

SOFTWARE SUPPORT 800-451-9723 ext. 1

EZ2000 Trojan Database Update Electronic Download Instructions

- 1. Double click the **Trojan Communicator*** icon located on your desktop. Click **Download Now**. This will connect to Trojan and Start to transfer the requested update files.
- 2. Once the transfer has finished, click on the first option that appears on your screen. Click here to minimize this program
 - 1) Click here to minimize this program
- **3.** Open the **EZ2000** program. Click **Yes** when alerted to the waiting update
- **4.** Click **Yes** to confirm the month of the update. Select to either Print, View on Screen or Cancel to skip the delete report
- **5.** Click Yes to confirm the update process has completed in your program and return to EZ2000



6. Click on the Trojan Communicator, which was minimized in step 2. Select option 2 Click here only after you have processed the Trojan update!

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7. Confirm that you have processed the Trojan Update by clicking **YES.** The Trojan Communicator will put itself in the Windows system tray and be ready to remind you to run the update again in 7 days.