MSDS 692 Data Science Practicum I: "Recipe for Success:

Data-Driven Strategies for New Restaurant Owners in San Diego" by Tia Page

This project titled "Recipe for Success: Data-Driven Strategies for New Restaurant Owners in San Diego," aims to provide data-driven insights to help new and prospective restaurant owners succeed in San Diego's competitive market. The goals of this project are to identify key success factors for restaurants in San Diego, recommend optimal locations in the city to establish one's restaurant, and find strategies to enhance customer experience. All of these factors are essential in navigating the competitive nature of San Diego's food industry.

This project utilizes Python to analyze data from various sources, including restaurant reviews, demographic data, and geographic information. The code is organized into sections for data collection, cleaning, exploratory analysis, machine learning, and visualization to achieve these goals. By leveraging these techniques, this project empowers aspiring restaurant owners with the knowledge to thrive in San Diego's culinary landscape.

Data Collection

This project leverages a multi-faceted data collection approach to gather comprehensive information on San Diego restaurants and their surrounding market. The data collection process involved the following key steps:

- San Diego Zip Codes and Neighborhoods: A list of San Diego zip codes and their corresponding neighborhood names was retrieved using web scraping techniques from the website BkyInDesigns.com. This data provides the geographic foundation for the analysis, enabling the segmentation and comparison of restaurants across different neighborhoods.
- Land Area Information: Land area data for each San Diego zip code was obtained through web scraping from USA.com. This information allows for the calculation of population density, which can be a crucial factor in understanding restaurant performance and market saturation.
- Demographic information for each zip code, including population, number of households, median
 income, and average income, was collected from Point2Homes.com. Due to website restrictions,
 this data was manually compiled from an online table into an Excel spreadsheet. Demographic
 data provides insights into the socioeconomic characteristics of different neighborhoods, helping
 to understand customer profiles and potential market segments.

- Restaurant Listings and Google Review URLs: A list of restaurants and their corresponding
 Google Review URLs was extracted using the Octoparse data extraction tool. The tool's "Google
 Maps Listings Scraper" template was used, with the keyword "Restaurants in [insert zip code]" to
 target specific areas. This data provides the core restaurant information for the analysis,
 including names, ratings, and review counts.
- Restaurant Reviews: Google reviews for each restaurant were collected using the Octoparse data
 extraction tool's "Google Reviews Scraper" template. This involved inputting the previously
 collected Google Review URLs to extract individual reviews and their associated ratings. Review
 data provides valuable insights into customer sentiment, preferences, and experiences, allowing
 for a deeper understanding of restaurant performance and areas for improvement.

Below are the steps for data collection:

1) Retrieving a list of San Diego **Zip Codes** with their neighborhood names via **webscraping** BkylnDesigns.com using **Python library BeautifulSoup** at the url: www.bklyndesigns.com/san-diego-zip-codes/

```
# List of San Diego Zipcodes with Their Neighborhood Names
# Install necessary libraries and packages
!pip install pandas requests beautifulsoup4
import pandas as pd
import requests
from bs4 import BeautifulSoup
# URL of the webpage
url = "https://bklyndesigns.com/san-diego-zip-codes/"
# Send a GET request to the webpage
response = requests.get(url)
# Check if the request was successful
if response.status code == 200:
    # Parse the webpage content
    soup = BeautifulSoup(response.content, 'html.parser')
    # Find the table on the webpage
    table = soup.find('table')
    # Extract the rows from the table
    rows = table.find_all('tr')
    # Initialize a list to store the data
    data = []
    # Loop through the rows and extract ZIP code and address
```

```
for row in rows[1:]: # Skip the header row
        cols = row.find_all('td')
        if len(cols) >= 2: # Ensure there are enough columns
            zip_code = cols[0].text.strip()
            address = cols[1].text.strip()
            data.append({'ZIP Code': zip_code, 'Address': address})
# Create a Data Frame from the extracted data
    df zip = pd.DataFrame(data)
# Save Data Frame as a CSV file
    df zip.to csv('sd neighborhoods.csv', index=False)
else:
    print(f"Failed to retrieve the webpage. Status code: {response.status_code}")
    Requirement already satisfied: pandas in /usr/local/lib/python3.10/dist-packages (2.2.2)
     Requirement already satisfied: requests in /usr/local/lib/python3.10/dist-packages (2.32.3)
     Requirement already satisfied: beautifulsoup4 in /usr/local/lib/python3.10/dist-packages (4
     Requirement already satisfied: numpy>=1.22.4 in /usr/local/lib/python3.10/dist-packages (fr
     Requirement already satisfied: python-dateutil>=2.8.2 in /usr/local/lib/python3.10/dist-pac
     Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.10/dist-packages (frc
     Requirement already satisfied: tzdata>=2022.7 in /usr/local/lib/python3.10/dist-packages (f
     Requirement already satisfied: charset-normalizer<4,>=2 in /usr/local/lib/python3.10/dist-p
     Requirement already satisfied: idna<4,>=2.5 in /usr/local/lib/python3.10/dist-packages (frc
     Requirement already satisfied: urllib3<3,>=1.21.1 in /usr/local/lib/python3.10/dist-package
     Requirement already satisfied: certifi>=2017.4.17 in /usr/local/lib/python3.10/dist-package
     Requirement already satisfied: soupsieve>1.2 in /usr/local/lib/python3.10/dist-packages (fr
     Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.10/dist-packages (from py
```

Preview data set
df zip.head(10)

→		ZIP Code	Address	
	0	92101	Downtown, San Diego	11.
	1	92102	San Diego	
	2	92103	Hillcrest	
	3	92104	North Park	
	4	92105	City Heights	
	5	92106	Point Loma	
	6	92107	Ocean Beach	
	7	92108	Mission Valley	
	8	92109	Pacific Beach	
	9	92110	Old Town	

2) Retrieving **land area information** of each San Diego zip code via **Webscraping** USA.com. Each zip code used for this code was obtained from the previous file created called "sd_neighborhoods.csv."

```
import re
# List of San Diego ZIP codes
zip_codes = ["91942", "92037", "92101", "92102", "92103", "92104", "92105", "92106",
              "92107", "92108", "92109", "92110", "92111", "92113", "92114", "92115",
              "92116", "92117", "92119", "92120", "92121", "92122", "92123", "92124",
              "92126", "92127", "92128", "92129", "92130", "92131", "92142", "92150",
              "92153"]
# Base URL
base_url = "http://www.usa.com/"
# List to store results
results = []
# Function to get land area
def get_land_area(zip_code):
    url = f"{base_url}{zip_code}-ca.htm"
    response = requests.get(url)
    if response.status_code == 200:
        soup = BeautifulSoup(response.text, 'html.parser')
        # Look for all tables
        tables = soup.find_all('table')
        for table in tables:
            for row in table.find all('tr'):
                cells = row.find_all('td')
                # Ensure there are enough cells
                if len(cells) >= 2:
                    label = cells[0].text.strip().lower() # Convert label to lowercase
                    value = cells[1].text.strip() # Get the corresponding value
                    # Check for "land area"
                    if 'land area' in label:
                        # Extract just the numeric part
                        land_area_value = re.search(r'(\d+\.?\d*)\s*sq mi', value)
                        if land_area_value:
                            return land_area_value.group(1) + " sq mi"
        print(f"'Land Area' not found in tables for ZIP Code: {zip_code}")
        return None
    else:
        print(f"Failed to retrieve data for ZIP Code: {zip_code}, Status Code: {response.status
```

return None

```
# Loop through each ZIP code and collect the results
for zip_code in zip_codes:
    land_area = get_land_area(zip_code)
    results.append({"ZIP Code": zip_code, "Land Area": land_area})

# Create a DataFrame from the results
df_land_area = pd.DataFrame(results)

# Save as CSV file
df_land_area.to_csv('sd_land_area.csv', index=False)

# Preview data
df_land_area.head(50)
```

→ 'Land Area' not found in tables for ZIP Code: 92142 'Land Area' not found in tables for ZIP Code: 92150 'Land Area' not found in tables for ZIP Code: 92153

2011	ZIP Code	Land Area	
0	91942	5.84 sq mi	ıl.
1	92037	13.08 sq mi	
2	92101	4.72 sq mi	
3	92102	4.63 sq mi	
4	92103	3.77 sq mi	
5	92104	3.79 sq mi	
6	92105	5.57 sq mi	
7	92106	5.64 sq mi	
8	92107	3.15 sq mi	
9	92108	4.28 sq mi	
10	92109	7.60 sq mi	
11	92110	4.85 sq mi	
12	92111	8.46 sq mi	
13	92113	5.27 sq mi	
14	92114	8.24 sq mi	
15	92115	6.50 sq mi	
16	92116	3.47 sq mi	
17	92117	8.79 sq mi	
18	92119	6.85 sq mi	
19	92120	6.66 sq mi	
20	92121	12.25 sq mi	
21	92122	15.93 sq mi	
22	92123	8.17 sq mi	
23	92124	10.48 sq mi	
24	92126	12.67 sq mi	
25	92127	22.06 sq mi	
26	92128	11.17 sq mi	
27	92129	14.07 sq mi	
28	92130	18.44 sq mi	

```
29
            92131 25.11 sq mi
     30
            92142
                         None
     31
            92150
                         None
     32
            92153
                         None
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3) Retrieving **demographic information** for each zip code related to population, number of households, median income, and average income via Point2Homes.com through the url: https://www.point2homes.com/US/Neighborhood/CA/San-Diego-Demographics.html#MedianIncomeByZipcode

Because the Point2Homes.com website does not permit Webscraping, I collected the demographic data for each zip code through copy and pasting the table containing the information in an Excel spreadsheet. The file with this information (sd_demographics.xlsx) can be downloaded in the Github folder for this project and can be viewed in a Python environment using the code below.

```
# Downloading demographics data for each San Diego zipcode
df_demographics = pd.read_excel('/content/sd_demographics.xlsx')
# Viewing a preview of the downloaded data
df demographics.head()
# Changing column "ZipCode" to "Zip Code"
df demographics = df demographics.rename(columns={'ZipCode': 'Zip Code'})
# Previewing data
df demographics.head()
\rightarrow
         Zip Code Population Number of Households Median Income Average Income
                                                                                        翢
      0
            92101
                        46025
                                               27295
                                                              86403
                                                                              121867
                                                                                        11.
      1
            92102
                        40051
                                               14482
                                                               68900
                                                                               85567
      2
            92103
                        34296
                                               18834
                                                              94210
                                                                              136652
      3
            92104
                        46613
                                               22454
                                                              86291
                                                                              106742
                                                                               77386
      4
            92105
                        72688
                                               22847
                                                               58924
```

4) List of restaurants and their Google Review urls were retrieved using **Octosparse data extraction tool** and the template called "Google Maps Listings Scraper (By Keyword)." For the keyword, I typed in

df demographics

View recommended

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"Restaurants in [insert zip code]." The file containing this list (sd_restaurant_listings.xlsx) can be downloaded from the Github folder of this project and can be viewed in a Python environment using the code below:

```
# Downloading demographics data for each San Diego zipcode
df_restaurant_listings = pd.read_excel('/content/sd_restaurant_listings.xlsx')

# Renaming the column for restaurant names in df_restaurant_listings
df_restaurant_listings = df_restaurant_listings.rename(columns={'Name': 'Restaurant Name'})

# Getting a list of all columns except "Zip Code"
cols = [col for col in df_restaurant_listings.columns if col != 'Zip Code']

# Appending "Zip Code" to the end of the list
cols.append('Zip Code')

# Reordering the DataFrame columns using the new list
df_restaurant_listings = df_restaurant_listings[cols]

# Viewing a preview of the downloaded data
df_restaurant_listings.head()
```

→	ant lame	Restaurant Rating	Review_count	Price_range	Category	Address	
	Bell	3.0	1,017	\$10-20	Fast Food	9821 Aero Dr	Dine-in through\n·\nDelivery
	ving Cafe stro	3.0	882	\$10-20	Mexican	2541 San Diego Ave	in\n·\nTakeout\n
	ald's	3.1	1,524	\$1-10	Fast Food	4260 Nobel Dr	Dine-ir through\n·\nNo-con
	ı the Box	3.5	2,417	\$10-20	Fast Food	1110 C St	Dine-ir through\n·\nNo-con
	ald's	3.5	1,269	\$1-10	Fast Food	8929 Clairemont Mesa Blvd	Dine-in through\n∙\nNo-con
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5) List of reviews of each restaurant was retrieved using Octospare data extraction tool and the template called "Google Reviews Scraper." Each url from the previous "sd_restaurant_listings.xlsx" file was inputted into the template in order to obtain reviews from each restaurant on the list. The file containing the reviews (sd_restaurant_reviews.xlsx) can be downloaded from the Github folder of this project and can be viewed in a Python environment using the code below:

df_reviews = pd.read_excel('/content/sd_restaurant_reviews.xlsx')
Renaming the restaurant name column in df_reviews
df_reviews = df_reviews.rename(columns={'Name': 'Restaurant Name'})

Viewing preview of data
df_reviews.head()

→		Restaurant Name	Category	Restaurant Rating	Rating_count	Address	Reviewer	
	0	100's seafood grill buffet	Buffet restaurant	5 stars	3,675	2828 Camino del Rio S, San Diego, CA 92108	Richie K	https://www.google.com/
	1	100's seafood grill buffet	Buffet restaurant	5 stars	3,675	2828 Camino del Rio S, San Diego, CA 92108	Liz Rodriguez	https://www.google.com/
	2	100's seafood grill buffet	Buffet restaurant	3 stars	3,675	2828 Camino del Rio S, San Diego, CA 92108	Jess D	https://www.google.com/
	3	100's seafood grill buffet	Buffet restaurant	5 stars	3,675	2828 Camino del Rio S, San Diego, CA 92108	Shayok	https://www.google.com/
	4	100's seafood grill buffet	Buffet restaurant	3 stars	3,675	2828 Camino del Rio S, San Diego, CA 92108	Tim A	https://www.google.com/

Next steps:

Generate code with

df_reviews

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Data Cleaning & Preparation

The main goal of this portion is to create one clean and organized data containing information related to San Diego restaurants and their reviews. The desired dataset will contain columns with the following information:

- · Restaurant name
- Zip code of each restaurant
- Population of each zip code
- Number of households per zip code
- Overall Google rating per restaurant
- Total number of Google reviews per restaurant
- Cuisine category
- Lowest menu price
- · Highest menu price
- Rating for each restaurant review
- Restaurant review
- Number of Google user likes per review

Throughout the data cleaning/preparation step, I will be performing EDA to see what values are missing, which rows need to be removed, and what values need to be changed or fixed.

1) **Merging** the collected data to get one final "sd_reviews" dataset which will need to be cleaned.

```
# Combining the df_zip and df_land_area data frames by merging based on the 'Zip Code' column
zip_land_area_df = pd.merge(df_zip, df_land_area, on='ZIP Code', how='left')
# Displaying the merged DataFrame
zip_land_area_df.head(50)
```

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→		ZIP Code	Address	Land Area
	0	92101	Downtown, San Diego	4.72 sq mi
	1	92102	San Diego	4.63 sq mi
	2	92103	Hillcrest	3.77 sq mi
	3	92104	North Park	3.79 sq mi
	4	92105	City Heights	5.57 sq mi
	5	92106	Point Loma	5.64 sq mi
	6	92107	Ocean Beach	3.15 sq mi
	7	92108	Mission Valley	4.28 sq mi
	8	92109	Pacific Beach	7.60 sq mi
	9	92110	Old Town	4.85 sq mi
	10	92111	Linda Vista	8.46 sq mi
	11	92112	Downtown P.O. Box	NaN
	12	92113	Logan Heights	5.27 sq mi
	13	92114	Encanto	8.24 sq mi
	14	92115	College Grove	6.50 sq mi
	15	92116	Normal Heights	3.47 sq mi
	16	92117	Clairemont	8.79 sq mi
	17	92118	Coronado	NaN
	18	92119	Navajo	6.85 sq mi
	19	92120	Grantville	6.66 sq mi
	20	92121	Sorrento Valley	12.25 sq mi
	21	92122	University	15.93 sq mi
	22	92123	Serra Mesa	8.17 sq mi
	23	92124	Tierrasanta	10.48 sq mi
	24	92126	Mira Mesa	12.67 sq mi
	25	92127	Rancho Bernardo	22.06 sq mi
	26	92128	Rancho Bernardo	11.17 sq mi
	27	92129	Rancho Penasquitos	14.07 sq mi
	28	92130	Carmel Valley	18.44 sq mi
	29	92131	Scripps Ranch	25.11 sq mi
	30	92132	Naval Supply Center	NaN



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31	92134	Naval Hospital	NaN
32	92135	San Diego P.O. Box	NaN
33	92136	32nd St. Naval Station	NaN
34	92137	Midway P.O. Box	NaN
35	92138	Midway P.O. Box	NaN
36	92139	Paradise Hills	NaN
37	92140	San Diego	NaN
38	92142	Tierrasanta P.O. Box	None
39	92143	San Ysidro P.O. Box	NaN
40	92145	Miramar Air Station	NaN
41	92147	ASW Training Center	NaN
42	92149	Paradise Hills P.O. Box	NaN
43	92150	Downtown P.O. Box	None
44	92152	Spawars System Center	NaN
45	92153	Nestor P.O. Box	None
46	92154	Otay Mesa	NaN
47	92155	Naval Amphibious Base	NaN
48	92158	County Jail	NaN
49	92159	Navajo P.O. Box	NaN

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Converting 'ZIP Code' in zip_land_area_df to int64 to match the type of 'Zip Code' in df_demogr zip_land_area_df['ZIP Code'] = pd.to_numeric(zip_land_area_df['ZIP Code'], errors='coerce').asty

Merging the data
zip_demographics_df = pd.merge(zip_land_area_df, df_demographics, left_on='ZIP Code', right_on='ZIP Code')

Displaying the merged DataFrame
zip_demographics_df.head()

→		ZIP Code	Address	Land Area	Zip Code	Population	Number of Households	Median Income	Average Income	
	0	92101	Downtown, San Diego	4.72 sq mi	92101.0	46025.0	27295.0	86403.0	121867.0	11.
	1	92102	San Diego	4.63 sq mi	92102.0	40051.0	14482.0	68900.0	85567.0	
	2	92103	Hillcrest	3.77 sq mi	92103.0	34296.0	18834.0	94210.0	136652.0	
	3	92104	North Park	3.79 sq mi	92104.0	46613.0	22454.0	86291.0	106742.0	
	4	92105	City Heights	5.57 sq mi	92105.0	72688.0	22847.0	58924.0	77386.0	
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Combining df_restaurant listings and the previous zip_demographics data frame
restaurant_demographics_df = pd.merge(df_restaurant_listings, zip_demographics_df, left_on='Zip

Displaying the merged data frame
restaurant_demographics_df.head()

Moving "ZIP Code" to the end of restaurant_demographics_df
Changing 'Zip Code' to 'ZIP Code' to match the actual column name
cols = [col for col in restaurant_demographics_df.columns if col != 'ZIP Code']
cols.append('ZIP Code') # Add 'ZIP Code' to the end
restaurant_demographics_df = restaurant_demographics_df[cols] # Reorder columns

Displaying the updated data frame
restaurant demographics df.head()

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₹		Restaurant Name	Restaurant Rating	Review_count	Price_range	Category	Address_x	
	0	Taco Bell	3.0	1,017	\$10-20	Fast Food	9821 Aero Dr	Dine-i through\n-\nDeliver
	1	Living Room Cafe & Bistro	3.0	882	\$10-20	Mexican	2541 San Diego Ave	in\n·\nTakeout\
	2	McDonald's	3.1	1,524	\$1-10	Fast Food	4260 Nobel Dr	Dine-i through\n·\nNo-co
	3	Jack in the Box	3.5	2,417	\$10-20	Fast Food	1110 C St	Dine-i through\n·\nNo-co
	4	McDonald's	3.5	1,269	\$1-10	Fast Food	8929 Clairemont Mesa Blvd	Dine-i through\n∙\nNo-co
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steps:

[#] Combining the previous restaurant_demographics dataframe with df_reviews data frame for the f # Combining restaurant_demographics_df with df_reviews

sd_reviews = pd.merge(restaurant_demographics_df, df_reviews, on='Restaurant Name', how='left')

[#] Displaying the merged data frame sd_reviews.head()

	Restaurant Name	Restaurant Rating_x	Review_count	Price_range	Category_x	Address_x	
0	Taco Bell	3.0	1,017	\$10-20	Fast Food	9821 Aero Dr	Din through\n∙\nDeliv
1	Taco Bell	3.0	1,017	\$10-20	Fast Food	9821 Aero Dr	Din through\n·\nDeliv
2	Taco Bell	3.0	1,017	\$10-20	Fast Food	9821 Aero Dr	Din through\n∙\nDeliv
3	Taco Bell	3.0	1,017	\$10-20	Fast Food	9821 Aero Dr	Din through\n·\nDeliv
4	Taco Bell	3.0	1,017	\$10-20	Fast Food	9821 Aero Dr	Din through\n·\nDeliv
5 rc	ws × 27 colum	ins					
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2) Remove unnecessary columns: Address_x, Tags, Detail_URL, Category_y, Rating_count, Address, Reviewer, Reviewer_page, Review_time, Store_reply, Zip Code_y, ZIP Code

```
# Specifying the columns to remove
columns_to_remove = ['Address_x', 'Tags', 'Detail_URL', 'Category_y', 'Rating_count', 'Address'
# Removing columns using drop() method
sd_reviews = sd_reviews.drop(columns=columns_to_remove)
# Previewing data
sd_reviews.head()
```

3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None	→	Restaurant Rating_x	Review_count	Price_range	Category_x	Zip Code_x	Address_y	Land Area
3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None		3.0	1,017	\$10-20	Fast Food	92142		None
3.0 1,017 \$10-20 Fast Food 92142 P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None		3.0	1,017	\$10-20	Fast Food	92142		None
3.0 1,017 \$10-20 Fast Food 92142 P.O. Box None 3.0 1,017 \$10-20 Fast Food 92142 Tierrasanta P.O. Box None Next Generate code		3.0	1,017	\$10-20	Fast Food	92142		None
Next Generate code View recommended New interactive		3.0	1,017	\$10-20	Fast Food	92142		None
Next Generate code View recommended New interactive		3.0	1,017	\$10-20	Fast Food	92142		None
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3) Changing the names of the columns to make them code-friendly:

```
# Changing names of columns
# Creating a dictionary mapping old column names to new column names
new_column_names = {
    "Restaurant Name": "restaurant_name",
   "Restaurant Rating_x": "rating",
    "Review_count": "review_count",
    "Category_x": "cuisine_type",
    "Zip Code_x": "zip_code",
    "Address_y": "neighborhood",
    "Land Area": "land_area",
    "Population": "population",
```

```
"Number of Households": "num_households",
    "Median Income": "median_income",
    "Average Income": "average_income",
    "Restaurant Rating_y": "review_rating",
    "Review": "review",
    "Likes": "review_likes"
}
# Renaming columns using rename() method
sd_reviews = sd_reviews.rename(columns=new_column_names)
# Previewing data
sd_reviews.head()
\overline{\Rightarrow}
                                                                 cuisine_type zip_code neighborhood
                                                                                              Tierrasanta
                                                                      Fast Food
                                                                                    92142
                                                                                                 P.O. Box
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                                                                                                 P.O. Box
```

Next steps: Generate code with



sd_reviews

View recommended plots

Fast Food

Fast Food

New interactive sheet

92142

92142

Tierrasanta

Tierrasanta

P.O. Box

P.O. Box

4) Create two columns from "Price_range" column: one called "lowest_price" and the other called "highest_price." These prices will represent the lowest and highest menu prices for each restaurant.

```
# Removing all dollar signs from the column's values
sd_reviews['Price_range'] = sd_reviews['Price_range'].astype(str).str.replace('$', '', regex=Fa
# Removing all rows where value for "Price_range" column is "nan" or blank
sd_reviews = sd_reviews[sd_reviews["Price_range"] != ""]
sd_reviews = sd_reviews[sd_reviews["Price_range"] != "nan"]
# Custom function to split price range
def split_price_range(price_range):
    """Splits the price range string into lowest and highest prices.
    Args:
        price_range (str): The price range string (e.g., "10-20", "30", "100+").
    Returns:
        tuple: A tuple containing the lowest and highest prices as floats,
               or (float, pd.NA) if only one price is provided,
               or (float, inf) if the price is "100+".
    .....
    # Replacing en-dash with hyphen before splitting
    # Checking if price_range is a string before applying replace
    if isinstance(price_range, str):
        price_range = price_range.replace('-', '-')
        # Handle "100+" case
        if price_range.endswith('+'):
            try:
                return float(price range[:-1]), float('inf') # Use infinity for highest
            except ValueError:
                return pd.NA, pd.NA
        prices = price_range.split('-')
        if len(prices) == 2:
           try:
                return float(prices[0]), float(prices[1]) # Convert to floats
            except ValueError:
                return pd.NA, pd.NA
        elif len(prices) == 1:
            try:
                return float(prices[0]), pd.NA # Single price, highest is NA
            except ValueError:
                return pd.NA, pd.NA
        else:
            return pd.NA, pd.NA # Invalid format, both are NA
    else:
        return pd.NA, pd.NA # Handle non-string values
```

```
# Applying the function and assign to new columns
sd_reviews[['lowest_price', 'highest_price']] = sd_reviews['Price_range'].apply(lambda x: pd.Se
# Getting the current index of "Price_range"
price_range_index = sd_reviews.columns.get_loc('Price_range')
# Removing "Price_range" column
sd_reviews = sd_reviews.drop(columns=['Price_range'])
# Inserting "lowest_price" and "highest_price" at the previous index of "Price_range"
sd_reviews.insert(price_range_index, 'lowest_price', sd_reviews.pop('lowest_price'))
sd_reviews.insert(price_range_index + 1, 'highest_price', sd_reviews.pop('highest_price'))
# Previewing data
sd_reviews.head()
```

₹		restaurant_name	rating	review_count	lowest_price	highest_price	cuisine_type	zip_co
	0	Taco Bell	3.0	1,017	10.0	20.0	Fast Food	921
	1	Taco Bell	3.0	1,017	10.0	20.0	Fast Food	921
	2	Taco Bell	3.0	1,017	10.0	20.0	Fast Food	921
	3	Taco Bell	3.0	1,017	10.0	20.0	Fast Food	921
	4	Taco Bell	3.0	1,017	10.0	20.0	Fast Food	921

5) Right away, I can see that the first several rows of data do not have values for "land_area," "population," "num_households," "median_income," and "average_income." These are going to be important indicators later one, so I will be removing rows that do not have these values.

Removing rows with empty values for land_area, population, num_households, median_income, and sd_reviews = sd_reviews.dropna(subset=['land_area', 'population', 'num_households', 'median_inc

Previewing data
sd_reviews.head()

 $\overline{2}$

cuisine_type zip_(

Mexican 92

Mexican 92

Mexican 92

Mexican 92

Mexican 92

4

6) Now that most of the data has been cleaned up, I will be performing some minor EDA to see if there is anything help that needs to be improved. I will start by getting a summary of the overall data, then will examine the details of the data in each categorical column.

```
# Summary of data
sd_reviews.info(0)
# Number of missing values per column
sd_reviews.isnull().sum()
# Categorical columns to observe
categorical_cols = ['restaurant_name', 'cuisine_type', 'neighborhood']
# Printing unique values and their counts for each column
for column in categorical cols:
    print(f"Unique values for '{column}':")
   unique values = sd reviews[column].unique()
   num_unique = len(unique_values) # Get the number of unique values
   print(f"Number of unique values: {num_unique}")
   for value in unique_values:
       print(value)
   print("\n") # Add a separator between columns
→ <class 'pandas.core.frame.DataFrame'>
     Index: 42768 entries, 501 to 58042
     Data columns (total 16 columns):
        Column
                          Non-Null Count Dtype
                          -----
      0
         restaurant_name 42768 non-null object
      1
         rating
                        42768 non-null float64
         review_count 42768 non-null object lowest_price 42768 non-null float64
      2
      3
         highest_price 42768 non-null float64
      5
         cuisine_type
                          42768 non-null object
         zip code
                          42768 non-null int64
         neighborhood 42768 non-null object
      7
                        42768 non-null object
      8
         land_area
      9
         population
                        42768 non-null float64
      10 num households 42768 non-null float64
      11 median income
                          42768 non-null float64
      12 average_income
                          42768 non-null float64
      13 review_rating
                          40154 non-null object
      14 review
                          40020 non-null object
      15 review likes
                          9642 non-null
                                          float64
     dtypes: float64(8), int64(1), object(7)
     memory usage: 5.5+ MB
     Unique values for 'restaurant_name':
     Number of unique values: 626
     Living Room Cafe & Bistro
     McDonald's
     Jack in the Box
     Pizza Hut
     Paradise Biryani Pointe
     Hong Kong Restaurant
     Buffalo Wild Wings
     Chipotle Mexican Grill
     Rasraj San Diego
     Pho Ca Dao Vietnamese Kitchen
     Popeyes Louisiana Kitchen
     Primos Mexican Food & Cantina
```

```
Taco Bell
Punjabi Tandoor
Panda Express
Saguaro's Mexican Food
Pho La Jolla
Sunrise Buffet
Rally's
Seaside Buffet
Royal India - San Diego
GOLDEN ISLAND - Dim Sum & Chinese Cuisine
Wendy's
Panera Bread
Carl's Jr.
El Pollo Loco
Bandar Restaurant
Los Tito's Mexican Food
Vaqueros Carne Asada
Mikami Bar & Revolving Sushi, Convoy San Diego
Claim Jumper Steakhouse & Bar - San Diego, CA
Hooters of Mission Valley
Taduería Imperial
```

7) Immediately, I notice that column "review_likes" has 33,126 missing values. This shows that it is not common for people to like other users' Google reviews or that "likes" do not occur very frequently. This column will be insignificant for my analysis, so I will remove it altogether. I will also remove rows with missing values for the "review" and "review_rating" columns.

```
# Removing "review_likes" column
sd_reviews = sd_reviews.drop(columns=['review_likes'])

# Removing rows with missing values in "review" and "review_rating"
sd_reviews = sd_reviews.dropna(subset=['review', 'review_rating'])

# Performing EDA again for all categorical variable columns
categorical_cols = ['restaurant_name', 'cuisine_type', 'neighborhood']

# Printing unique values and their counts for each column
for column in categorical_cols:
    print(f"Unique values for '{column}':")
    unique_values = sd_reviews[column].unique()
    num_unique = len(unique_values) # Get the number of unique values
    print(f"Number of unique values: {num_unique}")
    for value in unique_values:
        print(value)
    print("\n") # Add a separator between columns
```

cupan Vegan Spanish Noodle Shop French Vegetarian Izakaya Ethiopian Dessert shop Hot Dog Georgian Venezuelan Latin American Lebanese Pastries Hawaiian Taiwanese Unique values for 'neighborhood': Number of unique values: 27 Old Town University San Diego Serra Mesa Mira Mesa Hillcrest Navajo Mission Valley Rancho Penasquitos Scripps Ranch Tierrasanta Sorrento Valley City Heights North Park Logan Heights Clairemont Downtown, San Diego Encanto Point Loma Grantville College Grove Pacific Beach Rancho Bernardo Carmel Valley Linda Vista Ocean Beach Normal Heights

8) Looking further, I notice that there are still some more things that need to be fixed about the data. I will use this step to make any final changes to the data set. I see that "San Diego" is written as one of the neighborhoods within the city of San Diego. I will check which zip code was assigned "San Diego"

as its neighborhood and will manually search for the actually name of the neighborhood. Then, I will replace "San Diego" with the actual neighborhood name for the respective zip code.

```
# Finding zip codes with neighborhood "San Diego"
san_diego_zip_codes = sd_reviews[sd_reviews['neighborhood'] == 'San Diego']['zip_code'].unique(
# Printing the results
print("Zip codes with neighborhood 'San Diego':")
for zip_code in san_diego_zip_codes:
    print(zip_code)
# Output says "92102", which belongs to Downtown San Diego. Replace all values
# under "neighborhood" that have zip code 92102 with "Downtown San Diego"
# Converting 'zip_code' column to numeric
sd_reviews['zip_code'] = pd.to_numeric(sd_reviews['zip_code'], errors='coerce')
# Replacing neighborhood values for zip code 92102
sd_reviews.loc[sd_reviews['zip_code'] == 92102, 'neighborhood'] = 'Downtown San Diego'
# Printing the results again to confirm
print("\nUpdated neighborhood values for zip code 92102:")
print(sd_reviews[sd_reviews['zip_code'] == 92102]['neighborhood'].unique())
# See all values in the "neighborhood" column to make sure they're all correct
unique_neighborhoods = sd_reviews['neighborhood'].unique()
print("Unique values in 'neighborhood' column:")
for neighborhood in unique_neighborhoods:
    print(neighborhood)
# Replacing "Downtown, San Diego" with "Downtown San Diego" using regex
sd_reviews['neighborhood'] = sd_reviews['neighborhood'].str.replace(r'Downtown,\s*San Diego', '
print("Unique values in 'neighborhood' column:")
for neighborhood in unique_neighborhoods:
    print(neighborhood)
# Removing "stars" from review rating column and extract numeric rating
sd_reviews['review_rating'] = sd_reviews['review_rating'].str.extract(r'(\d+)').astype(float)
     Mira Mesa
    Hillcrest
```

```
Encanto
     Point Loma
     Grantville
     College Grove
     Pacific Beach
     Rancho Bernardo
     Carmel Valley
     Linda Vista
     Ocean Beach
     Normal Heights
     Unique values in 'neighborhood' column:
     Old Town
     University
     Downtown San Diego
     Serra Mesa
     Mira Mesa
     Hillcrest
     Navajo
     Mission Valley
     Rancho Penasquitos
     Scripps Ranch
     Tierrasanta
     Sorrento Valley
     City Heights
     North Park
     Logan Heights
     Clairemont
     Downtown, San Diego
     Encanto
     Point Loma
     Grantville
     College Grove
     Pacific Beach
     Rancho Bernardo
     Carmel Valley
     Linda Vista
     Ocean Beach
     Normal Heights
     <ipython-input-17-1237bc59d4b3>:13: SettingWithCopyWarning:
     A value is trying to be set on a copy of a slice from a DataFrame.
     Try using .loc[row_indexer,col_indexer] = value instead
     See the caveats in the documentation: <a href="https://pandas.pydata.org/pandas-docs/stable/user">https://pandas.pydata.org/pandas-docs/stable/user</a>
       sd_reviews['zip_code'] = pd.to_numeric(sd_reviews['zip_code'], errors='coerce')
# There are 93 different cuisine categories.
# Consolidating the categories into broader types
# Function to categorize cuisine types
def categorize_cuisine(cuisine):
    if cuisine in ['Japanese', 'Sushi', 'Ramen', 'Noodles', 'Chinese', 'Thai', 'Korean', 'Vietn
        return 'Asian'
    elif cuisine in ['American (Traditional)', 'Burgers', 'Sandwiches', 'Fast Food', 'Hot Dogs'
        return 'American'
    # Updated: Added Pizza to Italian
```

```
elif cuisine in ['Italian', 'Pizza', 'Pizza Delivery']:
        return 'Italian'
    # Updated: Added Greek to Mediterranean
    elif cuisine in ['Mediterranean', 'Greek']:
        return 'Mediterranean'
    elif cuisine in ['French']:
        return 'French'
    # Updated: Added Spanish to Latin American
    elif cuisine in ['Mexican', 'Argentinian', 'Latin American', 'Caribbean', 'Cuban', 'Salvador
        return 'Latin American'
    elif cuisine in ['Portuguese']:
        return 'Portuguese'
    elif cuisine in ['Turkish']:
        return 'Turkish'
    elif cuisine in ['Middle Eastern', 'Lebanese']:
        return 'Middle Eastern'
    elif cuisine in ['Cafes', 'Coffee & Tea', 'Bakeries', 'Desserts', 'Ice Cream & Frozen Yogur
        return 'Cafes & Desserts'
    elif cuisine in ['Vegetarian', 'Vegan', 'Gluten-Free', 'Healthy']:
        return 'Health-conscious'
    else:
        return 'Other' # For any uncategorized cuisines
# Applying the categorization function
sd_reviews['cuisine_category'] = sd_reviews['cuisine_type'].apply(categorize_cuisine)
# Printing unique values in "cuisine_category"
unique categories = sd reviews['cuisine category'].unique()
print("Unique Cuisine Categories:")
for category in unique_categories:
    print(category)
→ Unique Cuisine Categories:
     Latin American
     American
     Italian
     Asian
     Other
     Mediterranean
     Middle Eastern
     Health-conscious
     French
# Giving the restaurants labeled "Other" specific categories
# Function to categorize based on restaurant name
def categorize by name(name):
    name_lower = name.lower() # Convert to lowercase for case-insensitive matching
    if any(keyword in name_lower for keyword in ['vietnamese', 'pho', 'banh mi', 'thai', 'chine
        return 'Asian'
    elif any(keyword in name_lower for keyword in ['italian', 'pizza', 'pasta', 'trattoria', 'p
        return 'Italian'
    elif any(keyword in name_lower for keyword in ['mexican', 'taco', 'burrito', 'taqueria', 'c
```

```
return 'Latin American'
    elif any(keyword in name_lower for keyword in ['burger', 'fries', 'american', 'grill', 'din
        return 'American'
    elif any(keyword in name_lower for keyword in ['cafe', 'coffee', 'bakery', 'dessert', 'ice
        return 'Cafes & Desserts'
    elif any(keyword in name_lower for keyword in ['mediterranean', 'greek', 'gyro', 'falafel']
        return 'Mediterranean'
    # Add more conditions as needed for other cuisines based on name patterns
    else:
        return 'Other' # If no keywords match, keep as 'Other'
# Filtering restaurants categorized as "Other"
other_restaurants = sd_reviews[sd_reviews['cuisine_category'] == 'Other']
# Applying the name-based categorization to the filtered restaurants
other restaurants['cuisine category'] = other restaurants['restaurant name'].apply(categorize b
# Updating the original DataFrame with the new categories
sd_reviews.update(other_restaurants) # Update sd_reviews with changes in other_restaurants
# Getting unique values in "cuisine category"
unique_categories = sd_reviews['cuisine_category'].unique()
# Printing the unique values
print("Unique Cuisine Categories:")
for category in unique categories:
    print(category)
→ <ipython-input-19-04492ca463d2>:25: SettingWithCopyWarning:
     A value is trying to be set on a copy of a slice from a DataFrame.
     Try using .loc[row_indexer,col_indexer] = value instead
     See the caveats in the documentation: <a href="https://pandas.pydata.org/pandas-docs/stable/user_gui">https://pandas.pydata.org/pandas-docs/stable/user_gui</a>
       other_restaurants['cuisine_category'] = other_restaurants['restaurant_name'].apply(category')
     Unique Cuisine Categories:
     Latin American
     American
     Italian
     Asian
     Other
     Cafes & Desserts
     Mediterranean
     Middle Eastern
     Health-conscious
     French
# Creating "population_density" column
# Removing "sq mi" and extract numeric values from 'land area' column
sd_reviews['land_area'] = sd_reviews['land_area'].str.replace(' sq mi', '', regex=False).astype
```

Adding "poupulation_density" column after "population" by dividing "population" column

```
# by the "land area" column
sd_reviews.insert(sd_reviews.columns.get_loc('population') + 1, 'population_density', sd_review
# Getting data types for "review rating" and "review count" columns
rating_dtype = sd_reviews['review_rating'].dtype
review_count_dtype = sd_reviews['review_count'].dtype
# Printing the data types
print(f"Data type of 'review rating': {rating dtype}")
print(f"Data type of 'review_count': {review_count_dtype}")
# Changing "review_count" to numeric
sd_reviews['review_count'] = pd.to_numeric(sd_reviews['review_count'], errors='coerce')
# Printing dtype for review count to confirm change
print(f"Data type of 'review_count': {sd_reviews['review_count'].dtype}")
sd_reviews = sd_reviews.reset_index(drop=True) # Reset the index, removing the old one
sd reviews.index = sd reviews.index + 1 # Start the index from 1
Data type of 'review_rating': float64
     Data type of 'review_count': object
     Data type of 'review_count': float64
9) "sd_reviews" data set has now been cleaned. Below is a preview of the final data set.
```

```
# Preview of final data set
sd_reviews.head()
```

	Mexican	9211
	Mexican	9211
4		

Exploratory Data Analysis (EDA)

In this section, EDA will be performed on the cleaned sd_reviews data set. The purpose of performing EDA prior to building machine learning models and data visualization graphs is to gain a deeper understanding of the data itself and draw initial conclusions. This portion will involve calculating descriptive statistics, as well as observing the relationships between the variables to see what specific factors influence restaurant ratings.

1) Descriptive Statistics: this section aims to provide a basic understanding of the distribution and central tendencies of the sd_reviews data set's numerical and categorical features.

```
# Get descriptive statistics for numerical features
numerical_features = ['rating', 'review_count', 'lowest_price', 'highest_price', 'population',
sd reviews[numerical features].describe()
# Calculate descriptive statistics for numerical features grouped by cuisine category
sd_reviews.groupby('cuisine_category')[numerical_features].describe()
# Calculate descriptive statistics for numerical features grouped by neighborhood
sd_reviews.groupby('neighborhood')[numerical_features].describe()
# Get frequency counts for categorical features
categorical_features = ['cuisine_category', 'neighborhood']
for feature in categorical features:
   print(f"Frequency counts for {feature}:")
   print(sd_reviews[feature].value_counts())
   print("\n")
→ Frequency counts for cuisine_category:
    cuisine_category
    American
                       21918
                       6565
    0ther
    Asian
                       4755
                      4083
    Latin American
                       2541
    Italian
                       69
57
    Mediterranean
    Cafes & Desserts
    Health-conscious
                         18
    French
                           8
    Middle Eastern
    Name: count, dtype: int64
    Frequency counts for neighborhood:
    neighborhood
    Downtown San Diego
                         7679
    Mission Valley
                         3990
    Scripps Ranch
                        2805
                        2581
    Mira Mesa
    North Park
                        2301
    Serra Mesa
                        2263
    Tierrasanta
                        1919
    University
                        1789
    City Heights
                        1697
    Logan Heights
                        1524
    Point Loma
                        1429
    Pacific Beach
                        1305
    Rancho Penasquitos 1236
    Old Town
                        1134
    Linda Vista
                        1034
```

Navaio

Rancho Bernardo

Ocean Beach

Hillcrest

Grantville

997

725

698

503

758

Clairemont	496
Sorrento Valley	401
Normal Heights	349
Carmel Valley	334
College Grove	42
Encanto	31
Name: count, dtype: i	int64

2) Relationships between numeric vs. numeric variables and numeric vs. categorical variables:

Double-click (or enter) to edit

Correlation between rating and numerical features
sd_reviews[['rating', 'population_density', 'median_income', 'average_income', 'review_count',

→		rating	population_density	median_income	average_income	review_count
	rating	1.000000	0.228075	-0.056121	0.015239	-0.104018
	population_density	0.228075	1.000000	-0.772179	-0.716530	0.166396
	median_income	-0.056121	-0.772179	1.000000	0.968162	-0.339819
	average_income	0.015239	-0.716530	0.968162	1.000000	-0.346085
	review_count	-0.104018	0.166396	-0.339819	-0.346085	1.000000
	lowest_price	0.360135	0.224158	-0.176207	-0.101580	0.136896
	highest_price	0.382265	0.195607	-0.192600	-0.137487	0.144807
	4					•

[#] Correlation between cuisine category and restaurant rating: Average rating per category sd_reviews.groupby('cuisine_category')['rating'].mean().sort_values(ascending=False)

rating

cuisine_category

Health-conscious	4.644444
French	4.625000
Middle Eastern	4.600000
Mediterranean	4.468116
Cafes & Desserts	4.445614
Italian	4.278749
Other	4.174760
Latin American	4.003282
American	3.976043
Asian	3.934406

dtype: float64

Relationship between neighborhood and rating: Average restaurant rating per neighborhood sd_reviews.groupby('neighborhood')['rating'].mean().sort_values(ascending=False)

neighborhood	
Ocean Beach	4.553103
Normal Heights	4.512894
Rancho Bernardo	4.460950
Pacific Beach	4.426973
College Grove	4.423810
Linda Vista	4.401741
Grantville	4.368191
Encanto	4.329032
Point Loma	4.253884
Carmel Valley	4.129042
Hillcrest	4.116762
Downtown San Diego	4.114103
Mission Valley	4.093434
North Park	4.092003
Logan Heights	3.993045
Mira Mesa	3.966098
Clairemont	3.961089
Tierrasanta	3.927983
Old Town	3.903439
Serra Mesa	3.893283
City Heights	3.890100
Scripps Ranch	3.868592
Sorrento Valley	3.855112
Rancho Penasquitos	3.711974
Navajo	3.621364
University	3.440973

rating

dtype: float64

3) Food rating differences amongst various cuisine categories by San Diego neighborhood:

```
# Food rating differences amongst various cuisine categories in
# different San Diego neighborhoods
def print_neighborhood_food_ratings(df):

# Calculate average ratings per food category in each neighborhood
neighborhood_food_ratings = df.groupby(['neighborhood', 'cuisine_category'])['rating'].mean(

# Sort by neighborhood and rating for better readability
neighborhood_food_ratings = neighborhood_food_ratings.sort_values(['neighborhood', 'rating'])

# Print the results as a list
print("\n--- Differences in Food Ratings Across Neighborhoods ---")
for neighborhood in neighborhood_food_ratings['neighborhood'].unique():
    print(f"\nNeighborhood: {neighborhood}")
    for index, row in neighborhood_food_ratings[neighborhood_food_ratings['neighborhood'] ==
        print(f" {row['cuisine_category']}: {row['rating']:.2f}")

print_neighborhood_food_ratings(sd_reviews)
```

→

```
Neignbornood: Sorrento Valley
  American: 4.50
 Cafes & Desserts: 4.50
  Latin American: 4.50
 Other: 4.36
 Asian: 3.81
Neighborhood: Tierrasanta
  Italian: 4.50
  Latin American: 4.40
 American: 4.00
  Asian: 3.90
 Other: 3.80
Neighborhood: University
 Mediterranean: 4.50
  Italian: 4.44
 Other: 4.39
 Cafes & Desserts: 4.00
  Latin American: 3.81
  Asian: 3.80
  American: 3.11
```

4) Review count differences by cuisine category amongst various San Diego neighborhoods

Neighborhood: Rancho Penasquitos American: 1220 Italian: 6 Latin American: 4 Asian: 2 Cafes & Desserts: 2 Mediterranean: 2 Neighborhood: Scripps Ranch American: 2344 Other: 443 Italian: 9 Asian: 3 Cafes & Desserts: 2 French: 2 Health-conscious: 2 Neighborhood: Serra Mesa American: 1548 Other: 688 Asian: 16 Italian: 4 Latin American: 4 Middle Eastern: 2 Mediterranean: 1 Neighborhood: Sorrento Valley Asian: 372 Other: 19 American: 4 Cafes & Desserts: 4 Latin American: 2 Neighborhood: Tierrasanta American: 1212 Other: 701 Asian: 2 Italian: 2 Latin American: 2 Neighborhood: University American: 974 Asian: 402 Latin American: 370 Other: 32 Italian: 7 Cafes & Desserts: 2 Mediterranean: 2

Machine Learning Models & Evaluation

This section explores the application of machine learning models to address the two of the four goals of this project as previously stated in the introduction: identifying key success factors and enhancing

customer experience. To achieve these goals, a variety of machine learning techniques will be leveraged to achieve each goal.

1) Random Forest Classifier Model: Identifying Key Success Factors

A Random Forest Classifier model was used to **identify key success factors** because the sd_reviews data set has a combination of categorical and numerical data. Random Forest Classifier is equipped with handling both categorical and numerical features without requiring extensive preprocessing or transformations. This model also allows one to assess feature importance, which is important for addressing key factors in a restaurant's sucess.

The Random Model Classifier below a measures the success of restaurants against a variety of features. "Success" is measured by a restaurant having an overall rating of 4-stars or more. The outputted results show the relative importance of different features in predicting restaurant success. The higher the importance score, the more influential the feature is in the model's predictions. Rating (0.861155) is the most important feature, but that is self-explanatory as the ratings reviewers leave will determine the overall rating of the restaurant. The second most import feature is review count (0.105908). This suggests that more visibility and customer engagement can be an indicator of customer success and that restaurants rated 4-stars or more tend to receive more reviews. The third and fourth most important features are the Asian (0.016447) and Italian (0.008091) cuisine categories. This indicates that restaurants which serve Asian and Italian food have a higher chance at success in San Diego than restaurants serving other types of cuisines.

```
import pandas as pd
from sklearn.model_selection import train_test_split, GridSearchCV
from sklearn.ensemble import RandomForestClassifier
from sklearn.metrics import accuracy score
# 1. Data Preparation
# Create a target variable 'success' based on ratings (e.g., rating >= 4 is successful)
sd reviews['success'] = (sd reviews['rating'] >= 4).astype(int)
# Select relevant features and target variable
# Use available columns from sd reviews
features = ['cuisine_category', 'rating', 'review_count'] # Replace with other relevant column
target = 'success'
# One-hot encode categorical features
X = pd.get dummies(sd reviews[features], drop first=True)
y = sd_reviews[target]
# Split data into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
# 2. Model Training with Hyperparameter Tuning and Cross-Validation
```

```
# Defining parameter grid for GridSearchCV
param grid = {
    'n_estimators': [50, 100],
    'max_depth': [None, 5],
    'min_samples_split': [2, 5],
    'min_samples_leaf': [1, 2]
}
# Creating and training the Random Forest Classifier with GridSearchCV
model = RandomForestClassifier(random state=42, n jobs=-1)
grid_search = GridSearchCV(model, param_grid, cv=3, scoring='accuracy')
grid_search.fit(X_train, y_train)
# Getting the best model from GridSearchCV
best_model = grid_search.best_estimator_
# 3. Model Evaluation
# Predicting on the test set
y_pred = best_model.predict(X_test)
# Evaluating accuracy
accuracy = accuracy_score(y_test, y_pred)
print(f"Model Accuracy: {accuracy}")
# 4. Feature Importance Analysis
# Getting feature importances from the *trained* model (best_model)
feature importances = best model.feature importances # Changed line: Use best model instead of
# Creating a data frame to display feature importances
importance df = pd.DataFrame({'Feature': X train.columns, 'Importance': feature importances})
importance_df = importance_df.sort_values(by='Importance', ascending=False)
print("\nFeature Importance:")
print(importance_df)
→▼ Model Accuracy: 1.0
     Feature Importance:
                                   Feature Importance
     0
                                    rating
                                              0.861155
     1
                              review_count
                                              0.105908
     2
                    cuisine_category_Asian
                                              0.016447
     6
                  cuisine_category_Italian
                                              0.008091
     10
                    cuisine_category_Other
                                              0.004074
     7
           cuisine_category_Latin American
                                              0.003255
            cuisine_category_Mediterranean
     8
                                              0.000499
     3
         cuisine_category_Cafes & Desserts
                                              0.000429
         cuisine_category_Health-conscious
                                              0.000109
     9
           cuisine_category_Middle Eastern
                                              0.000018
     4
                   cuisine_category_French
                                              0.000015
```

2) Sentiment Analysis: Enhancing Customer Experience

To understand which factors influence customer satisfaction and loyalty, sentiment analysis will be performed on the restaurant reviews in the dataset.

!pip install wordcloud nltk textblob

```
Requirement already satisfied: wordcloud in /usr/local/lib/python3.10/dist-packages (1.9.3)
Requirement already satisfied: nltk in /usr/local/lib/python3.10/dist-packages (3.8.1)
Requirement already satisfied: textblob in /usr/local/lib/python3.10/dist-packages (0.17.1)
Requirement already satisfied: numpy>=1.6.1 in /usr/local/lib/python3.10/dist-packages (fro
Requirement already satisfied: pillow in /usr/local/lib/python3.10/dist-packages (from word
Requirement already satisfied: matplotlib in /usr/local/lib/python3.10/dist-packages (from
Requirement already satisfied: click in /usr/local/lib/python3.10/dist-packages (from nltk)
Requirement already satisfied: joblib in /usr/local/lib/python3.10/dist-packages (from nltk
Requirement already satisfied: regex>=2021.8.3 in /usr/local/lib/python3.10/dist-packages (
Requirement already satisfied: tqdm in /usr/local/lib/python3.10/dist-packages (from nltk)
Requirement already satisfied: contourpy>=1.0.1 in /usr/local/lib/python3.10/dist-packages
Requirement already satisfied: cycler>=0.10 in /usr/local/lib/python3.10/dist-packages (frc
Requirement already satisfied: fonttools>=4.22.0 in /usr/local/lib/python3.10/dist-packages
Requirement already satisfied: kiwisolver>=1.0.1 in /usr/local/lib/python3.10/dist-packages
Requirement already satisfied: packaging>=20.0 in /usr/local/lib/python3.10/dist-packages (
Requirement already satisfied: pyparsing>=2.3.1 in /usr/local/lib/python3.10/dist-packages
Requirement already satisfied: python-dateutil>=2.7 in /usr/local/lib/python3.10/dist-packa
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.10/dist-packages (from py
```

!python -m textblob.download corpora

from textblob import TextBlob

nltk.download('punkt')

```
[nltk_data] Downloading package brown to /root/nltk_data...
                   Unzipping corpora/brown.zip.
     [nltk data]
     [nltk_data] Downloading package punkt to /root/nltk_data...
     [nltk_data]
                   Package punkt is already up-to-date!
     [nltk_data] Downloading package wordnet to /root/nltk data...
     [nltk_data] Downloading package averaged_perceptron_tagger to
     [nltk_data]
                     /root/nltk data...
                   Unzipping taggers/averaged perceptron tagger.zip.
     [nltk data]
     [nltk data] Downloading package conll2000 to /root/nltk data...
                   Unzipping corpora/conll2000.zip.
     [nltk_data]
     [nltk data] Downloading package movie reviews to /root/nltk data...
     [nltk data]
                   Unzipping corpora/movie reviews.zip.
     Finished.
import pandas as pd
import nltk
from nltk.corpus import stopwords
from nltk.tokenize import word tokenize
from wordcloud import WordCloud
import matplotlib.pyplot as plt
```

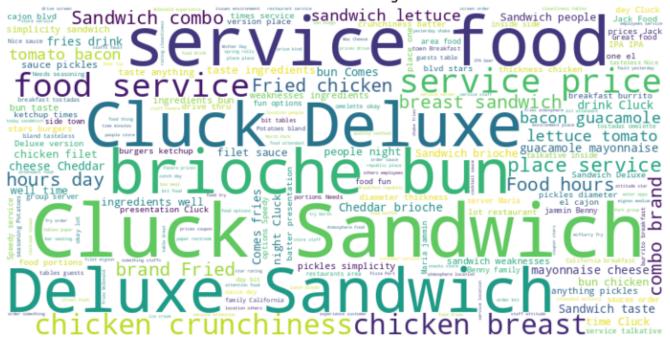
```
nltk.download('stopwords')
nltk.download('vader_lexicon')
# 1. Preparing the Data
reviews_df = sd_reviews[['review', 'review_rating']].copy()
# 2. Keyword Extraction for Each Star Rating
def extract_keywords(text):
    """Extract keywords from a text using TextBlob."""
    blob = TextBlob(text)
    keywords = [word for word, tag in blob.tags if tag.startswith('NN') and word.lower() not in
    return keywords
reviews_df['keywords'] = reviews_df['review'].astype(str).apply(extract_keywords)
# 3. Generating Word Clouds for Each Star Rating
star_ratings = reviews_df['review_rating'].unique() # Changed to 'review_rating'
for rating in star_ratings:
    rating_reviews = reviews_df[reviews_df['review_rating'] == rating] # Changed to 'review_ra
    all_keywords = [keyword for keywords_list in rating_reviews['keywords'] for keyword in keyw
    keyword_text = ' '.join(all_keywords)
    wordcloud = WordCloud(width=800, height=400, background_color='white').generate(keyword tex
    plt.figure(figsize=(10, 5))
    plt.imshow(wordcloud, interpolation='bilinear')
    plt.axis('off')
    plt.title(f'Word Cloud for Rating {rating}')
    plt.show()
```

[nltk_data] Downloading package punkt to /root/nltk_data... Package punkt is already up-to-date! [nltk_data] [nltk data] Downloading package stopwords to /root/nltk data... [nltk_data] Package stopwords is already up-to-date! [nltk_data] Downloading package vader_lexicon to /root/nltk_data... Package vader_lexicon is already up-to-date! [nltk data] Word Cloud for Rating 3.0 dine waitress pass customer medium medium lots people customer "hands people line nothing locations r_{ders} kind ries hair niece toast refills Kayla H Update sandwich stant zing Update Got boba pass toas medium Old Town kind boba chicken McNugget Food items eating place sandwich sandwich fries **ea**sizing Word Cloud for Rating 1.0 crispy chicken urgency lobby taco food time e order chicken as ₫ food umbo Jack 덥 Rosa manager Box something card reader girl Hispanic hour sense urminutes customer food food drive drink boy fault medium der. money cheese dining room acos 5 guy order lady manage lobby sense way place braids hair minutes guy experience food time place code code care customer girl lobby cheese tacos food hour mins food quick minutes Word Cloud for Rating 2.0 waterfront sunset woman car bit contents





Word Cloud for Rating 4.0



Word Cloud for Rating 5.0



Data Visualization

This section presents various visualizations to illustrate the key findings related to restaurant success factors, optimal locations, competitive strategies, menu pricing, and customer experience in San Diego, California. These visualizations aim to provide a clear and conside overview of the patterns and trends identified in the data, allowing new and prospective restaurant owners to make informed business decisions.

```
# Importing necessary libraries
import matplotlib.pyplot as plt
import seaborn as sns
```

Distribution of Restaurant Ratings

```
# Distribution of Restaurant Ratings
plt.figure(figsize=(8, 6))
sns.histplot(sd_reviews['rating'], bins=10, kde=True)
plt.title('Distribution of Restaurant Ratings')
plt.xlabel('Rating')
plt.ylabel('Frequency')
plt.show()
```

→

Distribution of Restaurant Ratings

