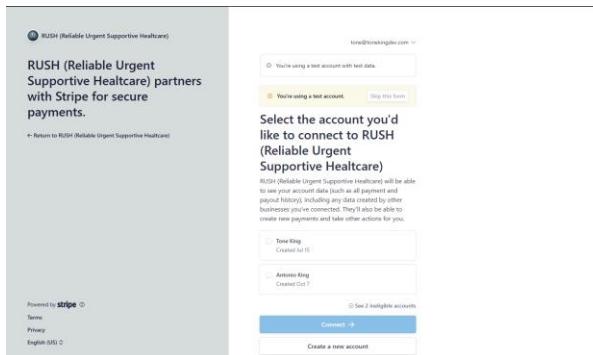
- a. **Price:** \$189
- b. **Description:** RN visit + Telehealth with doctor follow-up
- c. **ProductID:**
 - i. Test mode: prod_STUq8JDt6cbCfl
 - ii. Live mode: prod_ShTQGsZ9kEH6Gj
- d. **PricelID:**
 - i. Test mode: price_1RYXrDGBXcslzN0XOcBapTPr
 - ii. Live mode: price_1Rm4U7GBXcslzN0XpBpiFm9l

Provider Flow

1. Provider goes through sign up flow
 - a. Provider logs in if they're already enrolled
2. User is routed to Provider Home Screen

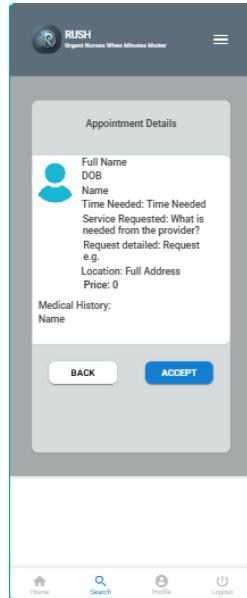


- a.
- b. The tabs for the Providers are Home, Search, Profile, Message, Logout
- c. At initial enrollment, the user is prompted to connect their Stripe to RUSH platform – I will need another OAuth link

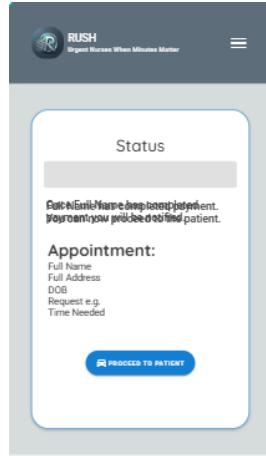


- i.
- d. Once the user's Stripe is connected to RUSH Platform, they should be routed back to their home screen on the app
- e. There should be an Incident Report fixed to the bottom of the screen just above the navigation tabs as you see in the home screen screenshot
 - i. This will allow the provider to report any incidents
- f. The map should show the nearby location of the provider and any visit marker that were requested from the patients
 - i. GOOGLE MAPS API - AIzaSyC-cNi9eFXu52TQMpqdPjBz4v9YuqM8vOo

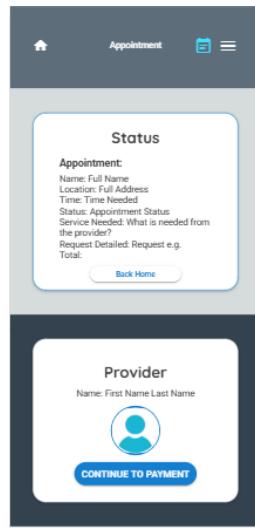
3. If the user has notifications, they will be able to click on the notifications and it take them to the corresponding notification
 - a. Message Notifications routes to the Conversation
 - b. Visit Notifications routes them to the visit details
4. User can chat with the patient of their assigned visits past or current
 - a. User can chat any provider directly
 - b. The provider chat flow should be the same as the patient's chat flow with the exception it's for the provider instead
5. Search tab
 - a. This will allow the provider to see any available visit that they have access to be assigned to
 - b. When they click on the visit, they're able to view the details and accept it



- i.
- ii. When the provider accepts the visit, the patient is notified that the appointment has been assigned and they can proceed to payment



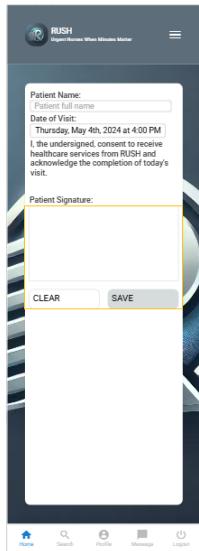
1. a. Provider view



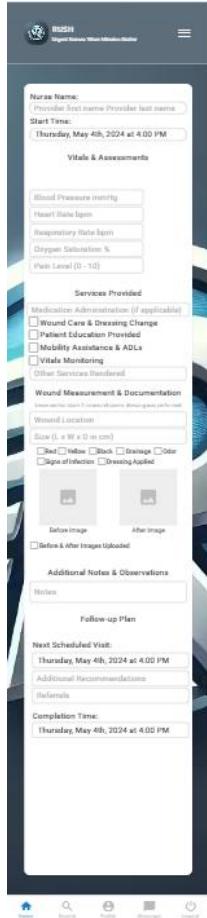
2. a. Patient View

Provider Visit Flow

1. After the patient pays for the visit, the provider is notified to proceed to the patient view *Provider View screenshot*
2. From this point the provider can chat with patient to inform ETA etc.
3. When provider arrives to location, they select “Arrived on Location”
4. This will then have the user to sign a consent for service to stay compliant with HIPPA



- a. Then the Charting System is accessible upon consent
 - i. The provider will be able to see their history
 - ii. Make notes
 - iii. Chart current visit



1.

- a. This charting system can be better, but Adalo would not allow me to give a better UX/UI
- b. This should be in steps instead of a long screen like this
- c. Once the provider is done, they sign off and this close the visit

RUSH Stripe Details

Test Mode

API keys

Publisable key:

pk_test_51QbSGYGBXcslzN0XuQiPh5wLR56jdzAnB3S6zMt1G5Fe4ReZkIBD2EcJnci7OsbUM7mi6d4fAaRgcvyflQReSYEa00kgKcNlEl

Secret key:

sk_test_51QbSGYGBXcslzN0XR0qBlwTNVGPiiGHVha6cZiDWsyBKbCDQ7aHgHakfv2UXsgG6hcJtWcWi5psMoCSJviapKXAW00e92ZTQr8

Live Mode

API keys

1. Publishable key:

pk_live_51QbSGYGBXcslzN0XhSJcdKQiVRylxyaBjlxnKhrev7SrtcfK5ACCqN9Nffj77NRpkS9c7Re0jaoDwFrRtbiiPr4k00xvzHUTcn

2. Secret key:

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

Platform fee

1. R.U.S.H. receives 35% of each transaction
2. This is a Marketplace setup which the providers will receive their payments directly after the 35% is deducted