#### **Athanasios Mamo**

E-mail thanasismamo@gmail.com Phone 07397242364

Personal Summary:

An ambitious IT college graduate looking to progress into app developing. Gathering experience facing clients, work ethic and productivity is now looking forward to expanding his skill-set under a busy environment.

Work Experience:

Apr 2017 – Present Carpo Piccadilly

London, UK

#### Luxury Goods Salesperson

- Drive sales and promote products based on company needs
- Creating a customer friendly environment and cozy feeling
- Following company recipes to create top quality products and then promote them
- Handling the till and ensuring customers had a great experience
- Effectively communicating with my team to split duties
- Supporting my team with filling in where we needed, from coffee making and deliveries to supervising and quality checks

Feb 2017-Apr 2017

**McDonald's Piccadilly** 

London, UK

#### Team member

- Handling the till
- Effectively communicating with my team for orders and duties
- Creating a great customer experience

Oct 2016-Feb 2017

**Aubaine Wimbledon** 

London, UK

#### Bar support

- Gathering and preparing orders to be served
- Restocking the bar
- Preparing the tables for new customers

## Sep 2015-May 2016 Greek Army Mandatory Conscription

Nicosia, CY

# Mortar Engineer

## Office Admin

- Handling confidential paperwork
- Managing office supplies
- Communicating between office admins to achieve organization's goals

### IT Support

- Training new recruits to use our systems
- Troubleshooting hardware/software issues during operations
- Communicating unsolvable at the time issues to the appropriate authority

# Sep 2013-Jun 2015 Astra Internet Gaming coffee shop

Volos, GR

## IT support

- Completing computer builds
- Maintain and update software
- Active directory
- Basic network management

#### Barista

• Cold drinks specialist (Fredo cappuccino/Espresso)

#### Shift Supervisor

- Opening/Closing of the store
- Cash handling
- Making stock orders when necessary

#### Education

## 5 Oct 2016- Present

#### **Ongoing education**

**Online Resources** 

Since moving to London I started heavily developing my skill-set using various online seminars and e-books utilizing my daily commute time. From web developing courses and machine learning, to fishing, philosophy and business management.

# 2013 – 2015 IEK (Technological educational institute)

Volos, GR

Graduated the 2 year Information Technology course.

# 2009 – 2012 EPAL (vocational senior high school)

Volos, GR

Graduated the 3 year Information and Communication Technology course.

## Languages

**Greek** (native)

**English** (highly proficient in spoken and written English)

Italian (basic communication skills)
Spanish (very basic communication skills)