


# Micah Dally

 (360) 486-4820

 mdallytc64@gmail.com

## PROFILE

Micah is a 24 year old dependable and hardworking employee with multi-year experience in library services, research, and customer-focused environments. Micah is a recent graduate from Saint Martin's University, with a Bachelors in Science and Computer Science. He has experience working on research projects and he is skilled in leading teams, supporting patrons, and managing complex projects, with experience in both academic and retail settings. Micah is a strong communicator and collaborator and has proven his ability to assist, guide, and mentor others, while maintaining high standards of organization and efficiency.

Experienced in Python, C#, ASP.NET, HTML, and developing tools for data analysis and research, Micah is passionate about leveraging technical skills and hands-on experience to solve problems and contribute to impactful projects.

## SKILLS

Customer service

Leadership

Python

HTML

C#

Communication

Research

Microsoft Office Suite

Problem Solving

Team Player

## EXPERIENCE

### ADVANCED STUDENT WORKER, Lacey, Washington

O'Grady Library at Saint Martin's University, September 2025–December 2025

- Oversaw circulation operations and served as on-call supervisor during assigned shifts.
- Closed the library independently, including securing facilities, shutting down equipment, and ensuring the building was cleared.
- Supervised fellow student workers and assisted patrons with checkouts, questions, and basic technology support.

### STUDENT WORKER, Lacey, Washington

O'Grady Library at Saint Martin's University, September 2021–September 2025

- Assisted patrons by answering calls, fulfilling information requests, and providing basic research support.
- Retrieved materials using the Library of Congress system and supported day-to-day circulation tasks.
- Completed summer projects such as shelf-reading, processing donated collections, and inventorying new equipment and materials.

### STUDENT AMBASSADOR, Lacey, Washington

Saint Martin's University, September 2024–December 2025

- Led 1-2 personalized campus tours weekly for prospective students, families, and new employees.

- Supported admissions outreach through scholarship phone calls and personalized postcards to prospective students.
- Participated in the creation of social media content to highlight campus life and student experiences.

### SUMMER INTERN, Lacey, Washington

Saint Martin's University, May 2025–July 2025

- Collaborated with Dr. Andrea Kunder and a research team on the formation and dynamics of globular clusters.
- Developed a high-performance open-source Python library using Pandas, NumPy, AGAMA, and Matplotlib to calculate stellar orbits and trace individual stars, capable of handling 3-5k stars efficiently.
- Presented research findings via a talk at the Murdoch Undergraduate Research Conference, communicating methodology and results to an academic audience.

### CUSTOMER SERVICE ASSOCIATE, Olympia, Washington

Lowe's Companies, Inc., December 2022–February 2024

- Assisted customers with product inquiries, returns, special orders, and general requests.
- Managed inventory, set up displays, and maintained organized stock for improved efficiency.
- Supported coworkers on department projects and daily operations.

## EDUCATION

### BACHELOR'S DEGREE IN COMPUTER SCIENCE

Saint Martin's University, December 2025

**GPA 3.95**

Relevant Coursework

Operating Systems Architecture

Cloud Technologies

Principles of Programming Languages

Web Database Development

Computer Security

## REFERENCES

References available upon request

## WEBSITE, PORTFOLIO AND PROFILES

<https://www.linkedin.com/in/micah-dally-445270208/>