

# Turn Time

# Dashboard

Title

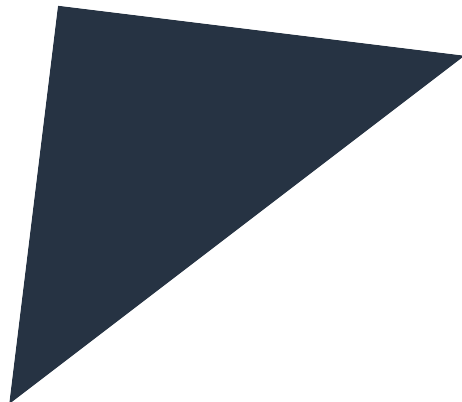
Dashboard



Dynamic



Breakdown



# Deviation Dashboard

Selected Period

1/1/202212/31/2023

## ⚠ Deviation Alert

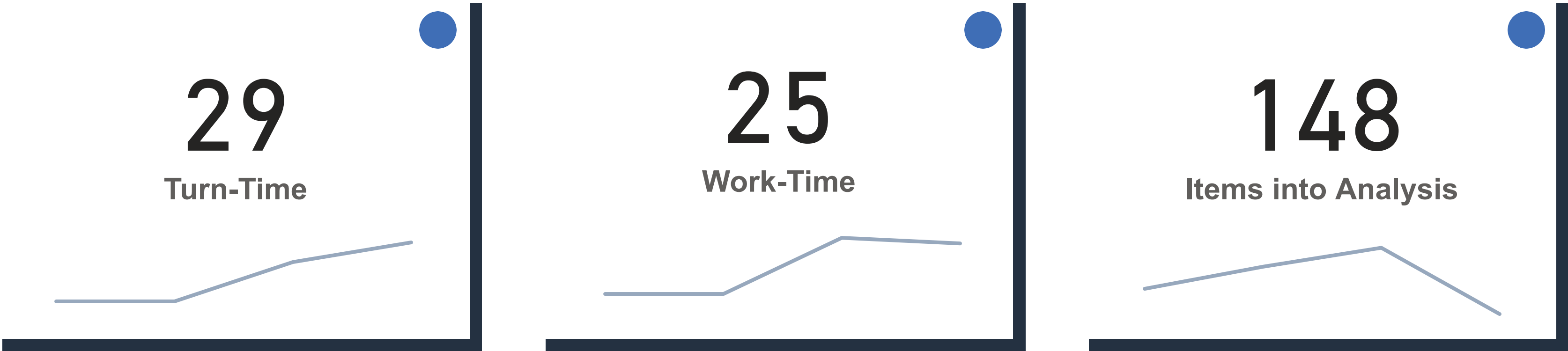
Significant level of Workflow Deviation revealed for Teams:

- Team 2: -2 Days

## Deviation Summary

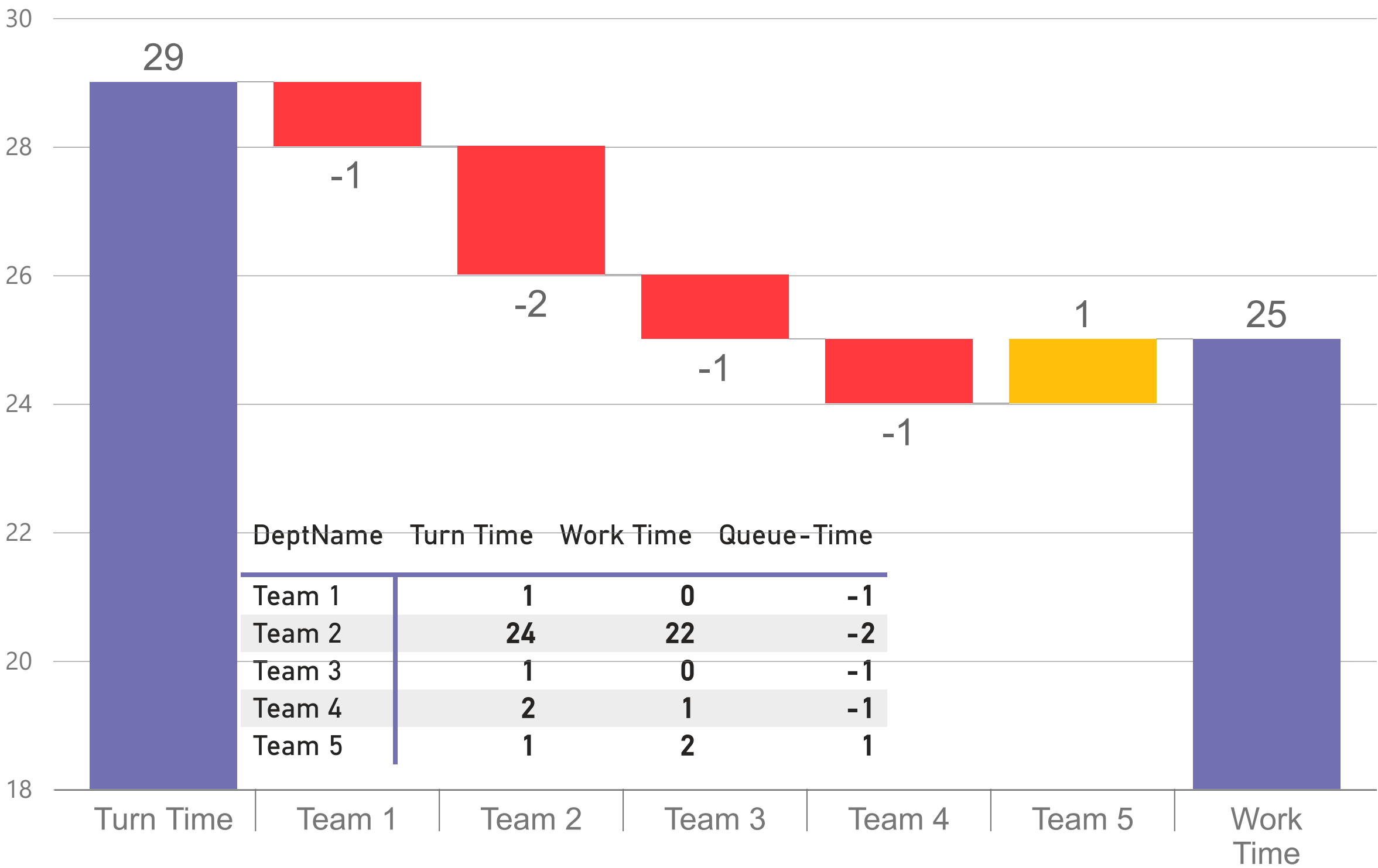
In selected period Workflow Deviation of every Team is:

- Team 1: -1 Days
- Team 2: -2 Days
- Team 3: -1 Days
- Team 4: -1 Days
- Team 5: 1 Days



## Turn-Time per Team

Queue-Time (reversed)Queue-Time



### Annotation:

- Leftmost Bar - Turn-Time
- Rightmost Bar - Work-Time
- Bars Between - Difference between 1 and 2 drilled down to the Team level
- Matrix inside - reflects the same data as the waterfall chart

\*All numbers presented in Days

# Deviation over the Period

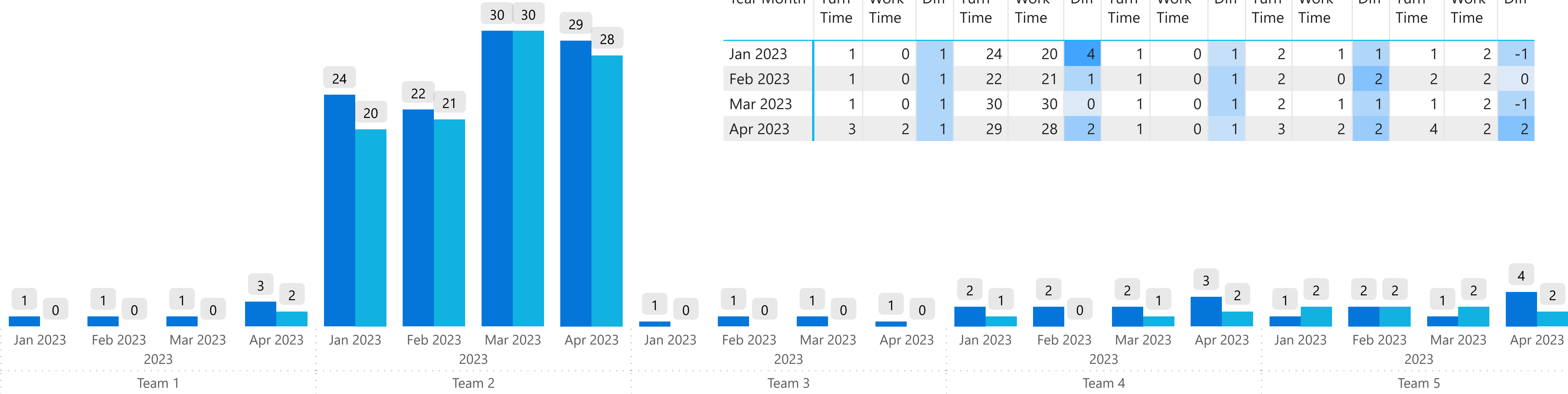
Selected Period  
1/1/202212/31/2023



RibbonBar ChartTurn-Time vs Work-TimeDifference

## Dynamic Chart

Turn-TimeWork-Time



10

Jan 2023

10

Feb 2023

10

Mar 2023

10

Apr 2023

Team 3

21

Jan 2023

20

Feb 2023

21

Mar 2023

32

Apr 2023

Team 4

12

Jan 2023

22

Feb 2023

12

Mar 2023

42

Apr 2023

Team 5

DeptName Year Month	Team 1			Team 2			Team 3			Team 4			Team 5		
	Turn Time	Work Time	Diff	Turn Time	Work Time	Diff	Turn Time	Work Time	Diff	Turn Time	Work Time	Diff	Turn Time	Work Time	Diff
Jan 2023	1	0	1	24	20	4	1	0	1	2	1	1	1	2	-1
Feb 2023	1	0	1	22	21	1	1	0	1	2	0	2	2	2	0
Mar 2023	1	0	1	30	30	0	1	0	1	2	1	1	1	2	-1
Apr 2023	3	2	1	29	28	2	1	0	1	3	2	2	4	2	2



# Deviation of Items

## Selected Period

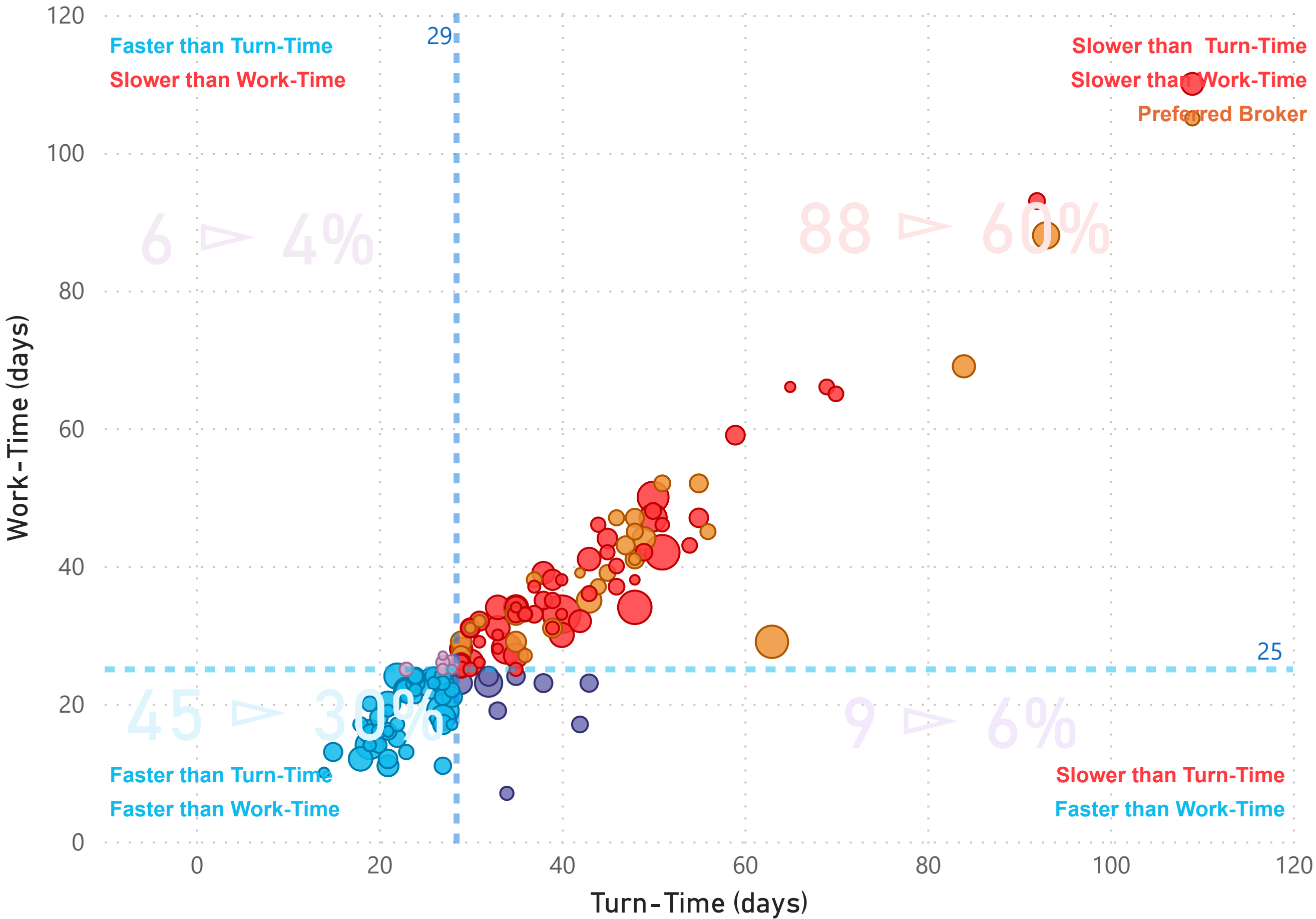
1/1/2022 12/31/2023

### ⚠ Deviation Alert

In selected period 88 > 60% Items\* were processed for a longer period than Median Time

\*including 27 > 18% Special Items

## Loans Deviation



### Annotation:

- 1) **Scatter Plot**
  - X-Axis - Plan (Turn-Time)
  - Y-Axis - Fact Time (Work-Time)
- 2) Scatter plot divided by **Blue Lines** to 4 Quadrants
- 3) You see the **Legend** of each Quadrant in top corners of Scatter plot
- 4) Into 2d Quadrant (the worst one) also highlighted **Special Items** (Orange color)
- 5) Items on Scatter plot can be selected -> then a Table below will be filtered
- 6) Blue Lines can be moved by **Slicers** below
  - Default values - Median for each Axis

XV	NS	MP	MM	MG	Legacy
Quadrant 1	Quadrant 2	Q2 - Preferred	Quadrant 3	Quadrant 4	



## Breakdown

Loan ID Search... 🔍 ✕

Loan ID	Turn Time	Work Time	Turn Time	Work Time	Turn Time	Work Time	Turn Time	Work Time	Turn Time	Work Time	Turn Time	Work Time	Turn Time	Work Time
1000000001	100	120	1000000002	100	120	1000000003	100	120	1000000004	100	120	1000000005	100	120
1000000006	100	120	1000000007	100	120	1000000008	100	120	1000000009	100	120	1000000010	100	120
1000000011	100	120	1000000012	100	120	1000000013	100	120	1000000014	100	120	1000000015	100	120
1000000016	100	120	1000000017	100	120	1000000018	100	120	1000000019	100	120	1000000020	100	120
1000000021	100	120	1000000022	100	120	1000000023	100	120	1000000024	100	120	1000000025	100	120
1000000026	100	120	1000000027	100	120	1000000028	100	120	1000000029	100	120	1000000030	100	120
1000000031	100	120	1000000032	100	120	1000000033	100	120	1000000034	100	120	1000000035	100	120
1000000036	100	120	1000000037	100	120	1000000038	100	120	1000000039	100	120	1000000040	100	120
1000000041	100	120	1000000042	100	120	1000000043	100	120	1000000044	100	120	1000000045	100	120
1000000046	100	120	1000000047	100	120	1000000048	100	120	1000000049	100	120	1000000050	100	120
1000000051	100	120	1000000052	100	120	1000000053	100	120	1000000054	100	120	1000000055	100	120
1000000056	100	120	1000000057	100	120	1000000058	100	120	1000000059	100	120	1000000060	100	120
1000000061	100	120	1000000062	100	120	1000000063	100	120	1000000064	100	120	1000000065	100	120
1000000066	100	120	1000000067	100	120	1000000068	100	120	1000000069	100	120	1000000070	100	120
1000000071	100	120	1000000072	100	120	1000000073	100	120	1000000074	100	120	1000000075	100	120
1000000076	100	120	1000000077	100	120	1000000078	100	120	1000000079	100	120	1000000080	100	120
1000000081	100	120	1000000082	100	120	1000000083	100	120	1000000084	100	120	1000000085	100	120
1000000086	100	120	1000000087	100	120	1000000088	100	120	1000000089	100	120	1000000090	100	120
1000000091	100	120	1000000092	100	120	1000000093	100	120	1000000094	100	120	1000000095	100	120
1000000096	100	120	1000000097	100	120	1000000098	100	120	1000000099	100	120	1000000100	100	120