# **CHAPTER FOUR**

1. **How often do you use web-based public services?**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Gender | How often do you use web-based public services? | | | | | Total |
| Daily | Weekly | Monthly | Rarely | Never |
| Male | 10 | - | 5 |  | 5 | 6 (60%) |
| Female | - | 5 | 5 | 2 | 2 | 4 (40%) |
| Total | - | - | - | 3 (30%) | 7 (70%) | 100% |