

Privacy Policy

Gowellness Limited is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share information about you when you use our mobile application (“App”) and any related services (collectively, the “Services”).

By using our Services, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We may collect different types of information, including:

a. Personal Information

When you use our Services, we may collect information such as:

- Name
- Email address
- Phone number

b. Automatically Collected Information

When you access our App, we may automatically collect:

- **Device information:** including model, operating system, and unique device identifiers.
- **Usage data:** including interactions with our App.
- **Location data:** if you enable location services, we may access your approximate or precise location.

2. How We Use Your Information

We may use the information we collect for various purposes, including:

- **To provide and improve our Services:** We use your information to operate and enhance the App's features.
- **To communicate with you:** We may use your contact information to send updates, respond to inquiries, and provide customer support.
- **For analytics and personalization:** We may use information for statistical analysis and to personalize user experiences.

3. Data Sharing and Disclosure

a. With Third-Party Service Providers

We may share your information with third-party service providers, such as DigitalOcean and Paystack, which hosts our backend and database infrastructure. These providers only access your information to perform tasks on our behalf and are obligated not to disclose or use it for other purposes.

b. Legal Requirements

We may disclose your information when required by law or in response to lawful requests, such as subpoenas or court orders.

c. In Connection with a Sale or Merger

In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

4. Data Security

We take reasonable steps to protect your information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee its absolute security.

5. Data Retention

We will retain your information only as long as necessary for the purposes outlined in this Privacy Policy. After that, it will be deleted or anonymized.

6. Your Rights and Choices

Depending on your location, you may have rights to:

- **Access:** Request access to your personal information.
- **Correction:** Request correction of inaccurate information.
- **Deletion:** Request deletion of your personal information.

To exercise these rights, please contact us at **gowellnessresorts@gmail.com**

7. Children's Privacy

Our Services are not intended for children under the age of 13, and we do not knowingly collect personal information from children.

8. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted within the App, and we will notify you of any significant updates.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Gowellness Limited

gowellnessresorts@gmail.com

38 Lingu Crescent , Abuja , Nigeria