

90 Day Roadmap

Discover → Align → Embed

- Month 1 - Discover
 - Listen, observe, gather data, quick wins
- Month 2 - Align
 - Create shared standards, pilot reliability, Agile improvements
- Month 3 - Embed
 - Automate pain points, mentor, measure progress

Reliability: SRE Inspired Practices

Ingraining Reliability

- Blameless postmortems
- Simple SLIs / SLOs
- Automate repetitive toil
- Observe, learn, improve