

# **Document For Mobile Application (Android & iOS)**

### **Application functionality**

- Mobile application on Android & iOS platform for users to get legal services/advice from lawyers.
- Separate log in for users and lawyers.
- User can get legal services.
- Payment gateway.

### **Scope of Work**

- Requirement analysis – Understanding and determining the user requirement.
- User interface design – Coming up with a Relevant App Design for the Android & iOS platform take the approval.
- Android App Development.
- iOS App Development.
- Back End Development.

### **Language:**

- English.
- Arabic

### **List of Identified Users:**

- Admin
- member
- Users

### **User App in Android, iOS (Features):**

- This application is basically helps users in their search for legal services.
- User can download the app from stores.
- User to register with the app.
- User required to enter requested details like name, phone number, email address and nationality.
- User to get OTP for log in.
- Once registered user can avail services under the app.
- User as and when is in need of some legal service.
- User gets number of option in home page.

- It includes services, membership, helpful articles, and news, about us and contacts us.
- User is required to get membership for availing services offered by this application.
- Services offered by this application are of various kinds which include 24 hours legal face to face legal advice and assistance.
- 24 hours legal assistance via electronic mode like telephone.
- Access to network of attorneys.
- It also includes representation by attorneys in various forums like court and ADRs.
- These services are offered to every person residing in KSA irrespective of their citizenship, financial status, and gender.
- This application provides services in the matters relating to family law, criminal law, labor and immigration law, and general legal matters.
- There are basically three kind of membership under this application which user can subscribe. Once subscribed user becomes member and can get legal assistance and advice from attorneys not only for themselves but also for their family.
- First kind of membership is gold membership with the subscription fees of 30 Saudi riyal per month it covers legal advice and assistance, protection to member and his family, and search for attorneys.
- Second kind of membership is gold plus membership it gives the benefit of gold plus add on benefit of consultation with attorney for half an hour on any matter whether covered or not.
- Third kind of membership is platinum which provides additional benefit to members their spouse, children and partner.
- Under the head of membership user can get details as to which services are covered and what are the services which are excluded.
- Another important feature of this application is helpful articles.
- It provides legal articles of matters covered by this application.
- Clients and attorneys can access and search these legal articles.
- It also provides for extracting articles, sharing articles on social media etc.
- User can search articles using search option.
- This application provides recent news to users under the head news and the same will be sorted as per dates they are posted.
- For getting information about the owners/admin user can go for about us.
- User can get detailed description in the form of our journey, our services driver, the legal advisor idea, our purpose, and our time.
- User for the purpose of contacting the admin can go for contact us option.
- Under this head user is to submit required information and select submit.
- User can also find branches location and address.
- User after entering required information can receive call from the admin.

- User can also sign up here by entering requisite details.
- User to accept terms and conditions for signing up.
- User can take membership of any kind enlisted in the application.
- For this purpose user has to select the kind of membership he intends to take.
- After selecting the membership user to go for continue for payment.
- User to select payment method follows instruction and receives intimation in the app that payment has been successful.
- Once payment is successful user can go for my account wherein details of users account is given.
- Under the head my request user will get the list of question asked by user and answer received.
- Under the section my favorite's user can see the articles which he/she has bookmarked.
- And lastly under the section my profile user can view and change their details like name, email id, phone number etc.
- The services offered under this application are not available to every user there are certain services which cannot be availed by user unless he/she subscribes and takes membership.

#### **Admin Panel:**

- Admin panel works in back end for the admin to control and supervise the overall functioning of application.
- Admin controls the usage by users.
- Admin controls the usage by members.
- Block the access of any users.
- Admin can change the subscription fees.
- Admin can view as to how many members are subscribed.
- Admin can also view number of members in each category of membership.
- Admin restricts certain services to be availed only after subscription.
- Publishes the new.
- Manages the articles.
- Receives the requests from user to call and makes arrangement to call back users.
- Manage users from admin dashboards
- Prevents message flooding and spamming.
- Admin to create various categories of services like legal advice, advice over phone and many more.
- Admin to change such services.
- Receives payment from members.

- Manages and changes the list of attorneys enlisted on this application.
- Manages and change address and location of the office and branches over.
- Manages payment gateway.
- Admin can view number of users.
- Admin can also view number of lawyers.
- Admin can post messages on app.
- Secured log in.
- Forget password.
- User friendly dash board.

**Out of Project Scope:**

- ✓ Play store Account
- ✓ App store Account.
- ✓ SMS Gateway API (If any)
- ✓ Payment gateway API (If any)
- ✓ Third party API's (If any)
- ✓ Third party theme
- ✓ Server