

Get Rid Of It: User's Manual

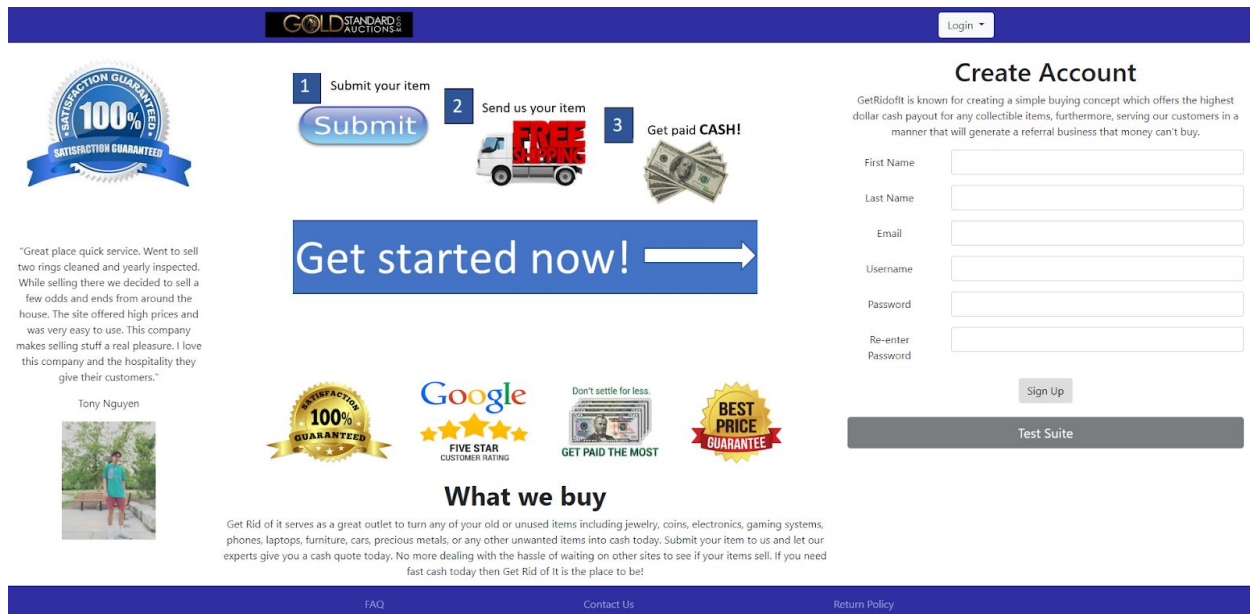
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Introduction:

Get Rid of It is an online auction site that allows users to sell old or unused items to Gold Standard Auctions. Users are able to negotiate their offers made by Gold Standard Auctions and may freely choose to accept or decline offers. This website currently has no option for users to buy items from other users.

Home Screen:



The screenshot shows the home screen of the 'Get Rid of It' website. At the top is a dark blue header with the 'GOLD STANDARD AUCTIONS' logo on the left and a 'Login' button on the right. The main content area is white. On the left, there's a '100% SATISFACTION GUARANTEED' badge and a testimonial from Tony Nguyen with a photo. In the center, a three-step process is shown: 1. Submit your item (with a 'Submit' button), 2. Send us your item (with a truck icon), and 3. Get paid CASH! (with a money icon). Below this is a large blue button that says 'Get started now!' with a right-pointing arrow. To the right of the process is a 'Create Account' section with a description of the service and a form with fields for First Name, Last Name, Email, Username, Password, and Re-enter Password, followed by a 'Sign Up' button. At the bottom of the main area, there are several badges: '100% SATISFACTION GUARANTEED', 'Google FIVE STAR CUSTOMER RATINGS', 'Don't settle for less. GET PAID THE MOST' (with a money icon), and 'BEST PRICE GUARANTEE'. Below these is a section titled 'What we buy' with a paragraph of text. At the very bottom is a dark blue footer with links for 'FAQ', 'Contact Us', and 'Return Policy'.

GOLD STANDARD AUCTIONS Login

100% SATISFACTION GUARANTEED

"Great place quick service. Went to sell two rings cleaned and yearly inspected. While selling there we decided to sell a few odds and ends from around the house. The site offered high prices and was very easy to use. This company makes selling stuff a real pleasure. I love this company and the hospitality they give their customers."

Tony Nguyen

1 Submit your item **Submit** **2** Send us your item **3** Get paid CASH!

Get started now! →

Create Account

GetRidofIt is known for creating a simple buying concept which offers the highest dollar cash payout for any collectible items, furthermore, serving our customers in a manner that will generate a referral business that money can't buy.

First Name

Last Name

Email

Username

Password

Re-enter Password

Sign Up

Test Suite

100% SATISFACTION GUARANTEED

Google FIVE STAR CUSTOMER RATINGS

Don't settle for less. **GET PAID THE MOST**

BEST PRICE GUARANTEE

What we buy

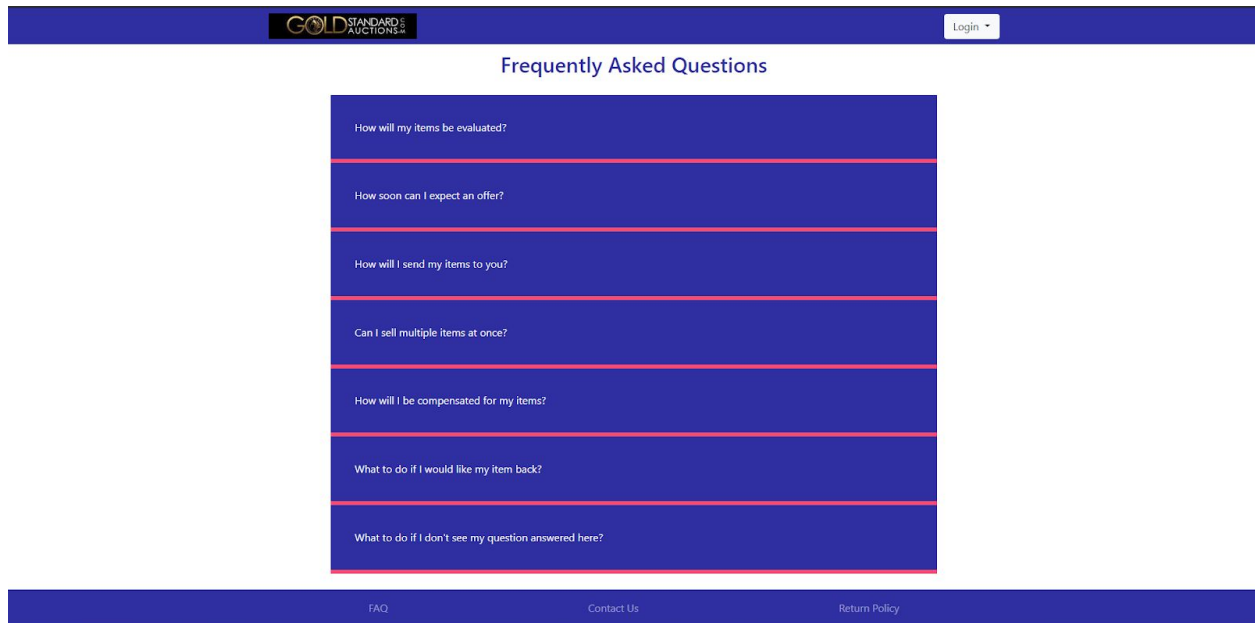
Get Rid of It serves as a great outlet to turn any of your old or unused items including jewelry, coins, electronics, gaming systems, phones, laptops, furniture, cars, precious metals, or any other unwanted items into cash today. Submit your item to us and let our experts give you a cash quote today. No more dealing with the hassle of waiting on other sites to see if your items sell. If you need fast cash today then Get Rid of It is the place to be!

FAQ Contact Us Return Policy

The first page users will interact with is the home screen. On the home screen, users may choose to create an account, login if the user already exists, and check out important information to learn more about Gold Standard Auctions' policies.

Footer Links:

-FAQ



The screenshot shows the Gold Standard Auctions website's FAQ page. The header is dark blue with the Gold Standard Auctions logo on the left and a 'Login' button on the right. The main heading is 'Frequently Asked Questions'. Below it is a list of seven questions, each in a blue box with a red border. The questions are: 'How will my items be evaluated?', 'How soon can I expect an offer?', 'How will I send my items to you?', 'Can I sell multiple items at once?', 'How will I be compensated for my items?', 'What to do if I would like my item back?', and 'What to do if I don't see my question answered here?'. At the bottom is a dark blue footer with three links: 'FAQ', 'Contact Us', and 'Return Policy'.

Gold Standard Auctions

Login

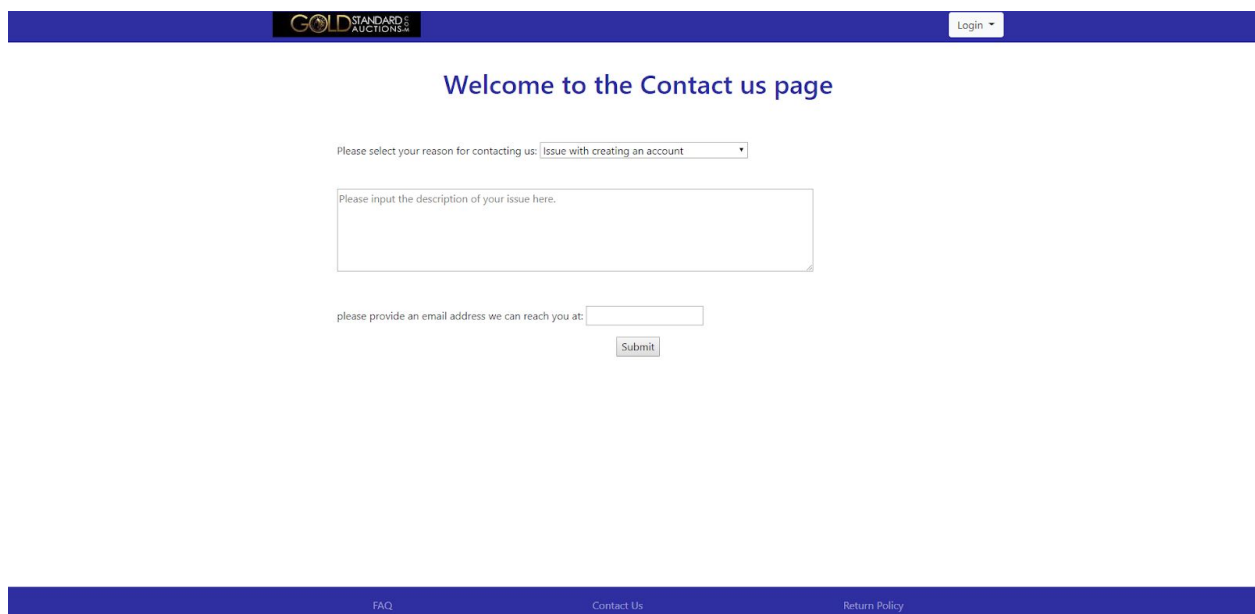
Frequently Asked Questions

- How will my items be evaluated?
- How soon can I expect an offer?
- How will I send my items to you?
- Can I sell multiple items at once?
- How will I be compensated for my items?
- What to do if I would like my item back?
- What to do if I don't see my question answered here?

FAQ Contact Us Return Policy

The first footer link contains Gold Standard Auctions' frequently asked questions (FAQ). On this page, users can find important information in regards to selling their items.

-Contact Us



The screenshot shows the Gold Standard Auctions website's Contact Us page. The header is dark blue with the Gold Standard Auctions logo on the left and a 'Login' button on the right. The main heading is 'Welcome to the Contact us page'. Below it is a form with a dropdown menu for 'Please select your reason for contacting us:' (with 'Issue with creating an account' selected), a text area for 'Please input the description of your issue here.', and a text input for 'please provide an email address we can reach you at:'. There is a 'Submit' button. At the bottom is a dark blue footer with three links: 'FAQ', 'Contact Us', and 'Return Policy'.

Gold Standard Auctions

Login

Welcome to the Contact us page

Please select your reason for contacting us: Issue with creating an account

Please input the description of your issue here.

please provide an email address we can reach you at:

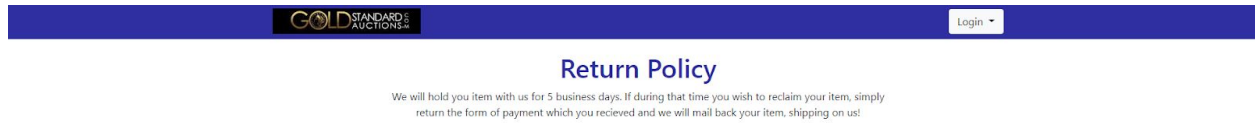
Submit

FAQ Contact Us Return Policy

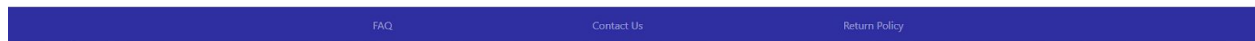
The second footer link contains a form for users to submit their questions not found on

the FAQ. These could be any question the user has which will be sent to the website's admins. All it requires is an existing email for admins to get in touch with.

-Return Policy



The screenshot shows the top of a web page with a dark blue header. On the left is the 'GOLD STANDARD AUCTIONS' logo. On the right is a 'Login' button. Below the header, the title 'Return Policy' is centered in blue. Underneath the title is a paragraph of text explaining the return policy: 'We will hold you item with us for 5 business days. If during that time you wish to reclaim your item, simply return the form of payment which you recieved and we will mail back your item, shipping on us!'.

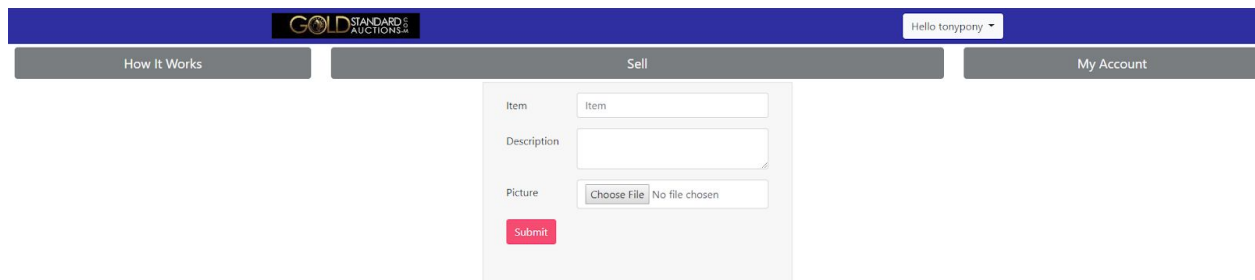


A dark blue horizontal bar containing three white text links: 'FAQ', 'Contact Us', and 'Return Policy'.

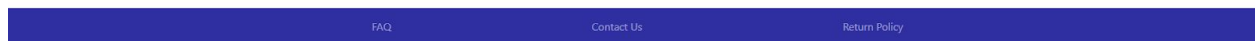
The third footer link contains a message that informs users about the return policy with Gold Standard Auctions.

User Panel:

-Sell Tab



The screenshot shows a user panel with a dark blue header. The header contains the 'GOLD STANDARD AUCTIONS' logo on the left and a user greeting 'Hello tonypony' with a dropdown arrow on the right. Below the header are three grey tabs: 'How It Works', 'Sell', and 'My Account'. The 'Sell' tab is active. In the center of the page is a white form with the following fields: 'Item' (text input), 'Description' (text area), and 'Picture' (file upload button labeled 'Choose File' and 'No file chosen'). At the bottom of the form is a red 'Submit' button.



A dark blue horizontal bar containing three white text links: 'FAQ', 'Contact Us', and 'Return Policy'.

After a new user has created an account, they may login from the home screen. Once the user is logged in, they will instantly see three tabs in which the user can interact with. It defaults the user to the 'Sell' tab which requires an item, description of the item, and the picture of the item. Once users submit an item that they want to sell, they must wait until an admin makes an offer.

-How It Works Tab

1) Submit Your Item
The first step in the submission process is uploading a picture of your item, adding a title, and a brief description. Once this is done, press the submit button to submit your item for our team of experts to review.

2) Accept Our Offer
Under the "My Account" tab, users can see any current offers on their items. Once our experts have evaluated your item you will be able to find their competitive offer under "Current" in your "My Account" by pressing accept you are agreeing to the price offered by our experts.

3) Get Paid
Choose from a variety of payment methods to be paid for your item. Here we will also ask for your current address, so that we can mail you a prepaid shipping package. Place your item in this package and place it back in the mailbox. Please contact our staff if your item is too large for traditional mailing methods.

This tab is a short tutorial for users to navigate through the user panel. Users may submit items, accept offers, and receive a payment.

-My Account Tab

Items
Total profit: \$ 0.00

Pending Offers

ID	Item	Description	Image	Offer	Delete
Delete selected item(s)					

Offers


Accepted Offers

Message Board

Submit message

The 'My Account' tab is arguably one of the most important tabs for users. It allows users to see their pending offers (offers not seen by the admin yet), offers made by an admin, and already accepted offers. There is also a message board that allows users to negotiate their offers with an admin as well. Not only can users see the results of their offers, they may delete their items and see how much profit they receive from accepting offers.

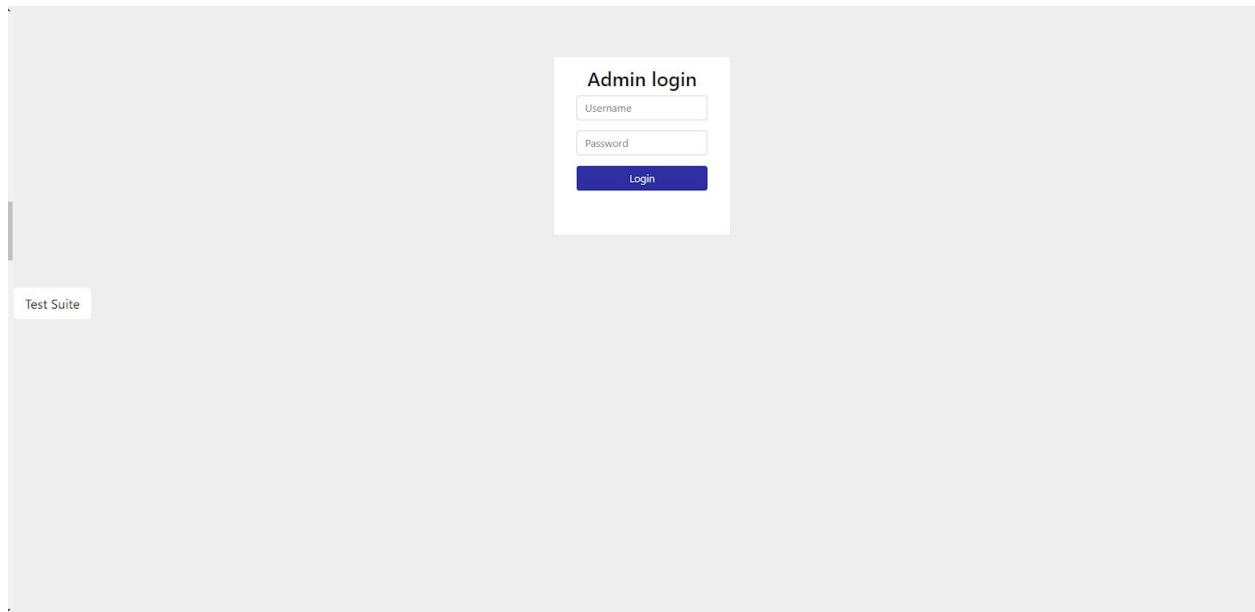
-Settings

		Hello tonypony ▾
User Account		User Information
First Name: Tony Last Name: Nguyen Email: tonynguyen979@ku.edu Username: tonypony Password: *****		Total # items: 0 Total profit: 0.00
Settings		
Change email		
Change password		

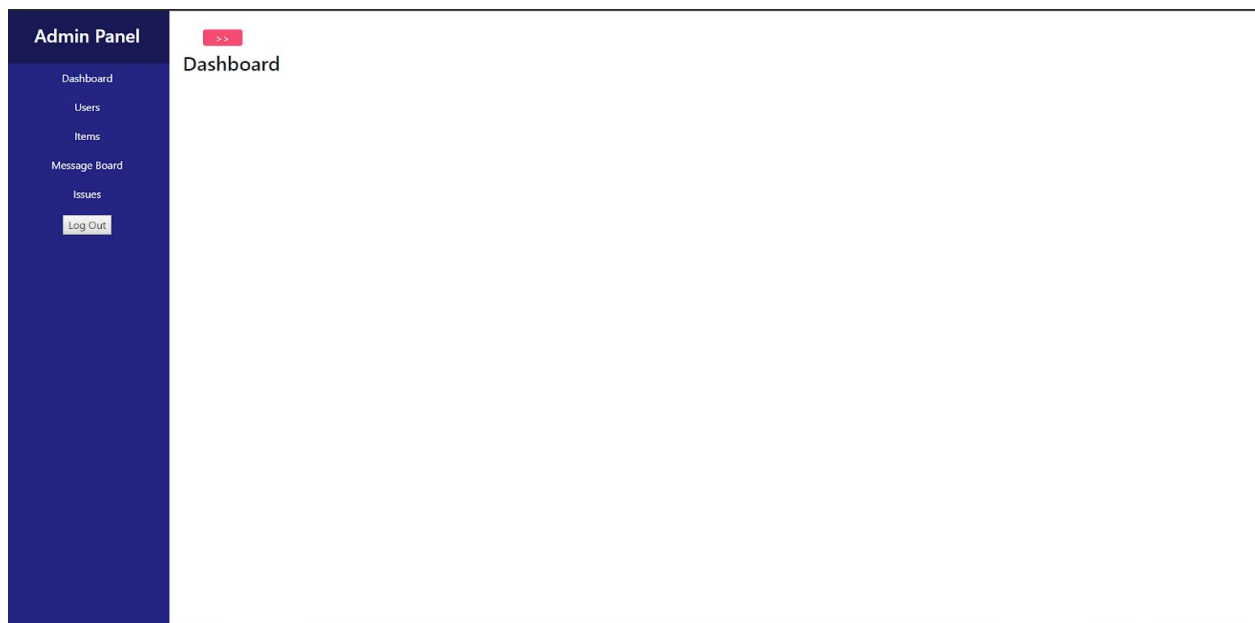
FAQ	Contact Us	Return Policy
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On the top right hand corner, there is a button that contains a username. By clicking on that button, users may log out, go to the home screen, or view the settings page. The settings page contains the user's information regarding items sold and personal credentials. A user may also choose to change the email and/or password associated with their account.

Admin Panel:

The image shows a login interface for an admin panel. It features a central white box with the title "Admin login". Inside this box, there are two input fields: "Username" and "Password", each with a small eye icon to toggle visibility. Below these fields is a blue "Login" button. To the left of the login box, there is a small white box labeled "Test Suite". The entire interface is set against a light gray background.

On the admin panel, Gold Standard Auctions' admins are presented with a login screen. Here is where an admin can enter their credentials and access their admin responsibilities.



After logging in on the admin panel, admins are presented a dashboard with a sidebar that contains different components for an admin to interact with. These components include viewing existing users, existing items, messaging between admins and users, and messaging submitted from the 'contact us' page.

Admin Panel					
<div>Dashboard</div> <div>Users</div> <div>Items</div> <div>Message Board</div> <div>Issues</div> <div>Log Out</div>					
Users					
Name	Username		# of items	Profile	Delete
ian farris ID: 57	ian		19	X	
First Last ID: 113	username		2	X	
First Last ID: 114	1.6		0	X	
First Last ID: 115	5.1		0	X	
First Last ID: 116	5.2		0	X	
First Last ID: 117	5.3		0	X	
First Last ID: 118	5.4		0	X	
First Last ID: 119	6.1		0	X	
First Last ID: 120	6.2		0	X	
First Last ID: 121	6.3		0	X	
First Last ID: 122	6.4		0	X	

On the Users tab, admins can view a user’s profile and submit a message. Admins can also view the number of items each user submits and has the power to delete a user.

Admin Panel							
<div>Dashboard</div> <div>Users</div> <div>Items</div> <div>Message Board</div> <div>Issues</div> <div>Log Out</div>							
Items							
ID	Item	Description	Username	Offer	Status	Create offer	Delete
129	nail polish	pretty nail polish	username	50.50	accepted		
128	dog	german shepard	username	0.00	pending	X	
Delete selected item(s)							

On the Items tab, admins can create an offer for each item a user presents. Admins can also see the status of each offer and may delete an item.

Admin Panel				
<div>Dashboard</div> <div>Users</div> <div>Items</div> <div>Message Board</div> <div>Issues</div> <div>Log Out</div>				
Message Board				
ID	Message	Username	Date	Answer
360	TestMessage	4.4	11:43:22 AM, Nov 30, 2018	X
359	TestMessage		11:43:22 AM, Nov 30, 2018	X
358	TestMessage	1.1	11:43:22 AM, Nov 30, 2018	X
356	TestMessage	4.4	11:25:02 AM, Nov 28, 2018	X
355	TestMessage		11:25:02 AM, Nov 28, 2018	X
354	TestMessage	1.1	11:25:02 AM, Nov 28, 2018	X
353	TestMessage	4.4	11:24:41 AM, Nov 28, 2018	X
352	TestMessage		11:24:41 AM, Nov 28, 2018	X
351	TestMessage	1.1	11:24:41 AM, Nov 28, 2018	X
349	ian	password	10:49:09 AM, Nov 28, 2018	X
348	username	password	10:47:17 AM, Nov 28, 2018	X
347	TestMessage	4.4	10:33:48 AM, Nov 28, 2018	X
346	TestMessage		10:33:48 AM, Nov 28, 2018	X
345	TestMessage	1.1	10:33:48 AM, Nov 28, 2018	X
344	TestMessage	4.4	10:32:31 AM, Nov 28, 2018	X
343	TestMessage		10:32:31 AM, Nov 28, 2018	X

On the Message Board tab, admins can reply to a specific user’s message and view the date of each message.

Admin Panel				
<div>Dashboard</div> <div>Users</div> <div>Items</div> <div>Message Board</div> <div>Issues</div> <div>Log Out</div>				
Issues				
ID	Title	Description	E-mail	Delete
362	TestTitle		test@email.com	<input type="checkbox"/>
361		TestDescription	test@email.com	<input type="checkbox"/>
360	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>
359	TestTitle		test@email.com	<input type="checkbox"/>
358		TestDescription	test@email.com	<input type="checkbox"/>
357	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>
356	TestTitle		test@email.com	<input type="checkbox"/>
355		TestDescription	test@email.com	<input type="checkbox"/>
354	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>
352		TestDescription	test@email.com	<input type="checkbox"/>
351	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>
350	TestTitle		test@email.com	<input type="checkbox"/>
349		TestDescription	test@email.com	<input type="checkbox"/>
348	TestTitle	TestDescription	test@email.com	<input type="checkbox"/>
347	TestTitle		test@email.com	<input type="checkbox"/>
346		TestDescription	test@email.com	<input type="checkbox"/>

On the Issues tab, admins view and delete messages submitted from the ‘contact us’ tab.