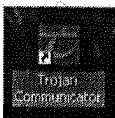


## Computer Age Trojan Database

### Benefit Download and Update Instructions

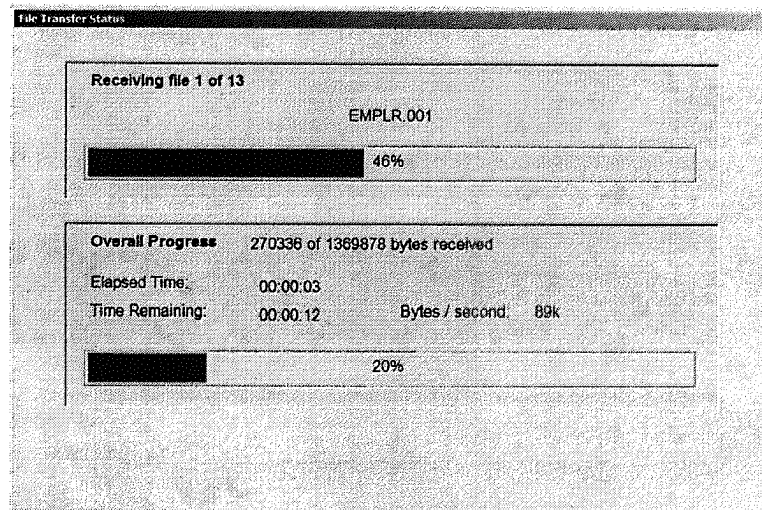
**Before being able to download your updates, Trojan Software Support must set up your computer so there is a special update drive.**

#### Downloading Trojan Benefits



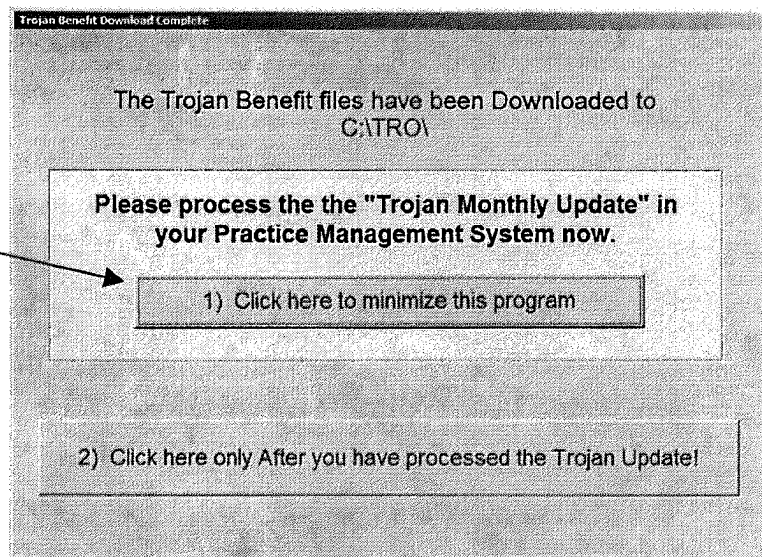
Double-click the **Trojan Communicator** icon and your download will begin.

The file transfer status screen will show the progress as each file is downloaded. The time remaining is indicated.



When the download is complete you will be prompted with this screen:

Click option 1.  
This will minimize the Trojan Benefit Download program and allow you to update benefits in your Practice Management System.





1-800-451-9723

Trojan Professional Services

## Updating the Benefits in Computer Age

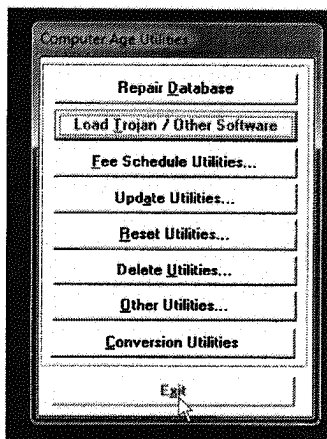
Make sure all other users are exited from the Computer Age program.

Open the Computer Age Utilities menu

Click Load Trojan/Other Software

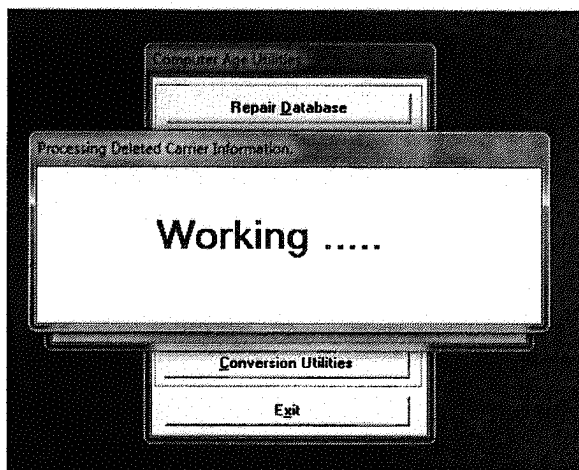
Select the -t- drive for the location of the Trojan Update files.

\*The drive letter for your office may be something other than -t- look in your Computer and look for the drive for TRO



When prompted to load another disk, click cancel. All the "disks" have been copied.

The Computer Age Utilities will not process the Trojan Update.



## Completing the Process

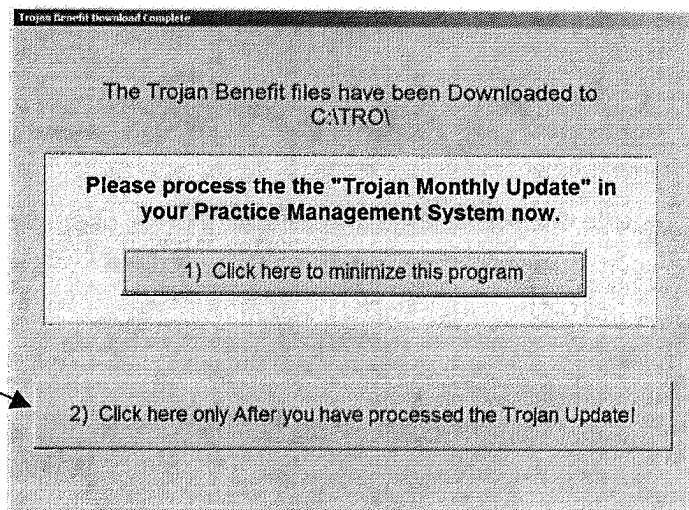
Now that your Practice Management System has been updated you will need to finalize the Trojan Benefit Download Process.

Click on the **Trojan Benefit Update Download** program that was minimized to the Windows Task Bar (at the bottom of the screen).

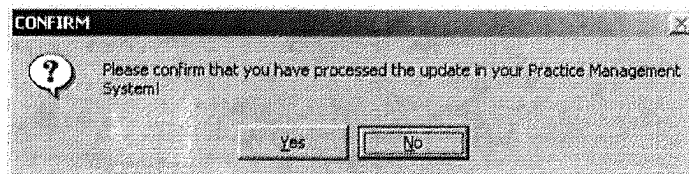


You will be brought back to this screen.

You are now ready to select option 2) **Click here only after you have processed the Trojan Update.**



Confirm that you have processed the update by clicking **Yes**.



The Trojan Benefit Download program will close and the benefit files that were downloaded will be purged to free up space on your computer.

The entire Benefit Download and Update process is now complete