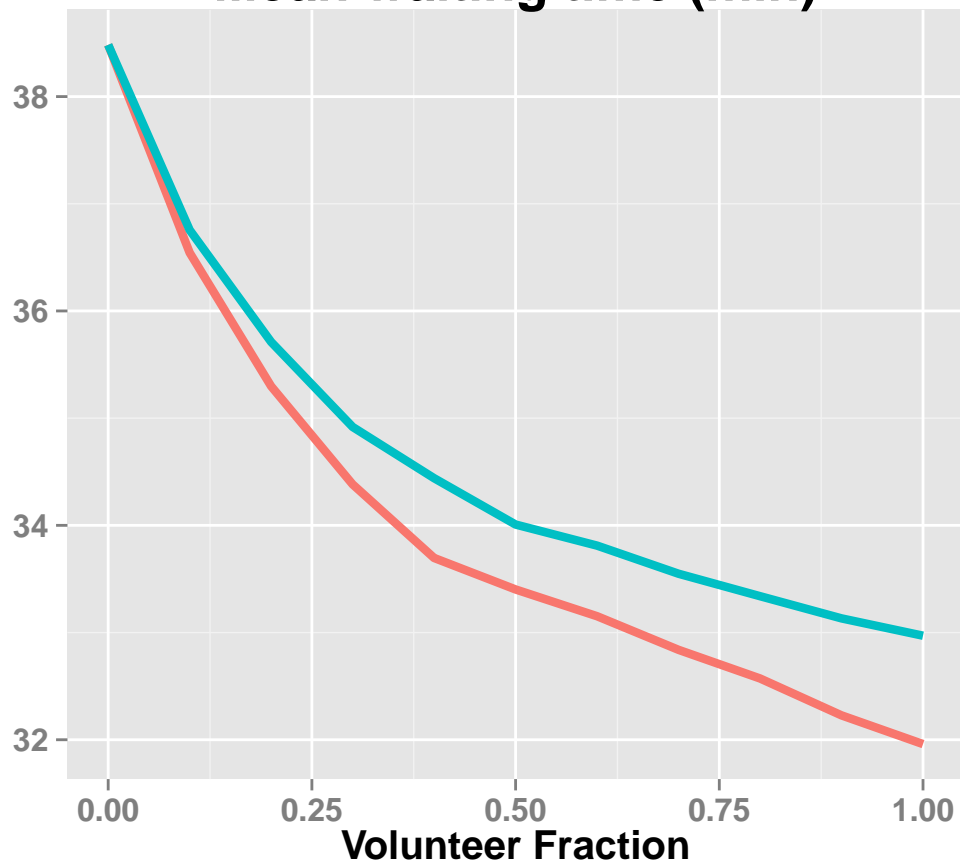
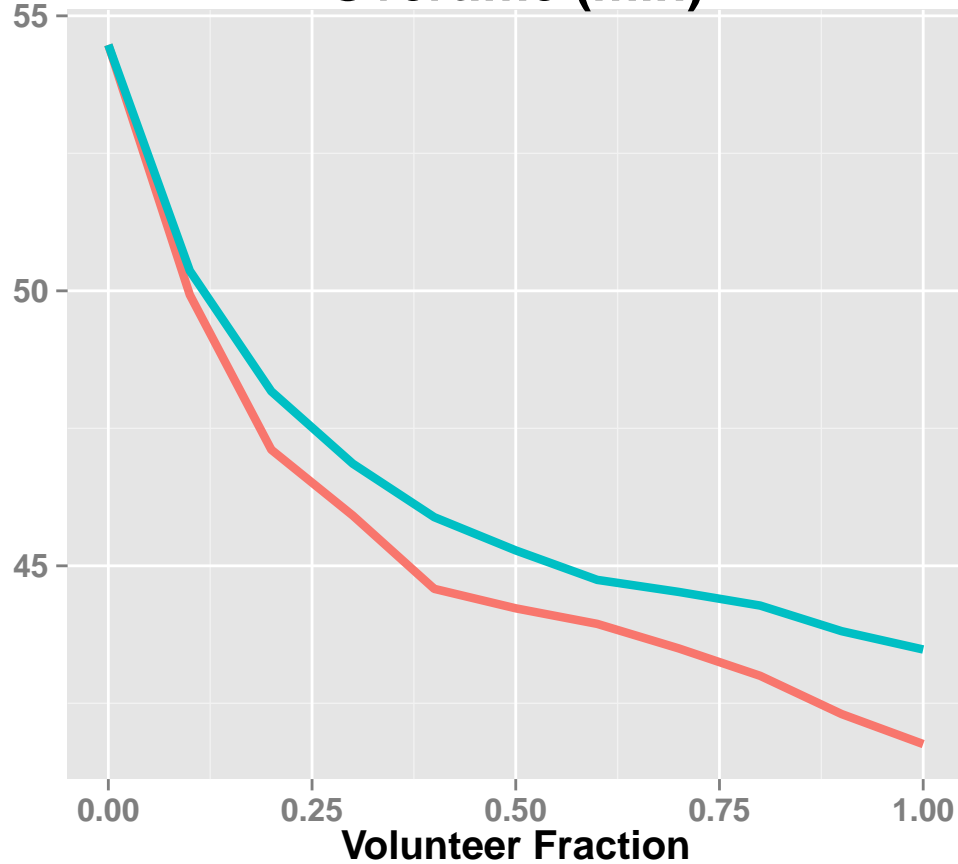


Mean waiting time (min)



Lead Time — 60 — 90

Overtime (min)



Lead Time — 60 — 90