

## FAQ

1. How long does it take to complete my assignment?

ANSWER: We work with the deadline you provide. However, we make sure that we deliver the work on time so that you have enough time to review it.

2. How do I place an order?

ANSWER: It's simple. Just log in, and you will be automatically directed to the place order page. Read HOW IT WORKS page

3. Can I get updates on my order?

ANSWER: Yes. Our writers send drafts as often as the client needs them. This helps the client to be assured that we are working on their paper and that the writer is doing the right thing. In case the writer doesn't provide you with a draft after asking for it, you can contact the customer support team.

4. What if the writer did not follow instructions?

ANSWER: We strive to deliver the best quality work to our clients. In the case where a writer delivers bad quality work, the client has the right to reject the order and request for a refund for the money. However, you can only do this before 72 hours after the deadline or after downloading the paper.

5. When can I contact you?

ANSWER: We are available 24/7. Therefore you can always contact us at any time of the day, and we will promptly respond.

6. Can I withdraw my money back to my PayPal account?

ANSWER: Yes you can. You just need to send a withdraw request, and we will process it within 2 days.

7. Do you provide a plagiarism reports for your papers?

ANSWER: We provide FREE plagiarism reports to our customers. However, you must ask for it in the order instructions before we provide since we handle so many papers.

8. What if a writer did my paper and I failed the paper?

ANSWER: We handle such incidences on a case by case basis. You can report to us, and we will consider whether to refund or not, depending on how genuine your claim is. However, we recommend that you check your paper before releasing the funds to the writer to avoid such instances.

9. What if my university discovers me?

ANSWER: We protect your identity from everyone. In fact, not even your writer is aware of your name or where you are from. You can always be sure no one will ever know that you had someone help you with your homework.