# **Tony Nahra**

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#### **SKILLS**

Summary: 25 years experience developing software, managing systems, reporting, planning, evaluating and budgeting

Technologies: MS SQL, Epic systems, Amazon AWS, XML/XSL, HTML5, Web Services, Excel, Access, SharePoint

Programming Languages: Python, Pandas, C#, JavaScript, PHP, SQL, VBA, Office365 Add-ins

#### PROFESSIONAL EXPERIENCE

UI Health Care: CCA division

Jul. 2023 - Present

Application Developer

#### Application development and administration of various systems:

- Epic Unified Communication
- Voalte administration
- MS Teams and Sharepoint
- Message Media
- Securitas RTLS

Member of two governance groups: MS-Teams and Message Media

#### **Patient Education Institute**

Jul. 2001 - June 2023

Senior Analyst Programmer

#### Interactive Tutorial Engine/Player with LMS integration:

- Designed and developed a tutorial player with voice narration, questions, feedback, glossary, scoring features and multilingual capabilities to improve learning outcomes and increase user engagement
- Database Driven LMS with completion records, response analysis and usage reporting
- Worked with major healthcare institutions: NLM, Kaiser Permanente, Cleveland Clinic, HCA and others
- Managed projects across continents and in different languages
- Generated training material and plans

#### **Abu Dhabi Investment Authority**

Feb. 1994 - Jun. 2001

IT Education Consultant

#### Financial systems data analysis:

- Assisted financial analysts build models, data warehouse, OLAP and drill down
- Automated tasks and consolidated data from Reuters, Bloomberg and other sources
- Generated periodic reports, statistical regression, back-testing, and time-series seasonality analysis

CEF	RTI	FIC	CAT	ΠO	N

Epic Systems	EpicCare Inpatient Clinical Documentation	Oct 2024
Epic Systems	Data Courier Mover Badge	Nov 2024

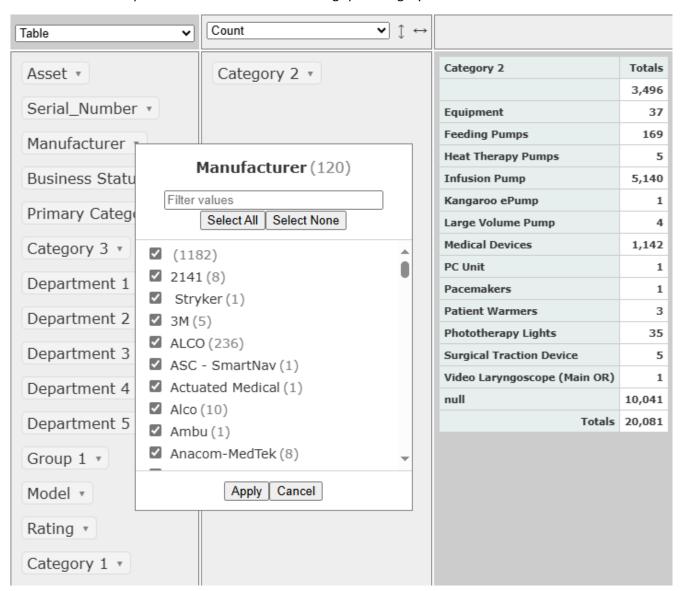
#### **EDUCATION**

American University of Beirut	Beirut, Lebanon	Aug 1988
Bachelor of Engineering	Electrical Engineering	

More details and sample projects at https://tonynahra.github.io/cv

# Screenshots of sample projects that I designed and developed

An RTLS DrillDown report to show the count of RTLS tags per category.



Voalte report to find monthly average Time To Read messages then use UNION to combine with other months

A DrillDown RTLS report using the LastSeen field to analyze who has not been using their RTLS tag per Dept. / Building 28 def DateRange12Month(X): 29 if X > 180 and X < 365 : Code used to return "X" 30 generate the 31 else: return "" 32 crosstab below 33 def DateRangeInYear(X): 34 **if** X > 365 : 35 return "X" 36 else: 37 return "" 38 39 GRP=dataset.groupby(['Department']).agg(Cnt=('TagID',len),Last=('LastDate',np.max)) GRP["LastSeen"] = ( dt.datetime.now() - GRP['Last'] ).dt.days 40 41 GRP["Within\_1\_month"] = GRP['LastSeen'].apply(DateRange1Month) GRP["Within\_3\_months"] = GRP['LastSeen'].apply(DateRange3Month) 42 GRP["Within\_year"] = GRP['LastSeen'].apply(DateRange12Month) 43 GRP["more\_than\_year"] = GRP['LastSeen'].apply(DateRangeInYear) GRP = GRP.drop( ['Last'] , axis=1) Last\_seen\_within\_1\_nhonth - | Last\_seen\_within\_5\_ Last\_seen\_within\_1\_month х StaffName \* Department \* Count numbers Last\_seen\_within\_3\_months TagID \* Last\_seen\_within\_year Х Totals are clickable to Last seen more than year drill into TagIDs Location • х Department LastDate \* 56 171 14 14 1JPW 1 1 4 6 LastSeen \* 2JCP 1 1 2JPE 3 2JPW 10 13 2RCP 1 1 3 RCW - Short Stav Unit Name ▼ Unit ▼ Count **v** ↑ ↔ AT v Buildina \* --D -M- -MD 1-D 1MD Totals **Ambulatory Clinics** 68 449 135 709 Anesthesia 200 Capital Management 3 3 Cardiothoracic Surgery 13 24 Carver College of Medicine (CCOM) 11 Center for Disabilities and Development 74 14 22 149 203 **Central Sterilizing Services** 48 Clinical Quality, Safety & Performance Improvement 16 26 Compliance 2 Dermatology 15 Emergency Medicine 71 230 **Engineering Services** 40 53 **Environmental Services** 211 225 Family Medicine 1 39 45 93 Food & Nutrition Services 3 45 149 246 **Guest Services** 63 21 96 53 71 241 31 113 194 Heart and Vascular Center (HVC) 21 61 89 98 269 Holden Comprehensive Cancer Center (HCCC) **Hospital Administration** 18 34 **Hospital Dentistry** Housewide Services 405 84 861 1,355 277 285 **Inpatient Units** Institute for Clinical and Translational Science 1 13 24 52 Integrated Call Center (ICC) 18 129 240 Iowa Rehab Hospital 12 374 488 **Iowa River Landing** 

Joint Office of Patient Financial Services

106

#### MS-SQL stored procedures that I developed for an online training system documenting completion

```
module_info.Name as Title,
           module_info.Type as Type,
           @CID as ClientID
           dbo.Specialties.SPname as DespSpecialty
       FROM
           dbo.Module Info
           INNER JOIN dbo.Module_Specialty ON dbo.Module_Info.ModuleID = dbo.Module_Specialty
           INNER JOIN dbo.Module_Type ON dbo.Module_Info.Type = Module_Type.Indx
           INNER JOIN dbo.Specialties Spe ON dbo.Module_Info.Specialty = Spe.SP
           INNER JOIN dbo.Module_Language ON dbo.Module_Info.Lang = dbo.Module_Language
           INNER JOIN dbo.Specialties ON dbo.Module_Specialty.Specialty = dbo.Specialties
       WHERE
              dbo.Module Info.ModuleCODE = @FiltK
                                                                                                                                                      1 ×
           and (dbo.Module_Info.Status <> 3) else if @SpDest =-2
                                                                                                                                                              USE [XPOL_03-19-2015]
      SELECT
                                                                                                                                                     -
           TOP 100 PERCENT M.ModuleID AS ModuleID,
                                                                                                                                                                                   StoredProcedure [dbo].[CP_Client_Add_UID] Script Date: 02/15/2016 19:42:51 ******/
                                                                                                                                                              SET ANSI NULLS OFF
          M.ModuleCODE,
                                                                                                                                                              SET QUOTED IDENTIFIER ON
          M. Lang.
          1 AS Licensed.
                                                                                                                                                              ALTER PROCEDURE [dbo] . [CP Client Add UID]
           Specialties 1. SPName AS Specialty,
                                                                                                                                                              @CID int,
@RefID varchar( 1000 )
           dbo.Module_Language.[Language],
                                                                                                                                                              @UserName varchar(50)
@Password varchar(50),
          M.Name AS Module_Title,
          MT.M Type AS asType,
                                                                                                                                                              @Expiration int
                                                                                                                                                                  mail varchar (1000)
           dbo.LicensedModules.ClientID.
                                                                                                                                                              SUID int output
           Specialties_1.SP AS DestSpecialty
                                                                                                                                                               AS
       FROM
           dbo.Module_Info M
                                                                                                                                                               declare @Tmp int
           {\tt INNER\ JOIN\ dbo.Module\_Language\ ON\ M.Lang\ =\ dbo.Module\_Language.Indx}
                                                                                                                                                               select @Tmp=indx from Assign_Logins where UserName=@UserName and not( ( ClientID=@CID and UID=@UID ) ) if @Tmp is NULL
           INNER JOIN dbo.Module_Type MT ON M.Type = MT.Indx
           INNER JOIN dbo.Specialties Spe ON M.Specialty = Spe.SP
                                                                                                                                                                set @Tmp = NUL
           INNER JOIN dbo.LicensedModules ON M.ModuleID = dbo.LicensedModules.ModuleID
                                                                                                                                                                select 8Tmp = ClientID from Assign Logins where UserName = 8UserName and Password = 8Password
          INNER JOIN dbo.Specialties Specialties_1 ON dbo.LicensedModules.Specialty = 5
                                                                                                                                                              if @Tmp is NULL
       WHERE
                                                                                                                                                                 insert User_Info ( ClientID , RefID ) values( \thetaCID, \thetaRefID ) set \thetaUID = \overline{\theta}\thetaIdentity
                                                                                                                                                                  insert Assign Logins ( ClientID , UID , UserName , Password , Expiration, email ) values ( @CID , @@Identi
              M.Type = ISNULL(@Type, M.Type)
           AND M.Status <> 3
                                                                                                                                                              set @UID = -1
end
           AND dbo.LicensedModules.ClientID = @CID
           and M.Specialty = isnull(@FiltS, M.Specialty)
                                                                                                                                                              else
           and M.[Lang] = isnull(@FiltL, M.[Lang])
                                                                                                                                                              set BHID=-2
           and M.ModuleCode + M.Name + M.keywords like '%' + isnull(@FiltK, '%') + '%'
       ORDER BY
          M.Sorting,
           M.Name else
      SELECT
           TOP 100 PERCENT M.ModuleID AS ModuleID,
           M.ModuleCODE,
          M. Lang,
 Ne
 學早 早
              SELECT
                                                                              SQLQuerys.sql ...istrator (63))* SQLQuery3.sql ...istrator (52))* SQLQuery3.sql ...istrator (59)) SQLQuery3.sql ...istrator (59)) SQLQuery3.sql ...istrator (57)) SQLQuery3.sql ...istrator (57))
Connect • 🛂 📑 👅 🝸 💹
                                                                                       ASID int.
                                                                                        @ModuleID int,

    System Stored Procedures

                                                                      •
                                                                                        ALogo tinvint
                  @LogoT varchar(10),
                                                                                       ACnt int.
                                                                                        OTitle varchar(100)
                                                                                       @TitleTmp varchar(100)
                                                                                        @RunModule varchar(2000),
                  @Media CHAR(1)
                  @MM tinyint,
                                                                                       @YY smallint,

    ■ dbo.CP_Admin_LM_2
    ■ dbo.CP_Admin_LM_2_WithArchived
    ■ dbo.CP_Admin_LM_2_withPubDate

                                                                                                     @ImitateID int
                                                                                                     @InterfaceEnd smallint , @AutoUpdate tinyint , @ShortCode varchar(7) , @LastVer varchar(2) , @ModuleCode varchar(12)

■ dbo.CP_Admin_LM_Add

                                                                                 select @ModuleID=ModuleID from LicensedModules where Indx=@LMINDX
                  # J dbo.CP Admin LM Del

dbo.CP_Admin_LM_Del
dbo.CP_Admin_LMS
dbo.CP_Admin_LMS_list
dbo.CP_Admin_LMS_testing
dbo.CP_Admin_Login
dbo.CP_Admin_Module_Imitate
                                                                                 set @CID=@ClientID
                                                                                  insert user_info (ClientID) values (@CID)
                                                                                 Select RUID-RRIdentity
                  ⊞ 🔄 dbo.CP Admin Module Specialty

    dbo.CP_Admin_Module_Specialty_ListModules
    dbo.CP_Admin_Module_Specialty_ListSpecialty

                                                                                 select @ModuleCode = Modulecode from Module Info where ModuleID =@ModuleID
                 Description of the Control of the C
                                                                                   select 8IDN = IDN, 8NAME=NAME, 8SaveMethod=SaveMethod , 8Media=Media , 8ImitateID = ImitateID from client_Info where clientid=8CID
                                                                                   select @AutoUpdate=Auto_Update from client_Info where clientid=@ImitateID
                                                                                 select @ModuleCode = Modulecode from Module_Info where ModuleID =@ModuleID
                                                                              if @AutoUpdate = 1
                                                                                   begin
                                                                                        set @ShortCode = substring( @ModuleCode
                                                                                                      @LastVer = LastVer from Module_UniqueCode where MUC=@ShortCode
                                                                                       select
                                                                                       set @ModuleCode = @ShortCode + @LastVer select @ModuleID = moduleid from module_info where modulecode = @modulecode

    ■ dbo.CP_Client_LM_Direct_SortedPublished
    ■ dbo.CP_Client_LM_Direct_SortedPublished_2

                                                                                   end

    □ dbo,CP Client LM DirectAR

                     dbo.CP_Client_LM_Index

dbo.CP_Client_LM_Index_NoDup
                                                                                 set @InterfaceEnd = NULL
                  dbo.CP_Client_Login_Direct
dbo.CP_Client_ModuleDelist
                                                                                  select @InterfaceEnd=InterfaceEnd from Client_Logins where ClientID=<math>@CID and priv=2
                                                                                  if @InterfaceEnd =
                                                                                       set @EndURL = 'X'

    □ dbo.CP Client ModuleUpdates

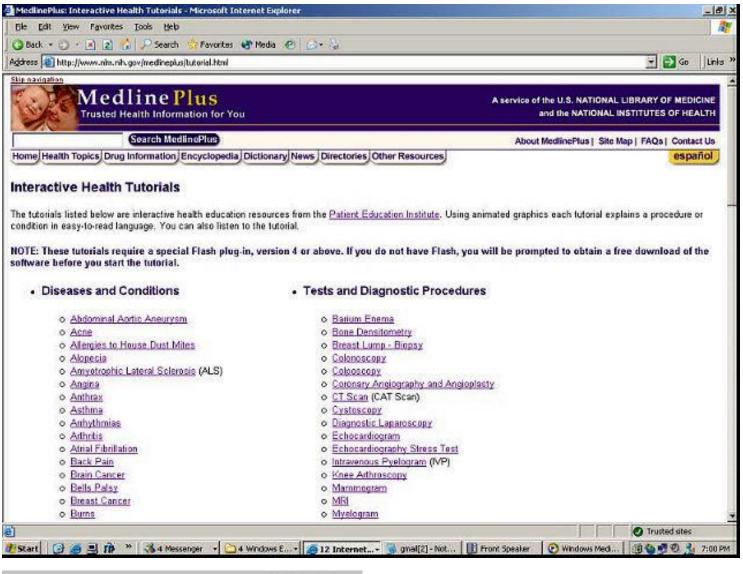
                  select @EndURL-Page from op Interface where Indx-@InterfaceEnd
```

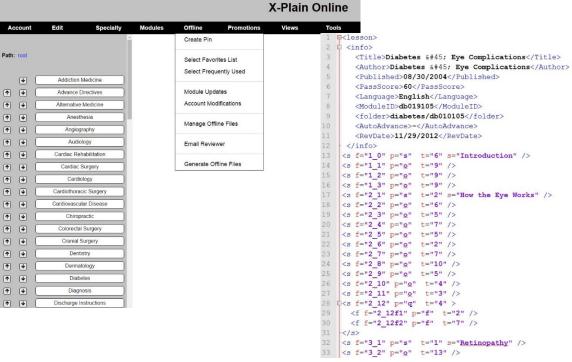
### mySql (that does not have PIVOT function) query for cross tabulation

```
SELECT
  TOP 100 PERCENT Specialties. SPName AS Specialty,
  SUM( CASE WHEN module_info.Lang = 1 THEN 1 ELSE 0 END ) AS English,
  SUM( CASE WHEN module_info.Lang = 2 THEN 1 ELSE 0 END ) AS Spanish,
  SUM( CASE WHEN module_info.Lang = 3 THEN 1 ELSE 0 END ) AS Arabic,
  SUM( CASE WHEN module_info.Lang = 4 THEN 1 ELSE 0 END ) AS Vietnamese
FROM
  LicensedModules
  INNER JOIN Module Info ON LicensedModules.ModuleID = Module Info.ModuleID
  INNER JOIN Specialties ON LicensedModules.Specialty = Specialties.SP
  INNER JOIN Module Language ON Module Info.Lang = Module Language.Indx
WHERE LicensedModules.ClientID = 91
GROUP BY
  Specialties.SPName,
  Specialties.Type,
  Module_Info.Status
HAVING
  Specialties.Type = 1 AND Module_Info.Status = 2
ORDER BY
 Specialty
```

```
ALTER PROCEDURE [CP_Survey_Analysis]
     @ClientID smallint,
     @ModID varchar(10),
     @d1 smalldatetime,
     @d2 smalldatetime AS
     TOP 100 PERCENT Activity_Responses.QuestionNumber,
      Activity_Responses.UserResponse,
      COUNT(Activity_Responses.Indx) AS cnt,
       Module_Questions.Text AS Question,
      Module_Answers.Text AS Reply,
      Log_Activity.ClientID
     Activity_Responses
      INNER JOIN Log_Activity ON Activity_Responses.ActivityIndex = Log_Activity.Indx
      INNER JOIN Module_Info ON Log_Activity.ModuleID = Module_Info.ModuleID
       INNER JOIN Module_Questions ON Activity_Responses.QuestionNumber = Module_Questions.Qcode
       AND Module_Info.ModuleCODE = Module_Questions.ModuleCode
       INNER JOIN Module_Answers ON Activity_Responses.QuestionNumber = Module_Answers.Qcode
      AND Activity_Responses.UserResponse = Module_Answers.Answer
      AND Module_Info.ModuleCODE = Module_Answers.ModuleCode
     Activity_Responses.DT BETWEEN @d1 AND @d2
      Activity_Responses.QuestionNumber,
      Activity_Responses.UserResponse,
      Module_Info.ModuleCODE,
      Module_Questions.Text,
      Module Answers.Text,
     Log_Activity.ClientID
    Log_Activity.ClientID = @ClientID
AND Module_Info.ModuleCODE = @ModID
   ORDER BY
36 Activity_Responses.QuestionNumber,
     Activity Responses.UserResponse
```

## Database export to XML for a MedlinePlus static website project





# MessageMedia OPT\_OUT report generator

#### Instructions

Generate a Message Media csv export Drop the csv file in csv subfolder Run the Python script below The generated CSV file will be stored in 'Message Media/Reports' folder

## Subject: Messagemedia OPT\_OUT for 2025-01-12\_to\_2025-01-20

Hello

Here is the messagemedia OPT\_OUT report.

```
In [1]:
        import pandas as pd
         import os
         import glob
         import datetime as dt
         import re
         SRC FILE = sorted( filter( os.path.isfile, glob.glob('csv/*.csv')))[0]
         print(SRC FILE)
         rep = pd.read_csv( SRC_FILE , chunksize=10000,
                               low_memory=False ,
                               index_col=False ,
                               header=0,
                               usecols=[
                                     'source_address',
                                     'destination address',
                                     'action',
                                     'timestamp_localtime',
                                     'content',
                                     'timestamp',
                                     'account name'
                               dtype="string"
                          )
         df = pd.concat(
             (x.query("action in ['OPT_OUT','OPT_IN'] ") for x in rep),
             ignore index=True
         FN = df['timestamp'].str[0:10].str.strip().min() + '_'
         FN += df['timestamp'].str[0:10].str.strip().max()
         RepPath = "file:///S:/Comm%20&%20Coll%20Apps%20(CCA)/Message%20Media/Reports/"
         RepPath += FN + ".csv"
         print( RepPath )
         df['source_address'] = df['source_address'].str[1:]
         df = df.query(" `account name` == 'UIHealthCare (Main)' " )
         dfDupe = df[df.duplicated(subset=['source_address'], keep=False)]
         dfDupe = dfDupe.sort_values(
             'timestamp',
```

```
ascending=False).drop_duplicates(['source_address'] ,
   keep='first'
   )
dfDupe = dfDupe.reset_index(drop=True)
dfDupe = dfDupe.drop( dfDupe.query(" `action`=='OPT_OUT' ").index)
print('')
print('Duplicates')
print('OPT_IN -----')
if dfDupe.empty:
   print('No duplicates')
else:
   #print(dfDupe.to_markdown())
   dfDupe.to_csv( 'output/' + FN + ".csv" , mode='a')
df = df.sort_values(
   ['timestamp','source_address'],
   ascending=[False, True]
   ).drop_duplicates(['source_address'])
a_index = df.set_index('source_address').index
b_index = dfDupe.set_index('source_address').index
mask = ~a index.isin(b index)
df = df.loc[mask]
df = df.sort_values('timestamp', ascending=True )
df = df.reset index(drop=True)
df = df.drop(['destination_address'], axis=1)
df = df.drop(['timestamp'], axis=1)
print('')
print('Result -----')
df.to_csv( 'output/' + FN + ".csv" , index=False )
df.to csv(
   "S:/Comm & Coll Apps (CCA)/Message Media/Reports/" + FN + ".csv",
   index=False
   )
#print(df.to_markdown())
csv\2025-02-10 02-08-16 detail all.csv
file:///S:/Comm%20&%20Col1%20Apps%20(CCA)/Message%20Media/Reports/2025-02-02_2025-02-
08.csv
Duplicates
```