



Toby Pechner

Tobias Jacob Pechner
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Education

Bachelor of Arts in
Advertising/Marketing
Columbia College Chicago
Graduated December 2015

Professional Promise

I offer creativity, effective communication, and a different perspective to any group or work environment.

Through relevant, innovative, and impactful thinking, I solve problems and bring the brightest solutions to life. I also have a mean 3-point stoke, can play guitar and sing, and have been called a tech wizard.

Other Interests

Sports, traveling, photography, music, people watching, food discovery

Experience



GAMETIME

Gametime

Brand Ambassador
August 2014-May 2015

- Lead street teams near major Chicago sports stadiums to grow user base
- Worked one on one with new and existing customers to answer app questions
- Consistently lead my team in converts and downloads for the app
- Met with customers for surveys and feedback



Apple

Specialist, Visuals Team
November 2011-June 2012

- Walked customers through tech support both in person and over the phone
- 100% in customer feedback and assistance
- Explained technical issues in easy to understand language to varying demographics
- Memorized product information and specs



Camp Newman

Counselor
Summers 2012-15

- 24 hours a day was the face of the camp
- Learned to work in any situation, keep my cool, and calmly find solutions to customer issues
- Lead groups of up to 700 kids and young adults
- Scheduled for a team of 40 individuals on different schedules and locations balancing
- Sold the idea of summer camp to kids creating a life long love and connection for the community and space