

Case Analysis – Rob’s Market
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This report analyzes the purchasing behavior of customers who use the RM Loyalty card (a card that’s scanned at checkout and allows customers to qualify for discounted prices). It focuses on buying behavior of customers with regard to bread, jelly, and peanut butter.

The data set contains purchases by 1000 customers over a one-week period with the following variables:

- *Bread – wheat, white, or none
- *Jelly – grape, strawberry, or none
- *Peanut butter – creamy, natural, or none

Each row in the dataset represents an individual customer’s purchase of the three items.

1. The probability that a random customer does not purchase any of the three items is **27.8%**.

2-3. The probability that a random customer purchase white bread and wheat bread is **46.10%** and **16.40%** respectively as shown in Table 3.1 below.

Table 3.1	
Bread Types	Percentage of Customers
none	37.50%
wheat	16.40%
white	46.10%
Grand Total	100.00%

Reference Table 3.2 below for questions 4 - 5.

4. The probability that a random customer purchases grape jelly given that he or she purchases white bread is **66.38%**.

5. The probability that a random customer purchases strawberry jelly given that he or she purchases white bread **8.24%**.

Table 3.2									
Bread	Jelly		# of Customers	P(J B)	none		# of Customers	P(J B)	Total # of Customers
	grape	strawberry			grape	strawberry			
none	32	18	325	8.53%	86.67%	4.80%	375	100.00%	100.00%
wheat	10	22	132	6.10%	80.49%	13.41%	164	100.00%	100.00%
white	306	38	117	66.38%	25.38%	8.24%	461	100.00%	100.00%
Grand Total	348	78	574	34.80%	57.40%	7.80%	1000	100.00%	100.00%

Reference Table 3.3 below for questions 6 - 9.

6. The probability that a random customer purchases creamy peanut butter given that he or she purchases white bread is **40.35%**.

7. The probability that a random customer purchases natural peanut butter given that he or she purchases white bread is **11.71%**.

8. The probability that a random customer purchases creamy peanut butter given that he or she purchases wheat bread is **10.37%**.

9. The probability that a random customer purchases natural peanut butter given that he or she purchases wheat bread is **9.76%**.

Table 3.3

Bread	Peanut Butter ▼						Total # of Customers	Total P(PB B)
	<input checked="" type="checkbox"/> creamy		natural		none			
	<input checked="" type="checkbox"/> # of Customers	P(PB B)	# of Customers	P(PB B)	# of Customers	P(PB B)		
none	25	6.67%	31	8.27%	319	85.07%	375	100.00%
wheat	17	10.37%	16	9.76%	131	79.88%	164	100.00%
white	186	40.35%	54	11.71%	221	47.94%	461	100.00%
Grand Total	228	22.80%	101	10.10%	671	67.10%	1000	100.00%

10. The probability that a random customer purchases white bread, grape jelly, and creamy peanut butter is **12.4%**.