Scope

App: Vocab Master

Testing: Creating an Account

                       Add vocabulary words to a folder

                       Practice vocabulary words

                       View account information

Sessions

4 participants will be tested in their own individual 10 minute session.

Equipment

The testing will occur on an iPhone or lap top computer

Metrics

Jakob Nielsen's error severity rating scale

0 = I don't agree that this is a usability problem at all

1 = Cosmetic problem only: need not be fixed unless extra time is available on project

2 = Minor usability problem: fixing this should be given low priority

3 = Major usability problem: important to fix, so should be given high priority

4 = Usability catastrophe: imperative to fix this before product can be released

Direct Tasks

1. Create a user account and log in.

2. Add a vocabulary word to your folder of psychology terms.

3. Practice your psychology vocabulary terms.

4. View your account information.

Hi, _____, My name is Tim. I'm going to be walking you through this session today. I'm conducting usability tests to better evaluate how well my prototype empowers people to learn new vocabulary. The session should take approximately 10-15 minutes.

The first thing I want to make clear is that this Is not a test. You can't do or say anything wrong. You will be testing an incomplete prototype that likely has errors and mistakes. That's why I'm testing it out. If you have any questions as we go along, just ask them.

Okay, let's get started.

Scenario Tasks

1.   You are reading for pleasure and want to add newly identified words so you can study them. Add one of them to a folder so you can study it later.

2.   You have 5 minutes at the end of your lunch break and you want to get in a short study session. Locate and study a folder of terms.

3.   You are studying your psychology terms when you realize you want to pick a different subject. Locate and select a new subject.

4.   You recently changed email addresses and you want to update your information in the app. Locate and change this information.

Participant 1

Quotes and Notes

"Very easy, very intuitive."
"That worked really well for me."
"I see the profile button, I click it and there's where I'd find my information."
"It'd be awesome if there could be sub folders. When students take a class, there are often subjects or books within the class that they need to study for and subfolders would help them organize that information."

Task Specific Issues

1. **Create a user account and log in.**
    She stated it was a straightforward process. She found that there was no "Enter" or "Log in" button to complete the log in process.

2. **Add a vocabulary word to your folder of psychology terms.**
    She was able to complete these steps quickly and easily. On the screen where you create a word, she saw that there was a plus sign in the top right hand corner. She stated it would be cool if it were a feature where you could make subfolders for classes (keeping students in mind.)

3. **Practice your psychology vocabulary terms.**
    There was no problem with being able to compete this task.

4. **View your account information.**
    Able to demonstrate this task easily.

Participant 2

Quotes and Notes

"Logging in was good."
"Adding a vocabulary word was good."
"Practicing the terms was simple."
"Viewing my account information was easy"
"I recognized the icons as "My account" and "Home.""
"It was really easy to navigate through."

Task Specific Issues

1. **Create a user account and log in.**
   She didn't identify any issues identified with this process.

2. **Add a vocabulary word to your folder of psychology terms.**
   She was able to do this quickly and identified no issues with this process.

3. **Practice your psychology vocabulary terms.**
   She was able to access the flash cards and complete them easily

4. **View your account information.**
   She was able to clearly identify the steps to completing this task. No issues were identified with this process.

Participant 3

Quotes and Notes

"The onboarding, account creation, and log in process was simple."
"What if I want to go back to change a vocabulary word that I've already entered?"
"I feel like it's something I would totally use because it's simple and easy."

Task Specific Issues

1. **Create a user account and log in.**
   She had no trouble here

2. **Add a vocabulary word to your folder of psychology terms.**
   "There isn't a back button to edit the vocabulary term that I've already entered." "It'd be good to be able to edit the cards in a folder."

3. **Practice your psychology vocabulary terms.**
   "There was no back button to go back when reviewing terms."

4. **View your account information.**
   She was able to locate this easily.

Participant 4

Quotes and Notes

Quotes
"Creating an account and logging it worked just fine for me."
"The app makes perfect sense."
"I like that it's simple."
"I wonder if users could share folders or if teachers could share folders with students to have the vocabulary flash cards already set up."

Task Specific Issues

1. **Create a user account and log in.**
    Katrina did not identify issues with this process and was able to complete it easily.

2. **Add a vocabulary word to your folder of psychology terms.**
    Katrina did not identify issues with this process and was able to complete it easily.

3. **Practice your psychology vocabulary terms.**
    Katrina did not identify issues with this process and was able to complete it easily.

4. **View your account information.**
    Katrina did not identify issues with this process and was able to complete it easily.