

Yu-chuan 'Tooz' Hsu

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SUMMARY

Professional Project Manager with years of experience working in tech and machinery industries. Skilled in managing scrum projects for large technology organisations, and process of international trading. Strengths include cross-functional team management, Lean Six Sigma, project management, and account management. Fluent in Mandarin Chinese and English, with business level of Japanese.

KEY SKILLS

MS Office, Jira, MS Project, Visio, Confluence, MAC/ Android OS, SAP, Redmine, Trello, SPSS, Process development, Product Development, Trados

PROFESSIONAL EXPERIENCE

SOFTWARE PROJECT MANAGER, **ASUSTEK** COMPUTER INC.;

TAIPEI, TAIWAN – OCT. 2017 – PRESENT

- AI-enabled and integrated solution planning.
- Robotics/ AloT(Artificial Intelligence Internet of Things) software planning and management.
- Device Management project – product definition, road-map, scheduling, and product integration and update through end user pain points; target platforms include Android, Apple, Linux, and Windows.
- Edge-computing software project planning and management.
- Software troubleshooting/ quality management.
- Relationship management with cross-functional teams and partners.

INTERNATIONAL SALES ASSOCIATE, **TECO** ELECTRIC AND MACHINERY CO., LTD.;

TAIPEI, TAIWAN, MARCH 2012 – MARCH 2015

- Responsible for the full life cycle of various complexity projects
- Led projects from initiation to order placement, procurement, delivery, and P&L's.
- Cost & revenue analysis and project supporting documentation.

COLLEGE INTERN, **WALT DISNEY** WORLD;

ORLANDO, FLORIDA, JUNE 2011 – SEPT. 2011

- International internship program hosted by Walt Disney World Resort
- Provided Guest relations and customer services.
- Solved challenging situations under compliance of company guidelines & policies

PROGRAM MANAGER, **WORLD** PASSPORT LTD.;

TAINAN, TAIWAN, JUNE 2008 – JULY 2011

- Managing and delivering educational programs throughout Taiwan
- Teaching staff supervision, stakeholder management, and program coordination.

EDUCATION

UNIVERSITY OF STRATHCLYDE BUSINESS SCHOOL, GLASGOW, UK

MSC, BUSINESS AND MANAGEMENT SEPT. 2015 – SEPT. 2016

- Dissertation: A Cross-Cultural Comparison of British and Taiwanese consumer perceptions toward Japanese products.

WENZAO URSULINE COLLEGE OF LANGUAGES, KAOHSIUNG, TAIWAN

B.A., TRANSLATION & INTERPRETATION SEPT. 2009 – JUNE 2011

- Specialised in English – Chinese translation and linguistic studies.
- School activity: Chief Executive of Event Planning.