

**Positive working relationship and conflict management are essential to resolving technical issues that may arise between project members.**

### **3.6 Explain the importance of developing working relationships with other teams.**

Two remarkable keywords are mentioned in the description of this task, 'working relationships' and 'positive thinking'. Let me sketch out them first to give some context to my view on this.

Generally speaking, positive working relationships are mandatory in any work environment.

Here let's use the more broad meaning for 'positive' as anything we assess being in direct correlation to a given target. And, in this sense, positive thinking itself has become standard protocol for dealing with everyday problems of any kind as well, though the definitions it makes of things as it maps and marks its objects and the scope of conventions it assumes as proposal rules are not of unanimous adoption yet, and probably never will be.

However, a handful of principles arise by default, and we learn to adopt them as we integrate ourselves into the culture since the heart of this, as I see this, is the law itself.

Law has different, or better said, global and local configurations and implementations, their how-to 's and why 's are out of scope here, but a keystone we have to generate order in this matter is that all those definitions and statutory prerogatives we call rights, privileges, and responsibilities we all live and work for and around are the true package of positive, and negative by contradiction, considerations and concerns that define or predefine any kind of human interaction, therefore, any possible conflict.

There are different approaches to this subject, I did not mean to lecture on this but to point out a pattern that works in any case, and the reason I felt I should start with the observation that follows:

*‘...yet its suitability is defined by its friendship addressing with given scopes, or ambit, all of them shall end up law-abiding and in no manner prevailing over it’.*

That is the pattern, now to breakdown particularities what we would have here is a context which should be defined by the scenarios the software industry involves by nature, as product, what its production involves and what labour involved demand.

### **Now let's get started by the conclusion.**

The first thing I wanted to highlight is that working in community fashion has a special meaning in the software industry, even if we work freelance. As potential members of a development team, this is more tangible, of course. We submit our production to a community that, in turn, has been here before us producing things that, in practice, are our input material.

Also is true that there is nothing in the history of technology that has not been the result of a network, a community that has previously been accumulating small contributions on which we built our craft, and no contribution or contributor, in particular, even the most innovative ones, breaks this rule. Let us think, for example, of two well-known cases: the contribution of Newton or

Einstein. Newton already used to point out he could see further because of “standing on the shoulders of giants”.

Therefore anything we do in the software development industry is done under the conventions of a cut edge community and with the community itself with an eye on whatever we produce individually or as part of a team.

So that an explicit positive mode by default is the communication language that could build efficient working teams.

Once we notice that protocol matters in the work interaction, the next might be to brainstorm a list of recommendations that are or would be directly connected if we were to outline a minimal approach.

Here my top nine considerations:

- Notice that in some legislations, computer code, coding languages and elaborations we were able to make with it are considered a way of expressing ideas and as such is protected as part of free speech.
- Communicate ideas or opinions with transparency criteria.
- Accepting critique is preliminary to submitting critique.
- Conflict is there out, always has been and always will be, get comfortable with confrontation but only constructive terms shall be supported.
- Look after both your interest and the others at once.
- In case of disruptions look after for terms acceptable for all involved.
- Invest in yourself.
- Get disciplined about collective agreements.
- Take your time before saying yes to work requests but if you say yes get disciplined about outcomes also on those that might prove otherwise a previous plan, concept or consideration.