

Trinidad Padilla Jr

Full Stack UX Engineer | NERP Stack (Node.js, Express.js, React.js, PostgreSQL) | Interactive & Visual Design

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EDUCATION

Professional Certifications

UX Design | Google Career Certificates 2021

Full Stack Web Development | CalPoly / FullStack Academy 2020

American River College | 2016

AA | Audio Engineering & Business

California State University, Sacramento | 2019

BA | Psychology

SKILLS

Proficient

React.js | Bootstrap | jQuery | JavaScript | CSS | HTML | Node.js | Express.js | Axios | PostgreSQL | JSONWebToken | bcrypt | Git | GitHub | Heroku | Netlify | REST API | Sass

Knowledgeable

AVID ProTools

Learning

Python, Figma, Adobe XD, Firebase

GENERAL WORK EXPERIENCE

Apple

Product / Sales Chat Specialist | 2019 - 2021

- Generated 71% business engagement/leads at Apple Retail during 1st quarter of 2019 by questioning customers & explaining benefits of business partnerships with Apple
- Demonstrated exceptional customer service amongst 100+ colleagues & achieved a Net Promoter Score (NPS) 83% (1st quarter 2020), 100% (4th quarter 2020 - present) - a team-member score calculated by meeting customer needs, expectations, and by positively influencing the Apple brand
- Advised a diverse range of customers on optimal solutions through excellent interpersonal and problem-solving skills, empathy, and active listening

Unseen Heroes

Event Planning Assistant | 2018 - 2029

- Oversaw & coordinated 1000+ attendee bloc-party event called "Gather", in which attendees were able to experience local commerce and live music
- Formulated event plans alongside small team of 7 through Asana & collaborated with Project Manager to ensure securement of event permits, 3rd party vendor payments, and event promotions

PROJECTS

Post Integration | Sole Developer

[Deploy](#) | [Repository](#)

A custom-built API and database intended to serve as the backend for a "Tumblr" clone. Users can create an account as well as view, create, delete, and edit posts with content.

- Developed backend logic containing login, logout, register, and routing functionality within a custom API
- Technologies used: Express.js, JS, HTML, React.js, PostgreSQL, Node.js, Axios, bcrypt, Heroku

Crwn Clothing | Developer

[Repository](#)

A full stack, e-commerce web-application in-progress that will guide users through a simple, easy-to-follow shopping experience for hip/trendy apparel. Users can currently browse a catalog of products, create an account, and sign-out of the application.

- Designed UX with Sass and custom CSS
- Utilized Google Firebase for user authentication
- Managed user data with queries to Firestore
- Technologies used: Sass, CSS, Firebase, HTML, React.js, JS

Pixel Draw | Sole Developer

[Repository](#)

A simple drawing web-application where users can choose from a palette of defined colors and create pixelated art.

- Designed UX within React.js library using custom CSS
- Developed basic, interactive buttons using JS
- Technologies used: JS, React.js, CSS, Node.js, HTML

Codalorians Shop | Contributing Developer

[Deploy](#) | [Repository](#)

A full stack, e-commerce web-application that guides users through an intuitive shopping experience. Users can browse a catalog of items, add/remove items from their cart, make purchases, & create product reviews.

- Designed UX with Bootstrap CSS and custom CSS libraries. Created API and database with Express.js, Node.js, and PostgreSQL
- Developed front-end user interface containing basic login, logout, register, and routing functionality
- Technologies used: Express.js, JS, HTML, React.js, PostgreSQL, CSS, Node.js, Axios, Stripe, Bootstrap, Heroku, bcrypt