

- Shutdown Your Laptop
- Power on the device and pressing F8 / Fn8:
 - As soon as your computer begins to start, start pressing the F8 key repeatedly.
You need to do this before the Windows logo appears
- At the Choose an option screen, select Troubleshoot.
- At the Troubleshoot screen, select Advanced Options.
- At the Advanced Options screen, select Advanced Startup Options.
- Select Startup Settings.
- Select Restart.
- After PC restart , Press Enter key and Add the **Bitlocker key shared by IT Team.**
- After adding the Bitlocker key , you will see a list of options. Press 4 or F4 to start your PC in Safe Mode.
- Windows will get restarted and a login screen will appear where you have to login with your account.
- Go to File explorer and open C:\Windows\System32\drivers\CrowdStrike folder path :
- Search file C-00000291 (C - five times zero and 291) OR Locate the file CS-00000291-00000000-00000048.sys and delete it.
- Reboot the system to exit Safe Mode and Login as usual. The BSOD error should now be resolved.