

Stewart Riddick

I am a highly-motivated and dedicated IT professional, with over 25 years experience designing, developing and supporting a large range of mainframe and distributed solutions. I thrive in producing high-quality solutions to ever changing business requirements.

Career & Achievements

2011-present Lloyds Banking Group, Insurance CIO, Edinburgh

Senior Service Designer (BSM Platform) Providing detailed SOA service knowledge and consultancy to Enterprise Architecture design solutions, maintain and recommend changes to the Insurance Common Information Model and produce high level and detailed project level service design deliverables.

- Lead a team of service designers to design and specify a large suite of SOA service to enable Lloyds Banking IFA customers to apply for and service the new Scottish Widows Protection products. This included liaising with and coordinating external IFA Portal partners as well as third party software suppliers and in house development teams.
- Designed and specified a large suite of SOA services that allow the Lloyds Internet Banking web-site users to access their Scottish Widows/Clerical Medical/Halifax financial products. This was a high-profile integration project at Lloyds Bank, where my solutions spanned the whole of the deployed infrastructure to allow access to the insurance back-end applications from the internet.
- Designed and specified a suite of SOA services that interfaced with payment services that complied with the PCI/DSS regulations. This was a sensitive project that had to comply with very tight regulatory timescales. The services combined .Net user interface with the SonicMQ ESB and back-end systems across Lloyds Banking Group.

2009-2010 Lloyds Banking Group, Strategic Change and IT, Edinburgh

Solution Architect (Enterprise Architecture and Design) Influencing and shaping the overall solution of assigned projects, obtaining the required governance sign-off for solutions in line with the agreed project timeline based on the defined business objectives, taking into account the Enterprise Architecture principles and policies and take a lead role in projects, including providing sign-off and approval for detailed design, test strategy and business requirements.

- Designed and directed the implementation of the MyMoneyWorks (MMW) platform that introduced a new customisable portal with a third party provider, which would allow Corporate employees access to Scottish Widows investment and savings products and Halifax Share Dealing products. My solution involved integrating the new platform with the Scottish Widows B2B gateway via Origo Standard messaging, through the SONIC MQ/IBM WebSphere ESB layer and onto the appropriate back-end application systems.
- Designed a new AAA security solution on the MMW project which delivered a new single sign-on capability, which employed the SAML v2.0 standard to enable federated identity and access management.
- Took a lead role in the design and implementation of the Scottish Widows HMRC reporting solution. This was a .Net solution which required careful management of development resource across multiple sites as well as liaison with HMRC design staff.
- Planned the deployment and initial integration of the new Sonic MQ ESB at Scottish Widows. This was a strategic message- driven Enterprise Service Bus that replaced the existing IBM/WebSphere infrastructure.

1997-2009 Scottish Widows IT, Edinburgh

Workflow Architect (Infrastructure) Providing advice and consultancy on all aspects of the AWD workflow system at Scottish Widows. Also responsible for the daily operational support of AWD.

- Designed and developed a number of JAVA applications using the AWD/NetServer interface, allowing other systems to communicate directly with AWD.
- Project Architect on AWD Overhaul project during 2005 - Defined and implemented the upgrade of the AWD workflow system ensuring the future sustainability of the system.
- Planned and coordinated all AWD monthly implementations since control was transferred to Edinburgh in 2001. This involved coordination across Scottish Widows sites in Edinburgh, Chatham and Andover.
- Managed and resolved reported incidents and problems for AWD including crisis management for level 3 and 4 incidents.
- Managed the relationship with *DSTi*, the suppliers of AWD, discussing development progress and any ongoing issues with AWD.
- Served as member of the Architect's Forum Committee, organising and chairing the quarterly Forum

meetings.

Lead Developer performing a leading role in Scottish Widows IT developing and delivering quality IT solutions in both traditional mainframe and client/server environments.

- Managed and coordinated the initial implementation of AWD at Scottish Widows in Edinburgh.
- Planned and managed implementations for Scottish Widows Workflow and Image system (FileNet). Including managing the development and delivery of the final “bug-fix” phase from suppliers *Phoenix Technology Group* in Dublin.
- Performed lead role in migration of *RSA* business to Scottish Widows, writing, testing and implementing the conversion suite of programs, including the supervision of the other Scottish Widows developers on the project.
- Developed and implemented various solutions on Scottish Widows PAS and Client mainframe systems.

1987 - 1997 General Accident IT, Perth

Systems Analyst (Development & Testing Services) administering and supporting development and testing tools in IT department of General Accident in Perth.

- Responsible for the daily administration of *ENDEVOR* release management software, including design of release environments for new implementation of *HUON* insurance system.
- Managed the implementation of impact analysis tool – Intersolv’s Workbench – to the IT development department.

Systems Analyst (Database Administration) providing daily support of production *SUPRA* databases.

Analyst/Programmer (IT Development) designed, developed and implemented numerous personal and commercial insurance solutions for General Accident, including a data archival solution for the *POL/SY* system.

1985 - 1987 Strathclyde Police

Police Constable stationed at Gorbals Police Office, Glasgow.

Education & Training

UML for Analysis and Design
Rational Software Architect
ISEB Intermediate Certificate in Enterprise and Solutions Architecture
Architecture and Design of Distributed Enterprise Systems
JAVA for non-C Developers
ITIL Foundation
AWD Development
Object-Orientated Computing – Open University
Systems Analysis and Design
Higher Grades passes in 4 subjects
Ordinary Grade passes in 7 subjects

Personal

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Home email: stewart@riddick.scot

UK national
Date of birth 19 January 1964

Interests

- Very active member of my local Curling Club. Just completed two years as president of the club having previously held post of treasurer and secretary.
- I am a very keen amateur photographer, and serve as a committee member for the Perthshire Photographic Society.