

SOFTWARE SUPPORT 800-451-9723 ext. 1

Eaglesoft Trojan Database Update Electronic Download Instructions

- 1. Double click the **Trojan Communicator*** icon located on your desktop. Click **Download Now**. This will connect to Trojan and Start to transfer the requested update files.
- 2. Once the transfer has finished, click on the first option that appears on your screen. "Click here to minimize this program"
 - 1) Click here to minimize this program
- 3. Open the **Trojan Employer Upload**. If you do not have an icon for this on your desktop, click on **Start, Programs, Eaglesoft, Trojan, Trojan Employer Upload**.
- 4. The first screen you will see when you have entered the **Trojan Employer Upload** will prompt you for a location of the file to update. In the space provided type in **C:\TRO** and then click on next. Do not browse.
- Trojan Employer Upload

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- 5. The upload will begin and the next screen you will see will ask if you have anymore disks to copy, click on **No**
- **6.** When you are prompted to verify that you are finished, click **Yes.** You will then be notified that Eaglesoft is going to update, click **OK**
- 7. The upload process will begin and you should see this screen while your update is being processed. If your update tells you it is finished very quickly, nothing has been processed. Call Trojan Software Support.
- 8. When prompted, click **OK**. The update is finished.
- **9.** Click on the **Trojan Communicator**, which was minimized in the step above. Click on option 2, and confirm you have processed the update.

2)Click here only After you have processed the Trojan Update!

