

# TROJAN PROFESSIONAL SERVICES

SOFTWARE SUPPORT 800-451-9723 ext. 1

## Softdent Trojan Database Linking a Trojan plan to your Patient

1. From Patient screen, click Edit. Click **Down Arrow** to the right of the word **Dental**

Employment/School

Status: ☒ Full Time Empl. ☐ Full Time Student  
☐ Part Time Empl. ☐ Part Time Student  
☐ Retired

Employer: 5 Baltimore City Police

Insurance

Dental: 4 U.S. GOVT. DELTA DENTAL

Medical: 0

BCBS #:

2. Insurance plan screen comes up. Click Edit (which will overwrite existing info) or Add (which will add the plan as new to the Softdent List of plans). Click the down arrow next to the Trojan ID field.

Find: U.S. GOVT. DELTA DENTAL

Sort By: Name ID Group No.

ID	Plan Name	Group Number	Insurance Company	Type	Eligibility Phone
16	Maryland Telephone	188753	Travelers	Dental	(800)555-2131 x
17	Metro Food Markets	9954702	ITT Harford	Dental	(800)555-8552 x
18	Provident	369852	Provident	Dental	(800)555-6744 x
19	Speedy Auto Service	3254105	John Hancock	Dental	(800)555-2145 x
1	T-Rowe Price	8800399	Blue Cross & Blue Shield O	Dental	1(800)555-8888 x
20	Target Stores	165329	Teamsters Benefit Trust	Dental	(800)555-8895 x
3	Thompson Travel Inc.	5656	Mailhandlers	Dental	(800)555-2154 x
27	U.S. GOVT. BLUE SHIELD	X590	Department Of Public Well	Dental	(202)479-6560 x
4	U.S. GOVT. DELTA DENTAL	767-1001	DELTA U.S.A.	Dental	(888)335-8227 x
2	United Parcel Service	23230	Aetna	Dental	(800)555-6667 x

Estimation Type: Percentage

Contact: Mr. Bill Adams

Notes:

3. From this new screen, Insurance plan, you can look for plans by Employer Name, Trojan ID, or Group number.

Find: 02

Sort By: Group # Name ID

ID	Plan Name	Group Number	Insurance Company	Eligibility Phone	SoftDent ID
1391811	06	1456-4000	DELTA DENTAL PLAN	(800)352-1167	0
1396841	1 ANSWER SOLUTIONS	5300574	HUMANA	(800)233-4013	0
1396818	1 QUEST INFORMATION	5199000000	BLUE CROSS	(800)627-0004	0
1618346	1 A.P. WORLDWIDE SERVICES	3718-1011	DELTA DENTAL PLAN	(800)521-2851	0
1177912	10 D.B. INC.	5199000000	BLUE CROSS	(800)627-0004	0
1002055	10000 R.V. SALES	NP9240	GOLDENWEST DENTAL	(800)995-4124	0
1310251	10000 R.V. SALES	NP9240	GOLDENWEST DENTAL	(800)995-4124	0
1380302	101 COLLISION	246100	BLUE CROSS	(800)627-0004	0
0990395	101 COMMUNICATIONS L.L.C.	8057513	HUMANA	(800)233-4013	0
1257851	101 COMMUNICATIONS L.L.C.	8057513	HUMANA	(800)233-4013	0

Address Line #1: City TAMPA

Address Line #2: 400 N ASHLEY DR State FL Zip Code 33602

4. Enter your search information and hit the TAB key.
5. You return to the Insurance Plan Screen. Click okay at the bottom of the screen and you'll get the message below.

6. Click okay on the bottom to add Trojan T's to the screen and the Trojan plan to your Softdent. Close from this screen and it will take you Back to the Softdent Insurance list.

The screenshot displays the Trojan Professional Services software interface. A dialog box titled "Linking with Trojan" is open, asking for confirmation to link the plan. The background window shows the "Plan Information" tab with fields for Plan ID (4), Trojan Id (0010728), Name (Baltimore City Police), Group Number (7897987), and various insurance details like Maximum Coverage (\$1,000.00), Orthodontics Maximum (\$0.00), Family Deductible (\$50.00), Individual Deductible (\$25.00), and Charge Per Visit (\$0.00). The dialog box has "OK" and "Cancel" buttons.

7. Softdent assigns its own number to the Trojan plan. Double click the highlighted plan to add it to your patient.