

# Communication Error Taxonomy

77 errors across 51/100 transcripts (51% error rate)

% of Total Errors

Paper maps to 3 categories:  
Repetition (C4a+C4b): 74.0%  
Unresponsiveness (C1a+C1b): 20.8%  
Hallucination (C2+C3b): 5.2%  
(Paper exact % not reported)

**n=32  
(41.6%)**

**n=25  
(32.5%)**

**n=9  
(11.7%)**

**n=7  
(9.1%)**

**n=1  
(1.3%)**

**n=3  
(3.9%)**

**Repetition  
(74.0%)**

**Unresponsiveness  
(20.8%)**

**Hallucination  
(5.2%)**

C4a:  
Same Info

C4b:  
Near-dup

C1a:  
No Reply

C1b:  
Ignored

C2:  
Vague

C3b:  
Corrected