Privacy Policy for TORBA Retail

Effective Date: 12.05.2025

Thank you for using TORBA Retail. We are committed to safeguarding the privacy of our users. This policy outlines how we handle information for TORBA Retail, a mobile application designed to assist retail representatives with efficient order creation and real-time data exchange.

1. Information Collection and Use

TORBA Retail is built to support real-time data exchange between the server of your retail organization and mobile devices used by its sales representatives. The application provides sales representatives with essential information on customers and products, allowing for quick order processing and effective communication between your team and clients. The logistics team can then process orders promptly to facilitate timely delivery.

We do not collect or store any personal information about TORBA Retail users or technical interaction data. TORBA Retail does not have internal logging, remote databases, or third-party tracking to store or transmit user data outside your organization. All data exchanges occur exclusively between your server and your sales representatives' devices.

2. Data Sharing and Third-Party Access

We do not share, disclose, or transmit any personal information of TORBA Retail users to third-party servers, including developers' servers. All data exchange in TORBA Retail remains strictly between your organization's server and your team's devices. Your data stays on your devices, under your control.

3. Device Permissions

To facilitate optimal functionality, TORBA Retail requests permission to access specific device features:

- **Camera**: Sales representatives may use the camera to capture photos of products on store shelves as part of inventory or work reporting.

- **GPS Location**: GPS data is recorded with new orders to provide information on where an order was created, helping to ensure sales representative accountability and service precision.

- **Storage Access (Read/Write):** The app requires permission to read from and write to the device's local storage. This is used to:

    - save photo reports created by the user directly to their device;
    - import product images from the device into the app.

All collected data is solely used to support the app's functionality and is not shared outside your organization.

4. Data Security

TORBA Retail stores sensitive information, such as your server address, user login, and password, in a local database on the mobile device in an encrypted format. We provide instructions on setting up secure data exchange between your server and mobile devices, but securing server access remains your responsibility.

The Developer is not responsible for any unlawful actions of third parties (such as hackers or malicious actors) who may attempt to gain unauthorized access to users' personal information or

violate this Privacy Policy. While we take appropriate measures to protect user data, no system can be guaranteed to be completely secure.

Certain features of the app allow users to upload, store, send, or receive information. All intellectual property rights related to such user-generated content remain with the original owner.

5. Communication and User Inquiries

If you have questions or need support for TORBA Retail, please contact us at torba.retail@gmail.com. We are committed to safeguarding any personal information you provide via email (e.g., your email address or name) and will not share it with third parties.

Changes to This Privacy Policy

The Developer reserves the right to update, modify, or change this Privacy Policy at any time without prior notice to users. The effective date of any changes is the date the updated policy is published on the official website or on the app's page in the App Store or Google Play. We encourage users to periodically review this page for the latest information on our privacy practices.

Contact Us

For questions or further information regarding this policy, please reach out to us at torba.retail@gmail.com.