Ton Tran

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PROFESSIONAL SUMMARY

Quality Assurance Engineer with 7+ years of experience in Manual Testing and Automation Testing across multiple domains: Games, Healthcare, Banking, Food Delivery, Media, and Networking Systems. Skilled in designing test strategies, building automation frameworks, and ensuring high-quality software delivery. Strong expertise in test planning, test case design, bug reporting, and defect management using industry-standard tools. Proven track record in leading QA teams, mentoring testers, and collaborating with cross-functional teams to deliver reliable products.

CORE SKILLS

Manual Testing: Test planning, test case design and execution, defect reporting.
Test Types: Functional, Regression, Smoke, Sanity, Exploratory, UAT, API, Database
Tools: JIRA, Postman, SQL, Git
Automation Testing: Selenium WebDriver, TestNG, Cucumber, RestAssured, Postman
Frameworks: Page Object Model (POM)
CI/CD and DevOps: Jenkins, Azure DevOps
Reporting Tools: ExtentReports
Programming: Java, Golang
Databases: PostgreSQL, MSSQL Server
Bug Tracking and Test Management: Jira, Bugzilla
Agile/Scrum: SDLC, STLC, Sprint Planning, Daily Standups, Retrospectives
Certifications: ISTQB Certified Tester

WORK EXPERIENCE

Sofware Engineer
FPT Sofware, HCM   *2021 - 2025*
- Domain Knowledge: Healthcare, Banking
- Developed RESTful APIs using Go and PostgreSQL; collaborated with QA for testing and debugging.
- Improved testability of backend systems, aiding QA in designing effective test cases.

Test Lead / QA Lead
BeGroup, HCM   *2018 - 2019*
- Led QA team (8–12 members) across multiple projects (Customer, Driver, Merchant apps).
- Designed test plans, risk management strategies, regression suites.
- Conducted recruitment and training (50+ interviews).
- Achievement: Promoted to QA Lead within 3 months.

Senior QC Engineer
NashTech, HCM   *2016 - 2018*
- Performed manual testing: estimation, execution, validation, verification.
- Automated regression testing for web applications.
- Conducted client demos and trained new members.
- Achievement: Earned ISTQB Certified Tester.

Senior QC Engineer
Logigear, HCM   *2012 - 2016*
- Manual testing of firmware and web systems.
- Collaborated with Dev teams in China, reported defects and test results.

EDUCATION

InfoWorld - IT Training Center   HCM, Viet Nam
Network Engineering   *2009 - 2011*

LANGUAGE

TOEIC - 880   HCM, Viet Nam
IIG - Vietnam   *2023*

CERTIFICATE

ISTQB - Certified Tester Foundation Level   HCM, Viet Nam
BCS - The Chartered Institute For IT   *2019*