AUMS USER INTERFACE EVALUATION

T. Pavan Kumar Reddy CB.EN.U4CYS21080

Schneiderman's Eight Golden Rules:

- 1. Strive for consistency.
- 2. Enable frequent users to use shortcuts.
- 3. Offer informative feedback.
- 4. Design dialogue to yield closure.
- 5. Offer simple error handling.
- 6. Permit easy reversal of actions.
- 7. Support internal locus of control.
- 8. Reduce short term memory load.

Issue:

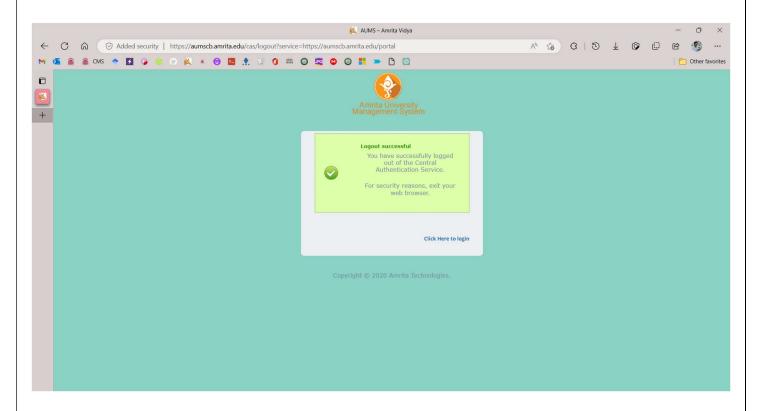
Sometimes when the user tries to log in, the logged-out message will be displayed.

Principle Violated:

Support internal locus of control.

Suggestion:

Make sure that sessions are managed properly, and show the relevant message that answers to user requests.



ID: AUMS-UIE-21080-002

Issue:

The course names are not displayed on the tabs for each course, forcing the user to either check through all tabs or memorise where each course tab is. This is a time-consuming activity for the user because there are so many topics to choose from. Also, the courses from the previous semester are not removed automatically after the end of that semester, user have to remove them manually by going to preferences.

Principles Violated:

- Offer informative feedback
- Reduce short term memory load

Suggestion:

It would be easier and faster for users to get to the required course, if the tabs for each course just displayed the course name or course code.



ID: AUMS-UIE-21080-003

Issue:

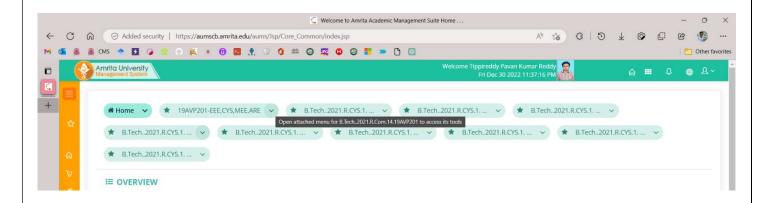
The course name cannot be easily seen; instead, the user must move the pointer over the tab before the topic can be seen.

Principle Violated:

Reduce short term memory load.

Suggestion:

Instead, the topic codes might be shown on their own in the tabs for each subject, making it easier and faster for users to find the required subject.



Issue:

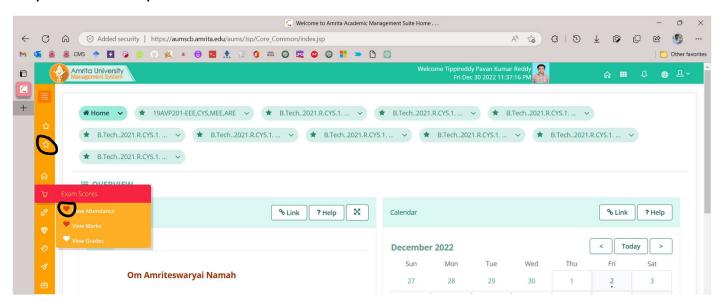
When we try to add attendance page to favourite, it shows in favourite at that time only. When we log out and log in, we can't find attendance page in favourites, again we have to go to it manually. So, no use of adding it to favourite.

Principle Violated:

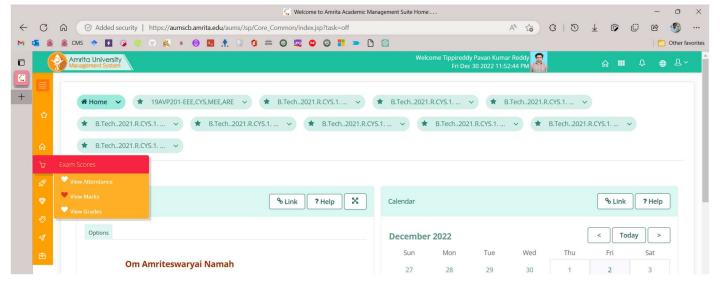
Reduce short term memory load.

Suggestion:

Improve the implement of add to favourite feature.



After logging out and logging in.



Issue:

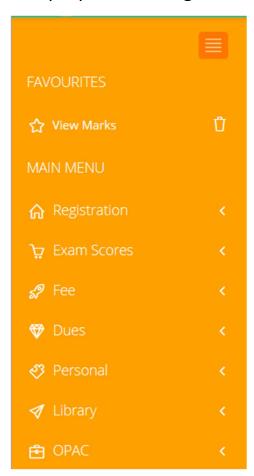
In side menu bar, the icons used for Exam Scores, Fee, Personal, Library are not matching.

Principle Violated:

Strive for consistency.

Suggestion:

Use proper matching icons in order to maintain consistency and user familiarity.



ID: AUMS-UIE-21080-006

Issue:

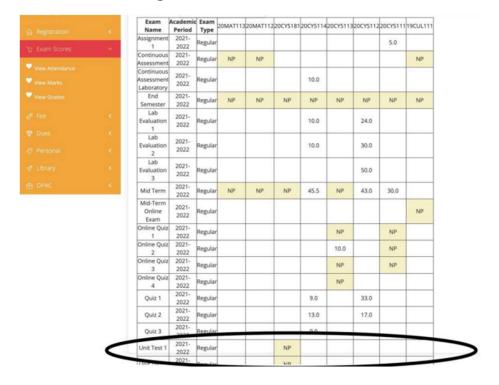
In some browsers, it becomes hard to scroll past and display the next row in the marks table if the number of rows exceeds a certain limit.

Principle Violated:

Strive for consistency.

Suggestion:

The table's alignment needs to be changed dynamically using CSS. Consistency should be maintained among all browsers.



ID: AUMS-UIE-21080-007

Issue:

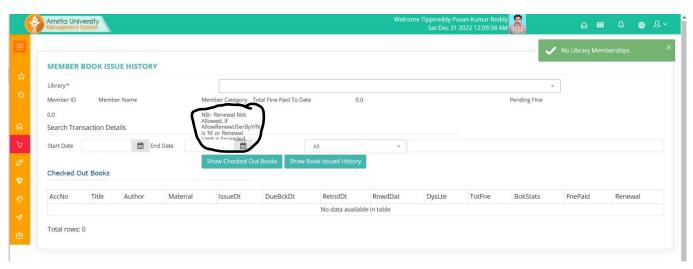
It is difficult for the user to read the text since it is cut off multiple times.

Principle Violated:

Strive for consistency.

Suggestion:

CSS must be used to dynamically modify the text's alignment.



Issue:

The user must browse the whole list of time zones to make their selection in order to change the time zone.

Principle violated:

Permit easy reversal of actions.

Suggestion:

The user can utilize a search feature to rapidly identify the right time zone

