

## **Privacy policy**

The Internet is an amazing tool. With only a few mouse-clicks, you can follow the news, look up facts, buy goods and services, and communicate with others from around the world. It is important to Caladex to help our customers retain their privacy when they take advantage of all the Internet has to offer. Your privacy is not only important to you but also to us. So we will protect the information you share with us. To protect your privacy, Caladex follows different principles in accordance with world-wide practices for customer privacy and data protection.

1. We will not sell or give away your name, mail address, phone number, email address, credit card number or any other information to anyone.
2. We will use state-of-the-art security measures to protect your information from unauthorized users.

## **NOTICE**

We use your Personal Information for four primary purposes:

1. To make the site easier for you to use by not having to enter information more than once.
2. To help you quickly find services or information.
3. To help us create content most relevant to you.
4. To alert you to product upgrades, special offers, updated information and other new services from Caladex

## **CONSENT**

If you choose not to register or provide personal information, you can still use our platform fully, but you will not be able to access areas that require registration, such as the purchase of crypto with fiat. If you do not want us to communicate with you about other offers regarding Caladex products, programs, events, or services by e-mail, you may select the option stating that you do not wish to receive marketing messages from Caladex.

## **ACCESS**

We will provide you with the means to ensure that your personal information is correct and current. You may review and update this information at any time.

## **SECURITY**

Caladex has taken strong measures to protect the security of your personal information and to ensure that your choices for its intended use are honored. We take strong precautions to protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction. We guarantee your transactions to be safe and secure. When you place orders or access your personal account information, you are utilizing a secure server software SSL, which encrypts your personal information before it's sent over the Internet. SSL is one of the

safest encryption technologies available. Caladex strictly protects the security of your personal information and honors your choices for its intended use. We carefully protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction. Your personal information is never shared outside the company without your permission. Inside the company, data is stored in password-controlled servers with limited access. Your information may be stored and processed in Aruba or any other country where Caladex, its subsidiaries, affiliates or agents are located. You also have a significant role in protecting your information. No one can see or edit your personal information without knowing your user name and password, so do not share these with others. If for some reason you believe Caladex has not adhered to these principles, please notify us by e-mail at [customerservice@caladex.com](mailto:customerservice@caladex.com) and we will do our best to determine and correct the problem promptly. Be certain the words privacy policy are mentioned in your email.

Caladex will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Caladex or the site; (b) protect and defend the rights or property of Caladex and its family of web sites, and, (c) act in urgent circumstances to protect the personal safety of users of Caladex its web sites.