

User's Manual

Get Rid Of It

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A. GENERAL INFORMATION:

1.1 System Overview

Get Rid of It is an online auction site that allows users to sell old or unused items to Gold Standard Auctions. Users are able to negotiate their offers made by Gold Standard Auctions and may freely choose to accept or decline offers. This website currently has no option for users to buy items from other users.

1.2 Organization of the Manual


The user's manual consists of three sections: Home Screen, User Panel and Admin Panel.

The Home Screen is the first page users will interact with. Users may choose to create an account, login if the user already exists, and check out important information to learn more about Gold Standard Auctions' policies.


The second section is the User Panel, where users can submit items, see their offers and accept them, and send direct messages to the admin.

Finally, the Admin Panel is where the admin can see the users, their messages and items, and create responses for them.

B. HOME SCREEN




Login ▾



"Great place quick service. Went to sell two rings cleaned and yearly inspected. While selling there we decided to sell a few odds and ends from around the house. The site offered high prices and was very easy to use. This company makes selling stuff a real pleasure. I love this company and the hospitality they give their customers."


Tony Nguyen




1 Submit your item

Submit



2 Send us your item





3 Get paid CASH!



Get started now! →



Don't settle for less.

GET PAID THE MOST



What we buy

Get Rid of it serves as a great outlet to turn any of your old or unused items including jewelry, coins, electronics, gaming systems, phones, laptops, furniture, cars, precious metals, or any other unwanted items into cash today. Submit your item to us and let our experts give you a cash quote today. No more dealing with the hassle of waiting on other sites to see if your items sell. If you need fast cash today then Get Rid of It is the place to be!

Create Account

GetRidofft is known for creating a simple buying concept which offers the highest dollar cash payout for any collectible items, furthermore, serving our customers in a manner that will generate a referral business that money can't buy.

First Name

Last Name

Email

Username

Password

Re-enter Password

Sign Up

Test Suite

FAQ

Contact Us

Return Policy

The first page users will interact with is the home screen. On the home screen, users may choose to create an account or login if the user already exists. Also, people who are not users of the page can access to the footer links

2.1 Footer Links:

2.1.2 FAQ



Login ▾

Frequently Asked Questions

How will my items be evaluated?

How soon can I expect an offer?

How will I send my items to you?

Can I sell multiple items at once?

How will I be compensated for my items?

What to do if I would like my item back?

What to do if I don't see my question answered here?

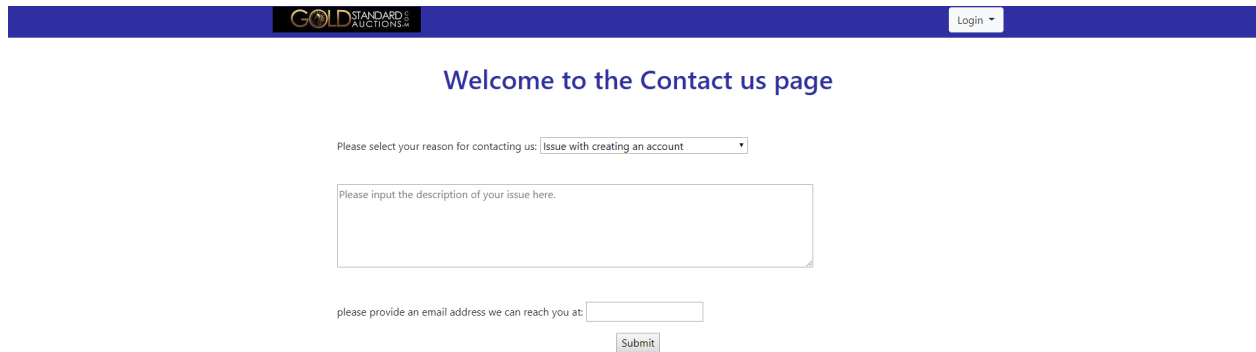
FAQ

Contact Us

Return Policy

The first footer link contains Gold Standard Auctions' frequently asked questions (FAQ). On this page, users can find important information in regards to selling their items.

2.1.2 Contact Us



GOLD STANDARD AUCTIONS Login

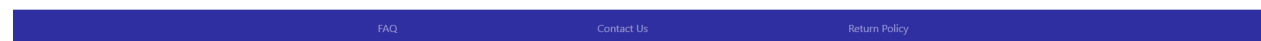
Welcome to the Contact us page

Please select your reason for contacting us: Issue with creating an account

Please input the description of your issue here.

please provide an email address we can reach you at:

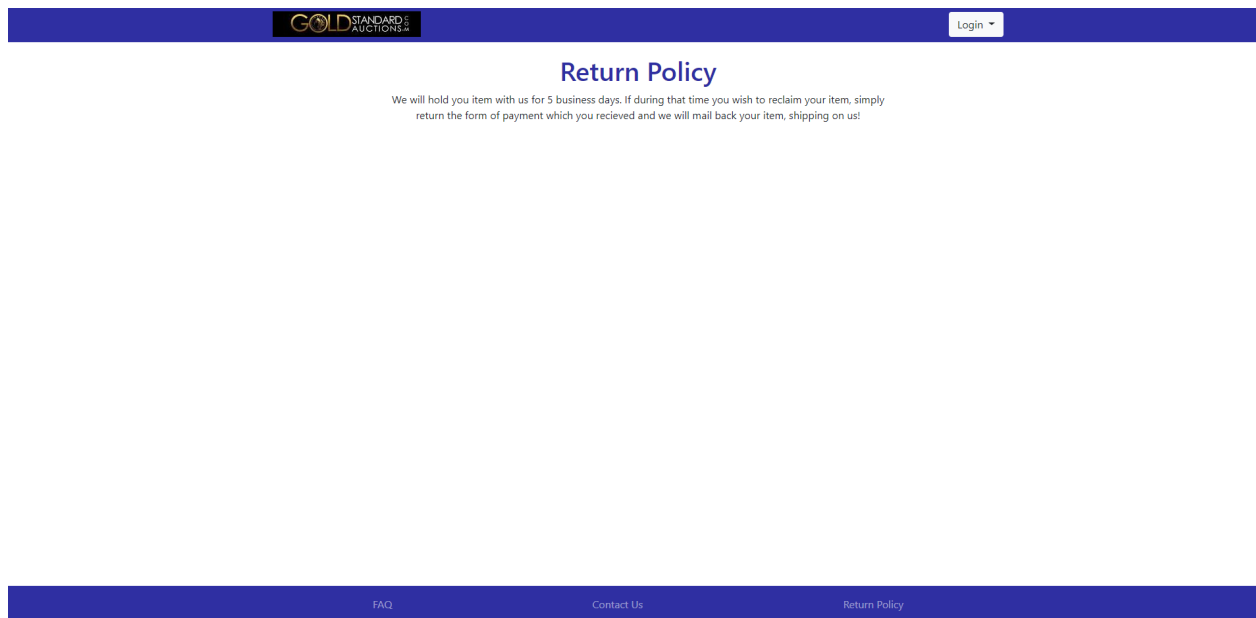
Submit



FAQ Contact Us Return Policy

The second footer link contains a form for users to submit their questions not found on the FAQ. These could be any question the user has which will be sent to the website's admins. All it requires is an existing email for admins to get in touch with.

2.1.3 Return Policy



GOLD STANDARD AUCTIONS Login

Return Policy

We will hold you item with us for 5 business days. If during that time you wish to reclaim your item, simply return the form of payment which you recieved and we will mail back your item, shipping on us!

FAQ Contact Us Return Policy

The third footer link contains a message that informs users about the return policy with Gold Standard Auctions.

C. USER PANEL

3.1 Sell Tab

The screenshot shows the 'Sell' tab selected in the user panel. The header bar is dark blue with the 'GOLD STANDARD AUCTIONS' logo on the left and a user profile dropdown labeled 'Hello tonypony' on the right. Below the header, there are three tabs: 'How It Works', 'Sell' (which is active), and 'My Account'. The 'Sell' tab contains a form with three input fields: 'Item' (with placeholder text 'Item'), 'Description' (with placeholder text 'Description'), and 'Picture' (with a 'Choose File' button and the text 'No file chosen'). A red 'Submit' button is located at the bottom of the form.

After a new user has created an account, they may login from the home screen. Once the user is logged in, they will instantly see three tabs in which the user can interact with. It defaults the user to the 'Sell' tab which requires an item, description of the item, and the picture of the item. Once users submit an item that they want to sell, they must wait until an admin makes an offer.

3.2 How It Works Tab

The screenshot shows the 'How It Works' tab selected in the user panel. The header bar is dark blue with the 'GOLD STANDARD AUCTIONS' logo on the left and a user profile dropdown labeled 'Hello tonypony' on the right. Below the header, there are three tabs: 'How It Works' (which is active), 'Sell', and 'My Account'. The 'How It Works' tab contains three sections:

- 1) Submit Your Item**
The first step in the submission process is uploading a picture of your item, adding a title, and a brief description. Once this is done, press the submit button to submit your item for our team of experts to review.
- 2) Accept Our Offer**
Under the "My Account" tab, users can see any current offers on their items. Once our experts have evaluated your item you will be able to find their competitive offer under "Current" in your "My Account" by pressing accept you are agreeing to the price offered by our experts.
- 3) Get Paid**
Choose from a variety of payment methods to be paid for your item. Here we will also ask for your current address, so that we can mail you a prepaid shipping package. Place your item in this package and place it back in the mailbox. Please contact our staff if your item is too large for traditional mailing methods.

On the right side of the 'How It Works' tab, there are three vertical images showing people interacting with the platform: a man looking at a computer screen, a woman looking at a computer screen, and a man holding a stack of cash.

The footer bar is dark blue with links for 'FAQ', 'Contact Us', and 'Return Policy'.

This tab is a short tutorial for users to navigate through the user panel. Users may submit items, accept offers, and receive a payment.


3.3 My Account Tab

The screenshot displays the 'My Account' tab of the Gold Standard Auctions website. The top navigation bar is dark blue with the 'GOLD STANDARD AUCTIONS' logo on the left and a user greeting 'Hello tonymony' on the right. Below this, a secondary navigation bar contains three tabs: 'How It Works', 'Sell', and 'My Account', with 'My Account' being the active tab. The main content area is divided into two sections. On the left, under the heading 'Items', there is a sub-header 'Total profit: \$ 0.00'. Below this is a table with the title 'Pending Offers'. The table has columns for 'ID', 'Item', 'Description', 'Image', 'Offer', and 'Delete'. A 'Delete selected item(s)' button is located at the bottom right of the table. Below the 'Pending Offers' table are two more sections: 'Offers' and 'Accepted Offers'. On the right side of the main content area, there is a 'Message Board' section with a text input field and a red 'Submit message' button.

The footer navigation bar is dark blue and contains three links: 'FAQ', 'Contact Us', and 'Return Policy'.

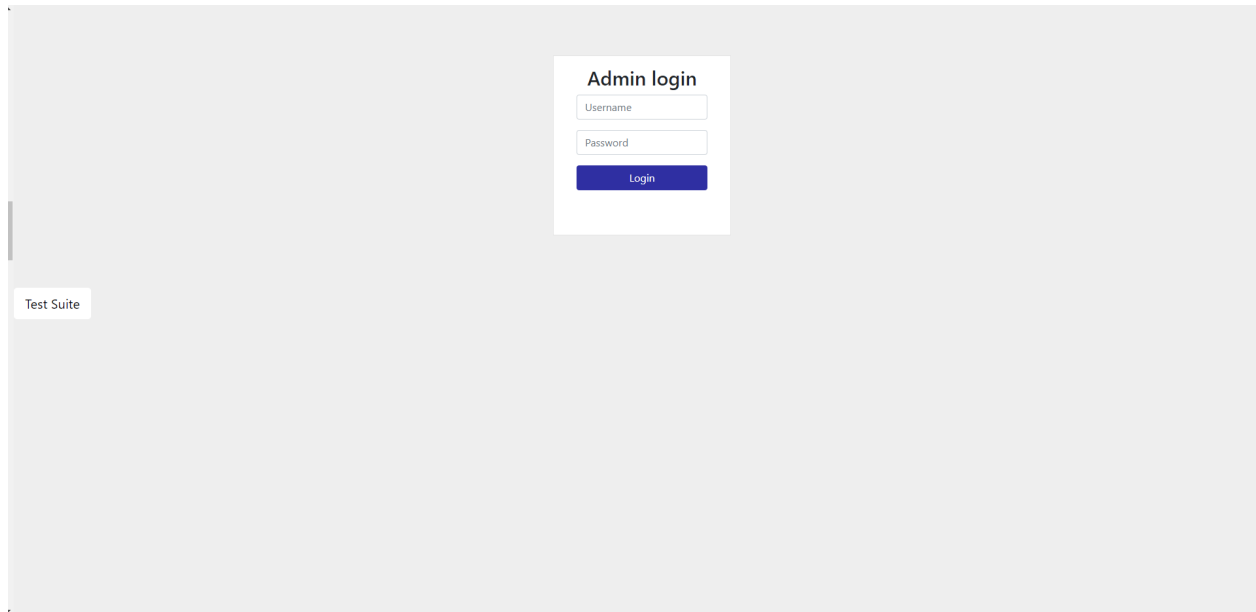
The 'My Account' tab is arguably one of the most important tabs for users. It allows users to see their pending offers (offers not seen by the admin yet), offers made by an admin, and already accepted offers. There is also a message board that allows users to negotiate their offers with an admin as well. Not only can users see the results of their offers, they may delete their items and see how much profit they receive from accepting offers.

3.4 Settings

		Hello tonypony ▾
User Account		User Information
First Name: Tony		Total # items: 0
Last Name: Nguyen		Total profit: 0.00
Email: tonynguyen979@ku.edu		
Username: tonypony		
Password: *****		
Settings		
Change email		
Change password		

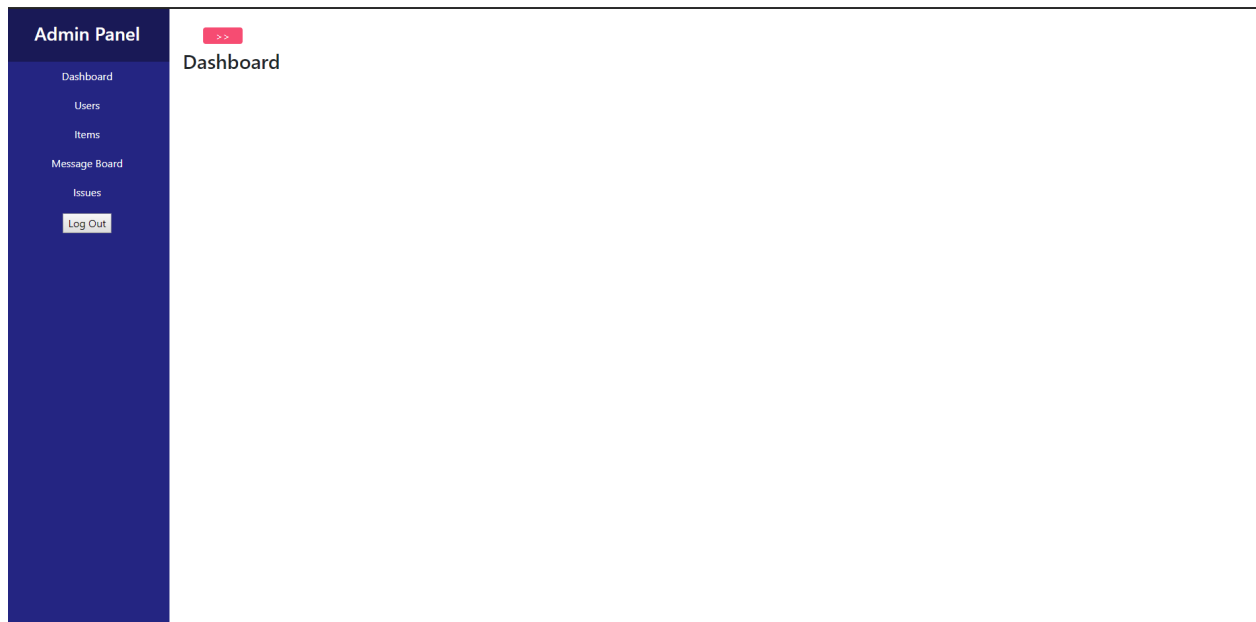
On the top right hand corner, there is a button that contains a username. By clicking on that button, users may log out, go to the home screen, or view the settings page. The settings page contains the user's information regarding items sold and personal credentials. A user may also choose to change the email and/or password associated with their account.

D. ADMIN PANEL



On the admin panel, Gold Standard Auctions' admins are presented with a login screen. Here is where an admin can enter their credentials and access their admin responsibilities.

4.1 Dashboard



After logging in on the admin panel, admins are presented a dashboard with a sidebar that contains different components for an admin to interact with. These components include viewing

existing users, existing items, messaging between admins and users, and messaging submitted from the ‘contact us’ page.

4.2 Users

Admin Panel				
Dashboard Users Items Message Board Issues Log Out				
Users				
Name	Username	# of items	Profile	Delete
ian farris ID: 87	ian	19	X	<input type="checkbox"/>
First Last ID: 113	username	2	X	<input type="checkbox"/>
First Last ID: 114	1.6	0	X	<input type="checkbox"/>
First Last ID: 115	5.1	0	X	<input type="checkbox"/>
First Last ID: 116	5.2	0	X	<input type="checkbox"/>
First Last ID: 117	5.3	0	X	<input type="checkbox"/>
First Last ID: 118	5.4	0	X	<input type="checkbox"/>
First Last ID: 119	6.1	0	X	<input type="checkbox"/>
First Last ID: 120	6.2	0	X	<input type="checkbox"/>
First Last ID: 121	6.3	0	X	<input type="checkbox"/>
First Last ID: 122	6.4	0	X	<input type="checkbox"/>

On the Users tab, admins can view a user’s profile and submit a message. Admins can also view the number of items each user submits and has the power to delete a user.

4.3 Items

Admin Panel							
Dashboard Users Items Message Board Issues Log Out							
Items							
ID	Item	Description	Username	Offer	Status	Create offer	Delete
129	nail polish	pretty nail polish	username	50.50	accepted		<input type="checkbox"/>
128	dog	german shepard	username	0.00	pending	X	<input type="checkbox"/>
Delete selected item(s)							

On the Items tab, admins can create an offer for each item a user presents. Admins can also see the status of each offer and may delete an item.

4.4 Message Board

Admin Panel		>>			
Dashboard					
Users					
Items					
Message Board					
Issues					
Log Out					

Message Board					
ID	Message	Username	Date	Answer	
360	TestMessage	4.4	11:43:22 AM, Nov 30, 2018	X	
359	TestMessage		11:43:22 AM, Nov 30, 2018	X	
358	TestMessage	1.1	11:43:22 AM, Nov 30, 2018	X	
356	TestMessage	4.4	11:25:02 AM, Nov 28, 2018	X	
355	TestMessage		11:25:02 AM, Nov 28, 2018	X	
354	TestMessage	1.1	11:25:02 AM, Nov 28, 2018	X	
353	TestMessage	4.4	11:24:41 AM, Nov 28, 2018	X	
352	TestMessage		11:24:41 AM, Nov 28, 2018	X	
351	TestMessage	1.1	11:24:41 AM, Nov 28, 2018	X	
349	ian	password	10:49:09 AM, Nov 28, 2018	X	
348	username	password	10:47:17 AM, Nov 28, 2018	X	
347	TestMessage	4.4	10:33:48 AM, Nov 28, 2018	X	
346	TestMessage		10:33:48 AM, Nov 28, 2018	X	
345	TestMessage	1.1	10:33:48 AM, Nov 28, 2018	X	
344	TestMessage	4.4	10:32:31 AM, Nov 28, 2018	X	
343	TestMessage		10:32:31 AM, Nov 28, 2018	X	

On the Message Board tab, admins can reply to a specific user's message and view the date of each message.

4.5 Issues

Admin Panel		>>			
Dashboard					
Users					
Items					
Message Board					
Issues					
Log Out					

Issues					
ID	Title	Description	E-mail	Delete	
362	TestTitle		test@email.com	<input type="checkbox"/>	
361		TestDescription	test@email.com	<input type="checkbox"/>	
360	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>	
359	TestTitle		test@email.com	<input type="checkbox"/>	
358		TestDescription	test@email.com	<input type="checkbox"/>	
357	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>	
356	TestTitle		test@email.com	<input type="checkbox"/>	
355		TestDescription	test@email.com	<input type="checkbox"/>	
354	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>	
352		TestDescription	test@email.com	<input type="checkbox"/>	
351	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>	
350	TestTitle		test@email.com	<input type="checkbox"/>	
349		TestDescription	test@email.com	<input type="checkbox"/>	
348	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>	
347	TestTitle		test@email.com	<input type="checkbox"/>	
346		TestDescription	test@email.com	<input type="checkbox"/>	

On the Issues tab, admins view and delete messages submitted from the 'contact us' tab.