


## 1. Devices with ABM - Automated Command Setup

- Open the **Terminal** application on your Mac.
- Enter the following command:

 `sudo profiles renew -type enrollment`

-  Press **Enter**.
- You will be prompted to enter your Mac's **Administrator password**. Type it in and press **Enter**.

Follow the on-screen instructions to complete the enrollment process.

- When the Remote Management window appears, click **Continue**
- Click **Continue** on the Contentstack “Welcome” window
- At the “Log in to JumpCloud” window, enter your **full Contentstack email** and temporary **JumpCloud password (given above)**, then click **login**
- At the device enrollment screen, click **Continue**

After completing this steps your device should be successfully enrolled with Jumpcloud MDM.

## **Optional : Additional Troubleshooting Steps**

### **Check Device Enrollment Status :**

If you are seeing devices enrolled on both sides but still have the red dot in the menu bar or tray, try as per following snapshot then try following steps:

- Open the **Terminal** application on your Mac.
- Run the following command to check the enrollment status:

[?]

```
sudo /usr/bin/profiles status -type enrollment
```

- [?] Confirm that the output contains:

[?] MDM enrollment: Yes (User Approved)

- [?] If the above is true, run the following command to clear the state in the tray app:

[?] `sudo rm -f /opt/jc_user_ro/jumpcloud_pending_profiles/JumpCloudMDM.mobileconfig`

[?]

## 2. Devices without ABM -

Please follow below steps to reenrolled devices which are not in ABM :

[\[MacOS\] Installing the JumpCloud Agent on latest MacOS](#)