

Complaint Redressal System

Developer: Taghreed

DESCRIPTION

ABC Telecom Ltd. is one of India's major telecommunication service providers offering landline, mobile phone and Fiber optic broadband services across the country. Their customer services group is interested in providing a set of customer redressal services through the development of a new application using the state-of-art technologies such as Spring-boot for the development of java-based services, and UI using Angular and integrate them suitably, so that all the necessary services are taken care of through this application. They want to have an online complaint management system where the customers can raise complaints regarding their landlines and broadband services.

Modules:

Users

- a) Application Main Page
- b) Signup
- c) Signin
- d) Raise complaint

Admin

- a) Signin
- b) List users
- c) Provide feedback
- d) Resolve complaints

Sprints Planning:

Sprint Number	Modules
1	Users a) Application Main Page b) Signup c) Signin d) Raise complaint
2	Admin: a) Signin b) List users c) Provide feedback d) Resolve complaints

Screens

user:

Select*

☒ Student ☐ Parent

Name:*

username

E-mail*

Your current email address

Enrolled-Course*

Course

Gender*

☐ Male ☐ Female

contact number*

provide your number

Detailed complaint*

Any Suggestions*

Date of Filling form:*

Jan ▾

1 ▾

2018 ▾

☐ Agree with the terms and conditions

Submit

Select*

☒ Student ☐ Parent

Name:*

username

E-mail*

Your current email address

Enrolled-Course*

Course

Gender*

☐ Male ☐ Female

contact number*

provide your number

Detailed complaint*

Any Suggestions*

Date of Filling form:*

Jan ▼ 1 ▼ 2018 ▼

☐ Agree with the terms and conditions

Submit

Login screen,

Sign In

Email address

Password

Sign In

[Forgot password ?](#)

[Admin](#)

Welcome to Complaint Redressal System

[Add Admin](#)

Welcome to Complaint Redressal System

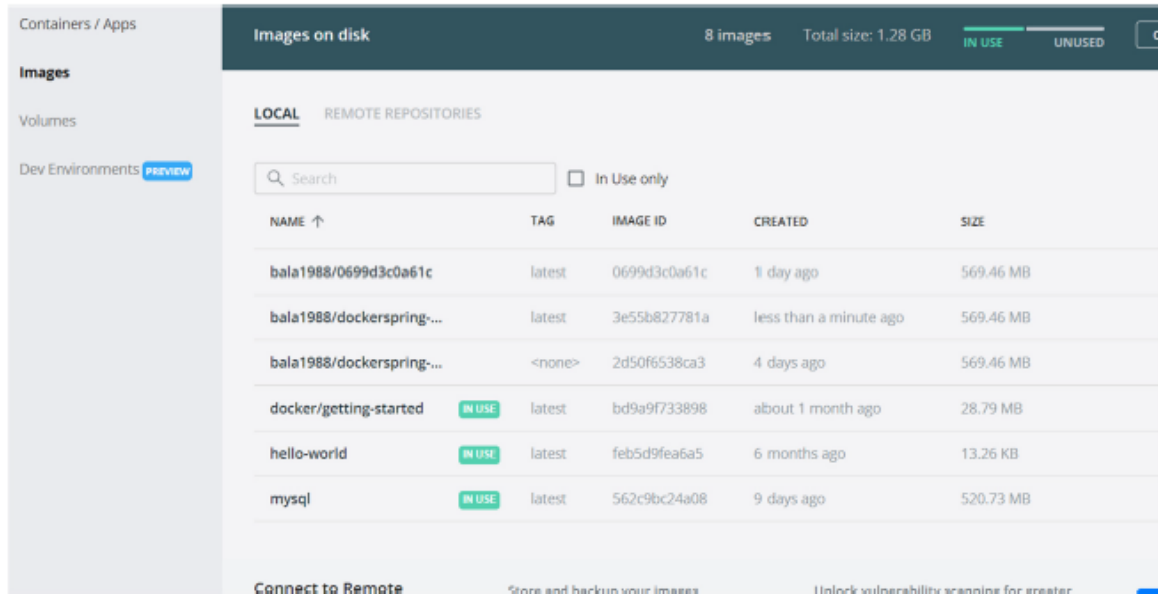
Enter Username: Enter Password: Enter EmailId: [Add Admin](#)

Welcome to Complaint Redressal System

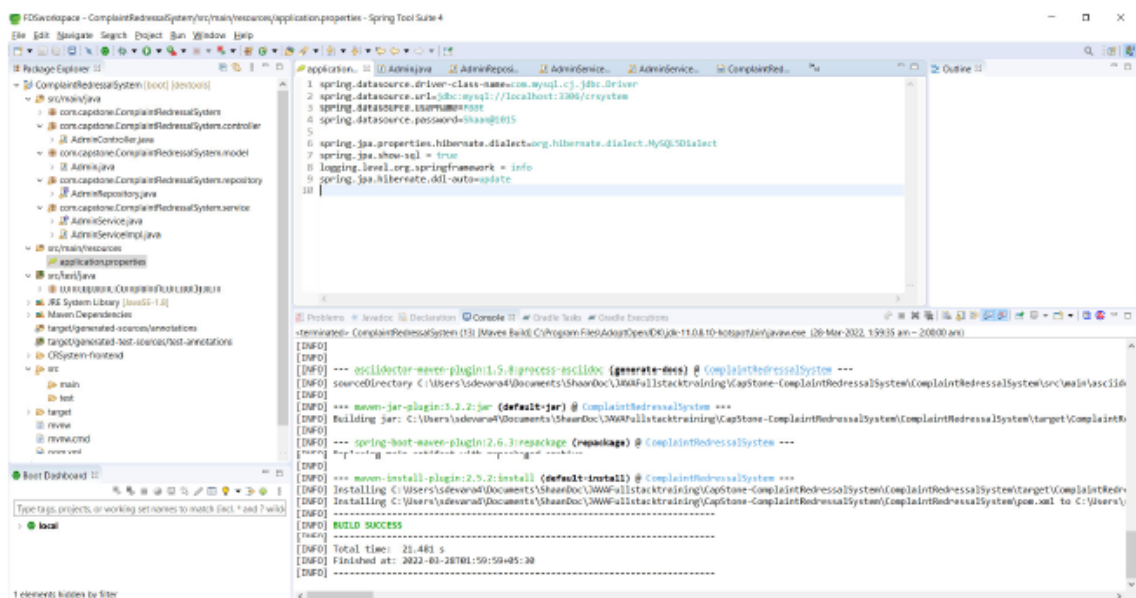
admin admin bvmraj@live.com [Add Admin](#)

Total Complaints						
Sr No.	Roll No.	Student Name	Subject	Details	Status	Action
1	sup-1	Ahsan Malik	Complaint About Teacher	Teacher was absent	Solved	View
2	sup-2	shoab meries	Complaint About Teacher	add course	Solved	View
3	sup-1	Ahsan Malik	Fee Issue	My fee voucher is wrong	Solved	View
4	sup-1	Ahsan Malik	Marks Issue	check paper	Pending	View

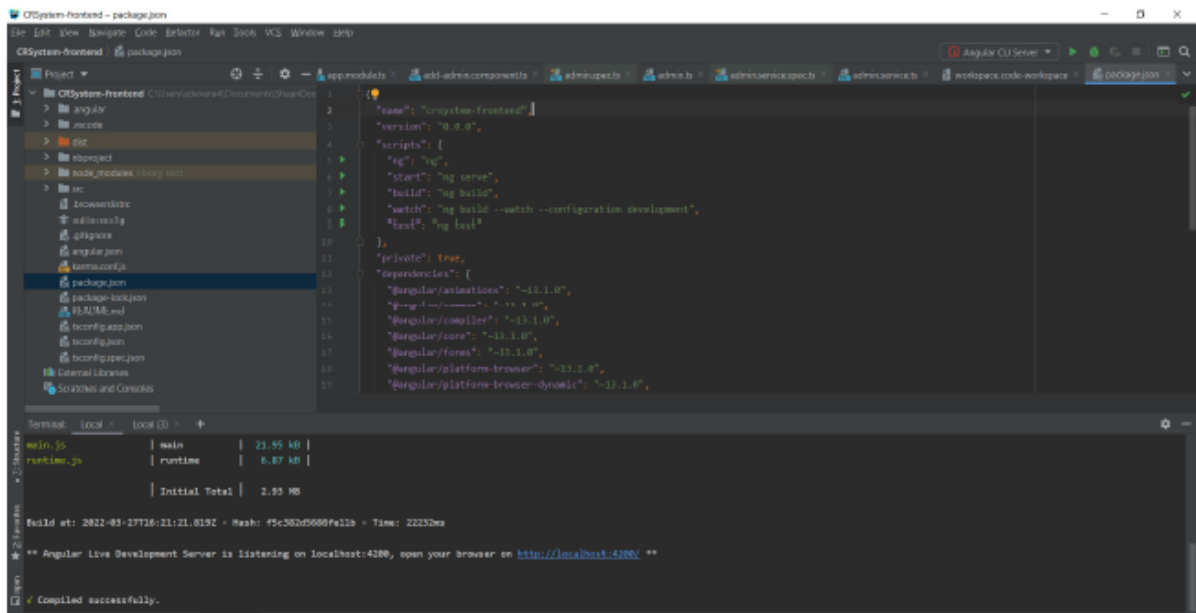
docker



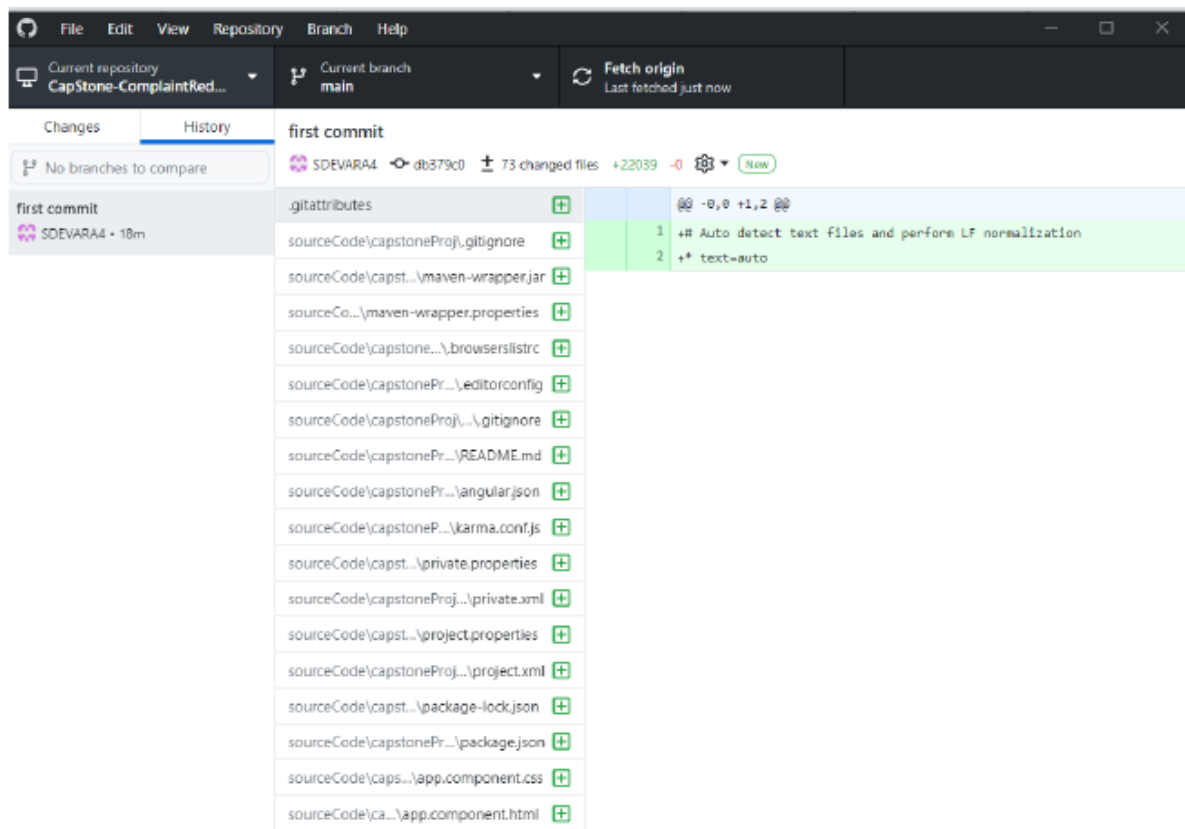
Spring boot



angular build



CI - CD



jenkins

localhost:8090

Jenkins

Search

log out

Dashboard

- New Item
- People
- Build History
- Project Relationship
- Check File Fingerprint
- Manage Jenkins
- My Views
- Lockable Resources
- New View

Build Queue

No builds in the queue.

Build Executor Status

1 idle

14

S	W	Name	Last Success	Last Failure	Last Duration
✓	✓	dockerjenkins	1 min 40 sec	3 days 11 hr	16 sec

Icons: S M L

Icons legend

Atom feed for all

Atom feed for failures

Atom feed for just latest builds

localhost:8090/job/dockerjenkins/

Jenkins

Search

log out

Dashboard

dockerjenkins

Back to Dashboard

Status

Changes

Workspace

Build Now

Configure

Delete Project

Git Polling Log

Rename

Build History

trend

Filter builds...

#20 bala1988/dockerjenkins-v1:latest bala1988/dockerjenkins-v1:latest

Mar 27, 2022, 11:38 AM

Project dockerjenkins

Workspace

Recent Changes

Permalinks

- Last build (#20 bala1988/dockerjenkins-v1:latest bala1988/dockerjenkins-v1:latest), 5 min 19 sec ago
- Last stable build (#20 bala1988/dockerjenkins-v1:latest bala1988/dockerjenkins-v1:latest), 5 min 19 sec ago
- Last successful build (#20 bala1988/dockerjenkins-v1:latest bala1988/dockerjenkins-v1:latest), 5 min 19 sec ago
- Last failed build (#13 bala1988/dockerjenkins-v1, 1 day 13 hr ago
- Last unsuccessful build (#13 bala1988/dockerjenkins-v1, 1 day 13 hr ago
- Last completed build (#20 bala1988/dockerjenkins-v1:latest bala1988/dockerjenkins-v1:latest), 5 min 19 sec ago

```
Administrator: Command Prompt

Microsoft Windows [Version 10.0.22000.556]
(c) Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>net start jenkins
The requested service has already been started.

More help is available by typing NET HELPMSG 2182.

C:\WINDOWS\system32>
```

