

Woody Auction

Working Manual

Version: 1

General Working Process of Auction

Work-1. Bidder Entry

- 1. <u>Bidder entry</u> (Add, Edit, Delete)
- 2. Bidder Registration Mail Check
- 3. Black list bidder

Work-2. Necessary Section For Auction

- 1. Category Entry (Add, Edit, Delete)
- 2. <u>Brand Entry</u> (Add, Edit, Delete)
- 3. Product Owner Entry (Add, Edit, Delete)
- 4. <u>Delivery Place Entry</u> (Add, Edit, Delete)
- 5. Product Entry
- 6. <u>Auction Name Create</u> (Auction Name, Start date of Auction, End date of Auction)
- 7. Add Product in Auction (Add, Edit, Delete)
- a. add different charges
- b. auction start price
- c. auction increase decrease price

Work -3. Auction Observation

- a. check bidders are properly doing bid on auction products
- b. all functionality are working fine

Work -4. Product Invoice

- a. Sold Product Invoice Generate
- b. Check all related cost added or not
- c. If not ok, add different type of cost
- d. Recheck by generate invoice

Work -5. Resend mail to winner bidder

Work -6. Invoice Fax to winner bidder

Work -7. View Auction History

Work -8. Database backup

Work -9. Memory clear

Work-10. Notice

Work-10. Auction Result Show

Details Working Process of Auction

Work-1. Bidder Entry (Add, Edit, Delete):

Top Menu

1. Bidder Add:

On the base of company rules and policy for auction, we need to fill-up a Bidder Entry Form in physically and logically (Software). Any person who full-fill woody company auction rules, can request woody company to give him a bidder membership. He/she needs to fill-up registration form.

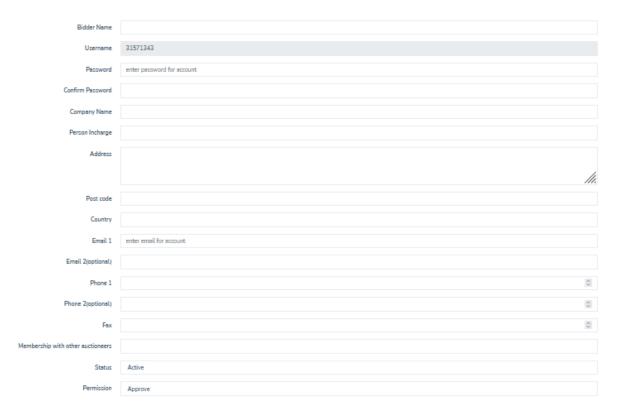
Go to Auction <u>Top Page</u> → Woody Auction → Bidder Registration



✓ Confirm

If bidder is known to woody admin, admin can fill-up Bidder registration Form below way.

Bidder Registration (Menu) → Add Bidder



After fill-up all necessary fills information, click on **Save** button

2. Bidder Registration Mail Check:

Top Menu

To become a bidder member anybody can fill-up bidder registration form. After confirming registration form, this registration will add in request registration table. Admin of woody company, need to check this mail. If new bidder information is ok, then admin can approve it (Please check Name, Email, Phone, Fax, Address information are correct or not).

3. Black list bidder:

Top Menu

If a bidder several times breaks woody company auction rules, admin of auction can change this bidder registration permission **Active** to **Black listed**

Bidder Registration → View Bidder List → Edit Profile

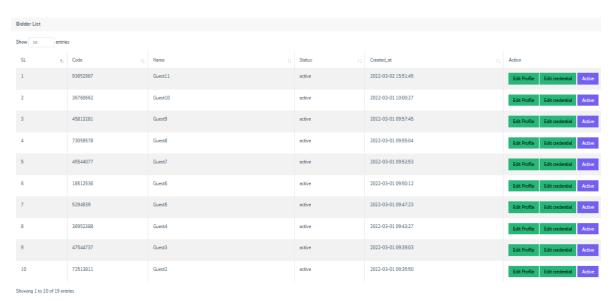
In Edit Profile form, change permission Active to Black listed



Bidder Edit: <u>Top Menu</u>

If need to change particular bidder information, do the below task

Click on **Bidder Registration** (Menu) → **View Bidder List** (you will see bidder list like below)



Select particular bidder from bidder list and then click on "Edit Profile" button. Bidder edit form will open with particular bidder information,



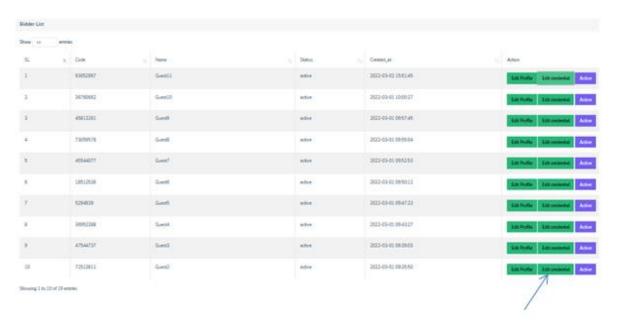
Change information as required and then click on "Update" button.

Edit bidder credential:

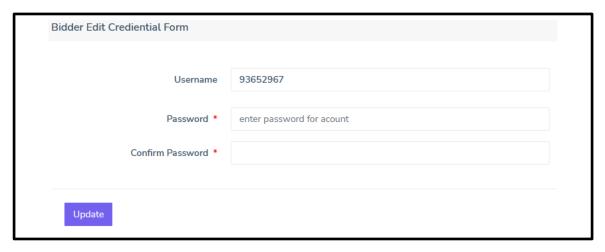
Top Menu

If need to change Bidder password, do the below task.

Click on **Bidder Registration** (Menu) → View Bidder List



Select particular Bidder record and click on "Edit Credential", below Password change form will open



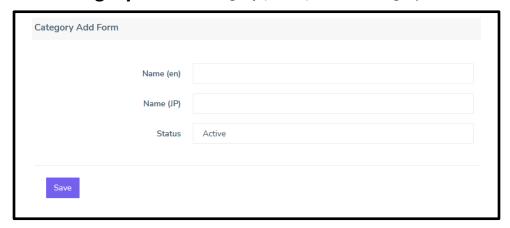
Enter 6 digit numbers in "Password" field and same digit in "Confirm Password". Click on "Change" button to change password

Work-2. Necessary Section before Auction

Category Entry (Add, Edit, Delete):

Top Menu

Add Category: click on Category (Menu) → Add Category

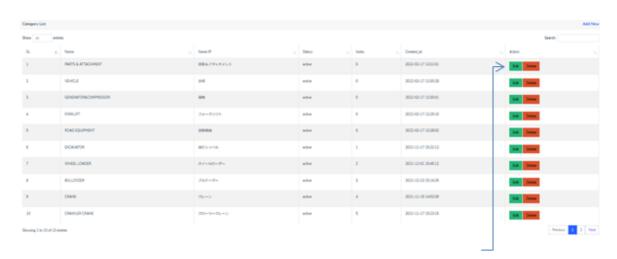


Fill-up above information then click on "Save"

Edit Category: Top Menu

If need to change particular category information, do the below task

Click on **Category** (Menu) → **View Category** (you will see category list like below)



Select particular category from list and then click on "Edit" button. Category edit form will open with particular category information,



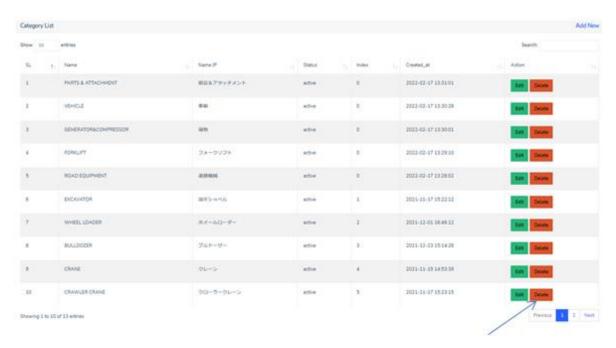
Change information as required and then click on "Update" button.

Delete Category:

Top Menu

To delete unused category do the below task.

Click on **Category** (Menu) → **View Category** (you will see category list like below)



Select particular record that needs to delete and click on its "**Delete**" button → click "**Yes**" button to confirm.

Brand Entry (Add, Edit, Delete)

Top Menu

Add Brand: click on **Brand** (Menu) → Add Category

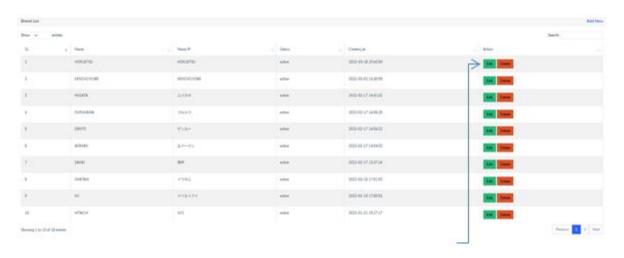


Fill-up above information then click on "Save"

Edit Brand: Top Menu

If need to change Brand information, do the below task

Click on **Brand** (Menu) → View Brand



Select particular brand from list and then click on "Edit" button. Brand edit form will open with particular Brand information,

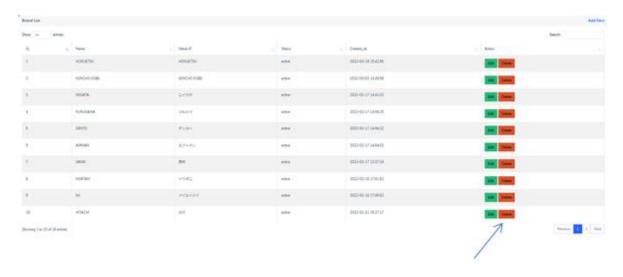


Change information as required and then click on "Update" button.

Delete Brand: <u>Top Menu</u>

if need to delete unnecessary brand, do the below task

Click on **Brand** (Menu) → View Brand

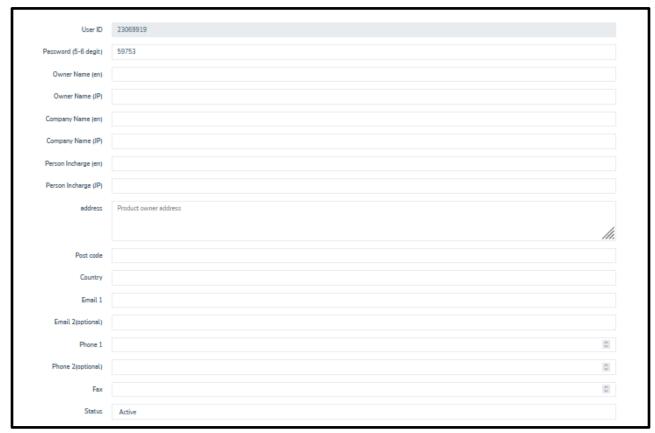


Select particular brand record and click on "Delete" button. If you sure to delete this record then click "Yes" button to confirm.

Product Owner Entry (Add, Edit, Delete)

Top Menu

Add Product Owner: click on Product Owner (Menu) → Add Owner



Fill-up above information then click on "Save"

Edit Product Owner:

Top Menu

If need to change or edit Product Owner information, do the below task

Click on **Product Owner** (Menu) → View Owner



Select particular product owner from list and then click on "**Edit**" button. Product owner edit form will open with particular product owner information,



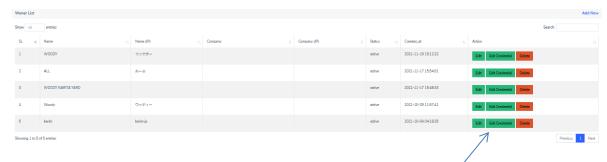
Change information as required and then click on "Update" button.

Edit Product Owner Credential:

Top Menu

If need to change product owner password, do the below task.

Click on **Product Owner** (Menu) → View Owner



Select particular product owner and click on "Edit Credential", below Password change form will open



Enter 6 digit numbers in "Password" field and same digit in "Confirm Password". Click on "Change" button to change password

Delete Product Owner:

Top Menu

If need to delete product owner (before delete, please recheck it is necessary or not), do the below task.

Click on **Product Owner** (Menu) → View Owner



Select particular product owner record and click on "Delete" button. If you sure to delete the record then click on "Yes" button.

Delivery Place Entry (Add, Edit, Delete):

Top Menu

Add Delivery Place: click on Delivery Place (Menu) → Add Delivery Place

Name (en)	
Name (JP)	
Status	Active

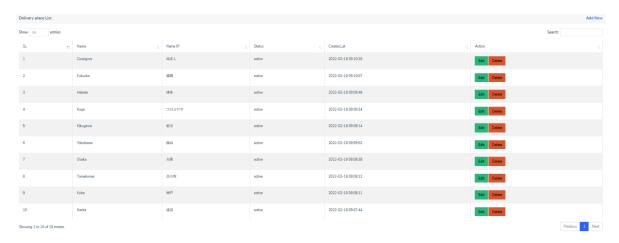
Fill-up above information then click on "Save" button.

Edit Delivery Place:

Top Menu

If need to change Delivery Place information, do the below task

Click on **Delivery Place** (Menu) → View Delivery Place,



Select particular delivery place from list and then click on "**Edit**" button. Below form will open with particular Delivery place information,

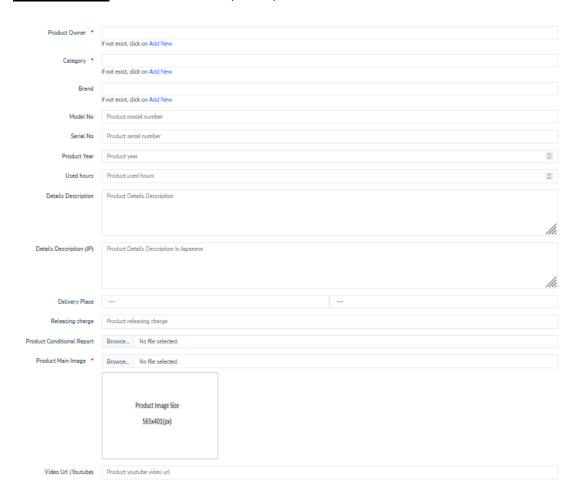


Change information as required and then click on "Update" button.

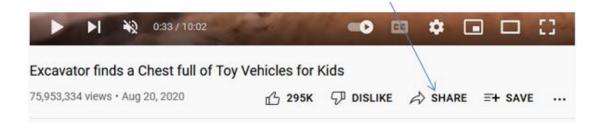
Product Entry (Add, Edit, Delete):

Top Menu

Add Product: click on **Product** (Menu) → Add Product



YouTube Video URL: go to auction YouTube channel and open selected video → click on "SHARE"



Click on "Copy" to copy the link and then paste in product entry form



After Fill-up all necessary information in product add form then click on "Save" button. After save product information, software will request to admin to upload multiple images. To upload multiple images, click on "Add More Multiple Image". Below page will open

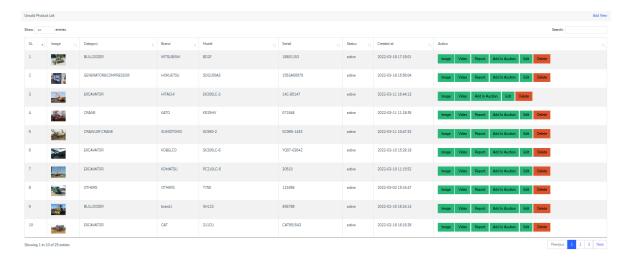


In above form, click on Product Image "**Browse**" button and select multiple images (maximum 18 images at one time. This way you can upload all image in couple term upload), now click on "**Upload**" button to upload image.

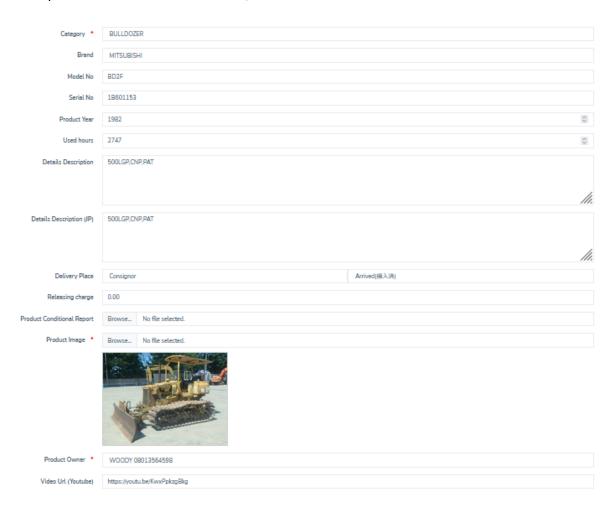
Edit Product: Top Menu

If need to change any Product information, do the below task

Click on **Product** (Menu) → View Unsold Products



Select particular Product from list and then click on "Edit" button. Below form will open with particular Product information,



Change information as required and then click on "Update" button.

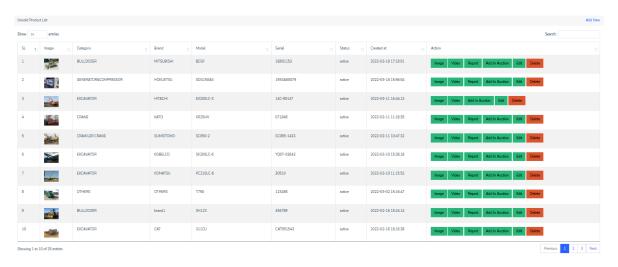
Edit Product Image:

Top Menu

Thumbnail Image Change:

If need to change Main Image of particular product then do the below task.

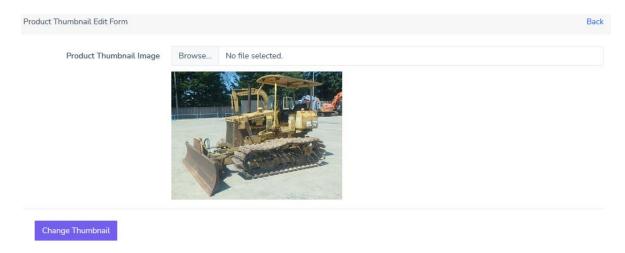
Click on **Product** (Menu) → View Unsold Product,



Select particular product and then click on "Image" button.



Click on "Edit" button of Thumbnail Image, below edit image form will show



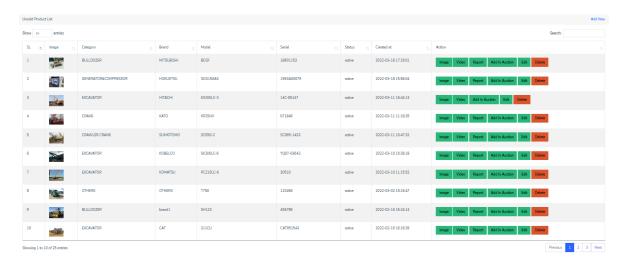
Click on "Browse" button and select suitable image for thumbnail and then click on "Change Thumbnail" button

Image Change of multiple image section:

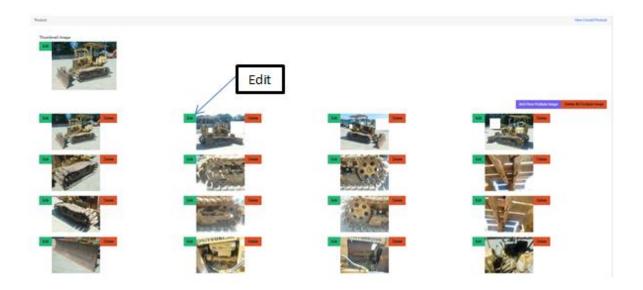
Top Menu

If need to change any image of multiple image section, then do the below task.

Click on Product (Menu) → View Unsold Product,



Select particular product and then click on "Image" button to open all image view page.



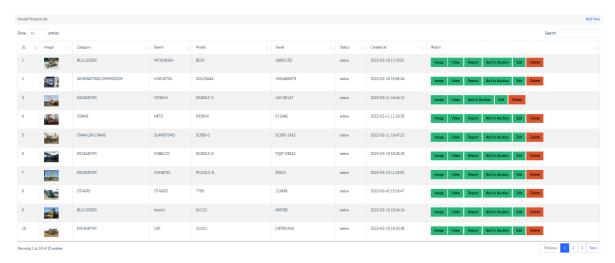
Click on "Edit" button of particular Multiple Image and then change as you required.

Delete All Multiple Images at a Time:

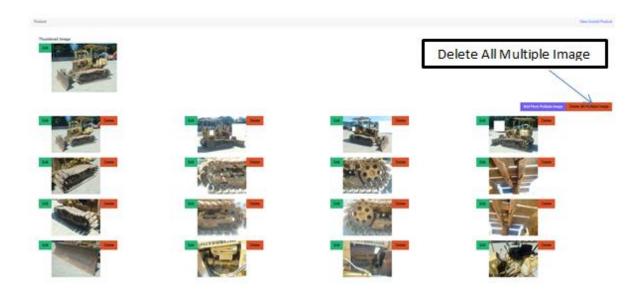
Top Menu

If need to delete Multiple Image at a time then do the below task.

Click on Product (Menu) → View Unsold Product,



Select particular product and then click on "Image" button.



Click on "Delete All Multiple Image" button → click on "Yes" button to delete all images.

Auction Name Create (Auction Name, Start date time of auction, End date time of auction)

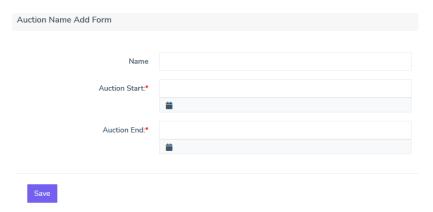
Add Auction Name:

Top Menu

Before start auction, admin need to create an **Auction Name** with **auction start date time** and **auction end date time.** After create auction name, admin can add product in that auction.

To create Auction Name, go to admin panel of auction and login. Add user token number in user token no. field and click on "Add" button.

Click on **Auction Name** (Menu) → Add Auction Name, below form will open



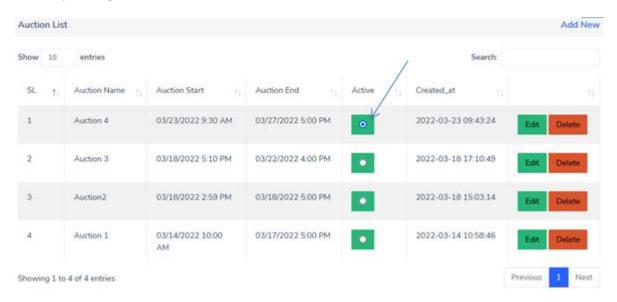
- a) Give name for auction in "Name" field
- b) Select auction start date time (don't write)
- c) Select auction end date time (don't write)

After fill-up above fields value properly, click on "Save" button

Active Auction: Top Menu

This section is very much important. After one auction complete. Please create new auction name with date time and after that you need to set its status "Active".

To set upcoming auction active, click on **Auction Name** (Menu) → View Auction Name



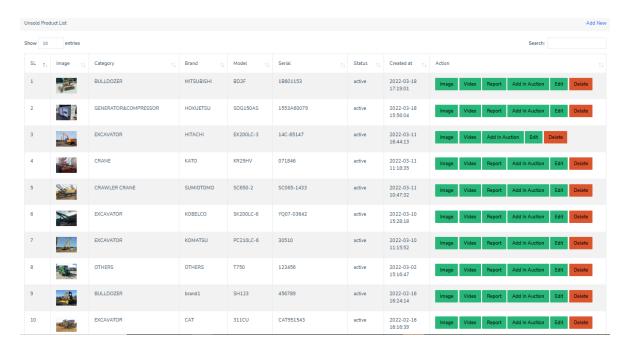
Select upcoming auction and make status active

Add Product in Auction (Add, Edit, Delete)

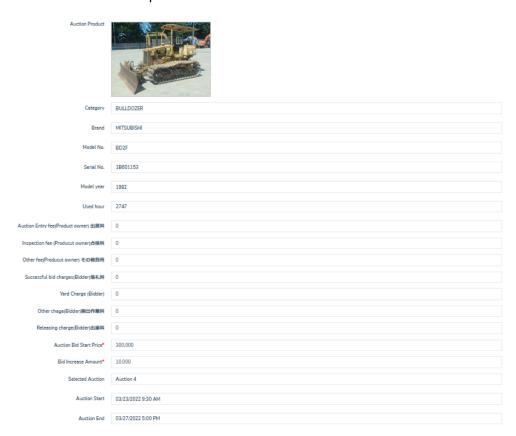
Top Menu

If you have created auction name (sated status active) earlier and added all those product in product table that you are going to add in auction then do the below task.

Click on **Product** (Menu) → View Unsold Products



Select the product that needs to add in auction, click on "Add In Auction" button, below auction add form will open



Fill-up below field's information properly

- a) Auction entry fees (Owner)
- b) Inspection fees (Owner)
- c) Other fees (Owner)
- d) Successful bid charges (Bidder)
- e) Yard Charges (Bidder)
- f) Other Charges (Bidder)
- g) Releasing Charges (Bidder)
- h) Auction Bid Start Price
- i) Bid Increase Amount

After fill-up above fields value properly, click on "Save For Auction" button to set this product to auction. This way adds all other product in auction.

Work -3. Auction Observation

Top Menu

During Auction Biding Time, we need to do below task

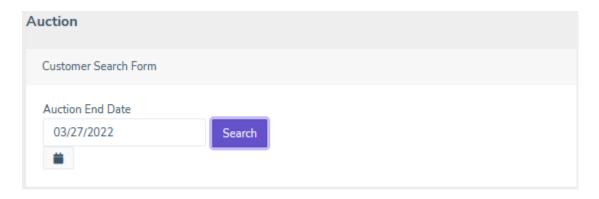
- a) We need to visit whole website
- b) If possible some time talk to bidder to know their opinion about auction functionality
- c) When auction end we need to resend winner mail to bidder winner
- d) After an auction end, we need to generate invoice and check all related cost is added in auction or not, if not please add it and regenerate invoice and check again. If everything is ok then send this invoice to bidder by fax one by one.
- e) We will keep all invoice auctions wise. Each auction should have one file named auction name.
- f) Before new auction start, we need to finish previous auction task.

Work -4. Product Invoice

Top Menu

Sold Product Invoice Generate:

After an auction time end, we need to generate all sold product invoice for customer. To generate invoice for customer, click on **Invoice** (Menu) -> Customer Invoice



Select "Auction End Date" from calendar and click on "Search" button. If data find it will show below way



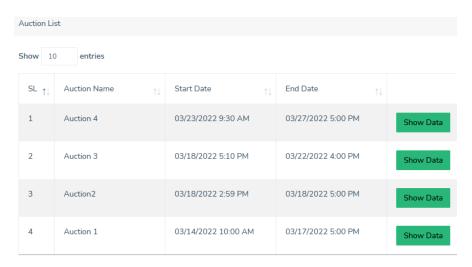
Select particular customer who's invoice need to Generate, click on "Generate" button. Like below invoice will generate.



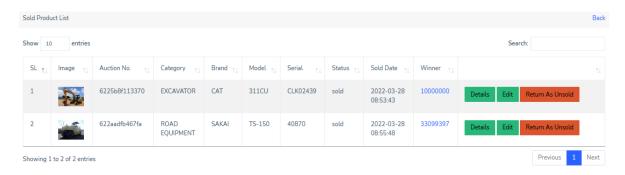
Check all the charges, fees, product bid price, tax calculation etc. if everything is ok print it. To print click on "**Print**" button (at the top left corner)

Edit Invoice: Top Menu

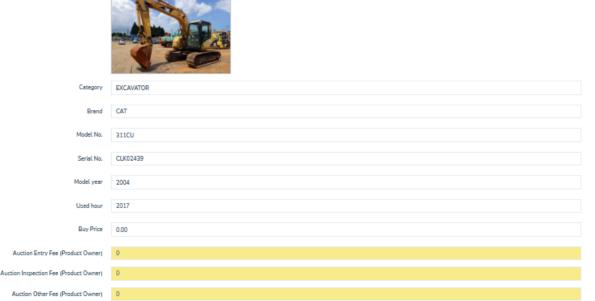
To edit invoice, click on **History** (Menu) → **view auction history**, all auction list will like below



Select particular auction and click on "Show Data", all record of that auction will show like below



Select particular record and Click on "Edit" button. Below way auction edit form will open with data. Here you can only add or edit cost and fees related with that record.



Here yellow marked fields value can be change. Insert data properly and then click on "**Update For Invoice**" button. Now again create invoice and check it is ok or not. If ok print it and send it to winner bidder by fax.

Work -5. Resend mail to winner bidder

Auction Charge (Bidder)

Yard Charge (Bidder)

Extra Charge (Bidder)

Release Charge (Bidder)

Auction Bid Start Price 2,500,000

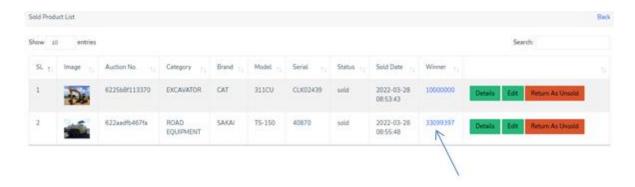
Bid Increase Amount 20,000

Auction Start: 03/23/2022 9:30 AM

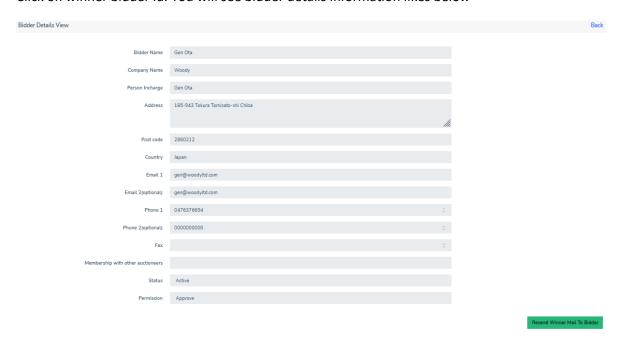
Auction End: 03/27/2022 5:00 PM

Top Menu

After auction end, admin can resend winner mail to bidders who win the product. To resend winner mail, click on **History** (Menu) \rightarrow view auction history \rightarrow select particular auction and click on "Show Data"



Click on winner bidder id. You will see bidder details information likes below



Now click on "Resend Winner Mail to Bidder" to resend winner mail.

Work -6. Invoice Fax to winner bidder

Top Menu

After an Auction end, need to generate invoice and check it. If generated invoice is ok, give **woody company seal** and **signature** and after that send it to bidder by fax.

Work -7. View Auction History

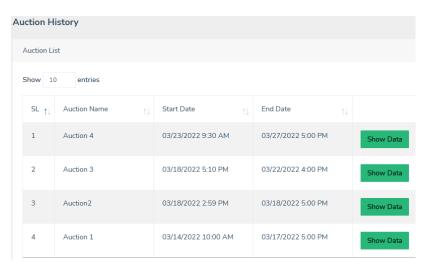
Top Menu

Auction History will help admin in different purpose,

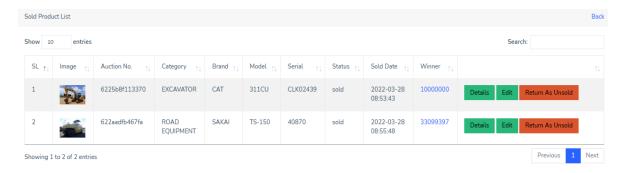
- a) Total number of auction
- b) Auction information(Name of Auction, Start date of Auction, End date of Auction)
- c) Sold product list in particular auction
- d) Sold product details
- e) Winner bidder details
- f) Resend winner bid mail to winner bidder
- g) Add/edit different cost, fees related with auction product before send invoice by fax to winner bidder.
- h) If winner bidder is unable to purchase bided product, this product can be set as unsold product

Add/edit different cost, fees related with auction product:

Click on **History** (Menu) → **view_auction_history**



Select particular auction and click on "Show Data", like below auction related all record will show



To edit particular sold product charges, fees etc. click on "Edit" button and you will see below product edit form with product information.



Here you can add/edit only yellow marked fields

- a) Auction Entry Fee (Product Owner)
- b) Auction Inspection Fee (Product Owner)
- c) Auction Other Fee (Product Owner)
- d) Auction Charge (Bidder)
- e) Yard Charge (Bidder)
- f) Extra Charge (Bidder)
- g) Release Charge (Bidder)

After add/edit above field's information, click on "Update For Invoice" button.

Return Sold Product as Unsold:

Top Menu

If a winner bidder is unable to purchase bided sold product then this product need to return sold status to unsold status.

- a) Click on **History** (Menu) → **view_auction_history**,
- b) Select particular auction and click on "Show Data"
- c) Select particular record that need to return back sold to unsold status, click on "Return As Unsold" → click "Yes" button.

Work -8. Database backup

For data security, admin will take database backup time to time when required.

To take database backup, go to **Others** (Menu) → click on "**DB Backup**"

Work -9. Memory clear

Top Menu

Admin has another task to clean garbage data that is created by different activities of general use.

To clean garbage data, go to **Others** (Menu) → click on "**Memory Clear**"

Work -10. Notice

Top Menu

Before notice create we need to know about notice type. In generally, there are two type of notice

- 1. Welcome Notice
- 2. Information Notice

<u>Welcome Notice</u>: it is a simple notice or default notice that mainly uses to give welcome message to all customer and not customer and message can be "Welcome to Woody Auction".

<u>Information Notice</u>: it is specific notice use for certain purpose (About auction next date related or company rules related or any other specific message that auction customer should know)

First we will add welcome notice and then if required we will add information notice.

Add Notice:

To give notice at Top Page of auction, we need to do below task

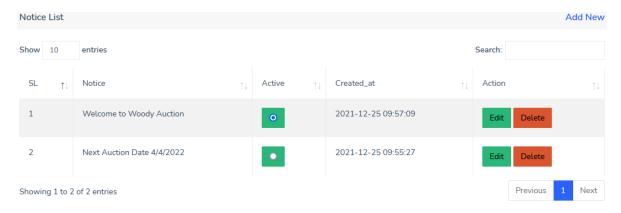
Click on **Notice** (Menu) → **Add Notice**, like below notice form will open



Write notice in "Notice Message" box and click on "Save" button.

Active Notice:

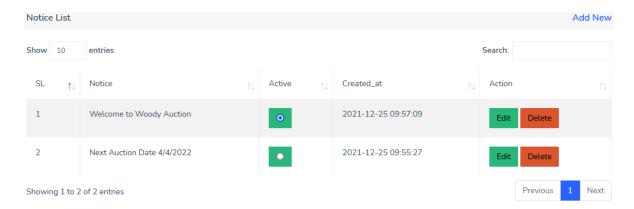
Only active notice will show to customer. To active notice, click on **Notice** (Menu) → View Notice



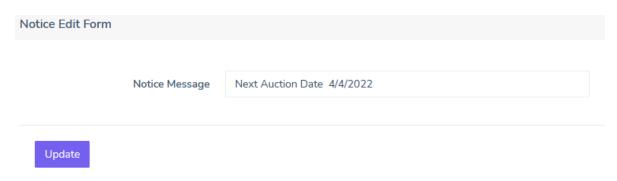
Select particular notice and click on radio button to active notice

Edit Notice:

To edit a notice, click on **Notice** (Menu) → View Notice



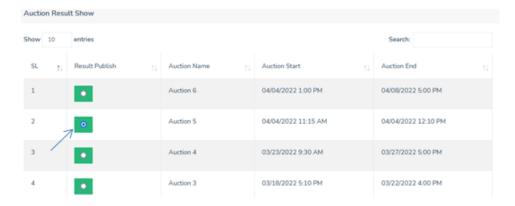
Select particular notice and click on "Edit" button, below edit form will show with data



After change "Notice Message" click on "Update" button

Work-10. Auction Result Show

To show last auction result to customer, Click on **Auction Product** (Menu) → Auction Result Show



Select last auction and click on its radio button