# Tanushree Padath •••

UX Design x Strategy x Accessibility

## Selected project(s)

UX DESIGNER • Jan - Aug 2024

Ubuntu: A mixed-reality African Storytelling experience

- Conducted field research, interviews, and a co-design workshop.
- Led prototyping: planned and executed an experience prototype and created a video prototype which was presented at our final showcase.

**UX DESIGNER** • Apr – Jun 2024

Basel: An omnichannel service design retail experience

 Designed a multi-touch point retail experience by leading the service design process including methods such as service safari, experience prototyping, and customer journey mapping.

### **Experience**

# CO-FOUNDER & PRODUCT DESIGNER • Nov 2022 – Aug 2023

Ask Mabel • (Startup)

- Curated content, developed mascot illustrations, and built the Ask Mabel website.
- Led usability testing and created accessibility style guides.
- Partnered with colleagues to create a research plan, map the product launch process, and prepare grant applications.

### PRODUCT DESIGN FELLOW • Jul 2022 - Nov 2022

Blue Ridge Labs @ Robin Hood Foundation • (Fellowship)

- Led generative research to understand the needs of older adults within the digital equity landscape. Based on this research, ideated, tested and built an SMS-based digital literacy tool for older adults, called Ask Mabel.
- Ask Mabel won first place after the initial ideation phase, second place in the fellowship final community vote and an additional grant from OpenIDEO.

#### ACCESSIBILITY SPECIALIST • Jul 2020 - Jun 2022

California Department of Public Health (CDPH) • (Contract)

- Tested over 5000 digital assets for WCAG 2.0 AA and Section 508 compliance.
- Trained staff members on accessibility and remediating PDFs.
- Led team transition to a new SharePoint CMS, providing comprehensive training and developing a user-tested resource library.

#### **DESIGNER & PROJECT MANAGER** • May 2017 – Feb 2021

**Transcend Translations** 

- Initiated development of The Legal Icon Project (universal icons for court signage and documents) and was the lead UX/UI designer for the legal icons website.
- Redesigned complex legal documents to enhance readability and comprehension, preparing them for multilingual publication.
- Remediated PDFs to meet PDF/UA and Section 508 standards while training and overseeing team members in ADA compliance testing.
- Strategically planned and prioritized multilingual translation projects for private sector and non-profit clients, collaborating closely with team to deliver high-quality translations within tight deadlines and budgetary constraints.



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#### Masters.

HCl+Design UW. Seattle, 2024

#### Bachelor of Arts.

Molecular and Cell Biology UC Berkeley, 2011



#### **DESIGN**

Information Architecture Swim Lane Diagrams Participatory Workshops Journey Mapping Service Blueprinting Experience Prototyping Storyboarding Sketching Wireframing

#### **RESEARCH**

Interviews
Field Research
Thematic Analysis
Literature Review
Competitive Analysis

#### **ACCESSIBILITY**

PDF Remediation Web Accessibility

# **Q** Recognition

Ask Mabel: OpenIDEO +
Riot Games: Designing for Digital
Thriving Contest winner,
December 2022

Padath, T. and Mindlin, M. (2020). "<u>Usability Testing</u>
<u>Results for Legal Icons</u>,
<u>Northwest Justice Project: A Case Study</u>".

Trends in State Courts