# Cl Times

June 10, 2005 • Issue No. 31



by Michael Pino

For some 43 years, CACI has helped America's government agencies carry out their mission-critical duties. It's taken us from small simulation analysis labs in our first offices in California to danger zones around the world, where we provide needed skills and services to our military clients.

Throughout, CACI people have sustained a tradition of steadfast and high-value client support, in the face of any and all obstacles.

It is in this spirit that we honor our employees in Iraq, committed to supporting Operation Iraqi Freedom and the war on terrorism. We recognize these dedicated individuals as members of the CACI "Patriot Team."

CACI's Patriot Team is composed of men and women who deliver a wide range of support to our troops in Iraq. They are network specialists and communications experts, logisticians and strategic planners, contract specialists helping to rebuild the Iraqi infrastructure, and many others. They live and work in the "Green Zone" in Baghdad and wherever their clients need them to be.

"We are very proud of our employees in Iraq," says Dr. J.P. (Jack) London, President, Chairman, and CEO. "They perform extraordinary work under exceptional circumstances. They support vital missions for our clients and our nation — and will not stop until the job is done. With our Patriot Team

recognition, we pay tribute to their courage and dedication."

The Patriot Team certificate and pin are given to those CACI employees who have deployed to Iraq in support of their clients. Managers can request this recognition by contacting Carolyn Carlson in our Business Communications organization at (703) 841-4406, cacarlson@caci.com.

When CACI's clients ask us to accompany them, even to hostile regions around the world, we go. We have the knowledge, the experience, and the technologies to assist them wherever they need us. Our pledge to remain ever vigilant requires nothing less.

For more information about the Patriot Team recognition, contact Carolyn Carlson at (703) 841-4406, cacarlson@caci.com.



CACI managers who field teams in Iraq can now order Patriot Team certificates and pins to recognize those dedicated employees who work alongside our military customers to support American troops in Iraq.

**Improving Your Network Support Capabilities** 

By Maggie Gormley

As a top network solutions provider, CACI regularly uses tools like the Promina network platform and the latest in encryption hardware to build networks and maintain confidential information for our clients. This work demands that users fully understand the equipment — down to the last nut and bolt. And that's where CACI's Technical Training team comes in.

Part of our Enterprise Technologies and Services Business Group, the Technical Training team offers a resource that CACI organizations can use to train their employees in high-demand network skills. They can then provide these capabilities to clients, or can even offer the training directly to the clients as part of their support package.

The team provides courses on high-tech communications networks and encrypting technology. They specialize in voice and data telecommunications equipment, including National Security Agency-approved cryptographic devices. For CACI users, the cost is less than going outside



The Technical Training team offers instruction in network skills that CACI organizations can use to increase their technical capabilities.

the company for the same training, and employees can register online. For clients, the team's services can be obtained through easy-to-use General Services Administration contracts.

"Our courses can play a critical role in supporting operations for America's security," says Gary Reams, Technical Training Manager. "We're able to train worldwide," he adds, "with instruction developed and provided within a management system that conforms to

the international quality standard, ISO 9001." That's value added.

According to Dan Toloso, Technical Support Services Manager, one of the greatest benefits the team offers is the "hands-on all the way through" training. Students actually build, install, troubleshoot, and use the equipment on which they are being trained.

To register or find out more, visit www.caci.com/techtraining/. You can also contact Gary at (703) 961-5195, greams@caci.com.

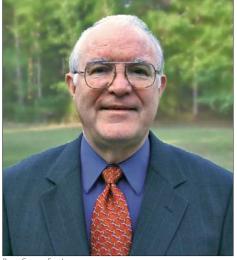
### **Black Belt** in Quality

#### Norfolk's Fred Lutz a Six Sigma Star

By Lissa Hurwitz

Fred Lutz can't break a cinderblock with a chop of his hand. His feet are not certifiable weapons. And there's been no evidence of any martial arts moves. So how did Fred earn a black belt?

He did it through Six Sigma — not an



ancient martial art but a modern method of production management that emphasizes efficiency, analysis, and client service. Practitioners earn "black belts" by mastering efficient — or "lean" — management processes.

Fred, a CACI project manager supporting the U.S. Navy in Norfolk,

By earning Six Sigma certification as a high-quality production manager, Fred Lutz demonstrates to his U.S. Navy client that CACI continues to place the highest priority on quality client service.

**Positive Transitions** 

#### **CACI Team Helps U.S. Army Support Returning Soldiers**

By Kate Poindexter

Support for our troops is delivered in many ways. Some care packages include comfort foods and coffee; some bring photos or stationery — all offer a little slice of home.

But for some returning soldiers, a different type of care is needed. It comes in the form of a new, two-page survey that alerts mental health professionals to potential problems. It's the result of a successful partnership between the U.S. Army Medical Research Unit-Europe and a top team of CACI professionals in Heidelberg, Germany.

Screening for post-deployment psychological problems, including depression, traumatic stress, and anger management, has routinely been conducted in the U.S. Army starting with Bosnia in 1996. Unfortunately, these screening documents tended to be lengthy, contained complicated scoring algorithms, and had never been validated on soldier populations.

In 2004, the Army set about to rectify this situation by conducting validation studies with soldiers deploying to and



The CACI team supporting the Army's Medical Research Unit-Europe helped develop a faster, more effective way of identifying soldiers who may need mental health care. Shown are Rachel Prayner, D. Kathleen Wright, Andrea Bellis, and Angela Salvi, with their client, LTC Paul Bliese.

returning from Iraq. CACI employees collected the data, maintained quality control, and helped score the results.

The studies enabled the Medical Research Unit to develop a more accurate two-page survey that could quickly and easily be given and scored. The new survey was implemented in late 2004, and the research CACI supported also led to a new policy requiring similar post-deployment screening of all DoD military personnel.

"The new survey is a fast process that ultimately gives individual soldiers quick access to the mental health care resources they may need," says CACI Project Manager Mike Grosskopf.

"The most important part of our work is that we are able to help soldiers reconnect," adds Vice President Norm Benninghof. "It's the least we can do for these people who have sacrificed so much."

To find out more, contact Norm at (804) 504-4016, wbenninghoff@caci.com.

Virginia, was certified as a Six Sigma Black Belt by the American Society for Quality, which promotes quality work processes and the Six Sigma discipline.

Six Sigma became a household word at large companies when it was adopted and championed by Jack Welch, former leader of General Electric.

The Six Sigma method focuses on continuous improvement through understanding of client needs, analysis of key processes, and implementation of process-measurement methods. Lean Six Sigma techniques enable more

client-focused, measurable, and efficient processes.

Six Sigma is a good match with CACI's tradition of quality client service. We take pride in providing outstanding client support and maintaining excellence and integrity in our work. Fred's accomplishments in Six Sigma reiterate and reinforce that.

Fred has supported the Maintenance Directorate of U.S. Fleet Forces Command in his CACI role since 1994. When asked about his motivation to earn Black Belt certification, Fred said, "I wanted to demonstrate to the Navy's lean coordinators that CACI backs their Six Sigma goals 100 percent."

"Fred's knowledge and discipline have tremendously enhanced the efficiency of client operations," says Senior Director Bernie Van Sell. "He is truly a leader, and his presence here is invaluable."

You can reach Fred at (757) 836-3750, flutz@caci.com.

## **A Unique Perspective**

#### **Dayton Team Celebrates 30+ Years in Imaging and Optical Technologies**

By Kate Sullivan

Although MTL Systems joined CACI just over a year ago, this Dayton, Ohio, organization has been producing cuttingedge work in optical and image sciences for nearly half a century, much of it in support of America's space program.

You might say this gives them a unique perspective on our "final frontier." But that's just one way of looking at it.

At CACI, the group is viewed as a top team with an outstanding record of client support. In fact, the group was recently recognized with a visit from senior CACI management and an awards ceremony honoring the six team members who have been there for more than 30 years.

Phil Lind (42 years), Arnie Fife (38), David Kelch (38), Larry Guthrie (33), Sam Barrett (31), and Jayne Chastain (31) all arrived between 1962 and 1974.

Arnie, Vice President and Division Manager, reacted by saying, "The fact that CACI management made the extra effort to come out and personally present the awards will leave a lasting impression. To be honored in this way was exciting for us all."

Arnie attributes the group's longevity to the continually interesting nature of the work, recalling as an example his assignment to simulate lunar daylight — for photographing both the front and the dark side of the moon — during the Apollo space program.

In fact, the team has had several "dates with history," including providing processing and analysis support for the U-2 and SR71 flights over Cuba during



PHOTO BY NATHAN DRUMMOND

These Dayton vets have been working at the forefront of innovative optical technology for more than 30 years. From left, Larry Guthrie, Phil Lind, David Kelch, Jayne Chastain, and Arnie Fife. (Not shown: Sam Barrett)

the 1962 missile crisis, and processing the film from the Apollo 11 mission — which landed the first man on the moon.

Later, supporting the investigation of the accident that occurred during the aborted Apollo 13 mission, Dayton personnel used a version of the microdensitometer they had developed to help determine which of the oxygen tanks had exploded and damaged spacecraft.

The group also developed and patented a high-speed laser scanner and printer in 1974. At the time, it was so cutting-edge that rocket scientist Werner Von Braun spent a day at their lab examining the technology and discussing its potential impact on the technology community.

Today, Arnie and his group develop technology involving target recognition and tracking, image registration, and change detection.

This includes working in the ancient and esoteric science of steganography — Greek for "covered writing"— which involves sending and finding hidden messages for applications that range from intelligence imaging to law enforcement and patient privacy.

There's nothing hidden about our admiration for these outstanding CACI veterans! To find out more, contact Arnie at (937) 426-3111, afife@caci.com.