



New Ways of Working with Organisational Change

A highly-participative one-day workshop

Facilitating the Inner Voice

Tuesday, 16 September 2003

On campus at the University of Surrey, Guildford

In this workshop we are aiming to facilitate deeper levels of listening, co-creating space and safety in a variety of ways, some ancient, so as to surface conflict, release potential and speak from the soul.

Hot situations are becoming commonplace as workplace pressure leaves people isolated, hitting barriers as they try to make things happen. Others rely on you to facilitate workgroup and organisational success. Find ways to raise your contribution.

This workshop helps you 'find your voice' and 'facilitate voices through conflict' such as when:

- A new partnership needs to be forged
- Hot issues surface
- Trust has broken down
- Something is being avoided
- Participants challenge you.

"Lots of new insights about conflict and the value of really hearing other points of view..."

"The model for expressing emotions... really good aha's...."

"The process is very empowering. Whatever your level, there are tools to move beyond..."

To reserve a place, please contact: hprg@surrey.ac.uk, Tel 01483 689760



Facilitating the Inner Voice

FACT FILE

Facilitating the Inner Voice

A highly participative one-day workshop on campus at Guildford.

Tuesday, 16 September 2003
9.30 am – 5.30 pm

For further details or to reserve a place, please contact:

Short Course Administrator
Human Potential Research Group
Department of Educational Studies
School of Arts
University of Surrey
Guildford
Surrey GU2 7XH

hprg@surrey.ac.uk

Tel. 01483 689760

Fees

£275 (non-VATable), payable in advance.

Some limited help with fees may be available to certain public and voluntary organisations and to those individuals who would not otherwise be able to participate. Please contact the Course Administrator for further details.

An HPRG Continuing Professional Development open programme.

Overview

Hot situations are becoming commonplace, as rising pressure in the workplace means people feel more isolated, hitting more barriers as they try to make even simple things happen.

Together we will explore our experience of organisations as a series of relationships, conversations, and voices out of which motivated work arises. In doing so, we will have the opportunity to reflect on our role and contribution at work.

How you will benefit

This workshop will give you direct experience of both 'finding your voice' and 'facilitating voices through conflict'. It will help you to navigate such edgy situations as when:

- A new partnership needs to be forged under difficult circumstances
- Participants in a meeting challenge what is happening
- Hot (gender, ethnic, religious, power, harassment) issues surface
- Trust has broken down and neglected relationships need to be renewed
- Something is being avoided, energy is low and no one wants to talk about it.

It will help you reframe your role and way of contributing, and explore the implications for your organisation.

Participant profile

Facilitators and leaders from the private public or voluntary sector who want to engage their people's hearts and minds.

Participants will ideally have substantial previous experience of individual and group facilitation.

The facilitators



Tony Page is a facilitator and coach who works in the private sector (mainly in pharmaceuticals, finance and hotel management) and also in central government and the public sector. He seeks to engage people in the struggle to join up while honouring their own needs and potential. He is the author of *Diary of a Change Agent* (Gower, 1996) and a founder member of *New Intermediaries*, a community of practice of internal and external change agents.

Julia Williams is a voice coach, business mentor and facilitator with experience of many industry sectors. She is passionate about developing authenticity and integrity. For her, the quality of speaking and listening determines the level of trust and is at the core of all relationships.