

\*\*\*\*\*  
\*\*\*\*\*

- **Email Password Recovery :**

- Please add a Recovery email address on your Google account by clicking <https://myaccount.google.com/recovery/email>.
- It will redirect to your login screen and add your Contentstack email address to sign-in
- Add your alternate/personal email address as an recovery email where you receive password reset link to restore your forgotten Contentstack email password

These steps will help you to self reset the password for your Contentstack email account which will be the quickest way to resolve for forgotten password

=====

- **Enabling 2-Step Verification to meet Compliance Requirement for Contentstack Email account:**

- Click on following link and login with your contentstack email id and <https://myaccount.google.com/signinoptions/two-step-verification>
- Enable 2-Step verification by adding your mobile number and click Next
- OTP will be sent on your provided mobile number and enter the same click Next where it will activate 2FA on your email account

REACH OUT TO [HELPDESK@CONTENTSTACK.COM](mailto:HELPDESK@CONTENTSTACK.COM) FOR ANY FURTHER QUERIES / SUPPORT