AVAYA

Experiences
That Matter

Delivering Experiences that Matter

Every day, Avaya creates millions of intelligent communications experiences for customers around the globe. We are shaping what's next for the future of work with cloud communications solutions that deliver game-changing business benefits.

Avaya's cloud communications solutions and multi-cloud application ecosystem power personalized, intelligent, and memorable customer and employee experiences to help achieve strategic ambitions and desired outcomes.

We are uniquely positioned to help organizations create effortless multiexperiences with technology that's defined by three solution principles:

- **Speed-to-value, packaged apps** that offer immediate benefits to deliver what you need, when you need it.

- **Extensible technology partnerships** to complement every app with things like AI-powered support, voice biometrics, and more.

- **Innovation at the edge** that lets organizations evolve by connecting all manner of apps and workflows.

Expertise That Builds Trust

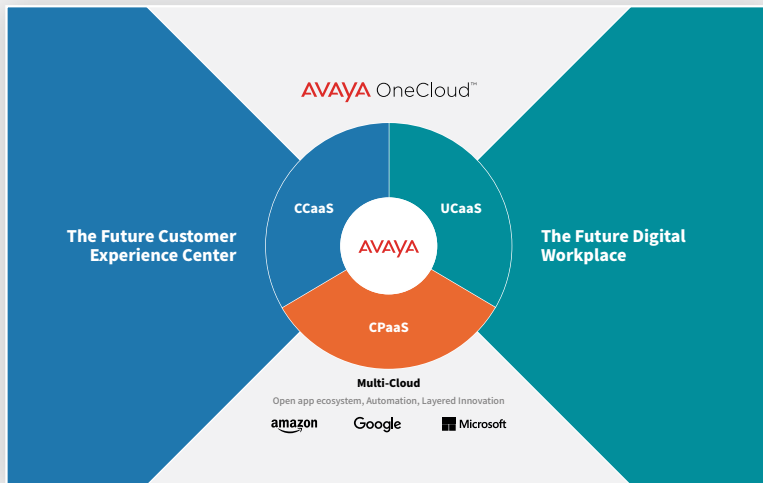| **90%+**	**100K+**	**130K**	**4,300+**	**5M**	**100M+**
of U.S.'s largest companies are customers	customers in 175+ countries	developer ecosystem	patents and applications worldwide	contact center seat	UC seats

AVAYA OneCloud™

CCaaS | UCaaS

AVAYA

CPaaS

The Future Customer Experience Center

The Future Digital Workplace

Multi-Cloud
Open app ecosystem, Automation, Layered Innovation

amazon   Google   Microsoft

Delivering Great Experiences with Avaya OneCloud™

Avaya's technology is built to shape to the "new," continuously.

Avaya OneCloud is a multi-cloud application ecosystem that enables organizations to deliver experiences that matter. Its unique, hybrid delivery architecture protects investments, prevents disruption, and ensures multiexperience continuity across any cloud journey.

Outcome-Driven Solutions

Avaya OneCloud solutions are tailored to fit the needs of existing environments comprised of different platforms, apps, and other ecosystems.

Avaya OneCloud UCaaS
Meet, collaborate and communicate easily with no boundaries, time limitations, or physical constraints.

Avaya OneCloud CCaaS
Deliver memorable multiexperiences for customers and employees across all touchpoints in the contact center.

Avaya OneCloud CPaaS
Empower developers to communications-enable any workflow or app for any business need.

Moreover, Avaya OneCloud is powered by smart, data-driven automation, with AI built into every aspect of customer and employee experiences across all touchpoints. We're committed to ongoing technology innovation, partnership, and a relentless focus on what's next.

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> If one defines cloud as being inclusive of all flavors–private, public and hybrid–then Avaya should be recognized as having the most complete portfolio on the market.
>
> — Zeus Kerravala, Founder, ZK Research

Find out more at
avaya.com