# **Tony Nahra**

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#### **SKILLS**

Summary: 25 years experience developing software, managing systems, reporting, planning, evaluating and budgeting

Technologies: MS SQL, Epic systems, Amazon AWS, XML/XSL, HTML5, Web Services, Excel, Access, SharePoint

Programming Languages: Python, Pandas, C#, JavaScript, PHP, SQL, VBA, Office365 Add-ins

#### PROFESSIONAL EXPERIENCE

UI Health Care: CCA division Jul. 2023 – Present

Application Developer

#### Application development and administration of various systems:

- Epic Unified Communication
- Voalte administration
- MS Teams and Sharepoint
- Message Media
- Securitas RTLS

Member of two governance groups: MS-Teams and Message Media

#### **Patient Education Institute**

Jul. 2001 - June 2023

Senior Analyst Programmer

#### Interactive Tutorial Engine/Player with LMS integration:

- Designed and developed a tutorial player with voice narration, questions, feedback, glossary, scoring features and multilingual capabilities to improve learning outcomes and increase user engagement
- Database Driven LMS with completion records, response analysis and usage reporting
- Worked with major healthcare institutions: NLM, Kaiser Permanente, Cleveland Clinic, HCA and others
- Managed projects across continents and in different languages
- Generated training material and plans

#### **Abu Dhabi Investment Authority**

Feb. 1994 – Jun. 2001

IT Education Consultant

#### Financial systems data analysis:

- Assisted financial analysts build models, data warehouse, OLAP and drill down
- Automated tasks and consolidated data from Reuters, Bloomberg and other sources
- Generated periodic reports, statistical regression, back-testing, and time-series seasonality analysis

| CLI | <b>\ I I</b> I | ICF | <b>,</b> , , , | OIV |
|-----|----------------|-----|----------------|-----|
|     |                |     |                |     |

| Epic Systems | EpicCare Inpatient Clinical Documentation | Oct 2024 |
|--------------|---|----------|
| Epic Systems | Data Courier Mover Badge                  | Nov 2024 |

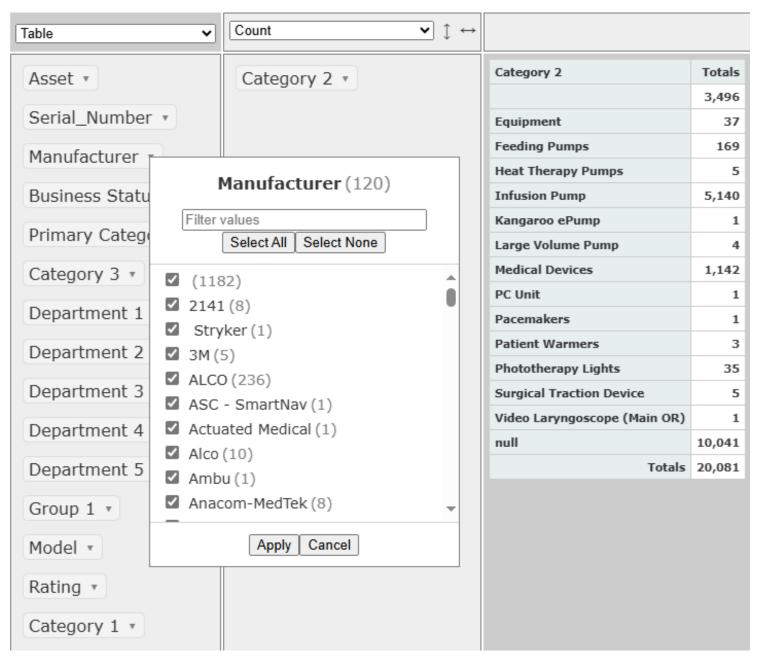
#### **EDUCATION**

| American University of Beirut | Beirut, Lebanon        | Aug 1988 |
|-------------------------------|------------------------|----------|
| Bachelor of Engineering       | Electrical Engineering |          |

More details and sample projects at <a href="https://tonynahra.github.io/cv">https://tonynahra.github.io/cv</a>

# Screenshots of sample projects that I designed and developed

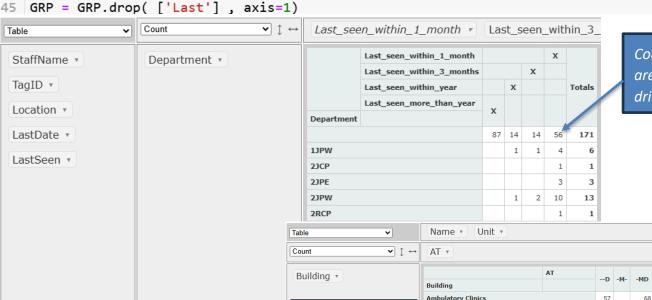
An RTLS DrillDown report to show the count of RTLS tags per category.



Voalte report to find monthly average Time\_To\_Read messages then use UNION to combine with other months

A DrillDown RTLS report using the LastSeen field to analyze who has not been using their RTLS tag per Dept. / Building 28 def DateRange12Month(X): 29 if X > 180 and X < 365 : Code used to return "X" 30 generate the 31 else: return "" 32 PIVOT below 33 def DateRangeInYear(X):

34 **if** X > 365 : 35 return "X" 36 else: 37 return "" 38 39 GRP=dataset.groupby(['Department']).agg(Cnt=('TagID',len),Last=('LastDate',np.max)) GRP["LastSeen"] = ( dt.datetime.now() - GRP['Last'] ).dt.days 40 41 GRP["Within\_1\_month"] = GRP['LastSeen'].apply(DateRange1Month) GRP["Within\_3\_months"] = GRP['LastSeen'].apply(DateRange3Month) 42 GRP["Within\_year"] = GRP['LastSeen'].apply(DateRange12Month) 43 GRP["more\_than\_year"] = GRP['LastSeen'].apply(DateRangeInYear)



Count numbers are clickable to drill into TagIDs

1-D 1MD

68 449 135

18

405 84 861

129

12 374

1

18

277

13

Totals

709

200

3 3

24

11

74

26

2 15

93

63

34

1,355

285

24 52

240

488

106

Voalte PIVOT report for who is using which format: 1: VoalteOne M: Mobile D: Desktop

Anesthesia

**Hospital Administration** 

Integrated Call Center (ICC)

Iowa Rehab Hospital

Iowa River Landing

Institute for Clinical and Translational Science

Joint Office of Patient Financial Services

**Hospital Dentistry** Housewide Services

Inpatient Units

Capital Manage Cardiothoracic Surgery 13 Carver College of Medicine (CCOM) Center for Disabilities and Development 14 22 Central Sterilizing Services 149 203 48 Clinical Quality, Safety & Performance Improvement 16 Compliance Dermatology Emergency Medicine 71 230 142 **Engineering Services** 40 53 **Environmental Services** 211 225 Family Medicine 1 39 45 Food & Nutrition Services 3 45 149 246 **Guest Services** 21 96 53 71 241 31 113 194 Heart and Vascular Center (HVC) 21 98 269 61 89

#### MS-SQL stored procedures that I developed for an online training system documenting completion

```
module_info.Name as Title,
           module_info.Type as Type,
           @CID as ClientID
           dbo.Specialties.SPname as DespSpecialty
       FROM
           dbo.Module Info
           INNER JOIN dbo.Module_Specialty ON dbo.Module_Info.ModuleID = dbo.Module_Specialty
           INNER JOIN dbo.Module_Type ON dbo.Module_Info.Type = Module_Type.Indx
           INNER JOIN dbo.Specialties Spe ON dbo.Module_Info.Specialty = Spe.SP
           INNER JOIN dbo.Module_Language ON dbo.Module_Info.Lang = dbo.Module_Language
           INNER JOIN dbo.Specialties ON dbo.Module_Specialty.Specialty = dbo.Specialties
       WHERE
              dbo.Module Info.ModuleCODE = @FiltK
                                                                                                                                                      1 ×
           and (dbo.Module_Info.Status <> 3) else if @SpDest =-2
                                                                                                                                                              USE [XPOL_03-19-2015]
      SELECT
                                                                                                                                                     -
           TOP 100 PERCENT M.ModuleID AS ModuleID,
                                                                                                                                                                                   StoredProcedure [dbo].[CP_Client_Add_UID] Script Date: 02/15/2016 19:42:51 ******/
                                                                                                                                                              SET ANSI NULLS OFF
          M.ModuleCODE,
                                                                                                                                                              SET QUOTED IDENTIFIER ON
          M. Lang.
          1 AS Licensed.
                                                                                                                                                              ALTER PROCEDURE [dbo] . [CP Client Add UID]
           Specialties 1. SPName AS Specialty,
                                                                                                                                                              @CID int,
@RefID varchar( 1000 )
           dbo.Module_Language.[Language],
                                                                                                                                                              @UserName varchar(50)
@Password varchar(50),
          M.Name AS Module_Title,
          MT.M Type AS asType,
                                                                                                                                                              @Expiration int
                                                                                                                                                                  mail varchar (1000)
           dbo.LicensedModules.ClientID.
                                                                                                                                                              SUID int output
           Specialties_1.SP AS DestSpecialty
                                                                                                                                                               AS
       FROM
           dbo.Module_Info M
                                                                                                                                                               declare @Tmp int
           {\tt INNER\ JOIN\ dbo.Module\_Language\ ON\ M.Lang\ =\ dbo.Module\_Language.Indx}
                                                                                                                                                               select @Tmp=indx from Assign_Logins where UserName=@UserName and not( ( ClientID=@CID and UID=@UID ) ) if @Tmp is NULL
           INNER JOIN dbo.Module_Type MT ON M.Type = MT.Indx
           INNER JOIN dbo.Specialties Spe ON M.Specialty = Spe.SP
                                                                                                                                                                set @Tmp = NUL
           INNER JOIN dbo.LicensedModules ON M.ModuleID = dbo.LicensedModules.ModuleID
                                                                                                                                                                select 8Tmp = ClientID from Assign Logins where UserName = 8UserName and Password = 8Password
          INNER JOIN dbo.Specialties Specialties_1 ON dbo.LicensedModules.Specialty = 5
                                                                                                                                                              if @Tmp is NULL
       WHERE
                                                                                                                                                                 insert User_Info ( ClientID , RefID ) values( \thetaCID, \thetaRefID ) set \thetaUID = \overline{\theta}\thetaIdentity
                                                                                                                                                                  insert Assign Logins ( ClientID , UID , UserName , Password , Expiration, email ) values ( @CID , @@Identi
              M.Type = ISNULL(@Type, M.Type)
           AND M.Status <> 3
                                                                                                                                                              set @UID = -1
end
           AND dbo.LicensedModules.ClientID = @CID
           and M.Specialty = isnull(@FiltS, M.Specialty)
                                                                                                                                                              else
           and M.[Lang] = isnull(@FiltL, M.[Lang])
                                                                                                                                                              set BHID=-2
           and M.ModuleCode + M.Name + M.keywords like '%' + isnull(@FiltK, '%') + '%'
       ORDER BY
          M.Sorting,
           M.Name else
      SELECT
           TOP 100 PERCENT M.ModuleID AS ModuleID,
           M.ModuleCODE,
          M. Lang,
 Ne
 學早 早
              SELECT
                                                                              SQLQuerys.sql ...istrator (63))* SQLQuery3.sql ...istrator (52))* SQLQuery3.sql ...istrator (59)) SQLQuery3.sql ...istrator (59)) SQLQuery3.sql ...istrator (57)) SQLQuery3.sql ...istrator (57))
Connect • 🛂 📑 👅 🝸 💹
                                                                                       ASID int.
                                                                                        @ModuleID int,

    System Stored Procedures

                                                                      •
                                                                                        ALogo tinvint
                  @LogoT varchar(10),
                                                                                       ACnt int.
                                                                                        OTitle varchar(100)
                                                                                       @TitleTmp varchar(100)
                                                                                        @RunModule varchar(2000),
                  @Media CHAR(1)
                  @MM tinyint,
                                                                                       @YY smallint,

    ■ dbo.CP_Admin_LM_2
    ■ dbo.CP_Admin_LM_2_WithArchived
    ■ dbo.CP_Admin_LM_2_withPubDate

                                                                                                     @ImitateID int
                                                                                                     @InterfaceEnd smallint , @AutoUpdate tinyint , @ShortCode varchar(7) , @LastVer varchar(2) , @ModuleCode varchar(12)

■ dbo.CP_Admin_LM_Add

                                                                                 select @ModuleID=ModuleID from LicensedModules where Indx=@LMINDX
                  # J dbo.CP Admin LM Del

dbo.CP_Admin_LM_Del
dbo.CP_Admin_LMS
dbo.CP_Admin_LMS_list
dbo.CP_Admin_LMS_testing
dbo.CP_Admin_Login
dbo.CP_Admin_Module_Imitate
                                                                                 set @CID=@ClientID
                                                                                  insert user_info (ClientID) values (@CID)
                                                                                 Select RUID-RRIdentity
                  ⊞ 🔄 dbo.CP Admin Module Specialty

    dbo.CP_Admin_Module_Specialty_ListModules
    dbo.CP_Admin_Module_Specialty_ListSpecialty

                                                                                 select @ModuleCode = Modulecode from Module Info where ModuleID =@ModuleID
                 Description of the Control of the C
                                                                                   select 8IDN = IDN, 8NAME=NAME, 8SaveMethod=SaveMethod , 8Media=Media , 8ImitateID = ImitateID from client_Info where clientid=8CID
                                                                                   select @AutoUpdate=Auto_Update from client_Info where clientid=@ImitateID
                                                                                 select @ModuleCode = Modulecode from Module_Info where ModuleID =@ModuleID
                                                                              if @AutoUpdate = 1
                                                                                   begin
                                                                                        set @ShortCode = substring( @ModuleCode
                                                                                                      @LastVer = LastVer from Module_UniqueCode where MUC=@ShortCode
                                                                                       select
                                                                                       set @ModuleCode = @ShortCode + @LastVer select @ModuleID = moduleid from module_info where modulecode = @modulecode

    ■ dbo.CP_Client_LM_Direct_SortedPublished
    ■ dbo.CP_Client_LM_Direct_SortedPublished_2

                                                                                   end

    □ dbo,CP Client LM DirectAR

                     dbo.CP_Client_LM_Index

dbo.CP_Client_LM_Index_NoDup
                                                                                 set @InterfaceEnd = NULL
                  dbo.CP_Client_Login_Direct
dbo.CP_Client_ModuleDelist
                                                                                  select @InterfaceEnd=InterfaceEnd from Client_Logins where ClientID=<math>@CID and priv=2
                                                                                  if @InterfaceEnd =
                                                                                       set @EndURL = 'X'

    □ dbo.CP Client ModuleUpdates

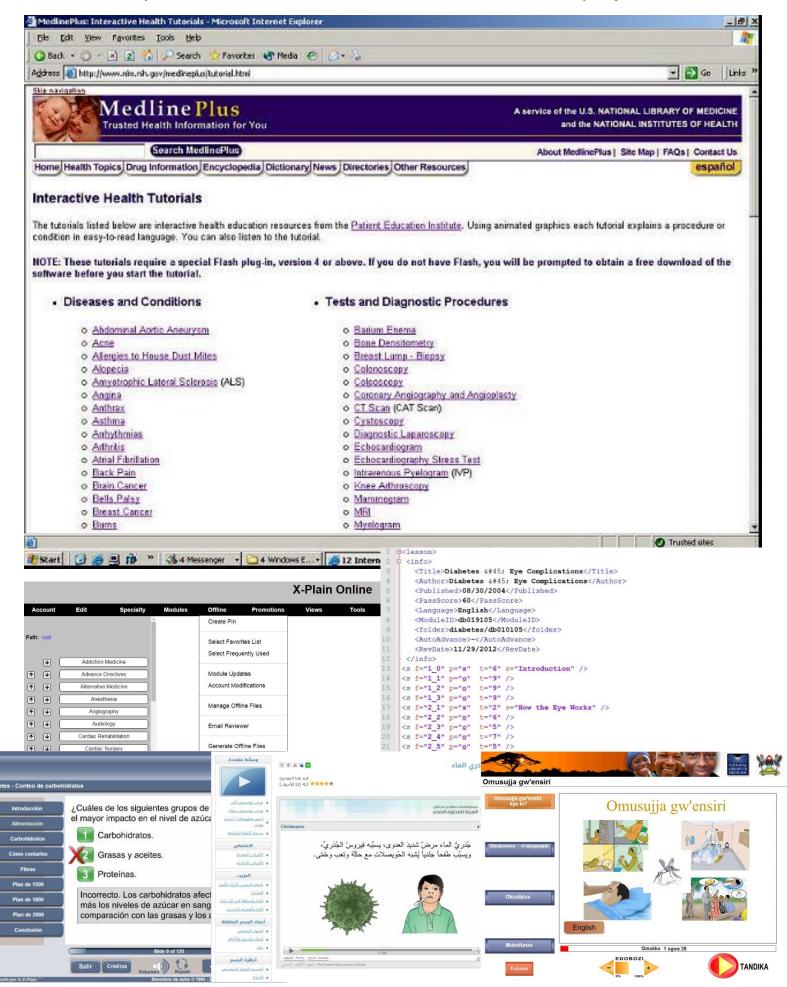
                  select @EndURL-Page from op Interface where Indx-@InterfaceEnd
```

## mySql (that does not support PIVOT function) query for cross tabulation

```
SELECT
  TOP 100 PERCENT Specialties. SPName AS Specialty,
  SUM( CASE WHEN module info.Lang = 1 THEN 1 ELSE 0 END ) AS English,
  SUM( CASE WHEN module_info.Lang = 2 THEN 1 ELSE 0 END ) AS Spanish,
  SUM( CASE WHEN module_info.Lang = 3 THEN 1 ELSE 0 END ) AS Arabic,
  SUM( CASE WHEN module_info.Lang = 4 THEN 1 ELSE 0 END ) AS Vietnamese
FROM
  LicensedModules
  INNER JOIN Module Info ON LicensedModules.ModuleID = Module Info.ModuleID
  INNER JOIN Specialties ON LicensedModules.Specialty = Specialties.SP
  INNER JOIN Module_Language ON Module_Info.Lang = Module_Language.Indx
WHERE LicensedModules.ClientID = 91
GROUP BY
  Specialties.SPName,
  Specialties.Type,
  Module_Info.Status
  Specialties.Type = 1 AND Module_Info.Status = 2
ORDER BY
Specialty
```

```
ALTER PROCEDURE [CP_Survey_Analysis]
@ClientID smallint,
@ModID varchar(10),
@d1 smalldatetime.
@d2 smalldatetime AS
 TOP 100 PERCENT Activity_Responses.QuestionNumber,
 Activity_Responses.UserResponse,
 COUNT(Activity_Responses.Indx) AS cnt,
  Module_Questions.Text AS Question,
 Module_Answers.Text AS Reply,
 Log_Activity.ClientID
Activity_Responses
 INNER JOIN Log_Activity ON Activity_Responses.ActivityIndex = Log_Activity.Indx
 INNER JOIN Module_Info ON Log_Activity.ModuleID = Module_Info.ModuleID
 INNER JOIN Module_Questions ON Activity_Responses.QuestionNumber = Module_Questions.Qcode
 AND Module_Info.ModuleCODE = Module_Questions.ModuleCode
  INNER JOIN Module_Answers ON Activity_Responses.QuestionNumber = Module_Answers.Qcode
  AND Activity_Responses.UserResponse = Module_Answers.Answer
  AND Module_Info.ModuleCODE = Module_Answers.ModuleCode
Activity_Responses.DT BETWEEN @d1 AND @d2
GROUP BY
 Activity_Responses.QuestionNumber,
 Activity_Responses.UserResponse,
 Module_Info.ModuleCODE,
  Module_Questions.Text,
 Module Answers.Text,
 Log_Activity.ClientID
Log_Activity.ClientID = @ClientID
 AND Module_Info.ModuleCODE = @ModID
 Activity_Responses.QuestionNumber,
  Activity_Responses.UserResponse
```

### Database export to XML for a MedlinePlus static website project



# MessageMedia OPT\_OUT report generator

#### Instructions

Generate a Message Media csv export Drop the csv file in csv subfolder Run the Python script below The generated CSV file will be stored in 'Message Media/Reports' folder

### Subject: Messagemedia OPT\_OUT for 2025-01-12\_to\_2025-01-20

Hello

Here is the messagemedia OPT\_OUT report.

```
In [1]:
        import pandas as pd
         import os
         import glob
         import datetime as dt
         import re
         SRC FILE = sorted( filter( os.path.isfile, glob.glob('csv/*.csv')))[0]
         print(SRC FILE)
         rep = pd.read_csv( SRC_FILE , chunksize=10000,
                               low_memory=False ,
                               index_col=False ,
                               header=0,
                               usecols=[
                                     'source_address',
                                     'destination address',
                                     'action',
                                     'timestamp_localtime',
                                     'content',
                                     'timestamp',
                                     'account name'
                               dtype="string"
                          )
         df = pd.concat(
             (x.query("action in ['OPT_OUT','OPT_IN'] ") for x in rep),
             ignore index=True
         FN = df['timestamp'].str[0:10].str.strip().min() + '_'
         FN += df['timestamp'].str[0:10].str.strip().max()
         RepPath = "file:///S:/Comm%20&%20Coll%20Apps%20(CCA)/Message%20Media/Reports/"
         RepPath += FN + ".csv"
         print( RepPath )
         df['source_address'] = df['source_address'].str[1:]
         df = df.query(" `account name` == 'UIHealthCare (Main)' " )
         dfDupe = df[df.duplicated(subset=['source_address'], keep=False)]
         dfDupe = dfDupe.sort_values(
             'timestamp',
```

```
ascending=False).drop_duplicates(['source_address'] ,
   keep='first'
   )
dfDupe = dfDupe.reset_index(drop=True)
dfDupe = dfDupe.drop( dfDupe.query(" `action`=='OPT_OUT' ").index)
print('')
print('Duplicates')
print('OPT_IN -----')
if dfDupe.empty:
   print('No duplicates')
else:
   #print(dfDupe.to_markdown())
   dfDupe.to_csv( 'output/' + FN + ".csv" , mode='a')
df = df.sort_values(
   ['timestamp','source_address'],
   ascending=[False, True]
   ).drop_duplicates(['source_address'])
a_index = df.set_index('source_address').index
b_index = dfDupe.set_index('source_address').index
mask = ~a index.isin(b index)
df = df.loc[mask]
df = df.sort_values('timestamp', ascending=True )
df = df.reset index(drop=True)
df = df.drop(['destination_address'], axis=1)
df = df.drop(['timestamp'], axis=1)
print('')
print('Result -----')
df.to_csv( 'output/' + FN + ".csv" , index=False )
df.to csv(
   "S:/Comm & Coll Apps (CCA)/Message Media/Reports/" + FN + ".csv",
   index=False
   )
#print(df.to_markdown())
csv\2025-02-10 02-08-16 detail all.csv
file:///S:/Comm%20&%20Col1%20Apps%20(CCA)/Message%20Media/Reports/2025-02-02_2025-02-
08.csv
Duplicates
```