



## DOUGLAS CHEN

**Technology Consultant, SimplifyNext**

NTU College of Engineering , Graduating Class of 2019

### **Brief introduction about yourself.**

Hi, I am Douglas and I graduated in 2019 from NTU Materials Engineering and I'm currently a Consultant at SimplifyNext.

### **Why did you choose tech-consulting as a career?**

I never expected to be working in the technology consulting industry, but a chance encounter with SimplifyNext during a career fair I attended helped me understand what technology consultants do on a daily basis which really appealed to me.

### **Can you share with us more about your role at SimplifyNext?**

Here at SimplifyNext, we promote every individual being able to perform a techno-functional role where we conduct end to end processes ranging from engaging the client for requirements gathering to development.

### **How does your day-to-day in SimplifyNext looks like?**

At any one time, the work we do here in SimplifyNext can range from gathering requirements, development, engaging clients and seeking out new technologies to implementing new technologies at a firm depending on the phase of the project and the client.

### **What are some of the interesting highlights in your role at SimplifyNext?**

I had a process at a large global real estate firm where I had to use a combination of technologies such as Active Directory, UiPath & PowerShell to create, delete & modify email & email groups which made me very intrigued as utilization of various technologies to achieve a goal really opened up my horizons.

### **What do you like most about working at SimplifyNext?**

The culture here at SimplifyNext includes having a mentor who is willing to guide and place a strong emphasis on individual & personal growth. Also, we have a flat hierarchy here which enables us to speak and seek help from anyone.

### **Any tips for fresh graduates who are keen to join SimplifyNext?**

If you're interested in working in a start-up culture and working with an array of technologies including but not limited to Automation, AI, Analytics, etc and consulting, join us!

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# JAYME YAP

**Technology Consulting Analyst, SimplifyNext**

NUS Business School, Graduating Class of 2018

## **Brief introduction about yourself.**

Hi, I am Jayme and I graduated from NUS Business School in 2018, with a double specialization in Accounting and Finance. Currently, I'm working as a Technology Consulting Analyst at SimplifyNext.

## **Can you share with us more about your role at SimplifyNext?**

My role involves both the technical and functional aspects of consulting. This includes interacting with clients to understand their current processes and the pain points faced, coming up with automation designs, building and implementing robots to help solve these issues.

## **How does your day-to-day in SimplifyNext looks like?**

The work I do varies from day to day. Every project is also different from the previous, and there are tons of learning opportunities. The initial phase of the project will include requirements gathering and subsequently presenting the proposed automation design to clients. The later half of the project will include the building of the robot (using RPA technology), testing (A LOT of testing), and training clients on how to use the robot.

## **What are some of the interesting highlights in your role at SimplifyNext?**

In one of my projects, I was tasked to automate a games result updating process, where around 300 matches were required to be manually updated into an excel sheet and published onto a public website. The current process was very unorganized and messy, with hundreds of different survey forms that needed to be maintained frequently and sent to schools to key in their results. Together with my team, we managed to simplify the process by streamlining the input forms to just 14 forms, and automated the rest of the manual work involved using RPA.

## **What do you like most about working at SimplifyNext?**

There are so many things I like here! But if I had to choose one thing I like the most, it is the helpful and open culture we have here, where everyone is so willing to take time and effort to help each other solve their problems.

## **Any tips for fresh graduates who are keen to join SimplifyNext?**

Don't be afraid to try something new! Even if you have a non-technical background (like myself), it never hurts to try for a technical role.

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A BETTER WORLD BY DESIGN.

## MICHAEL SEBASTIAN

**Technology Consultant, SimplifyNext**

SUTD EPD, Graduating Class of 2019

### **Brief introduction about yourself.**

Hello my name is Michael. I graduated from SUTD EPD (Mechanical Engineering) in 2019 and joined SimplifyNext in September of that year. I am currently a Technology Consultant at SimplifyNext.

### **Why did you choose tech-consulting as a career?**

I have always been interested in technology and enjoyed problem solving, so tech-consulting feels like the ideal career for me since I get to see how technology is designed and applied in different industries.

### **Can you share with us more about your role at SimplifyNext?**

As a Technology Consultant, I have the chance to interact with clients early in the process, from scoping for potential projects for automation, to discussing project requirements and design, to performing user training at the end of the project. Having said that, I don't shy away from the technical aspects of the role, where I get to develop from the ground up and see my design come together into a full solution that the clients use in their day-to-day operations.

### **How does your day-to-day in SimplifyNext looks like?**

During the design stage, I spend a lot of time communicating with clients to discuss the best approach for their needs, working on PowerPoint slides, and playing around with different proof-of-concept solutions that can be applied for the problem at hand. During the development stage, it's many hours working on the code based on the agreed design. For automation projects, we mostly use UiPath, which is a powerful software designed for UI automation. I also work closely with my project managers and other teammates to discuss any issues in any of the projects, so while I have mostly been flying solo in my projects, I never have to struggle by myself.

### **What are some of the interesting highlights in your role at SimplifyNext?**

I like that we are given the freedom to propose and design solutions that you believe is best for the problem. While the project managers are there to guide and assist you, you are given the opportunity to come up with interesting and creative solutions to the problem. In one of my recent projects, I managed to make use of my Machine Learning knowledge tackle a challenging optimisation problem, decreasing the time required to solve the problem from 2 weeks if done manually to under 1 hour using the solution. That project is one of my favourite projects I have ever done and definitely a highlight in my career at SimplifyNext.

### **What do you like most about working at SimplifyNext?**

I like the culture of the company. It's a perfect blend of individualism and collaboration. Every one readily helps you if you need anything, and they don't look down on you even when you just joined. You are given a lot of freedom in design and approach of the solution and in your day-to-day operations, and they don't micro-manage you.

### **Any tips for fresh graduates who are keen to join SimplifyNext?**

You don't need to have extensive programming backgrounds to join. Since you will be going through training to use the automation software for the first couple of weeks in the job, everyone starts with the same level of experience. As long as you are keen to learn, you can do well in the company.



## CLARENCE TOH

**Technology Consulting Analyst, SimplifyNext**

SUTD ESD, Graduating Class of 2020

### **Brief introduction about yourself.**

Hi, this is Clarence and I graduated from SUTD in 2020 with a degree in Engineering Systems and Design. I joined SimplifyNext as a Technology Consulting Analyst within the Professional Services Department.

### **Why did you choose tech-consulting as a career?**

Technology Consulting is a career that deals with the latest technological trends. This is important to me as technology continues to evolve and grow. As such, this career demands that we, as Technology Consultants, have to stay in the know and keep updated on new technologies being introduced. Being in a consulting practice, I will be able to hone skills that include, not only Technical skills, but more importantly, Communication and Management skills. These are relevant and essential to succeed in any industry.

### **Can you share with us more about your role at SimplifyNext?**

As an Analyst in the Professional Services Department, work is largely project or client-based. This exposes me to a lot of different industries and companies. We solve problems for our clients and we develop strategies to help our clients excel in the work that they do. My role in SimplifyNext is to help develop and provide solutions that addresses the issue our Client is facing. It also involves understanding the Clients' process and needs at the start of the project, building new systems and monitoring them in the middle and presenting strategies and experience to clients at the end. My role also requires that I understand how technology impacts the organization and how it adds value to their work.

### **What are some of the interesting highlights in your role at SimplifyNext?**

In the area of Automation, the key goal is to automate a process that requires little human guidance or is deemed as mundane. They are often repetitive and laborious. Thankfully, there is Robotic Process Automation (RPA). In my first project, the client had to download reports daily from a website that is not the most user friendly. They had to input details into a form on the website, generate reports and manually save each report into a specified folder. On average, this process took up to 30 to 45 minutes a day to complete. With RPA, I worked with the client to understand their needs, understand the platform that they are using and automate the process. Today, the robot is in use and the client has to simply fill up a form and the robot will do the downloading for them. The whole process takes 4 mins to download all reports which is a huge time saver!

### **What do you like most about working at SimplifyNext?**

I appreciate the culture at SimplifyNext, where everyone is approachable and that they are just a call or a message away. I also like that we work in teams where we can check in on each other to see how everyone is doing. SimplifyNext is a company that values everyone's opinions and is an inclusive workplace to be in.

### **Any tips for fresh graduates who are keen to join SimplifyNext?**

Do your best in any task given. There will be challenges in any career, but doing your best often helps you overcome those challenges.