TROJAN PROFESSIONAL SERVICES

SOFTWARE SUPPORT 800-451-9723 ext. 1

Softdent Trojan Database CD Update Instructions

All other computers must be completely out of Softdent during the entire update process. This could take some time to process.

- 1. Check the CD for damage that may have been suffered in shipping.
- 2. From Softdent main screen, choose File. (Fig. 1)
- 3. Touch **Trojan** (near the bottom).
- 4. Click Monthly Update.
- 5. Check Load Traditional Plan Disks uncheck Load Managed Care Plan Disks. (Fig. 2)
- 6. Make sure **Enter Disk Drive to Load from** is D (or whatever your CD drive is. Click the drive letter to be sure it is highlighted.
- 7. Click **OK**>. Screen prompts user to insert disk #1 **OK**>

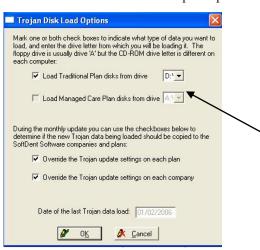




Fig. 1

Uncheck Managed Care for Traditional Plans update Uncheck Traditional Plans for Managed Care update



Fig. 2

Fig. 3

8. The CD will copy. When prompted to change disks click <No> to begin the update process (Fig. 3) Message appears, "Ok to update Softdent plans?" <yes>

Do not interrupt the update process