

and shall have given prompt notice to the other Party of the date of commencement, and the nature, of Force Majeure and provided further that such failure or delay could not have been prevented by reasonable precautions and cannot reasonably be circumvented by the Affected Party through the use of alternate sources, work-around plans, or other means (a "Force Majeure Event"). Whenever a Force Majeure Event or a disaster causes SUB to allocate limited resources between or among SUB's customers and/or affiliates, TCS shall receive no less priority in respect of such allocation as any of SUB's other customers or affiliates. SUB's inability to obtain hardware, software, on its own behalf or on behalf of TCS or its inability to retain sufficient qualified personnel shall not constitute a Force Majeure Event, except to the extent such inability to obtain hardware or software or retain qualified personnel results from the causes outlined above. The Parties expressly acknowledge that Force Majeure Events do not include vandalism, the regulatory acts of governmental agencies or the non-performance of third parties or subcontractors relied on for the delivery of the Services, unless such failure or non-performance by a third party or subcontractor is itself caused by a Force Majeure Event.

20. **Notices.** All notices permitted or required under this Agreement shall be in writing and shall be by personal delivery, a nationally recognized overnight courier service, facsimile transmission or certified or registered mail, return receipt requested. Notices shall be deemed given upon the earlier of actual receipt or one (1) day after deposit with the courier service, receipt by sender of confirmation of electronic transmission or five (5) days after deposit with the postal department. Notices shall be sent to the addresses listed below, or to such other addresses as either Party may specify in writing.

For SUB	For TCS
Hashwave Technologies Private Limited, No. 68/1537 Power House Road Semitheri Mukku, Ernakulam, Kerala, India 682018	Tata Consultancy Services Limited, TCS House, Raveline Street, Fort, Mumbai- 400001
Tel: +919746040374	Tel: N.A.
Fax number: N.A.	Fax number: N.A.
For the attention of: Tony Paul	For the attention of: General Counsel

21. **TCS Supplier Code of Conduct:** The business engagement of TCS with the SUB is regulated by the TCS Supplier Code of Conduct. All agencies dealing with TCS like the SUB herein are also bound by the said TCS Supplier Code of Conduct. SUB agrees to at all times abide by the said Code and shall promptly inform TCS of any breach or threatened breach of the Code by any person by informing to the Local Ethics Counselor or the Principal Ethics Counselor or the CEO of TCS. TCS, in turn, undertakes that it will maintain confidentiality of such communication received. Violations and concerns can be reported confidentially via email to corporate.ethics@tcs.com. The TCS Supplier Code of Conduct can be viewed at <https://www.tcs.com/content/dam/tcs/pdf/discover-tcs/about-us/TCS-Supplier-Code-of-Conduct.pdf>