Thomas Percival

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Education

2019-09 – 2022-07	**Bachelor of Science (Hons): Computer Science** *University of Portsmouth*

Projects

Furniture Store homepage
- Built a responsive and modern homepage in **HTML** and **CSS** to display a furniture store's products.
- Includes navigation using **JavaScript** to switch pages to other products and details without needing to reload the webpage.

Rest Countries website
- Built a fast webpage using **HTML** and **CSS** to display a list of all countries after being fetched using **JavaScript** and the Rest Countries **API.**
- Used **React** to create intricate detailed pages of each country and to make a theme switcher for all pages.
- Built navigation from the home page to the detailed page and to other country pages using **React Router**.

Minify URL webpage
- Used **HTML** and **CSS** to build a fresh and modern looking homepage for an **API** that shortens links.
- Fetched and handled data from the **API** using **JavaScript** and displayed it dynamically with **React.**
- Ensured the website is functional on any sized device using **CSS.**

Work History

2022-08 – Current

Technical Specialist
Radius Payment Solutions
- Achieved maximum client satisfaction rate while delivering optima level support.
- Offered technical assistance and support for incoming queries and issues related to computer systems, software, and hardware.
- Designed multiple Python and PowerShell scripts reducing error rates and staffing needs.
- Delivered high-level Windows, iPhone, Laptop and Desktop support to assure complete technical delivery of all features.

2021-06 – 2022 -08

Customer Assistant
Waitrose & Partners
- Demonstrate professionalism with strong communication skills to assist customers on the sales floor and identify merchandise to meet their needs.
- Assist team members with processing regular truck deliveries, stocking shelves and monitoring the inventory.

2017-01 – 2018-03

Team Leader
Beafeater
- Performed administrative duties, such as overseeing 10+ staff and delegating tasks.
- Conducted the daily balancing of money drawers; handled upwards of £2000 daily; managed financial transactions quickly and accurately.