

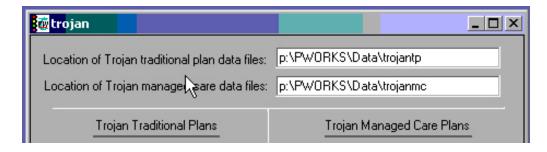
SOFTWARE SUPPORT 800-451-9723 ext. 1

<u>Practiceworks Trojan Database Update</u> Electronic Download Instructions

 Double click the Trojan Communicator* icon located on your desktop. Click Download Now. This will connect to Trojan and Start to transfer the requested update files.



- 2. Once the transfer has finished, click on the first option that appears on your screen. Click here to minimize this program. The path for the down load should **NOT** read C:\TRO\.
 - 1) Click here to minimize this program
- 3. Click on the Trojan Data Conversion icon. If you do not have one go to Start, Programs, Practice Works, Trojan Data Conversion
- 4. Click Run Conversion



- 5. When the Trojan Data Conversion is complete, close the window.
- 6. Click on the Trojan Communicator, which was minimized in step 2. Select option 2) Click here only after you have processed the Trojan update!

2)Click here only After you have processed the Trojan Update!

7. Confirm that you have processed the Trojan Update by clicking YES

^{*}Earlier versions of the download program were titled Trojan Benefit Downloader