

- **CXC Access Request (Brivo Mobile Pass) :**

Standard Reply to End User:

For access to the CXC, you will first need to download the "Brivo Mobile Pass" app from your phone's app store.

I've just created your Brivo account and sent an invite by email which has a link to download the app and a button to add your mobile pass.

- *First, please open the email from your phone and tap the button to install the Brivo Mobile Pass app.*
- *Second, after installing the app, return to the email and tap the Add to Brivo Pass button.*
- *After opening the Brivo Mobile Pass app again, you should now see the two CXC entrance doors when you open the app and can tap the door in the app to unlock when you arrive onsite. Once you unlock and enter, the door will automatically lock behind you.*

See screenshots below.

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Thanks.

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