

[Skip to content](#)

[Statistics](#)

Open submenu

[Interest rates and exchange rates](#)

Open submenu

- [Search interest rates and exchange rates](#)
- [Search annual and monthly average exchange rates](#)
- [Search cross rates](#)
- [Historical exchange rates and discontinued currencies](#)
- [Policy rate, deposit and lending rate](#)
- [The reference rate \(pursuant to the Interest Act\)](#)

[Retrieving interest rates and exchange rates via API](#)

Open submenu

- [FAQ – The API for interest rates and exchange rates](#)
- [Series for the API](#)
- [Old SOAP API](#)

[Explanations – interest rates and exchange rates](#)

Open submenu

[Frequently asked questions about exchange rates](#)

Open submenu

- [FAQ on new publication time and new source for exchange rates](#)
- [Currency codes](#)
- [Riksbank rates](#)
- [Swedish market rates](#)

Open submenu

- [STIBOR](#)
- [International market rates](#)
- [Effective exchange rate index](#)

[SWESTR](#)

Open submenu

- [Search SWESTR data](#)

[Calculation method and transaction dataset](#)

Open submenu

- [Data source for SWESTR](#)
- [Report on the transaction dataset for SWESTR](#)
- [Process for the publication](#)
- [SWESTR average rates and index](#)

[Governance](#)

Open submenu

- [Oversight](#)
- [The Riksbank's role as administrator of SWESTR](#)

[For reporting agencies](#)

Open submenu

- [FAQs about reporting](#)
- [Conditions for the use and re-publication of SWESTR](#)
- [Collecting SWESTR via API](#)
- [SWESTR Advisory Group](#)
- [Test period](#)
- [Historical estimates](#)
- [Survey](#)
- [Background](#)

[Financial Market Statistics](#)

Open submenu

- [List of Swedish Monetary Financial Institutions](#)
- [Balance of payments statistics](#)
- [Securities statistics](#)

[Turnover statistics](#)

Open submenu

- [Money and Bond Markets](#)

- [FX Market](#)

[SELMA](#)

Open submenu

- [Questions and answers](#)

[Statistics on payments, banknotes and coins](#)

Open submenu

- [Statistics on payments](#)
- [Payment habits of Swedish people](#)
- [Statistics on banknotes and coins](#)
- [Statistics on payments in RIX-RTGS](#)

[Riksbank's balance sheet](#)

Open submenu

- [The Riksbank's assets and liabilities, the Weekly Report](#)
- [Official reserve assets \(weekly report\)](#)
- [International Reserve and Foreign Currency Liquidity](#)
- [The Riksbank's accounting principles](#)
- [The framework for the Riksbank's equity in the new Sveriges Riksbank Act](#)
- [Q&A - The Riksbank's income statement and balance sheet](#)
- [Published about the Riksbank's balance sheet](#)
- [Why the Riksbank is requesting SEK 43.7 billion as a capital injection](#)

[Macro indicators and forecasts](#)

Open submenu

[Forecasts and outcomes](#)

Open submenu

- [Retrieving forecasts and outcomes via API](#)
- [Underlying inflation](#)
- [Resource utilisation indicator](#)
- [CPIF sub-groups](#)
- [Statistics portals at other authorities](#)
- [Historical Monetary Statistics of Sweden](#)

[International banking statistics](#)

Open submenu

- [Swedish banking groups](#)
- [Swedish banking sector](#)
- [More information](#)
- [For reporting agents](#)

[Payments & cash](#)

Open submenu

[Payments Report](#)

Open submenu

[Payments Report 2024](#)

Open submenu

[Trends in the payments market](#)

Open submenu

- [Payment habits in Sweden](#)
- [Cash is rarely used and the supply of cash services is decreasing](#)
- [Transfers abroad are perceived as safe but expensive](#)
- [The digitalisation of payments is a global trend](#)

[Safety, efficiency and accessibility](#)

Open submenu

- [Are payments in Sweden safe?](#)
- [Are payments in Sweden efficient?](#)
- [Are payments in Sweden accessible?](#)

[The Riksbank's work and policy](#)

Open submenu

- [Everyone must be able to pay](#)
- [Payments should work even in crisis and war](#)
- [Modernisation of the payment infrastructure necessary](#)
- [More measures needed to protect cash](#)

- [Work on the e-krona continues](#)

[Payments Report 2022](#)

Open submenu

[Trends on the payment market](#)

Open submenu

- [In Sweden, we prefer to pay digitally](#)
- [Paying by mobile phone is popular](#)
- [Payments in stores are rarely made in cash](#)
- [Difficult for many to pay digitally](#)
- [One in ten sends money abroad](#)

[Safety and efficiency](#)

Open submenu

- [Are payments in Sweden safe?](#)
- [Are payments in Sweden efficient?](#)

[The Riksbank's work and policy](#)

Open submenu

- [The Riksbank is modernising its systems](#)
- [The Riksbank gets clearer responsibility for cash](#)
- [The Riksbank is making preparations for a possible e-krona](#)
- [The Riksbank is working to improve cross-border payments](#)
- [The Riksbank contributes to increased resilience](#)

[Payments Report 2021](#)

Open submenu

[1. Trends on the payment market](#)

Open submenu

- [Pandemic hastening development towards digital payments](#)
- [New opportunities and challenges with money in new forms](#)
- [International harmonisation affects Sweden](#)

[2. Safety and efficiency](#)

Open submenu

- [Are payments in Sweden safe?](#)
- [Are payments efficient?](#)

[3. The Riksbank's work and policy](#)

Open submenu

- [RIX further developed to meet future needs](#)
- [The position of cash as legal tender needs strengthening](#)
- [Test of technical solution for an e-krona](#)
- [The Riksbank is actively participating in the international cooperation](#)
- [Glossary](#)

[Payments in Sweden 2020](#)

Open submenu

[1. The payment market is being digitalised](#)

Open submenu

- [The coronavirus pandemic has affected how people in Sweden and abroad are making payments](#)
- [Many people make payments by mobile, for example with Swish](#)
- [Cash is losing ground](#)
- [Cash free – not problem-free](#)
- [Why are people in Sweden no longer using cash?](#)

[2. Swedish payments are secure and efficient](#)

Open submenu

- [Are payments in Sweden secure?](#)
- [Are payments in Sweden efficient?](#)
- [Fintech brings new solutions for the payment market](#)
- [International payments need to be improved](#)

[3. The Riksbank is adapting to a changing world](#)

Open submenu

- [Swedish banknotes and coins – the Riksbank's new responsibility for cash handling](#)
- [Payments in crisis situations and under heightened alert](#)
- [Swedish payments to be integrated internationally](#)

- [Digital money – the Riksbank's e-krona pilot](#)
- [International cooperation on central bank digital currency](#)

[Payments in Sweden 2019](#)

Open submenu

[The payment market is being digitalised](#)

Open submenu

- [Key drivers and trends](#)
- [Cash use in constant decline](#)
- [More common to pay by mobile phone app \(Swish\)](#)
- [Card payments still dominate](#)
- [Cryptocurrencies are not normal money](#)

[Swedish payments are secure and efficient](#)

Open submenu

- [Security in Sweden is high from an international perspective](#)
- [Digitalisation makes payments more efficient](#)
- [International payments need to be streamlined](#)

[The Riksbank is adapting to the digital world](#)

Open submenu

- [Rapid payments require innovation](#)
- [Digital cash: the e-krona project](#)
- [The Riksbank intends to use TIPS](#)
- [Government inquiry into the digital payment market](#)
- [Strengthened preparedness in the financial sector](#)

[The Riksbank's responsibility for payments](#)

Open submenu

- [Payments Inquiry – the state's role in the payment market](#)
- [Responsibility for civil preparedness for payments](#)
- [The retail payments council](#)
- [Infrastructure Council for Payments and Securities](#)
- [The Cash Handling Advisory Board](#)
- [Payments and sustainability](#)

[What is money?](#)

Open submenu

- [How much money is there in the economy?](#)

[How payments work](#)

Open submenu

- [The flows of cash](#)

[Notes & coins](#)

Open submenu

[Notes](#)

Open submenu

[Valid banknotes](#)

Open submenu

- [20-krona banknote](#)
- [50-krona banknote](#)
- [100-krona banknote](#)
- [200-krona banknote](#)
- [500-krona banknote](#)
- [1000-krona banknote](#)

[Invalid banknotes](#)

Open submenu

- [Banknotes that became invalid prior to 2016](#)
- [Invalid 20-krona banknote](#)
- [Invalid 50-krona banknote](#)
- [Invalid 100-krona banknote](#)
- [Invalid 500-krona banknote](#)
- [Invalid 1000-krona banknote](#)
- [Security features](#)
- [Redeeming invalid banknotes](#)

- [Redeeming damaged and discoloured banknotes](#)
- [Security ink dyed banknotes](#)
- [Design of the banknotes](#)

[Coins](#)

Open submenu

[Valid coins](#)

Open submenu

- [1-krona coin](#)
- [2-krona coin](#)
- [5-krona coin](#)
- [10-krona coin](#)

[Invalid coins](#)

Open submenu

- [Invalid 1-krona coin](#)
- [Invalid 2-krona coin](#)
- [Invalid 5-krona coin](#)

[Commemorative coins](#)

Open submenu

- [Redeeming commemorative coins](#)

- [Copying and advertising](#)
- [Obligation for major banks to provide certain cash services](#)
- [Banknote and coin changeover 2015-2017](#)
- [Questions and answers](#)

[The RIX payment system](#)

Open submenu

[Participating in RIX](#)

Open submenu

- [Participants in RIX](#)
- [How to become a RIX participant](#)
- [Price list](#)

[Collateral for credit from the Riksbank](#)

Open submenu

- [Eligible assets](#)
- [Application for approval of securities](#)

[Conditions and instructions](#)

Open submenu

- [Instructions and system documentation RIX-RTGS](#)
- [Instructions and system documentation RIX-INST](#)
- [Statistics on payments](#)

[Ongoing studies and projects](#)

Open submenu

- [ISO 20022](#)
- [Study of instant cross-currency payments](#)
- [Study of the Riksbank's future settlement service](#)
- [Processing of personal data](#)

[E-krona](#)

Open submenu

- [E-krona reports](#)
- [Published about e-krona](#)
- [False information regarding the sale of e-kronas](#)
- [The e-krona pilot – test of technical solution for the e-krona](#)
- [Dialogue forum on the e-krona](#)
- [Digital central bank money internationally](#)
- [Difference between e-krona and crypto-assets](#)

[Monetary policy](#)

Open submenu

[Monetary policy decisions](#)

Open submenu

- [Monetary Policy Reports and Updates](#)

- [Monetary policy decision documents](#)
- [In-depth analysis in the Monetary Policy Reports](#)
- [Minutes of the Executive Board's monetary policy meetings](#)

[The inflation target](#)

Open submenu

- [What is inflation?](#)
- [How is inflation measured?](#)
- [History of the inflation target](#)
- [Current inflation rate](#)

[What is monetary policy?](#)

Open submenu

- [What is the policy rate?](#)
- [What is the policy rate forecast?](#)
- [How monetary policy affects inflation](#)
- [The importance of international developments for monetary policy](#)
- [Evaluation of monetary policy](#)
- [Complementary monetary policy measures](#)

[The path to a monetary policy decision](#)

Open submenu

- [Voting by the Executive Board](#)
- [The Riksbank makes forecasts](#)
- [How a monetary policy decision is implemented](#)
- [Monetary policy and sustainability](#)

[Financial stability](#)

Open submenu

[The Riksbank's responsibility with regard to financial stability](#)

Open submenu

[Preventing financial crises](#)

Open submenu

- [Collecting information](#)
- [Continuous analysis and monitoring](#)
- [Communication to contribute to the stability and efficiency of the financial system](#)
- [Financial regulations](#)

[The Riksbank's work on cyber risks](#)

Open submenu

- [TIBER-SE](#)

[Managing a financial crisis](#)

Open submenu

[General liquidity support](#)

Open submenu

- [Offering credits](#)
- [Entering into repurchasing agreements](#)
- [Buying and selling financial instruments](#)
- [Emergency liquidity assistance](#)
- [Financial stability and sustainability](#)

[Financial Stability Report](#)

Open submenu

- [Articles in the Financial Stability Report](#)

[The financial system](#)

Open submenu

[The financial infrastructure](#)

Open submenu

- [Oversight of the financial infrastructure](#)
- [Systems in the financial infrastructure](#)
- [Harmonisation of the financial infrastructure](#)
- [The banking system](#)
- [Financial Stability Council](#)

[Markets](#)

Open submenu

- [The role of the Riksbank in financial markets](#)

- [Riksbank rates](#)

[Operational framework for the implementation of monetary policy](#)

Open submenu

- [Monetary policy instruments](#)

[Counterparties](#)

Open submenu

- [Monetary policy counterparties](#)
- [How to become a monetary policy counterparty](#)
- [Conditions and instructions](#)
- [Reporting](#)
- [Counterparties in Foreign Exchange Transactions](#)
- [Counterparties with Access to Special Facilities for Central Counterparties \(CCP\)](#)

[Collateral](#)

Open submenu

- [Eligible assets](#)
- [Application for approval of securities](#)

[Market operations](#)

Open submenu

[Riksbank Certificates](#)

Open submenu

- [Auction terms](#)
- [Auction results](#)
- [Historical data - Riksbank Certificates](#)

[Sale of government bonds](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)
- [Auction calendar](#)
- [Monetary policy repos - historical data](#)

[Securities holdings in SEK](#)

Open submenu

[Corporate bonds](#)

Open submenu

- [Holdings of corporate bonds - per bond](#)
- [List of transactions for corporate bonds](#)
- [Carbon footprint of the holdings of corporate bonds](#)

[Municipal bonds](#)

Open submenu

- [Holdings of municipal bonds - per obligation](#)
- [List of transactions for municipal bonds](#)

[Government bonds](#)

Open submenu

- [Holdings of government bonds - per bond](#)
- [List of transactions for government bonds](#)

[Treasury bills](#)

Open submenu

- [Holdings of treasury bills - per bill](#)
- [List of transactions for treasury bills](#)

[Covered bonds](#)

Open submenu

- [Holdings of covered bonds - per bond](#)
- [List of transactions for purchases of covered bonds](#)

[Measures in response to financial turmoil](#)

Open submenu

[The Riksbank's measures in connection with the corona pandemic](#)

Open submenu

- [Published about the Riksbank and the coronavirus pandemic](#)
- [Frequently Asked Questions about the Riksbank's measures](#)

Open submenu

- [FAQs on funding for lending programmes](#)
 - [FAQ about purchases of securities during the corona pandemic](#)
 - [FAQs about loans in US dollars](#)
 - [FAQs about increased access to liquidity in Swedish kronor](#)
- [Purchases of government bonds during the coronavirus pandemic](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)

[Purchases of covered bonds during the coronavirus pandemic](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)

[Purchases of corporate bonds during the coronavirus pandemic](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)
- [Weekly purchases](#)

[Purchases of municipal bonds during the coronavirus pandemic](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)

[Purchases of commercial paper during the coronavirus pandemic](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)
- [Holdings of commercial papers - per paper](#)
- [List of transactions for commercial papers](#)

[Purchases of treasury bills during the coronavirus pandemic](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)

[Monthly market operations at longer maturities in kronor](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)

[Loans in US dollars](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)

[Funding to banks to support corporate lending](#)

Open submenu

- [Auction announcements](#)
- [Auction results](#)
- [Temporary monetary policy counterparties](#)

- [The financial crisis 2007-2010](#)

[Riksbank's balance sheet](#)

Open submenu

- [The Riksbank's assets and liabilities, the Weekly Report](#)
- [Official reserve assets \(weekly report\)](#)
- [International Reserve and Foreign Currency Liquidity](#)
- [The Riksbank's accounting principles](#)
- [The framework for the Riksbank's equity in the new Sveriges Riksbank Act](#)
- [Q&A - The Riksbank's income statement and balance sheet](#)
- [Published about the Riksbank's balance sheet](#)

[The gold and foreign currency reserve](#)

Open submenu

- [The gold reserve](#)
- [The foreign currency reserve](#)

Open submenu

- [Carbon footprint of the Riksbank's foreign exchange reserves](#)
- [Hedging of foreign exchange reserves](#)
- [Asset management and sustainability](#)
- [Scandinavian Foreign Exchange Committee](#)

Open submenu

- [Foreign Exchange Global Code](#)

[Press & published](#)

Open submenu

[Notices and Press releases](#)

Open submenu

- [Debate articles](#)
- [News about financial stability](#)
- [News about monetary policy](#)
- [News about payments and cash](#)
- [News about the Riksbank](#)
- [News about markets](#)
- [Speeches and presentations](#)
- [Riksbanken Play](#)

[Publications](#)

Open submenu

- [Account of monetary policy](#)
- [Annual Report](#)
- [Brochures about the Riksbank](#)
- [Climate Report](#)
- [Economic Commentaries](#)
- [Economic Review](#)

Open submenu

- [Articles in the Economic Review](#)
- [E-krona reports](#)
- [Financial markets survey](#)
- [Financial Stability Report](#)

[Monetary Policy Reports and Updates](#)

Open submenu

- [Articles in the Monetary Policy Reports](#)

[Other former publications](#)

Open submenu

- [EMU-related information](#)
- [Financial Infrastructure Report](#)
- [Monetary policy in Sweden](#)
- [The Riksbank and Financial stability](#)
- [Brochures on notes & coins](#)
- [Statistical Yearbook](#)
- [Risk Survey](#)
- [Payments Report](#)
- [Riksbank studies](#)
- [Staff memos](#)
- [Statute book](#)
- [The Riksbank's Business Survey](#)
- [The Swedish Financial Market](#)

[Working paper Series](#)

Open submenu

- [Occasional Paper Series](#)

- [Minutes of the Executive Board's monetary policy meetings](#)

- [Conferences](#)

[Press Contact](#)

Open submenu

[Press photos](#)

Open submenu

- [Members of the Executive Board](#)
- [Heads of Departments](#)
- [Banknotes](#)
- [Printing](#)
- [Coins](#)
- [Coinage](#)
- [Riksbank building](#)

[Consultations responses](#)

Open submenu

- [The Riksbank's domestic consultation responses](#)
- [The Riksbank's international consultation responses](#)
- [General Council consultation responses](#)
- [Other consultations responses](#)

[Calendar](#)

Open submenu

- [Calendar 2024](#)
- [Holidays 2024](#)

- [Subscribe to mailshots](#)

[About the Riksbank](#)

Close submenu

[Tasks and operations](#)

Open submenu

[Research](#)

Open submenu

- [About us](#)
- [Economists at the Research Division](#)
- [Economists in other divisions](#)
- [Visiting Scholars](#)
- [Internships for PhD students](#)

[Research publications](#)

Open submenu

- [Journal articles](#)
- [Research Seminars](#)
- [Conferences](#)
- [Research news](#)
- [Economics prize](#)

[Historical Monetary Statistics of Sweden](#)

Open submenu

- [Volume I: Exchange Rates, Prices, and Wages, 1277-2008](#)
- [Volume II: House Prices, Stock Returns, National Accounts, and the Riksbank Balance Sheet, 1620–2012](#)
- [Volume III: Banking, Bonds, National Wealth, and Stockholm House Prices, 1420–2020](#)

[International work](#)

Open submenu

- [ECBS](#)
- [ESRB](#)
- [Other EU cooperation](#)

[IMF](#)

Open submenu

- [IMF's analysis of cross-border money laundering threats and vulnerabilities](#)
- [BIS](#)

[BIS Innovation Hub Nordic Centre](#)

Open submenu

- [Inauguration](#)
- [OECD](#)
- [International cooperation for expert assistance](#)

- [Preparedness](#)

[Sustainability](#)

Open submenu

[Climate Report](#)

Open submenu

- [The Riksbank's Climate Report 2023](#)
- [The Riksbanks Climate Report 2021](#)
- [Published on sustainability](#)
- [Sustainability in internal work](#)
- [Monetary policy and sustainability](#)
- [Financial stability and sustainability](#)
- [Payments and sustainability](#)
- [Asset management and sustainability](#)

- [Procurement](#)

[How the Riksbank is governed](#)

Open submenu

- [The Instrument of Government](#)
- [The Sveriges Riksbank Act](#)

Open submenu

- [Background - new Sveriges Riksbank Act](#)
- [Instructions](#)
- [The Rules of Procedure of the General Council](#)
- [Internal regulatory framework](#)

Open submenu

- [Strategic Plan](#)
- [Policies](#)

Open submenu

- [Communication policy](#)
- [Financial risk and investment policy and underlying regulations](#)
- [Policy for correspondent accounts in Swedish krona with the Riksbank](#)
- [Policy for governance and follow-up of RIX](#)
- [Policy for pricing of Emergency Liquidity Assistance](#)
- [Policy for the Riksbank's operational framework for the implementation of monetary policy](#)
- [Policy for the Riksbank's work to prevent money laundering](#)
- [Policy for transaction-based reference rate, SWESTR](#)
- [The Riksbank's Code of Ethics](#)

[Organisation](#)

Open submenu

- [The Executive Board](#)
- [The General Council](#)
- [Departments](#)
- [The Riksbank's Statute Book](#)
- [Why you should join us](#)

Open submenu

- [Current vacancies](#)
- [How do I apply for a job at the Riksbank?](#)
- [Degree project at the Riksbank](#)
- [The Riksbank as a workplace](#)
- [Benefits](#)
- [Information for those who have been offered a position with us](#)

[History](#)

Open submenu

- [Historical timeline](#)
- [The Riksbank's 350th anniversary](#)

Open submenu

[Anniversary conference](#)

Open submenu

- [Films from the anniversary conference](#)
- [Commemorative book](#)
- [The publication "Sveriges Riksbank – a 350-year journey"](#)
- [Stamps](#)

[The building](#)

Open submenu

- [The architecture](#)
- [The architect Peter Celsing](#)
- [Former Governors of the Riksbank](#)
- [Former Chairmans of the General Council](#)
- [Money and power – the history of Sveriges Riksbank](#)
- [The Riksbank archives](#)
- [Processing of personal data](#)
- [About the website](#)
- Open submenu
 - [Cookies at riksbank.se](#)
 - [Accessibility report](#)
 - [Open data – information available for re-use](#)
- [Use of the Riksbank's name and logo](#)
- [Contact](#)
- Open submenu
 - [Whistleblowing](#)

- [På svenska](#)

[To submenu navigation](#)

- Search Search

- [På svenska](#)

Search

Search

- [Start Start](#)
- [About the Riksbank About the Riksbank](#)

- Processing of personal data Processing of personal data

Processing of personal data

The Riksbank safeguards your personal integrity. This information is aimed partly at providing an overall picture of the Riksbank's processing of personal data in its operations, and partly at providing you as an individual with information on how the Riksbank, in its capacity as having responsibility for personal data, processes this data so that you can safeguard your rights.

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What are personal data and processing of personal data?

Personal data refers to all kinds of information that directly, or indirectly together with other data, can be linked to a living natural person. This includes, for instance, name, address, e-mail address and mobile phone number, as well as photographs and sound recordings.

Different types of measures are regarded as processing of personal data. Examples of common processing of data include collection, registration, adaptation, storage/archiving, transfer and deletion.

Controller of personal data

Sveriges Riksbank is controller for the Riksbank's processing of personal data.

Contact:

Sveriges Riksbank
 Registrar
 SE-103 37 Stockholm

Email: registratorn@riksbank.se

Data Protection Officer

The Riksbank is a public authority and has therefore appointed a Data Protection Officer, who has the task of overseeing that the operations of the Riksbank comply with the data protection legislation. As registered, you can contact the Riksbank's Data Protection Officer if you have any questions regarding the Riksbank's processing of your personal data or if you wish to exercise your rights.

Contact:

Sveriges Riksbank
Riksbank Data Protection Officer
SE-103 37 Stockholm

E-mail: dataskyddsbud@riksbank.se

Telephone number: 08 - 787 00 00.

Special information about the Freedom of Information Principle

Messages sent to the Riksbank usually become official documents that are registered. Official documents can be released on request if the information in them is not covered by secrecy. Personal data may therefore be released in accordance with the principle of public access to official documents.

This processing of personal data which is done to meet the requirements of The Public Access to Information and Secrecy Act, the Swedish Archives Act and the Swedish Administrative Procedure Act has support in the legal base of public interest in the General Data Protection Regulation.

How the Riksbank processes personal data

In general, it can be said that the Riksbank processes personal data for several different reasons and in several different parts of its operations. This is done so that the Riksbank as public authority can carry out its tasks pursuant to the Sveriges Riksbank Act. The Riksbank also needs to process personal data in its administrative operations, including its role as employer.

In contacts with the Riksbank

The Riksbank processes data to communicate with those who contact the Riksbank by telephone, by post, by e-mail, through social media or personal contact. The legal base for processing data is that the information is of public interest.

When applying to redeem banknotes

The Riksbank processes data to deal with cases of redemption of banknotes and commemorative coins. The legal base for processing this data is the exercise of public authority.

In correspondent bank operations

The Riksbank processes data to manage international payments. The legal base for processing data here is that the information is of public interest.

In statistical and research operations

The Riksbank processes data when producing financial market statistics and balance of payments statistics. The legal base for processing data here is that the information is of public interest.

In the Riksbank's oversight of the financial sector

The Riksbank processes data when overseeing the stability of the payments system. The legal base for processing this data is the exercise of public authority.

In national and international cooperation

The Riksbank processes contact details for the person who is contact person for a particular case or issues within the cooperation. The legal base for processing data here is that the information is of public interest.

When applying for a job

The Riksbank processes data in connection with receiving an application for work at the Riksbank. Personal data is processed so that the Riksbank can administer the applications and fill a job vacancy. The processing for filling job vacancies is part of the Riksbank's exercise of public authority and other processing comes under public interest.

When subscribing to the press releases and newsletters

The Riksbank processes personal data in connection with registration for subscription to our press releases and newsletters, for the purpose of administering the subscription and sending out the requested information. The legal base here is to meet the requirements of the agreement entered into in connection with registration as subscriber.

Categories of personal data that are processed

The categories of personal data that are processed are largely name and contact details of individuals that have contacted the Riksbank. In cases of redemption of banknotes and correspondent bank activities, there is also data on finances and account details. If the case refers to a legal entity/organisation of some kind with a specified contact person, it is this person's name and contact details that are used. Cases that are registered are always given a registration number.

Documents and messages sent to the Riksbank sometimes contain other types of personal data. This data is only processed by the document being added to the case in question. The data is not registered separately and is therefore not searchable in the register.

Handling of sensitive personal data

The Riksbank does not normally handle sensitive personal data, but in the case that personal data is nevertheless sent in to the authority, this data is handled so that the case can be processed. However, this data is only processed by being added to the case in question. The data is not registered separately and the data in the document is thus not made searchable. The legal base for processing sensitive personal data here is that the information is of public interest.

Who does the Riksbank share personal data with?

General public

In some cases, personal data may need to be released to the general public in connection with the principle of public access to official documents. Some data may be subject to secrecy and may not be released.

Employees

The employees at the Riksbank who may have access to the data need this to carry out their work.

Processor and/or deputies

In certain cases, the Riksbank uses processors. The processors used (and where appropriate their deputies) may only handle personal data in accordance with the purposes and instructions the Riksbank has stated for the processing pursuant to a special agreement, what is known as a processor agreement.

Other authorities responsible for personal data

There are also external parties with whom the Riksbank shares personal data, but which have independent personal data responsibility. The Riksbank is obliged by law to share personal data with, for instance, the Swedish Tax Agency, Finansinspektionen (the Swedish Financial Supervisory Authority), the Swedish Social Insurance Agency and the Swedish police.

Period during which personal data will be processed and stored

The Riksbank, in its capacity of public authority, is obliged according to the Swedish Archives Act to preserve official documents. The Riksbank follows regulations on preservation and deletes official documents in line with the applicable regulations and decisions on deleting them.

Personal data that is not part of an official document is saved only as long as needed for the purposes for which it is processed. Documents that are not official include draft decisions and minutes of meetings that have not been archived. When a case has been finally processed, an assessment is made of what the Swedish Archives Act requires to be preserved in the case. Documents that contain personal data and are not to be preserved are deleted or the personal data is removed.

Documents of little or temporary importance are usually deleted directly. These include requests, inquiries and messages received that have temporary significance or are of a routine nature as well as the replies to them. The same also applies to the Riksbank's contributions to the Riksbank's social media and the comments, questions and answers posted by the general public and which are of a general nature. One condition for deleting these is that the document does not need to be registered.

Personal data regarding subscribers to press releases, newsletters, job vacancies and similar are deleted as soon as the subscription ends.

Your rights as registered

If your personal data is processed by the Riksbank, you as registered have several rights. If you wish to exercise your rights, or if you have questions regarding the Riksbank's processing of your personal data, you can turn to the public authority's Data Protection Officer at e-mail dataskyddsbud@riksbank.se. You have the right to exercise your rights free of charge. However, there are some situations in which an administrative fee may be charged.

Right to information

You can ask for information on how the Riksbank handles your personal data and receive a copy of this - what is known as a register extract - together with some further information. A request for such an extract shall be made via post or e-mail and shall contain your name, personal identity number, postal address, telephone number and e mail address. The Riksbank will send the extract to your registered address within one month of receipt of the request. If you submit your request via e-mail, the Riksbank may request further information from you to ensure that the request is handled efficiently and that Riksbank gives the information to the right person.

Send your request by post to:

Sveriges Riksbank
Registrar
SE-103 37 Stockholm

or by e-mail to: registratorn@riksbank.se

Right to correction

The Riksbank is responsible for ensuring that the personal data processed is correct. If you consider personal data about you to be incorrect or incomplete, you can request to have the data corrected or supplemented.

Right to object

You also have the right to object to personal data being handled by the Riksbank within the scope of exercise of public authority, or to carry out other work tasks of public interest. In this case, you need to specify what processing you are objecting to. If the Riksbank is not able to prove that there are binding, legitimate reasons for continuing to process the data, the processing must cease.

Right to limit

In certain cases, such as if you have objected to the processing of data or requested correction of data, you have the possibility to request that the processing of your personal data should be limited. By requesting a limitation you have the opportunity, at least under a certain period of time, of stopping the Riksbank from using the data other than to respond to a legal claim, for instance.

Right to erase

You have the right in certain cases to request that the Riksbank erases your personal data. When your personal data is needed for the Riksbank is to carry out its task or is part of an official document, however, the Riksbank is not able to erase the data.

Right to move your personal data, so-called data portability

If the Riksbank processes your personal data to fulfil an agreement with your or you have agreed to give your personal data, you have the opportunity in certain cases to request personal data regarding you to use elsewhere, for instance, to transfer the data to another processor.

Right to make a complaint to the Swedish Authority for Privacy Protection

You as registered have the right to make a complaint to the Swedish Authority for Privacy Protection (IMY) if you consider that the Riksbank's processing of your personal data does not comply with the General Data Protection Regulation.

Read more about how you can make a complaint to the IMY: <https://www.imy.se/en/privatperson/forms-and-e-services/file-a-gdpr-complaint/>

Use of cookies

The Riksbank uses various types of cookies on its website, both necessary and non-necessary cookies. Necessary cookies have to be used for the Riksbank's services and functions to work. Non-necessary cookies are used to analyse visitor statistics and improve the Riksbank's services, for instance. To use non-necessary cookies, the Riksbank needs to ask for your agreement.

You can adjust the settings in your browser that automatically refuse storage of cookies or that inform you every time a website wants to store a cookie. You can also go in and erase all of the cookies stored earlier. The settings you can use depend on which browser you use, see the help pages on the respective browser's website for further information.

The Swedish Post and Telecom Authority is the supervisory authority for processing data with regard to use of cookies. See FAQ about cookies for those who use the internet:

<https://www.pts.se/en/private2/internet/integritet/qa-about-cookies-for-users/>

Social media

The Riksbank uses the following social media as communication channels to provide information on the bank's operations: Twitter, LinkedIn, Facebook and YouTube. If you choose to use these social media, you should be aware that your personal data is processed under the respective third party's responsibility and in accordance with the appropriate integrity policy for the respective service.

Was this information helpful? After your answer a textbox appears

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Questions? [Visit our FAQ on kundo.se \(opens i new window\).](#)

Thanks for your feedback!

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Close menu Close menu

- [Start](#)
- [About the Riksbank](#)
- [Tasks and operations](#)

Open submenu

[Research](#)

Open submenu

- [About us](#)
- [Economists at the Research Division](#)
- [Economists in other divisions](#)
- [Visiting Scholars](#)
- [Internships for PhD students](#)

[Research publications](#)

Open submenu

- [Journal articles](#)
- [Research Seminars](#)
- [Conferences](#)
- [Research news](#)
- [Economics prize](#)

[Historical Monetary Statistics of Sweden](#)

Open submenu

- [Volume I: Exchange Rates, Prices, and Wages, 1277-2008](#)
- [Volume II: House Prices, Stock Returns, National Accounts, and the Riksbank Balance Sheet, 1620–2012](#)
- [Volume III: Banking, Bonds, National Wealth, and Stockholm House Prices, 1420–2020](#)

[International work](#)

Open submenu

- [ECBS](#)
- [ESRB](#)
- [Other EU cooperation](#)

[IMF](#)

Open submenu

- [IMF's analysis of cross-border money laundering threats and vulnerabilities](#)
- [BIS](#)

[BIS Innovation Hub Nordic Centre](#)

Open submenu

- [Inauguration](#)
- [OECD](#)
- [International cooperation for expert assistance](#)

- [Preparedness](#)

[Sustainability](#)

Open submenu

[Climate Report](#)

Open submenu

- [The Riksbank's Climate Report 2023](#)
- [The Riksbanks Climate Report 2021](#)
- [Published on sustainability](#)
- [Sustainability in internal work](#)
- [Monetary policy and sustainability](#)
- [Financial stability and sustainability](#)
- [Payments and sustainability](#)
- [Asset management and sustainability](#)

- [Procurement](#)

[How the Riksbank is governed](#)

Open submenu

- [The Instrument of Government](#)

[The Sveriges Riksbank Act](#)

Open submenu

- [Background - new Sveriges Riksbank Act](#)
- [Instructions](#)
- [The Rules of Procedure of the General Council](#)

[Internal regulatory framework](#)

Open submenu

- [Strategic Plan](#)

[Policies](#)

Open submenu

- [Communication policy](#)
- [Financial risk and investment policy and underlying regulations](#)
- [Policy for correspondent accounts in Swedish krona with the Riksbank](#)
- [Policy for governance and follow-up of RIX](#)
- [Policy for pricing of Emergency Liquidity Assistance](#)
- [Policy for the Riksbank's operational framework for the implementation of monetary policy](#)
- [Policy for the Riksbank's work to prevent money laundering](#)
- [Policy for transaction-based reference rate, SWESTR](#)
- [The Riksbank's Code of Ethics](#)

[Organisation](#)

Open submenu

- [The Executive Board](#)
- [The General Council](#)
- [Departments](#)
- [The Riksbank's Statute Book](#)

[Why you should join us](#)

Open submenu

- [Current vacancies](#)
- [How do I apply for a job at the Riksbank?](#)
- [Degree project at the Riksbank](#)
- [The Riksbank as a workplace](#)
- [Benefits](#)
- [Information for those who have been offered a position with us](#)

[History](#)

Open submenu

- [Historical timeline](#)

[The Riksbank's 350th anniversary](#)

Open submenu

[Anniversary conference](#)

Open submenu

- [Films from the anniversary conference](#)
- [Commemorative book](#)
- [The publication "Sveriges Riksbank – a 350-year journey"](#)
- [Stamps](#)

[The building](#)

Open submenu

- [The architecture](#)
- [The architect Peter Celsing](#)
- [Former Governors of the Riksbank](#)
- [Former Chairmans of the General Council](#)
- [Money and power – the history of Sveriges Riksbank](#)
- [The Riksbank archives](#)

- [Processing of personal data](#)

[About the website](#)

Open submenu

- [Cookies at riksbank.se](#)
- [Accessibility report](#)
- [Open data – information available for re-use](#)
- [Use of the Riksbank's name and logo](#)

[Contact](#)

Open submenu

- [Whistleblowing](#)

- [Start Start](#)

- [About the Riksbank About the Riksbank](#)

- Processing of personal data Processing of personal data

[To top navigation](#)

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– for a strong and secure economy

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- [Contact](#)

The Riksbank is Sweden's central bank. We ensure that money retains its value and that payments can be made safely and efficiently. We also issue banknotes and coins.

- [Questions & answers - Open in new window](#)
- [The Riksbank's web archive - Open in new window](#)
- [Press Contact](#)
- [Integrity policy](#)
- [Use of the Riksbank's name and logo](#)
- [Accessibility report](#)
- [Whistleblowing](#)

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