West Bengal Tourism Development Corporation (A Government of West Bengal Undertaking)

WBTDCLs e-Ticketing Service Electronic Reservation Slip (Personal User)

WBTDCL GSTIN No.19AAACW3093Q1ZL

Booking NO: WBTDCPCZ761349	Booked by: Guest
Transaction ID: 540376614	Payment gateway : payubiz
Package Name: MAHALAYA WITH TARPAN - SHARODUTSAV VESSEL TOUR	Invoice Name : Tonmoy Sardar
Package Circle: NEW BABUGHAT JETTY- TARPAN AT BELUR MATH-NEW BABUGHAT JETTY	Mobile No : 9830931759
Booking Date: 14th Sep,2019	Address: Vill - Sahebpur P.O. Champahati P.S. Sonarpur Dist 24 Parganas, Kolkata, Pincode - 743330,
Journey Date :28th Sep,2019	Email ID: tonmoy.1984@gmail.com
Duration :0 Nights 1 Days	Country : India, Kolkata
Quota : GENERAL (GN)	Pin Code: 743330

FARE DETAILS:

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Package Charges :	8400.00			
Additional Charges				
GST:	400.00			
Discount Details				
Cancellation Amount	0			

GUEST DETAILS:-

Person Name	Gender	Food	Age	Amount	Discount	Category	Coup	Seat No.	Status
Punyabrata Ray	male	N/A	64	1600.00	N/A	GENERAL	GE001	G00102	Success
Chittaranjan Sardar	male	N/A	64	1600.00	N/A	GENERAL	GE001	G00103	Success
Tonmoy Sardar	male	N/A	34	1600.00	N/A	GENERAL	GE001	G00104	Success
Kathika Ray	female	N/A	54	1600.00	N/A	GENERAL	GE001	G00105	Success
Saraswati Sardar	female	N/A	58	1600.00	N/A	GENERAL	GE001	G00106	Success

Note:

U Denotes: Upper Seat L Denotes: Lower Seat G Denotes: General Seat

Terms & conditions:

- 1. Tour member's payment shall be deemed acceptance of and consent to all tour conditions stated. The right is reserved to cancel any tour prior to departure, in which case full refund will constitute full settlement with the passenger. WBTDC reserves the right to decline / accept or retain any guest as a member of the tour.
- 2.All bookings are accepted on the understanding that guests will travel at their own risk. By paying and confirming the reservation, guests accept and understand that they are travelling to geographical regions where the standard of accommodation, safety, transport, hygiene, cleanliness, medical facilities, communications and infrastructures may not be of the standard they are used to at home. Guests will have to accept these risk and obligations and fully assume the risk and responsibilities of this form of travel and release WBTDC from any liabilities connected to these risks to the maximum extent permitted by law.
- 3.Payment: 100% advance payment is required at the time of booking the tour.
- 4.The guests opting for e-reservation should present along with the identity card (Voter Identity card / Passport / Pan Card/ Driving License/ Photo ID card issued by Central / State Govt. for their employees etc.) mentioned in reservation slip in original for availing the tour.. Such person will also record relationship with accompanying members.
- 5. The reservation tickets are not transferable and are valid only if one of the ID card noted above is presented before joining the tour. The guest should carry with him/her a print out of the e- reservation slip.
- 6.Reservation may be cancelled by the user through this portal (only for online payments made by Indian citizens). The amount of refund will be reversed to the debit/ credit card/bank account after deducting the cancellation charges as per cancellation policy.
- 7. Reservation may be cancelled in case of acute administrative requirement. No cancellation charge will be deducted under such scenario.

- 8. WBTDC will not be liable against non-availability of amenities / services cause d by irreparable technical faults or natural calamity.
- 9. For package tours with night halt options, the accommodation would be on twin sharing basis. For children paying full tariff facility of extra cot in the same room would be provided.
- 10.25% of package rate would be charged extra for single occupancy option (depending upon availability)
- 11. The tour may be cancelled owing to lack of optimum participation, natural calamities or any other exigency. In such cases compensation would be restricted to full refund of the booking amount. Tourists are requested to check with Tourism Centre, Kolkata (Ph-033-22436440) for re-confirmation about the operational status of the tour.
- 12. Seat numbers allotted are provisional and may be changed due to exigency/operational constrains.
- 13. Baggage: Guests will be responsible for their baggage's.
- 14.Dispute Settlement: All disputes will be settled under the jurisdiction of courts in Kolkata.
- 15.In Sundarban Tours, it is compulsory for foreigners to carry their Passports & Indians to carry a valid Photo ID card like Passport / Voter Card / Pan Card.
- 16.In Sundarban tours foreigner permit charges payable extra 1 N 2 D Rs 500/, 2 N 3 D-Rs 1000/-.

Cancellation Rules

- 1. City Tour: No refund admissible after booking or change of dates .
- 2. More than clear 30 (thirty) days: 15% of the Tour Price will be deducted.
- 3.Between clear 15(Fifteen) days & clear 29(Twenty-nine) days: 25% of the Tour Price will be deducted.
- 4.Between 07(Seven) days& clear 14(Fourteen) days: 50% of the Tour Price will be deducted.
- 5.Between 04(Four) days& clear 06(Six) days: 80% of the Tour Price will be deducted.
- 6.Less than or equal to clear 03(Three) days: No refund admissible.
- 7. "Clear Days" means that the date of occupation and the date of cancellation would not be counted. Moreover, Sunday & Holidays would not be excluded for calculation of cancellation charges.
- 8. For part cancellation, normal refund rules will be charged as per rules .
- 9. Refund admissible only upon production of the original reservation ticket .
- 10. Sharodutsav Package tours are not refundable.
- 11. Cancellation of Sundarban & Gangasagar Tours:
- a) 15 days & before excluding the date of journey 40% upon package rate
- b) Between 15 days & 7 days excluding the date of journey- 60% upon package rate.
- c) Less than 7 days No Refund.
- 12. Evening Cruise in river Ganges, New Year Tour in vessel. Ilish Utsav in vessel are Non-refundable.
- 13.No Pre/Postponement allowed for Sharodutsav, Gangasagar and other package tours.