Victoria "Tory" Stosse

Software Engineer, Greater Boston Area

(203) 415-6020
tory.mae.stosse@gmail.com
linkedin.com/in/tory-stosse
github.com/torystosse
torystosse.github.io

EXPERIENCE

General Assembly, Boston, MA - *Software Engineering Fellow*
October 2019 - January 2020
- Completed 4 web applications in a 12 week / 480 hour immersive program using a variety of programming languages and technologies.
- Built RESTful APIs and integrated data from third party APIs.
- Utilized Git and Github for version control.
- Featured projects:
  - **writer.ly** *(Capstone)*:
    - Developed full-stack application in 4 days, which allows users to get random writing prompts, and create/manage their own prompts.
    - Technologies used: React, Javascript, HTML/CSS, Node.js, MongoDB.
  - **Poll-ar Bear** *(Group Project)***:**
    - Developed full-stack application in 3 days, which allows users to create/manage and take surveys.
    - Practiced agile/scrum development and pair programming.
    - Technologies used: Javascript, HTML/CSS, Bootstrap, jQuery, Node.js, MongoDB.
  - **Oh, the Places You've Been:**
    - Developed full-stack application in 4 days, which allows users to track their travels, and bucket-list countries.
    - Technologies used: Javascript, HTML/CSS, Bootstrap, jQuery, Rails, PostgreSQL.
  - **Tic-Tac-Toe:**
    - Built front-end tic-tac-toe SPA in 4 days.
    - Front end technologies: Javascript, HTML/CSS, jQuery.
    - Utilized third party Rails API.

Grand Circle Corporation, Boston, MA
May 2017 - October 2019

Amadeus Trainer (April 2018 - October 2019)

Air Service Associate (August 2017 - April 2018)

Traveler Support Associate (May 2017 - August 2017)
- Trained 110 call center agents in Amadeus across three organizations.
- Drove agent results in first 60 days post-training, through weekly coaching actions.
- Spearheaded error-reduction solutions in self-teaching Amadeus back-end interface - reduced PNR errors by 60%.
- Developed and led individualized trainings with 65 sales agents to reduce the error rate of bookings at Point of Sale.
- Processed 17-25 calls/day, managing travelers' airline bookings via Amadeus.

Yard House, Dedham, MA — *Front Desk/Food Runner*
December 2015 - May 2017
- Managed the time and roles of a 2-5 member team in a fast paced environment.
- Upsold menu items to guests to drive profit.

Chief Digital Officer, Boston, MA — *Community Manager Intern*
January 2016 - January 2017
- Took charge of company domain, utilizing HTML and SEO to edit via Wordpress.
- Managed the CDO Twitter by researching and featuring news articles daily.

SKILLS

Javascript
HTML/CSS
React
Bootstrap
Handlebars
Ruby on Rails
Java
Express
PostgreSQL
MongoDB
Mongoose
Node.js
jQuery
AWS
Git
GitHub
Heroku

Amadeus (GDS)
Wordpress
Tableau

EDUCATION

Wheaton College, Norton, MA — *Bachelor of Arts*
August 2011 - May 2015
Major: Creative Writing & Literature
Minor: Psychology

ACCOMPLISHMENTS

Personal:
Competed internationally with Skating Club of Boston

Publications:
- CC&D (2018)
- Axil Poetry & Art (2016)
- Scarlet Leaf Review (2016)