



Craft your career while enabling the dreams of others.

Think change. Think future.

Join **OCBC Global Consumer Financial Services** today.

APPLY NOW



Personal Financial Consultant

Be the one-stop financial advisory expert.

As a Personal Financial Consultant, you will be based in one of our island-wide branches. You will help customers make informed decisions to reach their financial goals through offering of our wealth management products, and build long-lasting relationships with the people you meet. Equipped with financial knowledge, you will be ready to drive change at the front-line of the banking industry.



Benefits

- ✓ Uncapped earning potential
- ✓ Structured training
- ✓ Fast career progression
- ✓ Continuous learning & development
- ✓ Incentive trips



Requirements

- ✓ Degree or Diploma with minimum 2 years of sales experience
- ✓ Be a results-oriented go-getter
- ✓ Prepared for flexible working hours that may include working on weekends

Career Progression

- Personal Financial Consultant
15 months (Fast Track: 12 months)
- Branch Relationship Manager
12 months (Fast Track: 6 months)

MANAGEMENT TRACK

- Premier Relationship Manager
24 months (Fast Track: 12 months)
- Branch Manager

SALES TRACK

- Premier Relationship Manager
15 months (Fast Track: 12 months)
- Senior Relationship Manager
15 months (Fast Track: 12 months)
- Client Advisor
Premier Private Client

APPLY NOW



Financial Protection Specialist

Chart your career in insurance advisory services.

As a Financial Protection Specialist, you will provide comprehensive insurance advisory services to our existing customers. You will advise customers on products such as endowments, medical and life insurance, and enjoy the opportunity to learn continuously through seminars and sales campaigns. Working independently, you will take charge of your own time to build a strong customer and referral base.



Benefits

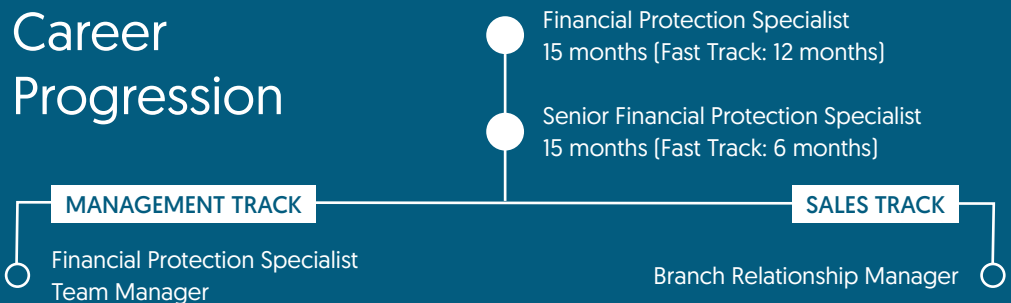
- ✓ Unlimited earning potential
- ✓ Structured training
- ✓ Establish and build your professional network
- ✓ Continuous learning & development



Requirements

- ✓ Degree or Diploma with minimum 1 year of sales experience
- ✓ Be a results-driven go-getter who is strongly customer-oriented
- ✓ Prepared for flexible working hours that may include working on weekends

Career Progression



APPLY NOW



Mortgage Specialist

Make the home ownership journey effortless.

As part of our Mortgage team, you will play an integral part in assisting customers in their home ownership journey through provision of one-stop advisory services. From advise on stamp duty, home loans to refinancing and credit policies, you'll be at the front-line, building long-term relationships with customers and helping them to finance their future home.



Benefits

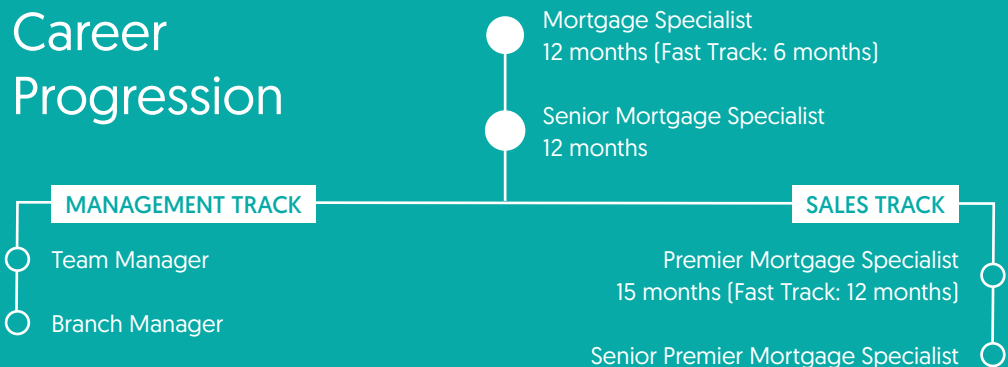
- ✓ Uncapped earning potential
- ✓ Structured training and mentorship
- ✓ Establish and build your customer base and referral network
- ✓ Accelerated career progression



Requirements

- ✓ Degree or Diploma with minimum 1 year of sales experience
- ✓ Be an independent and results-driven go-getter
- ✓ Prepared for flexible working hours that may include working on weekends

Career Progression



APPLY NOW



Customer Service Executive Contact Centre

Understand our customers inside and out.

As a Customer Service Executive in our Contact Centre, you are responsible for providing accurate and timely information as well as product and service solutions to customers via emails and phone calls. You will help create a seamless customer experience by educating customers on the available self-service and automated banking channels, while providing customers' feedback to our respective businesses.

Benefits

- ✓ Structured foundation training
- ✓ Continuous learning & development
- ✓ Shift allowances

Requirements

- ✓ Degree or Diploma with minimum 1 year of customer service, call centre or banking industry experience
- ✓ Strong team-player with a passion for customer service
- ✓ Fluency in written and spoken English; Mandarin proficiency is an added advantage
- ✓ Able to work shifts and on public holidays

Career Progression



Customer Service Executive
12 months



Customer Service Executive
[Permanent Role]

SPECIALIST TRACK

- Specialised In
1. Risk & Compliance
 2. Training & Development
 3. Service Quality
 4. Process Management, Systems

MANAGEMENT TRACK

Duty Manager

Team Manager

Kick-start your career with OCBC by applying now at
www.ocbc.com/group/careers.
Only shortlisted candidates will be notified.