

# Trinidad Padilla Jr

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Full Stack UX Engineer in training with expertise in NERP Stack (Node.js, Express.js, React.js, PostgreSQL), a passion for Interactive & Visual Design, and a proven record of exemplary client service & interpersonal skills

## EDUCATION

### Professional Certifications

**UX Design** | Google Career Certificates 2021

**Full Stack Web Development** | CalPoly Extended Edu 2020

**American River College** | 2016

**AA | Audio Engineering & Business**

**California State University, Sacramento** | 2019

**BA | Psychology**

## TECH HARD SKILLS

### Proficient

React.js (React Hooks) | Bootstrap | jQuery | JavaScript (JS) | CSS | HTML | Node.js | Express.js | Axios | PostgreSQL | JSONWebToken | bcrypt | Git | GitHub | Heroku | Netlify | REST API | SQL | Sass (SCSS) | Styled Components | Jest | Prototypes / Mockups, Front end development, JSON, Responsive Web Design, Test-Driven Development (TDD)

### Knowledgeable

AVID ProTools, Redux, Tailwind CSS, Next.js, Firebase, Agile, Scrum

### Learning

Python, Figma, Adobe XD, GraphQL

## GENERAL WORK EXPERIENCE

### Apple

**Product / Sales Chat Specialist | 2019 - 2021**

- Generated 71% business engagement/leads at Apple Retail during 1st quarter of 2019 by questioning customers & explaining benefits of business partnerships with Apple
- Demonstrated exceptional customer service amongst 100+ colleagues & achieved a Net Promoter Score (NPS) 83% (1st quarter 2020), 100% (4th quarter 2020 - present) - a team-member score calculated by meeting customer needs, expectations, and by positively influencing the Apple brand
- Advised a diverse range of customers on optimal solutions through excellent interpersonal and problem-solving skills, empathy, and active listening

### Unseen Heroes

**Event Planning Assistant | 2018 - 2019**

- Oversaw & coordinated 1000+ attendee bloc-party event called "Gather", in which attendees were able to experience local commerce and live music
- Formulated event plans alongside small team of 7 through Asana & collaborated with Project Manager to ensure securement of event permits, 3rd party vendor payments, and event promotions

## COMMUNICATIONS INTERNSHIP

### Make-A-Wish®

**Communications Intern | January 2018 – June 2018**

- Designed and implemented 5 personas and 30+ wish-stories through Adopt-A-Wish® Program during chapter re-brand
- Generated 15% additional social media engagement through regular content scheduling on social media platforms

## FULL STACK ENG. PROJECTS

**Airbnb Clone | Developer | [Deploy](#) | [Repository](#)**

*A replica of the recently deployed Airbnb dashboard and query page, complete with a calendar for user-scheduling and an interactable map via Mapbox GL .*

- Utilized server-side rendering with Next.js to optimize load-times and overall UX
- Created re-usable, functional components in React.js
- Designed a responsive, frontend UI with Tailwind CSS
- Technologies used: Next.js, JS, React.js, HTML, Mapbox GL, Geolib, Vercel, Tailwind CSS

**Amazon Clone | Developer | [Deploy](#) | [Repository](#)**

*A responsive, full stack replica of Amazon deployed via Vercel. Users can log into an account, browse items, and initialize checkout with Stripe API integration.*

- Developed responsive and optimized UI with Tailwind CSS
- Integrated Fake Store API for product queries and managed app state with Redux
- Integrated Stripe API with Firebase for user-checkout and data storage
- Technologies used: Next.js, React.js, Tailwind CSS, Firebase, Redux, Stripe, HTML, JS, Axios, Vercel, Fake Store API

**Post Integration | Developer | [Deploy](#) | [Repository](#)**

*A custom-built API and database intended to serve as the backend for a "Tumblr" clone. Users can create an account as well as view, create, delete, and edit posts with content.*

- Developed backend logic containing login, logout, register, and routing functionality within a custom API
- Automated unit tests in Jest to test JS, PostgreSQL, and API scripts
- Technologies used: Express.js, JS, HTML, React.js, PostgreSQL, Node.js, Axios, bcrypt, Heroku, Jest

**Crwn Clothing | Developer | [Repository](#)**

*A full stack, e-commerce web-application in-progress that will guide users through a simple, easy-to-follow shopping experience for hip/trendy apparel.*

- Designed UX with Sass and custom CSS
- Utilized Google Firebase for user authentication
- Managed user data with queries to Firestore
- Technologies used: Sass, CSS, Firebase, HTML, React.js, JS, Netlify