

SOFTWARE SUPPORT 800-451-9723 ext. 1

Eaglesoft v16 Trojan Database Update Electronic Download Instructions

- 1. Double click the **Trojan Communicator*** icon located on your desktop. Click **Download a benefit update now**. Then click **download now**. This will connect to Trojan and Start to transfer the requested update files.
- 2. Once the transfer has finished, click on the first option that appears on your screen. "Click here to minimize this program"
 - 1) Click here to minimize this program
- 3. Open the **Trojan Employer Upload**. If you do not have an icon for this on your desktop, click on **Start, Programs, Eaglesoft, Trojan, Trojan Employer Upload**.
- Trojan Employer Upload
- 4. The first screen you will see when you have entered the **Trojan** Employer Upload will prompt you for a location of the file to update. Click Browse
- **5.** Click **Cancel** when asked to put in a disk.
- **6.** Select the **C** drive by double clicking or clicking the symbol to the left of c:\ to expand the files, then click on Tro so it is highlighted.
- 7. Click Okay and then Upload
- **8.** The upload will begin and the next screen you will see will ask if you have any more disks to copy, click on **Cancel**. The upload window will disappear.



6. Click on the **Trojan Communicator**, which was minimized in the step above. Click on option 2, and confirm you have processed the update.

2)Click here only After you have processed the Trojan Update!