

TORBA Retail – Terms of Use

Last updated: 12.05.2025

These Terms of Use ("Terms") govern your use of the TORBA Retail mobile application ("App") provided by **TORBA Lab** ("we", "our", "us"). By using the App, you agree to these Terms.

1. General Information

TORBA Retail is a mobile application for sales representatives to manage orders, client visits, shelf inventory, and related fieldwork. The App is available in a free version and a paid version called **TORBA Retail Pro**, which offers advanced features via a subscription.

2. Subscription & Billing

TORBA Retail Pro is available through auto-renewable subscriptions offered via Google Play:

- **Plans:** Monthly and Yearly.
- **Free Trial:** A one-time **1-month free trial** is available for first-time subscribers only.
- **Auto-renewal:** Subscriptions renew automatically unless canceled at least 24 hours before the current period ends.
- **Payment:** Charges are made to your Google Play account upon purchase confirmation and renewal.
- **Grace Periods:**
 - Monthly plan: 7-day grace period after failed payment, followed by a 30-day suspension.
 - Yearly plan: 14-day grace period after failed payment, followed by a 30-day suspension.
- **Switching Plans:** Remaining time is adjusted at the next billing date, based on Google Play policy.
- **Resubscription:** Users may resubscribe at any time after cancellation or expiration via Google Play.

See full [Subscription Conditions](#) for more details.

3. TORBA Retail Pro Features

The paid version offers advanced tools, including:

- Management of multiple price lists and automatic recalculation.
- Access to client order and invoice history with payment status.
- Discount validation and control per product.
- Unlimited product photos and photo reporting during visits.
- Smart order recommendations based on historical orders and shelf stock levels.

4. User Data & Privacy

We respect your privacy. TORBA Retail stores sensitive information such as your server address, login, and password **in encrypted format on your device**. We provide setup instructions for secure communication between your server and the app, but securing server access is your responsibility.

Full privacy practices are described in our [Privacy Policy](#).

5. User Responsibilities

- You are responsible for managing your account credentials and server access settings.
- The App does not provide manual backup tools. However, essential data is synchronized during full data sync, minimizing any potential data loss.
- You are responsible for the security and maintenance of your own backend systems and APIs if your server is integrated with the App.

6. Limitation of Liability

TORBA Lab is not liable for:

- Indirect or incidental damages resulting from the use of the App.
- Data loss due to hardware failure, app reinstallation, or improper usage. However, synchronized data can typically be restored after re-login and full sync.
- Any breach or misconfiguration on the customer's server or infrastructure.

The App is provided “**as is**”, with no guarantees of uninterrupted availability or fitness for a specific business process.


7. Changes to the Terms

We reserve the right to update or modify these Terms at any time. If material changes are made, we will notify users through the App or Google Play listing. Continued use of the App indicates acceptance of the updated Terms.

8. Contact Information

For any questions or support requests, please contact:

 torba.lab@gmail.com

 You may save or print this document for your records. It is also available at:
<https://torba-lab.github.io/torba-retail/pdf/Terms-of-use.pdf>