TONY TRINH

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Education

Bachelor of Science (Co-op) - Computer Science

University of Regina, Regina, SK

Relevant Courses: Artificial Intelligence, Software Engineering Methodology, Web & Database Programming, Discrete Computal Structure, Object-Oriented Programming

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Related Skills

C++, JavaScript, MySQL, PHP, HTML, Python, React.js, Tailwind.css, Troubleshooting, Problem Solving, Teamwork, Customer Service

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Work Experience

Saskatchewan Liquor and Gaming Authority (SLGA) - Service Desk Analyst

Jan 2021 - June 2022

- Provided technical support to SLGA employees, addressing hardware and software issues, increasing workflow and productivity.
- Collaborated with various IT support teams to resolve major company wide issues.
- Configured and deployed hardware, scheduled equipment changes for remote work, and maintained records to ensure smooth operations.
- Wrote a regex file to ensure user information was successfully being uploaded to cloud database to ensure smooth transition resulting in enhancing accessibility, security and scalability.

Saskatchewan Government Insurance (SGI) - Systems Trainee

Jan 2017 - April 2017 | May 2018 - Dec 2018

- Managed a queue-based environment, handling calls and creating detailed issue tickets resulting in strong technical and troubleshooting skills
- Repaired office hardware, assisted in software and hardware deployments, imaged devices and provided training to new co-op students.

Projects

Portfolio Website

- Developed a web application, focusing on efficient user-friendly interfaces for the platform using React.js, Next,js, Tailwind.css and Shadcn components.

Forum Poll Website

- Front-end Development: Designed and implemented the front-end using HTML and CSS. Utilized JavaScript for validation checking.
- Back-end Development: Implemented user account management and poll information handling using PHP and SQL.
- Functionality: Developed a forum feature that allows users to create and manage polls. Each poll can have multiple options, and the data is stored in JSON format for easier management and retrieval.