2.13 Use Case: Review and Rating

Use Case: Review and Rating

ID: UC13

Actors:

1. User

Preconditions:

1. Current date exceeds the contract end date.

Flow of Events:

- 1. The use case starts when the user selects "Review".
 - 1.1. The system will return a form for writing the review along with the rating (1 to 5) option, the "Upload Image", "Cancel", and the "Submit" options.
- 2. The user will fill up the rating option with any rating between 1 to 5.
- 3. The user will fill up the form with comments.
- 4. System will check the character limit.
- 5. If the user selects "Upload Image",
 - 5.1. The system will return a dialog to select image(s).
 - 5.2. The reviewer will select image files from his local disk.
 - 5.3. System will validate the image size
 - 5.4. The system will show the names of selected images.
- 6. If the user selects the "Submit" button,
 - 6.1. The system will verify the rating details (at least a rating between 1 to 5 has to be given).
 - 6.2. If the review and rating details are verified,
 - 6.2.1. The system will record that review (may be empty) and rating (has to be given).

Postconditions: The overall rating of the user will be updated.

Alternative flow:

- 4.1 If the character limit exceeds
 - 4.1.1 System will show a warning message.

Postconditions: The "Submit" option will be disabled.

Alternative flow:

- 5.3.1 If the image size exceeds
 - 5.3.1.1 System will show a warning message.

Postconditions: System will remove the image.

Alternative flow:

- 6.2.2 If the reviewer does not give a rating,
 - 6.2.2.1 the system will highlight the rating option.

Postconditions: The user will see that the review is uploaded.

Alternative flow:

- 6.3 If the user selects "Cancel",
 - 6.3.1 the system will close the form.

Postconditions: The user will be redirected to the homepage.