

TOM PHAM

Phoenix, AZ • 714-837-4721 • teephm16@gmail.com • [linkedin](#) • [portfolio](#)

EXPERIENCE

Hack for LA

Aug 2024 – Present

Data Science Open Source Contributor

- Built a comprehensive dataset of neighborhood councils for the Food Oasis Project, identifying 20+ councils with or without food resource pages or mentions, supporting a community-focused go-to-market strategy
- Developed a Google Looker Studio Dashboard to highlight neighborhoods lacking accessible food resource information online

The Pickleball Space

Aug 2024 – Present

Player Services Representative

- Assisted 60+ club members daily with court reservations, equipment rentals, and tournament sign-ups
- Created and maintained a spreadsheet that tracked 100+ league games, automatically calculating win/loss ratios and ensuring accurate reporting for weekly league standings

Orange County Registrar of Voters

Feb 2024 – Mar 2024

Ballot Processor / Data Entry Technician

- Processed and accurately entered duplicate ballot data for 500 ballots daily, ensuring compliance with election regulations and procedures
- Identified and resolved discrepancies in ballot data, contributing to a 20% improvement in data accuracy
- Utilized Novus to perform data duplication and entry tasks, maintaining a consistent pace of 65 entries per hour

AmbuServe/Shoreline Ambulance

Oct 2020 – June 2023

Emergency Medical Technician (EMT)

- Delivered pre-hospital care by accessing vital signs, blood pressure, and oxygen levels during patient transport, averaging 7-8 daily calls during 24-hour shifts
- Coordinated with EMS to respond promptly to 911 calls, including car accidents and at-home emergencies

TECHNICAL SKILLS & CERTIFICATIONS

Programming Languages & Visualization: Python (Pandas, Matplotlib, Seaborn, Scikit-Learn), SQL, Excel, Tableau, Power BI, Google Looker Studio, R

Certifications: Google Analytics Professional Certificate, Tableau Desktop Specialist, Azure DP-900

PROJECTS

[Social Media Engagement Analytics](#)

- Webscraped and analyzed social media engagement data across Instagram, Twitter, and YouTube platforms for *The Knowledge House* using Python
- Developed an interactive Tableau dashboard to visualize social media engagement data
- Enabled the marketing team to identify peak engagement times and refine content strategies, enhancing their ability to target key demographics effectively

[Bike Shop Sales Performance](#)

- Designed and implemented a dynamic sales performance dashboard for Toman Bike Shop using Power BI, analyzing hourly revenue, profit trends, seasonal revenue fluctuations, and rider demographics, resulting in a 10-15% increase in pricing strategy adoption

EDUCATION

CO-OP Careers, Data Analytics Fellow

Feb 2024 – June 2024

- Engaged in a 16-week fellowship program, acquiring expertise in data cleaning, transformation, analysis, and visualization using SQL, Python, and Tableau, alongside continuous professional development

LA-Tech Business Academy, Business Scholar

Aug 2023 – Dec 2023

- Enrolled in an immersive career development program, which includes 160 hours of classes and assignments about marketing, sales, product management, entrepreneurship, and the tech industry

The Knowledge House, Data Science & Python Fellow

July 2022 – Sept 2023

- Enhanced skill set in programming, data cleaning, analysis, modeling, visualization, and managing large data sets using Python, and SQL through training under a project-based, data science curriculum with 400+ hours of technical instruction and professional development

University of California, Irvine, B.S., in Biological Sciences

Graduated June 2020