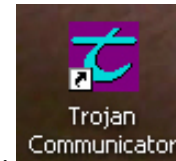




SOFTWARE SUPPORT 800-451-9723 ext. 1

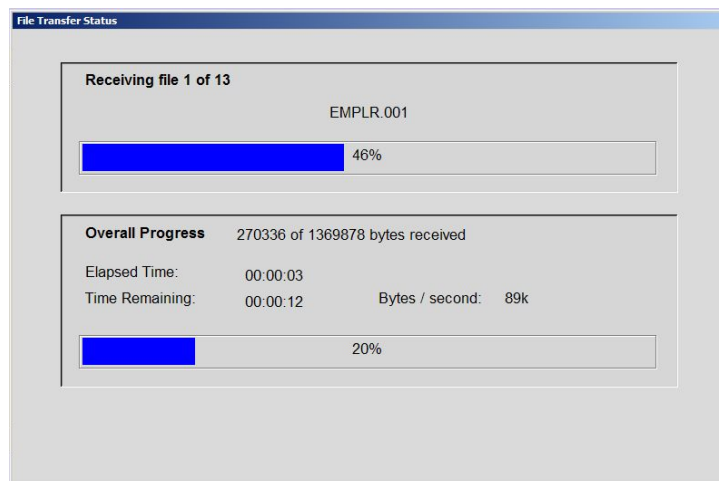
## USING THE TROJAN COMMUNICATOR IN DENTRIX

### Downloading Trojan Benefits



Double-click the **Trojan Communicator** icon and your download will begin.  
(During installation of the Trojan Communicator program, this step has already been done.)

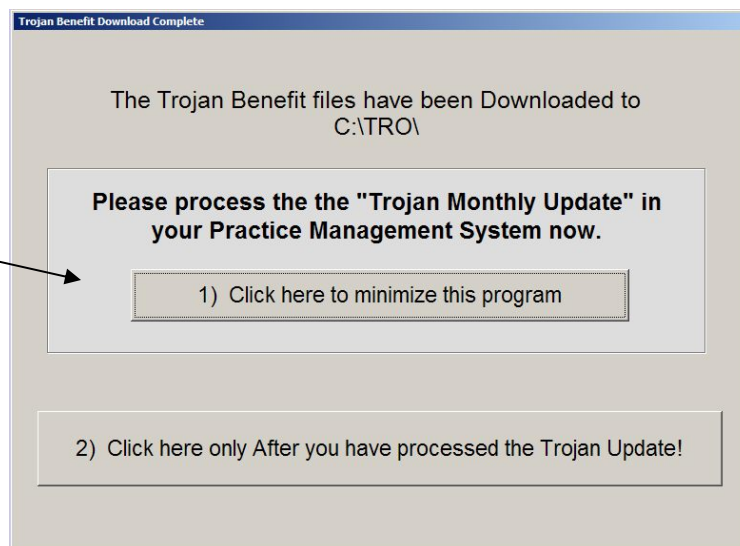
The file transfer status screen will show the progress as each file is downloaded. The time remaining is indicated.



When the download is complete you will be prompted with this screen:

Click option 1.

This will minimize the Trojan Communicator program and allow you to update benefits in your Practice Management System.



## Updating the Benefits in Dentrix

The steps are minimal to updating your Dentrix system.

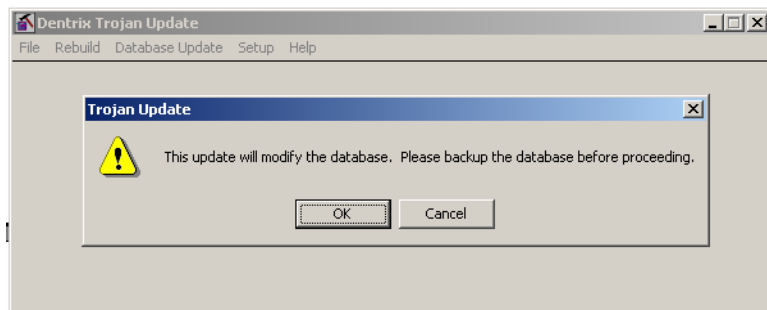


Double click the Trojan Update Utility Icon.

If you do not have this icon on the Windows desktop, then you can click Start, Programs, Dentrix Trojan Viewer 6.0, Dentrix Trojan Update Utility.

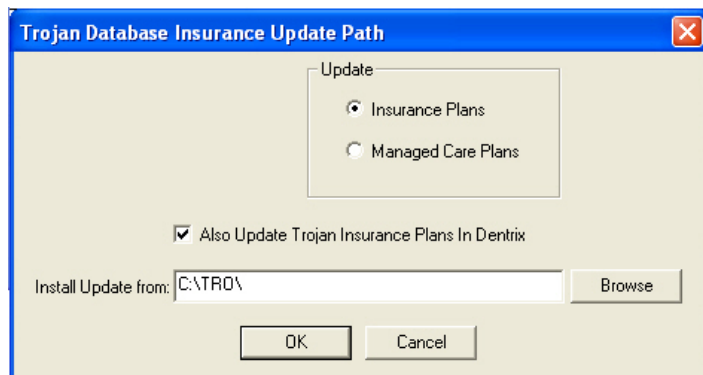
**If you are unable to run the Trojan Data Update now, please call Software Support. DO NOT DOWNLOAD A SECOND TIME!**

When you have opened the Dentrix Trojan Update Utility, click on **Database Update**. You will see the screen below, alerting you that the database will be modified. Simply click on **OK** to continue.



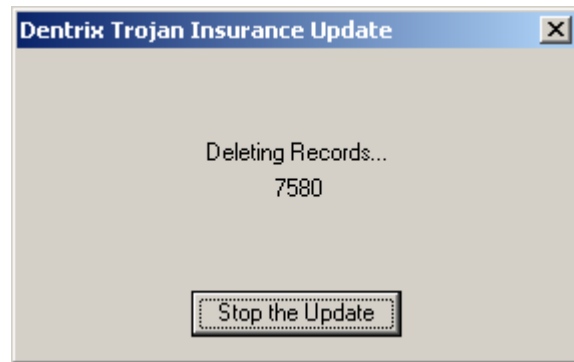
Be sure all computers are exited from the Trojan Viewer and remain out for the entire update process.

You will then be prompted to choose the location of your updates. In the **Install Update from:** box type the path **C:\TRO** then click on **OK** to proceed.

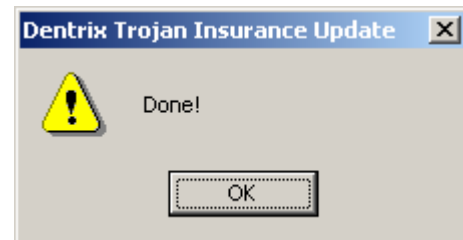


The Dentrux Trojan Insurance Update will immediately begin to process your update. You will see a series of events processing. This is an example of one of the events that you will view.

Do not interrupt the update process once it has started.



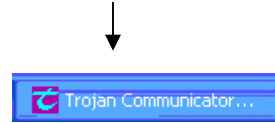
Once the update is complete you will see the following screen. Click on **OK**. Then click **File**, and **Exit** to exit from the Dentrux Trojan Update program. You have now completed updating your Practice Management System with the latest Trojan benefits.



## Completing the Process

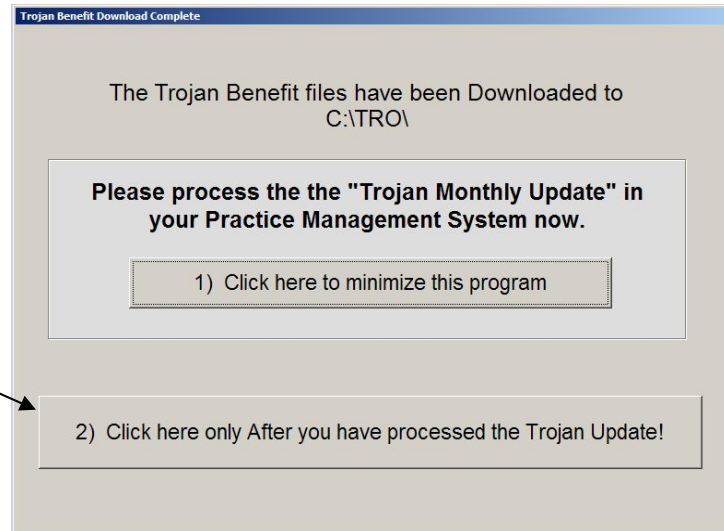
Now that your Practice Management System has been updated you will need to finalize the Trojan Benefit Download Process.

- Click on the **Trojan Communicator** program that was minimized to the Windows Task Bar (at the bottom of the screen).

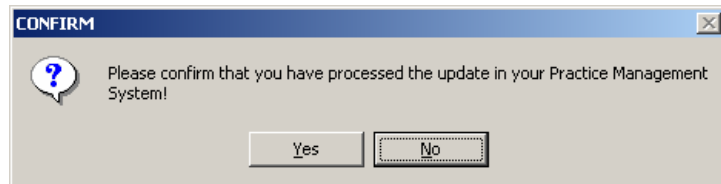


You will be brought back to this screen.

You are now ready to select option 2) **Click here only after you have processed the Trojan Update.**



Confirm that you have processed the update by clicking **Yes.**



The Trojan Benefit Download program will close and the benefit files that were downloaded will be purged to free up space on your computer. **If you were unable to process the downloaded files into your Dentrix, do not download again before calling Trojan.** You will have gaps in your data.

The entire Benefit Download and Update process is now complete.