Bill date: 27 March 2017 Bill number: 983181532 The lac VAT invoice VAT registration number 684 9057 CZ

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Dunmar Hause Hatel Dunmar Drive Allog FK10 2EH



Your business electricity bill

Dunmar Drive, Allaa, Clackmannanshire, FK10 2EH

22 February - 23 March 2017



Your account

Since your previous bill

Outstanding balance on 22 February 2017	£7.95	
Direct Debit - 9 March 2017, thank you	£7.95	CR
Balance from last bill	€0.00	8.0
New charges this bill (see over for details)		
Electricity charges	£0.00	
Discounts	£0.52	CR
Standing charges	£8.63	
Total charges exc VAT	£8.11	
VAT	£0.40	
Total new charges this bill inc VAT	£8.51	

Total amount due

£8.51

We'll claim this amount from your bank account by Direct Debit on or immediately after 13 April 2017



Account number:

601480622

Contact us



@ 0330 100 0222 Mor - Fri 8em to 6em Sat 9em to 1pm

britishgas.co.uk/business

Your Fixed Price Energy Plan

Your energy plan ends on 8 Aug 2017. To switch at the end of your pkin, call **0330 1000537**, or write using the contact details in 'Useful Information, Renewals' by 9 Jul.

Useful information

Emergency or loss of supply

0800 092 9290

or contact: SPENERGY NETWORKS, Customer Service, Ochil House, Hamilton International Park, Blantyre, G72 OLIT

No heating or hot water?

Call out* 24 hour emergency helpline on 0900 294 8562

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Help us prevent fraud

You can pay your bils by Direct Debit, BACS, Credit or Debit Card and chaque — we'll never ask you to pay by another method. To help us prevent fraud, please let us know if you're ever asked to pay us by another method by calling us on 0900 975 9423.

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Account engulries

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pusinesseustemerservice@britishgos.co.uk

Renewals

Emait businessrenewals@britishgas.co.uk or write to: Scottish Gas, Business Retention Team, Winnall Dawn, Alresford Road, Winchester, Hampshire 5021 1FP

Are you moving your business?

We understand there is a lat to think about and we want to make it easier. Tell us about your move as soon as possible, so we can bit you accurately, 0330-100 0222

Fuel mix

We use arricaire of fuels to create the electricity we supply to customers.

Scottish Gas fuel mix April 2015 – March 2016 ScottinGas - UK Avenue

Caa	2%	1/%
Natural Gas	20%	32%
Nuclear	34%	24%
Renewables	33%	24%
Other Foels	2%	J%
CO2 Emissions	137 q/k/Wh	250 g/KWh
High-level radiocytive	0,0024 g/kWh0	0017 g/kWh
woste		

Scottish Gas is a mandatory Feed-in Tariff Licensee

What to do If you have a complaint:

- Please callus an 0900 2940015. We will do all we can to resolve your issue straight away.
- Fyou are still dissociated, please contact our Director of Customer Service. Email customer service director @britishgas.co.uk or write for Lindsey Wilters, Scottish Gas, Head of Business Customer Service, Winnall Down, Airesford Road, Winchester, Hampshire SO21 1FP.
- (i) If you are a micro-business and have followed steps 1 and 2, and your complaint is still unrevalved after 8 weeks, you can contact Ombudsman Services Energy on 0330 440 1524 (Textphone 0330 440 1600), or via www.as.energy.arg

Further information about our complaints procedure and the definition of a micro-business is available on our website at scottishads.co.uk/business/complaints

Offizens Advice provides free, unbiased advice on consumer issues at adviceguide.org.uk or call the helpling on 08454 040506.

To view your terms and conditions please go to scottishiges.co.uk/business/terms

Details of charges

S 04 852 241 Meter ID	NE07P46B31			
Previous reading	Current reading	KYA:	Race	Charges
Off Peak Unit Charge 0 READ 21 Feb 2017	0 RSAD 23 Mar 2017	o	8.800p	£0.00
Electricity charges exc VAT				£0.00
Standing Charge		30 days at 28.782p		£8.63
Direct Debit Discount				£0.52 CR
Total charges exc VAT				£8.11
VAT at 5%				£0.40
Total new charges this bill	inc VAT			£8.51